

# CHRISTOPHER ECKARDT

Motivated professional with a proven record in building relationships, managing projects from concept to completion and coaching individuals to success. Adaptable detail-oriented Senior Manager with +6 years of experience in a startup environment with an ability to work independently and learn quickly, creating effective presentations and developing opportunities that further establish organizational goals.

## Experience

### Application Developer, 12/2017 – present

Visual Meta GmbH – Berlin

- develop software prototypes (eg. Feed Detective & QM Automation)
- pro-actively working at improving current workflows (Google App Script, Java-Script & React)
- working towards cloud-based implementation of the Feed Detective, building new features and deploy weekly
- develop and unit test components of the QM Automation

### PROJECTS

#### QM Automation — Java, JavaFX, CSS & Selenium

running in release since 10/2018

In our Department we have to sanity check thousands of our Landing Pages on a weekly basis. To perform the deep check and test all functionalities on our website e.g. Price comparison, functional filter and useful meta description, i wanted to implement some kind of automation. I planned, developed and released the “QM Automation” within our department, a JavaFX and Selenium based solution to automate & simplify this process.

#### The Feed Detective — Html, CSS, Java-Script, PHP & Ajax

running in release since 12/2017

At Visual Meta we have to synchronize millions of products from our partner-shops on a daily basis in order to provide users with the most recent product information. Prior to allowing new product feeds to join the synchronization schedule, they have to undergo a detailed quality check. To ease the burden of this manual validation effort, we planned, developed and released the “Feed Detective”, a web-based solution to simplify and speed up this process.

### Senior Quality Manager, 04/2015 – present

Visual Meta GmbH – Berlin

- Continuous improvement of the quality approach and associated workflow
- Define and implement complex project (internal & external)
- Develop and maintain feed detective & qm automation
- Develop the structure of the German quality department
- Managing all quality related topics for German website
- Recruiting / hiring process for quality related positions

## Personal Info

### Address

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Berlin 10178

### Phone

+49 151 23543219

### Contact

[c.eckardt@sags-per-mail.de](mailto:c.eckardt@sags-per-mail.de)

### Website

[StackOverflow](#)

### GitHub

[LinkedIn](#)

## Programming Skills

HTML / CSS

Java-Script

JQuery

Bootstrap

RegEx

PHP

SQL

Java

Docker

Git

## Tech Stacks

Spring - Maven

NodeJS

ReactJS

Jenkins

JavaFX

Selenium

JSON & AJAX

GWT

## Software

Jira, Confluence

Bitbucket

IntelliJ IDEA

VSCode

## Language

German - native

Englisch - fluent

## **Quality Manager, 10/2012 – 04/2015**

Visual Meta GmbH – Berlin

- Managing, consulting and controlling the quality assurance of our German platform
- Implementation of quality assurance and control
- Improving and developing workflows and procedures
- Onboarding new employees

## **2nd Level Backoffice, 04/2007 – 10/2012**

Capita rentable GmbH – Berlin

- Customer support in internet technology
- Customer relationship management
- Electronic data processing (eg. KONTES-ANDI)
- Exchange of customer letters in written communications
- Coaching of new employees

## **Deputy Manager Game Master, 08/2005 – 04/2007**

Hubert Burda Media – Munich

- Report tracker processing
- Organizer, officiant for questions regarding rules, arbitrator and moderator
- Exchange of customer letter in written communication (English)
- Customer support in payment processing
- Bot hunting
- Coaching of new employees

## **Education**

### **Management Assistant in IT-Systems(dual vocational education), 03/2003 – 04/2007**

Büro-Com Hanke

Chamber of Commerce Certificate of Management Assistant in IT-Systems

Konrad Wachsmann Oberstufenzentrum – Frankfurt(Oder)

- Analysis of information and telecommunication customer requirements
- Conception of information and telecommunication systems
- Conclusion of contracts
- Procurement of equipment, hardware and software, as well as services
- Use of project planning, implementation and control methods
- Installation of information and telecommunication systems
- Commissioning of IT systems and handover to the customer
- Agreement and execution of services
- Consulting and training of customers and users
- Billing of order services
- Controlling and continuous improvement of processes
- manage customer complaints

### **General Certificate of Secondary Education, 08/1999 – 06/2003**

**Ernst-Haeckel-OS** in Berlin