

# **Programmer's Guide**

Version 7.0 April 2013

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# **Application layers**

Hipergate is divided into five layers:

- 1. Data model and Stored Procedures
- 2. Compiled Java Classes
- 3. Java BeanShell Scripts
- 4. Servlets / JSP
- Client JavaScript

This guide is structured bottom-up, starting with the data model until reaching the final presentation layer. The purpose is to give a complete vision of how to write functional extensions from ground up.

# **Data Model**

2

Hipergate is based on a data model written to be portable among different relational database management systems (DBMS).

Portability is combined with special care for taking advantage of each DBMS native features and optimizations.

# Where to find data model source SQL/DDL

Original data model sources are stored as resources inside a hipergate.jar file.

They must be searched at **com.knowgate.hipergate.datamodel** package. Usually it is not necessary to do anything directly with these original sources, except when writing a build for a new DBMS.

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The data model is divided into logical submodules that represent parts of the whole application. Some basic submodels are always required (security, categories, ...), others are optional.

#### Conventions

### **Naming conventions**

Database object names are lower case.

#### ORACLE"

Object names will be automatically converted to upper case when the data model is created on Oracle. hipergate libraries are case insensitive with regard of object names but other applications or custom SQL queries may not be.

#### **Tables and Views**

**Tables** Tables start with prefix "k\_".

**Fields** The following prefixes are used, depending on the concept represented by field:

"gu\_" : Global Register Identifier (GUID).

"id\_" : Object Identifier Unique only at this table scope.

"tx\_" : Text.

"de\_" : Object Description.

"tl\_" : Object Title.

"dt\_" : Date.

"nm\_" : Object Name.
"tp\_" : Object Type.

"od\_" : Ordinal position inside a list.

"tr\_" : Translated text for a particular language.

"pg\_" : Sequence.

"bo\_" : Boolean Flag (1=true, 0=false).
"is\_" : Yes/No Flag (1=yes, 0=no).

"nu\_" : Object count.
"ny\_" : Elapsed years.
"nd\_" : Elapsed days.

"pr\_" : Price (monetary units).
"im\_" : Amount (monetary units).

"pct\_" : Percentage.

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#### Example (SQL Server):

```
CREATE TABLE k_companies (
gu_company CHAR(32)
                           NOT NULL,
                                              /* Company Unique Id*/
dt_created
                           DEFAULT GETDATE(), /* Register Creation Date*/
             DATETIME
             VARCHAR(50) NOT NULL, /* Company Legal Name */
CHAR(32) NOT NULL, /* Workarea GUID */
nm legal
gu_workarea CHAR(32) NOT NULL,
nm_commercial VARCHAR(50)
                                              /* Comercial Name */
/* Date Modified */
                              NULL,
                              NULL,
                             NULL,
NULL,
NULL,
NULL,
dt_modified DATETIME
                                              /* Legal Identifier */
/* Sector Code Id. */
              VARCHAR (16)
id_legal
id sector
              VARCHAR (16)
                                              /* Status:active,bankrupt..*/
VARCHAR (50)
                               NULL,
                                               /* External Identifier */
id_ref
                                               /* Company Type */
tp_company
              VARCHAR (30)
                               NULL.
                                               /* Activity Description */
              VARCHAR (254)
                               NULL,
de_company
CONSTRAINT pk_companies PRIMARY KEY (gu_company),
CONSTRAINT ul_companies UNIQUE (gu_workarea,nm_legal))
```

**Views** Views start with preffix "v\_".

**Procedures** Procedures and Functions start with preffix "k\_sp\_".

**Triggers** Triggers start with preffix "k\_tr\_".

## **Data Types**

For making the data model portable, only a restricted data type subset is used.

| Base Type              | SQL Server   | Oracle      | PostgreSQL   |
|------------------------|--------------|-------------|--------------|
| Signed 16 bits integer | SMALLINT     | NUMBER(6)   | SMALLINT     |
| Signed 32 bits integer | INTEGER      | NUMBER(11)  | INTEGER      |
| Fixed length ASCII     | CHAR         | CHAR        | CHAR         |
| characters             |              |             |              |
| Varying length ASCII   | CHARACTER    | CHARACTER   | CHARACTER    |
|                        | VARYING      | VARYING     | VARYING      |
| Varying length         | NVARCHAR     | VARCHAR2*   | VARCHAR      |
| Unicode chars          |              |             |              |
| Undefined length       | NTEXT        | CLOB        | TEXT         |
| Unicode chars          |              |             |              |
| Date and Time          | DATETIME     | DATE        | TIMESTAMP    |
| Exact Decimal          | DECIMAL(n,m) | NUMBER(n,m) | DECIMAL(n,m) |
| Double Precision       | FLOAT        | NUMBER      | FLOAT        |
| floating point         |              |             |              |
| Long binary            | IMAGE        | BLOB        | BYTEA        |

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#### **ORACLE**

There is no partial Unicode support for Oracle using the NVARCHAR2 columns. The whole database must be created with Unicode encoding. For a guide about creating Oracle databases, refer to <u>Creating an Oracle Database</u> and <u>enabling multilingual support with Unicode databases</u>.

The data access package included with hipergate is generic and does not impose any restriction on the data types that may be used. But hipergate testing only includes the above data types. Any other data types are not granted to work.

## **Global Unique Identifiers (GUIDs)**

Almost always, tables use a common format for the primary key : CHAR(32)

Source code often reference these identifiers as GUIDs

GUID value is granted to be unique for identifying a register at a database and even at other databases generated independently.

There are several ways of creating a GUID:

#### 1. From the command line:

```
$>java com.knowgate.misc.Gadgets uuidgen
```

### 2. From Java Code:

```
com.knowgate.misc.Gadgets.generateUUID();
```

#### 3. With Microsoft Visual Studio:

Program UUIDGEN. EXE included with Visual Studio common tools may be used for creating GUIDs for DOS command line.

#### 4. Using Win32 API:

Use function UuidCreate() from dynamic link library RPCRT4.DLL. Declarations obtained from VisualBASIC are:

```
Type TUUID

Datal As Long
Data2 As Integer
Data3 As Integer
Data4 As String * 8
End Type
```

```
Declare Function UuidCreate Lib "RPCRT4" (uuid As TUUID) As Long
```

#### 5. From JavaScript

Use a function for generating a String of 32 random characters:

## 6. From PL/pgSQL

Use a function for generating a String of 32 random characters:

# **Creation and Modification Dates for registers**

Many tables use fields dt\_created and dt\_modified for creation and last modification date stamps.

Creation dates must not be written from the application level as they always have default values at the database. Thus, creation dates always contain the date when the register was created, obtained from the database server.

Modification dates are written from Java code. Field dt\_modified is optional and if it is set to NULL, then the register has never been modified since it was created. Because creation date is written from the database

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but modification date is written from the application server, a potential mismatch may occur between these two dates if the database server and application server clocks are not synchronized.

## **Active registers flags**

For marking registers as active or inactive field bo\_active is used. A value of 1 means that the register is active, 0 means inactive. Deactivating a register is a useful way of performing logical deletion.

# Hierarchical data walkthrough

A common problem in relational database design is how to represent hierarchical data. In hipergate this happens at Category tree, Projects and Thesauri.

There is no single and optimal solution for this problem.

If the maximum number of depth levels is known and limited, the best choice is usually to list all ancestors of an object inside that object register itself (this is the way hipergate thesauri works) or use a limited number of JOINs in search queries.

If there is no limit for the number of permitted levels, the best solution depends upon the DBMS used.

#### Three most common tactics are:

- 1ª) Use temporary tables for holding intermediate results during tree walkthrough. This tactic is used, for example, at Transact/SQL version of stored procedure k\_sp\_cat\_expand.
- 2<sup>a</sup>) Use a memory stack pile for expansion process.
- $3^a$ ) Make recursive calls to the same procedure. See for example,  $k\_sp\_cat\_del\_grp$  Transact/SQL version.
- 4ª) Manipulate the tree as a set of nested subsets. This technique provides the best way of finding all child trees from a node without a previous expansion process. A good reference may be found at Joe Celko book *SQL for Smarties*, or in his article at Intelligent Enterprise (Oct 2000)

http://www.intelligententerprise.com/001020/celko1 1.shtml.

5<sup>a</sup>) Write an expansion process as an external C or Java routine. See, for example, method browse() of com.knowgate.hipergate.Category.

#### Oracle

Oracle has a native query syntax for hierarchical expansion: START WITH ... CONNECT BY ...

#### **PostgreSQL**

It is possible to find a C routine for expansion from Joe Conway at: <a href="http://developer.postgresql.org/docs/pgsql/contrib/tablefunc">http://developer.postgresql.org/docs/pgsql/contrib/tablefunc</a>

#### Microsoft SQL Server

There is no native mechanism for expansion.

# **Data model versioning**

Installed data model version may be found at field vs\_stamp of table k\_version from build 1.1.0.

# **Segmentation by Workareas**

A field of type GUID is used for identifying the Workarea to which belong data contained within tables shared by several Workareas.

This field is called gu\_workarea or, sometimes, gu\_owner.

Filtering by a Workarea is the method used by hipergate for showing only data for a particular Workarea to a given User.

When developing multi-entity applications proper usage of gu\_Workarea field is absolutely critical.

The available Workareas list is stored at **k\_workareas** table.

## **Global Static Values Tables**

This table stores values that never change over time.

There are to classes of value tables: 1st) global values tables

2nd) tables with values per Workarea.

Global static values tables start with prefix "k\_lu\_".

Tables k\_lu\_languages ISO 639 language codes.

**k\_lu\_countries** ISO 3166 country codes.

**k\_lu\_currencies** ISO 4217 currency codes.

**k\_lu\_states** States per country.

**k\_lu\_status** Generic status for products and documents.

Predefined status are:

 $-2 \rightarrow \text{Retired}$ .

 $-1 \rightarrow Corrupt.$ 

 $0 \rightarrow \text{Pending of Approval.}$ 

 $1 \rightarrow Active.$ 

 $2 \rightarrow Blocked.$ 

**k\_lu\_prod\_types** MIME archive types.

**k\_lu\_cont\_types** Container Types.

Standard values are.

| 1   | Local File System (protocolo file://) |
|-----|---------------------------------------|
| 2   | Hiperlink (protocolo http://)         |
| 3   | Hiperlink (protocolo https://)        |
| 4   | Remote Files (protocolo ftp://)       |
| 5   | Data Base (protocolo jdbc://)         |
| 6   | Lotus Notes (protocolo notes://).     |
| 100 | Physical Location (protocolo ware://) |

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# Look up tables per Workarea

These tables contain values that are only visible from a particular Workarea.

Each lookup table is always associated to a base table. Following a standardized mechanism for lookup creation, it is possible to re-use the

Lookup tables have the same name as their corresponding base table but ended with "\_lookup".

### **Example:**

#### **Base Table**

```
CREATE TABLE k companies
                 gu_company CHAR(32) NOT NULL, /* Company GUID */
gu_workarea CHAR(32) NOT NULL, /* WorkArea GUID */
                 CONSTRAINT pk_companies PRIMARY KEY(gu_company)
Lookup Table CREATE TABLE k_companies_lookup
                                                    /* Workarea GUID */
                 gu_owner CHAR(32) NOT NULL,
                 id_section VARCHAR(30) NOT NULL, /* Field name at base table */
                 pg_lookup INTEGER NOT NULL, /* Value Progressive Id */
vl_lookup VARCHAR(255) NULL, /* Actual lookup value */
                 /* Translated value (spanish) */
/* Translated value (english) */
                 CONSTRAINT pk_companies_lookup PRIMARY KEY (gu_owner,id_section,pg_lookup),
                 CONSTRAINT ul_companies_lookup UNIQUE (gu_owner,id_section,vl_lookup)
```

### Example values for a Workarea Lookup

| id_section | pg_lookup | vl_lookup  | tr_en            |
|------------|-----------|------------|------------------|
| id_sector  | 1         | ID72       | COMPUTER SCIENCE |
| id_sector  | 2         | ID53       | RETAIL           |
| id_status  | 1         | A          | ACTIVE           |
| id_status  | 2         | В          | BANKRUPT         |
| tp_company | 1         | CLIENT     | CLIENT           |
| tp_company | 2         | COMPETITOR | COMPETITOR       |
| tp_company | 3         | PARTNER    | PARTNER          |

If the standard facilities for visualizing and updating lookups is to be used, then each new lookup table must be created following the previous example. Lookup tables must comply with the following restrictions:

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- 1. there must be a field called gu\_owner that identifies the Workarea to which data at each register belongs.
- 2. there must be a field called id\_section that identifies the field at the base table to which lookup register is referred.
- 3. for each value there must be a field called pg\_lookup that identifies an incremental sequence.
- 4. there must be a field called v1\_lookp that contains the actual lookup value in a language independent way.
- 5. there must be translated labels fields with prefix "tr\_" + language code stored at k\_lu\_languages table.
- 6. at base table, any value that has a lookup must be of type VARCHAR(1...254).

### User defined attributes

hipergate has a feature for creating attributes (fields) defined by user for each base table.

There are 2 stages in the creation of new user defined attributes:

- 1st) Meta-data definition: Define which attributes will be created on which table.
- 2nd) Fill Data:. At table maintenance forms, fill the proper date for new attributes.

**k\_lu\_meta\_attrs** This table keeps the information (meta-data) of which user defined attributes exist for each base table and Workarea. table k\_lu\_meta\_attrs does not contain the data itself but only the definition.

#### Example values for table k\_lu\_meta\_attrs

| gu_owner | nm_table          | id_section | tp_attr | pg_attr | max_len | tr_es  |
|----------|-------------------|------------|---------|---------|---------|--------|
| [GUID]   | k_companies_attrs | tx_owners  | 1       | 1       | 100     | Owners |
| [GUID]   | k_contacts_attrs  | bo_xmas    | 1       | 1       | 1       | Send   |
|          |                   |            |         |         |         | Xmas   |
|          |                   |            |         |         |         | Card   |

gu\_owner Workarea to which attribute definition belongs.

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| nm_table   | Base table name.   |
|------------|--|
| id_section | Name of attribute.   |
| tp_attr    | Attribute Type. Currently only Type 1 (Plain Text) is allowed. |
| pg_attr    | Ordinal progressive value for attribute.                       |
| max_len    | Attribute data maximum length.                                 |
| tr_es      | Translated label for spanish.                                  |

### How to add your own custom columns to the standard data model

There are basically three different options for adding new columns to the data model:

- 1. With user defined attributes metadata.
- 2. Adding the new columns directly in the standard tables with an ALTER TABLE command.
- 3. Creating a subrecords table inheriting the primary key from a standard table.

Each option has is advantages and disadvantages.

Using user defined attributes is the easiest, but it is also the most difficult to manage when trying to write data reports or forcing foreign key constraints. User defined attributes mix data and metadata making it complicated to perform simple SQL queries on the stored values.

If a new column is added to a standard table, the application will still be able to read and write that table without any problem. hipergate automatically detects the table structure and adjusts to it. After adding a new column the web server must be rebooted because hipergate maintains a cache in memory of the data model structure and this cache is only read once on application startup. Be careful to add your custom column to the edition and storage forms that read and write the register from and into the database. You must write every column of a record each time you update it. If you add a new column and fill it but do not add it to the user interface forms then the values will be lost when the user modifies the register via the web interface.

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Creating new tables for custom values is the safest way of achieving the goal of managing additional data associated to a hipergate base entity. But it is also the one that requires more work since you must read and write from two tables instead of one. Many of the hipergate native classes have their delete routines externalized to stored procedures in the data base. When you delete a register, it is not the Java code which performs the actual deletion but the PL/SQL or Transact SQL code. Thus you may add new tables without recompiling the hipergate.jar library, but by just altering the stored procedures code.

### **Data Localization**

The data model uses several ways of keeping translated data for different languages.

In some cases, such as static values tables and lookup tables, there is a field for each supported language in a single register. These cases imply that for adding a new language it is necessary to physically alter these tables.

In other cases, labels for categories, translations are placed vertically, with a register per language. In these cases it is not necessary to alter the physical data model when adding a new language.

# **Categories Submodel**

hipergate has a generic category tree.

This tree is made-up of a hierarchy of nodes (categories). Each category may contain a set of heterogeneous objects inside.

The tree allows that labels for nodes (categories) are presented to the enduser in different languages, providing the possibility of creating multilanguage directories without a need to duplicate nodes.

#### **Tables and Views**

| Tables | k_categories | Category List.  |
|--------|--------------|---|
|        | gu_category  | Category GUID.  |
|        | gu_owner     | User owner of Category (from k_users).  |
|        | nm_category  | Category Name. This column is an alternative primary key. It is designed for facilitating the action of finding a category directly with a user friendly name. Category names are also used for generating directory paths. It is recommended that only ASCII-7 characters are used for |

category names. The application automatically fills nm\_category by calling method com.knowgate. hipergate.Category.makeName(), refer to the JavaDoc API for more details.

bo\_active Tells wheth

Tells whether category is active. This flag is designed

for showing or hiding categories.

dt\_created Register creation date.

dt\_modified Register modification date.

nm\_icon First icon name for Category. The first icon is used for

closed nodes images (not expanded at category tree when visualizing it). Only the icon file name is stored -not the full path- At the standard setup images for

icons are at /web/images/tree and

/web/skins/skin/nav depending on whether fixed or

per skin icons are used.

nm\_icon2 Second icon name for Category.. The first icon is used

for opened nodes images.

category. Values are taken from k\_lu\_status table :

1 Active

0 Pending of Approval

**k\_root\_cats** Root categories. The standard database has only one

root category for all others, but additional root

categories may be created..

**k\_cat\_labels** Translated labels for each language.

gu\_category Category GUID.

 $\verb|id_language| Code from .k_lu_languages.$ 

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**k\_cat\_tree** Category Tree. Keeps the parent-child relationship

between categories. The model allows several parents to exist for a category, although the standard user

interface limits parents to one.

**k\_cat\_expand** Pre-expanded list of child and grand child categories

of a given one. This table is an intermediate cache

that the application automatically maintains.

**k\_x\_cat\_objs** Relationship between a category and objects it

contains. Based on the fact that all objects of hipergate are identified by a GUID, this table uses a single column called gu\_object that keeps references to any register of another table having a GUID has its

primary key.

gu\_category Category GUID.

gu\_object Object GUID.

belongs. It must be a value from column id\_class of table k\_classes. It is also the value of static property

IdClass from each Java class of hipergate.

od\_position Relative position of object inside category. It is the

caller program responsibility to assign positions. Several objects may share the same position, in that

case order of appearance is not defined.

bi\_attribs Bits mask for additional containership information.

Vistas v\_cat\_tree Category tree but showing category names instead of

GUIDs for easier reading.

**v\_cat\_tree\_labels** View of the category tree with translated labels.

Fighther than 19 SQL Server : Indexed views with schema binding

are used for faster access to tree labels.

**v\_cat\_group\_acl** Permissions mask for each group and category.

v\_cat\_user\_acl Permissions given on each category directly to a

specific user.

v\_cat\_acl Union of v\_cat\_group\_acl and v\_cat\_user\_acl. This is

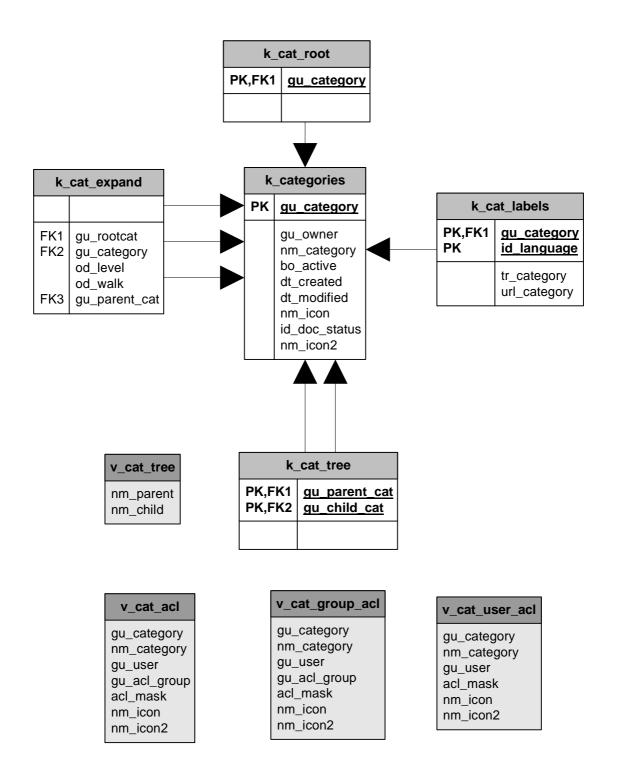
the total permissions set for a user in a Category, taking into account permissions granted through

group membership and granted directly.

## How to create categories directly on the model

Creating a new category is not a trivial task; the following steps must be accomplished to do so:

- 1. Create a GUID for the new Category.
- 2. Insert main register at k\_categories table.
- 3. If it is a root category, insert a register in k\_cat\_root. If it is not root, insert register in k\_cat\_tree.
- 4. Insert translated labels in k\_cat\_labels.
- 5. Asign permissions per User Group by inserting registers in k\_x\_cat\_group\_acl.
- 6. Asign permissions per User by inserting registers in k\_x\_cat\_user\_acl.



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# **Security and User Authentication submodel**

hipergate relies on a role based security model.

This model may be complemented or substituted by another one, but the native model is already designed for providing most needed security features.

Security constraints restrict user actions in two ways:

1st) restricting things that he can or cannot do on each application depending on his role. There are 4 fixed roles: administrator, power user, user and guest. Things permitted and forbidden for each role are hard-coded into the application and cannot be changed without rewriting JSP source code.

2nd) restricting access over objects on which he does have permissions.

#### **Domains**

A Domain is the basic administrative unit in hipergate. Each domain contains

Each domain contains Workareas, Users Groups and Individual Users.

| Tables | k_domains  | List of all domains.   |  |  |
|--------|------------|--|--|--|
|        | id_domain  | Domain Numeric Identifier. Each Domain is identified by an integer number. Numbers from 0 to 2048 are reserved and should not be used. |  |  |
|        | dt_created | Creation Date.   |  |  |
|        | bo_active  | 1 is Domain is Active 0 if Domain is inactive.   |  |  |
|        | nm_domain  | Domain Name. Domains Names are unique. This is an alternative primary key for k_domains table.   |  |  |

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gu\_owner GUID of Administrator User of Domain. A Domain can

have several administrators but one of the administrators must always be directly referenced in  $k\_domains$ . This is done to avoid accidental deletion of all domain administrators, leaving the domain

impossible to administer.

gu\_admins GUID of Administrators Group for Domain.

dt\_expire Date when domain expires (for time-bombed accounts).

#### **Workareas**

A Workarea is a finer grain division than Domain. Its purpose is to separate data from different workgroups inside an organization. Conceptually the Domain may represent an organization and Workareas may represent departments inside the organization.

Table k\_Workareas List of Workareas. Each Workarea belongs to a Domain.

A Domain can contain un unlimited number of

Workareas.

#### Roles

Applications from hipergate suite recognize only 4 predefined roles: administrator, power user, user and guest.

### **Users and Groups**

There can be an unlimited number of user groups, although only 4 standard groups are created in the default set-up.

Each user can be member of any number of groups.

Permission for a user is the sum of permissions given to him for each group. There is no "deny permissions" feature.

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Tables k\_acl\_users Users per Domain.

gu\_user User GUID.

id\_domain Domain to which user belongs.

tx\_nickname Short Name (nickname). Nicknames are unique for

each Domain, although they may be repeated across

different domains. The pair [id\_domain ,

tx\_nickname] is an alternative primary key for

k\_users.

tx\_pwd User password.

bo\_change\_pwd 1 if user may change its own password, 0 if not.

bo\_active 1 if user is activate, 0 if is inactive.

len\_quota Disk quota currently in use by user.

max\_quota Maximum allowed quota for user.

tp\_account Type of user billing account.

id\_account Billing account identifier.

dt\_last\_update Last update of user information.

dt\_cancel Date when user login was cancelled.

tx\_main\_email Main e-mail. This field is an alternative primary key

tx\_alt\_email Alternative e-mail.

nm\_user User Name.

tx\_surname1 User First Surame or Middle Initial.

tx\_surname2 User Second Surame.

tx\_challenge Question for retrieving lost password.

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tx\_reply Reply to lost password question.

dt\_pwd\_expires Date when password expires.

gu\_category GUID of initial category (home) for user.

gu\_workarea GUID of default Workarea to which user will be

directed if he logs in using just his e-mail and password. A user may have simultaneous access to many Workareas but can only be logged

simultaneously to one of them.

nm\_company Name of Company for User

id\_gender Gender: M= Masculine, F=Feminine

dt\_birth Birth date.

ny\_age Age.

tx\_education Studies level.

icq\_id ICQ Identifier.

sn\_passport Identity document or social security number.

tp\_passport Identity document type.

tx\_comments Comments.

**k\_acl\_groups** User Groups per Domain.

**k\_x\_group\_user** Relationship between Users and Groups.

**k\_x\_cat\_group\_acl** Permissions of Groups over Categories.

**k\_x\_cat\_user\_acl** Permissions of Users over Categories.

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## **Applications**

hipergate suite is divided into applications. Each application handles 4 different user roles. Combining User Groups, Workareas and Applications is necessary because users for a given Workarea have a different application set available than users of other Workareas. For example, maybe it is required that a salesforce have access to contact manager, project tracker, and intranet tools whilst the support department only has access to contact manager and project tracker.

Tablesk\_appsInstalled Applications.

Preloaded values for standard version

| Id. Application Bit | Description         |
|---------------------|---------------------|
| 10                  | Bug Tracker         |
| 11                  | Duty manager        |
| 12                  | Project Manager     |
| 13                  | Mailwire            |
| 14                  | Web Builder         |
| 15                  | Virtual Disk        |
| 16                  | Sales               |
| 17                  | Collaborative Tools |
| 18                  | Marketing Tools     |
| 19                  | Directory           |
| 20                  | Shop                |
| 30                  | Configuration       |

**k\_x\_app\_workarea** Groups assigned to each role for each Workarea.

id\_app Application Numeric Identifier.

gu\_workarea Workarea GUID.

gu\_admins GUID of Administrators Group for Workarea.

gu\_powusers GUID of Power Users Group for Workarea.

gu\_users GUID of Users Group for Workarea.

gu\_guest GUID of Guests Group for Workarea.

gu\_other GUID of Customizable Group for Workarea.

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path\_logo Path to physical files associated with Workarea.

len\_quota Disk quota currently in use by Workarea.

max\_quota Maximum allowed quota for Workarea.

## Standard permissions masks

Access level of a User or Group over a Category is set by setting a permissions bit mask.

Predefined permissions are:

### Table k\_lu\_permissions

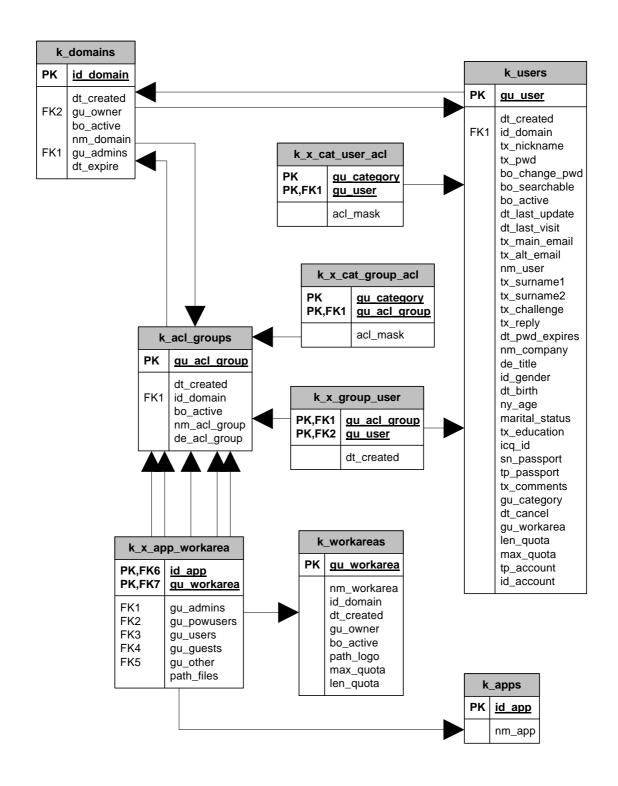
| List | Read | Add | Delete | Modify | Moderate | Write | Manage<br>Permissions | Full<br>Control |
|------|------|-----|--------|--------|----------|-------|-----------------------|-----------------|
| 1    | 2    | 4   | 8      | 16     | 32       | 64    | 128                   | 2147483647      |

# Initial data loading for Security submodel

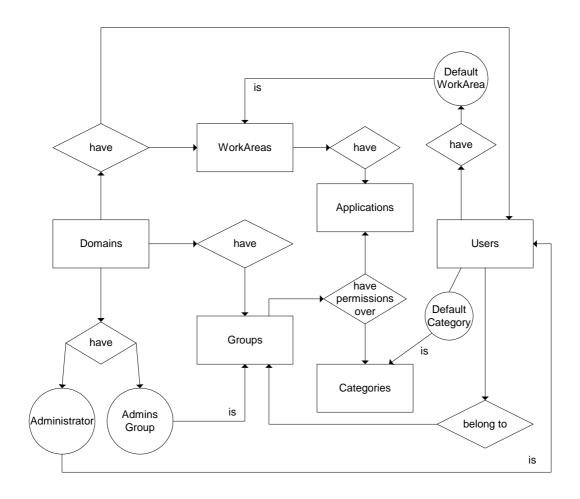
The security submodel comes loaded with three predefined domains at  $k\_domains$  table:

- **Domain 1024 (SYSTEM)**: This is a special domain for system wide administrative purposes only. Some applications recognize the SYSTEM domain and behave differently when logged into it. For the SYSTEM Domain there is only one administrator user and one administrator group and no other users and groups. Do not work on the SYSTEM domain or add any data to it.
- **Domain 1025 (MODEL)**: This domain is used as a template for creating new domains. It has 4 groups: administrators, powers users, users and guests and one user for each group. Do not work on the MODEL domain or add any data to it.
- **Domain 1026 (TEST1)**: This is a preloaded domain for development purposes (the one you can start developing and breaking just now).
- **Domain 1027 (ACEP1)**: Domain for validation testing.
- Domain 1028 (PROD1): Empty Production Domain.

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# Login auditing

From version 2.2, all login attempts are saved on table k\_login\_audit.

bo\_success '1' if login was successful or '0' if not

nu\_error 0 if login was successful or the error code otherwise:

| -1   | User not found              |  |  |
|------|-----------------------------|--|--|
| -2   | Invalid password            |  |  |
| -3   | Billing account deactivated |  |  |
| -4   | Session expired             |  |  |
| -5   | Domain not found            |  |  |
| -6   | Workarea not found          |  |  |
| -7   | Workarea not set            |  |  |
| -8   | User account cancelled      |  |  |
| -9   | Password expired            |  |  |
| -10  | Captcha mismatch            |  |  |
| -11  | Captcha timeout             |  |  |
| -255 | Internal server error       |  |  |

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dt\_login Timestamp
gu\_user User GUID
tx\_email User e-mail
tx\_pwd Password

gu\_workarea Workarea for logged user

ip\_addr IP address

#### Portlets submodel

There is a single table needed for holding hipergate portlets configuration which is located at security.ddl file.

**k\_x\_portlet\_user** This table contains page layout information for

portlets and user.

id\_domain User domain identifier.

gu\_user User GUID.

gu\_workarea User Workarea. May be the same Workarea as

gu\_workarea from k\_users for gu\_user or

another one.

nm\_portlet Name of the Java class implementing javax.

portlet.GenericPortlet interface that will generate the portlet contents. For example, com.knowgate.http.portlets.CalendarTab.

nm\_page Name of the JSP page that contains the portlet.

nm\_zone Name of the page zone where the portlet will be

located. Zone Names are arbitrary and may change from one page to another. Usual zones

are top, bottom, left and right.

op\_position Ordinal top-down position of the portlet in its

zone. Portlets with smaller positions are placed

on top of those with greater ones when

composing the page.

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id state

Either NORMAL or MINIMIZED.

 $dt_{modified}$ 

Date and time when the data that the portlet must show was last updated. This timestamp does not refer to the portlet row at k\_x\_portlet\_user but to the date when its shown data was modified. This information is used for either painting the portlet contents from a cached file or reloading them from the database. If the cached file is after dt\_modified, then the file is served, else if the file was modified before last updated to the portlet's underlying data then the file is discarded and rebuilt.

nm\_template

Name of the XSL style sheet that will be used for rendering the portlet output as XHTML.

# Thesauri, Addresses and Images submodel

#### **Thesauri**

A thesauri is composed, basically, of the following elements:

- A list of word or concepts represented by combinations of words (terms).
- A knowledge scope to which terms apply.
- A list of synonyms for each term.
- A hierarchical relationship among terms that extends or specifies the meaning of them.
- Optionally, a description of the term meaning in the context that it is used.

For simplifying implementation, hipergate imposes three ad hoc restrictions to the thesauri:

- 1st) Not all terms may have synonyms. There are *primary terms* which may have synonyms and *synonym terms*, but no synonyms of synonyms.
- 2nd) Hierarchical relationship goes from most generic to most specific terms, there are no lateral relationships among similar terms.
- 3rd) Maximum ten levels of depth hierarchy.

#### Example:

Primary Term: Vehicle Synonym Term: Transport

Level 1: Car

Level 2: Hired Car

Tables k\_thesauri\_root Top level terms.

gu\_rootterm Term GUID.

tx\_term Term text

id\_scope Knowledge Scope.

id\_domain hipergate security domain to which term belongs.

gu\_workarea Workarea to which term belongs.

k\_thesauri Terms

gu\_rootterm GUID of root term for this term.

gu\_term GUID of this term.

dt\_created Register Creation Date.

id\_language . (see k\_lu\_languages).

bo\_mainterm 1 if it is primary term, 0 if it is synonym.

tx\_term Text for Term. Singular, all uppercase.

tx\_term2 Plural form of term.

id\_scope Knowledge Scope.

id\_domain Security Domain.

gu\_synonym GUID of primary term for this synonym. Thus,

terms which gu\_synonym is null are primary terms.

de\_term Term description. Briefly explains term meaning in

the knowledge scope that it is used.

id\_term[0..9] Keys for all parents of this term. A term has a GUID

and a short numeric key. Each register holding a term contains the list of all numeric keys for parent

terms.

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### **Addresses**

There is a single addresses table for all addresses across the application suite. Each submodel links tables related with address with tables of the style  $k\_x\_addr\_myclass$ .

# Tables k\_addresses

| gu_address  | Address GUID.  |
|-------------|--|
| ix_address  | Address ordinal index. Can be used for ordering address.     |
| gu_workarea | Workarea to which Address belongs.                           |
| dt_created  | Register Creation Date.                                      |
| bo_active   | 1 if address is active, 0 if it is inactive.                 |
| dt_modified | Register Modification Date.                                  |
| gu_user     | User (from k_users) to with address is associated.           |
| tp_location | Address Type: "Central Office", "Warehouse", "Personal", etc |
| nm_company  | Company Name.  |
| tp_street   | Street Type  |
| nm_street   | Street Name.   |
| nu_street   | Street Number.   |
| tx_addr1    | Address Line 1.  |
| tx_addr2    | Address Line 2.  |
| id_country  | Country Code. See k_lu_countries.                            |
| nm_country  | Country Name.  |

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id\_state Estate Code.

nm\_state Estate Name.

mn\_city City Name.

zipcode Postal Code.

work\_phone Work phone.

direct\_phone Direct phone.

home\_phone Personal phone.

mov\_phone Mobile phone.

fax\_phone Fax.

other\_phone Additional phone.

po\_box Post office box.

tx\_email E-mail.

url\_addr URL.

coord x X Coordinate.

coord\_y Y Coordinate.

contact\_person Contact Person.

tx\_salutation Salutation.

id\_ref External reference for interfacing with other

applications.

tx\_remarks Comments.

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#### k\_addresses\_lookup

gu\_owner Workarea GUID.

id\_section Name of column at k\_addresses table.

pg\_lookup Progressive ordinal for lookup.

vl\_lookup Lookup actual value.

tr\_es Spanish Label.

tr\_en English Label.

**k\_distances\_cache** Cache of distances between two points.

10\_from String identifying origin point.

lo\_to String identifying destination point.

nu\_km Number of kilometers between the two points.

id\_locale Locale in which origin and destination are

expressed.

coord\_x Longitude.

coord\_y Latitude.

# **Images**

The table k\_images keeps references to images stored as disk files. These references are used for speeding up listing available images and for precomputing disk quotas used by Users and Workareas.

k\_images has special purpose columns for the two most common entries having images: PageSets and Products.

# Tables k\_images

path\_image Image absolute path.

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dt\_created Register Creation Date.

gu\_writer User owner of Image.

gu\_workarea Workarea.

dt\_modified Register Modification Date.

nm\_image File Name.

tl\_image Title (HTML ALT tag).

tp\_image Type: "Thumbnail", "Detail", etc.

dm\_width Width in pixels.

dm\_height Height in pixels.

id\_img\_type Image extension: "GIF, "JPG", etc..

len\_file File length in bytes.

gu\_pageset PageSet to which Image belongs.

gu\_block Block of PageSet to which Image belongs.

gu\_product Product to which Image belongs.

url\_addr Hiperlink.

#### **Bank Accounts**

| Tablas | k bank accounts | Bank Accounts and Credit Cards. |
|--------|-----------------|---------------------------------|
|        |                 |                                 |

nu\_bank\_acc Bank Account number (no spaces nor hyphens).

gu\_workarea Workarea to which Bank Account belongs.

dt\_created Register Creation Date.

bo\_active 1 is account is active, 0 if it is inactive.

tp\_account Type of Bank Account.

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nm\_bank Bank Name.

nm\_cardholder Name on Card.

nu\_card Credit Card number (no spaces or hyphens).

tp\_card Credit Card Type: "VISA", "MASTERCARD", etc.

tx\_expire Expire date in text formatted like MM/YYYY.

nu\_pin Card PIN.

nu\_cvv2 Card CVV2.

im\_credit\_limit Credit Limit.

de\_bank\_acc Bank account description.

## Job Scheduler Submodel

Job Scheduler submodule is designed for providing support to a wide variety of batch processes.

Each Job is composed of atomic units called Atoms.

#### **Commands**

Each Job has an associated Command. The Command identifies what the Job must do. When writing Java code, there is a generic abstract interface for Job and a subclass of Job implementing for each Command.

**Tables k\_lu\_job\_commands** List of recognized Commands.

id\_command Command Identifier.

[version 1.0] MAIL  $\rightarrow$  Send Atoms by e-mail.

SAVE → Save files.

FTP → Send by FTP.

FAX → Send by FAX.

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tx\_command Brief Command Description.

nm\_class Name of Java subclass of

com.knowgate.scheduler.Job that contains the actual code implementing command behaviour.

**k\_lu\_job\_status** Job Status Lookup.

**k\_jobs** List of Jobs, all, pending and processed. This table is

used as a processing queue. Processing order is not determined by data model but a concern of the Java

code implementation.

gu\_job Job Unique Identifier.

gu\_workarea GUID of Workarea.

gu\_writer GUID of User that created the Job.

id\_command Command Identifier.

id\_status Job Status.

dt\_created Date Created.

dt\_execution Date scheduled for execution (NULL = as soon as

possible).

dt\_finished Finished on Date.

dt\_modified Register Modification Date.

tl\_job Job Title.

gu\_job\_group Job Group (unused in v1.x).

tx\_parameters Additional parameters for execution. This field

contains a variable number of parameters with format "name:value" Each name:value pair is

separated from the next with a comma.:

"id\_pageset:123456,id\_list:26879877".

**k\_job\_atoms** Atoms, for Jobs being executed..Atoms have preloaded all necessary information for its

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processing without further database queries. This is a tactic for reducing database overload while processing atoms one by one.

 $k\_job\_atoms\_archived$  Atoms for finished or cancelled Jobs. When a Job finishes, its atoms are moved from  $k\_job\_atoms$  to  $k\_job\_atoms\_archived$  table.

# **Queries By Form (QBF)**

Although Queries By Form are included in the Job Scheduler submodel, they are not part of the Job Scheduler itself.

| Tablas | k_queries    | This table stores queries generated using a form wizard.  See <u>Queries By Form</u> at Java chapters reference for a more detailed explanation about QBFs. |
|--------|--------------|---|
|        | gu_query     | Query GUID.   |
|        | dt_created   | Creation Date.  |
|        | gu_workArea  | Workarea GUID.  |
|        | tl_query     | Query Name.   |
|        | nm_queryspec | Name (without extension) of an XML file that contains Query definition (metadata). These files are located on /storage/qbf.                                 |
|        | dt_modified  | Date Modified.  |
|        | nm_field[13] | Name of Query field.  |
|        | tx_value[13] | Lookup label for query field.   |

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vl\_code[1..3] Value for query field.

nm\_operator[1..3] Comparison operator for field value. Recognized operators are:

| =                 | Equal to                 |
|-------------------|--------------------------|
| $\Leftrightarrow$ | Nor Equal to             |
| >                 | Greater than             |
| <                 | Less than                |
| S                 | Starts with (substrings) |
| С                 | Contains (substrings)    |
| N                 | Is Null                  |
| M                 | Is Not Null              |

When composing queries, take into account that condition field=NULL is different from field IS NULL. Relational databases assume that no two NULL values are the same.

 $tx\_condition[1..2]$  Logical operator between comparison operators. { AND, OR }.

tx\_columns

Columns to be retrieved by query.

### Example:

Query Name: High Priority Pending Duties.

QBF: duties [.xml]

SQL: SELECT \* FROM v\_duty\_resource WHERE od\_priority=3 AND

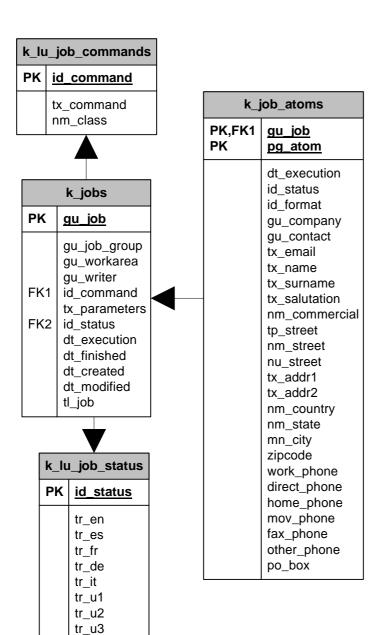
tx\_status='PENDIENTE'

Would be stored at k\_queries table as:

| tl_query     | High Priority Pending Duties        |
|--------------|-------------------------------------|
| nm_queryspec | Duties                              |
| nm_field1    | od_priority                         |
| nm_field2    | tx_status                           |
| nm_field3    | NULL                                |
| nm_operator1 | =                                   |
| nm_operator2 | =                                   |
| tx_value1    | HIGH (field k_duties_lookup.tr_en)  |
| tx_value2    | PENDING                             |
| vl_code1     | 3 (field k_duties_lookup.vl_lookup) |
| vl_code2     | PENDIENTE                           |
| tx_columns   | NULL                                |

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tr\_u4

| k_jc     | b_atoms_archived   |
|----------|--|
| PK<br>PK | gu_job<br>pg_atom  |
|          | dt_execution id_status id_format gu_company gu_contact tx_email tx_name tx_surname tx_salutation nm_commercial tp_street nm_street nu_street tx_addr1 tx_addr2 nm_country nm_state mn_city zipcode work_phone direct_phone home_phone mov_phone fax_phone other_phone po_box |

# **Workgroup Submodel**

This submodel contains employee directory, shared resources booking and agenda.

Users and employees are independent entities, but if a logged user enters Collaborative Tools, a new employee for him would be automatically generated without request.

| Γables k_lu_fellow_titles | Contains a | positions tree | per Workarea. | Only one |
|---------------------------|------------|----------------|---------------|----------|
|---------------------------|------------|----------------|---------------|----------|

organizational tree can be created per Workarea.

gu\_workarea Workarea GUID.

de\_title Position Description.

id\_title Internal position code (optional).

tp\_title Professional Category(optional).

id\_boss Hierarchical dependency from other position.

im\_salary\_max Maximum Salary (HR).

im\_salary\_min Minimum Salary (HR).

**k\_lu\_fellows** Employee List.

**k\_fellows\_attach** Employee Photos.

**k\_fellows\_lookup** Employee lookup values.

**k\_rooms** Rooms and resources to book.

**k\_rooms\_lookup** Rooms lookup.

**k\_meetings** Scheduled Activities and Meetings.

gu\_meeting Activity unique identifier.

gu\_workarea Workarea GUID.

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id\_domain Domain to which Activity belongs.

gu\_fellow Employee who created this Meeting.

dt\_start Start Date-time.

dt\_end End Date-time.

bo\_private 1 is meeting is private, 0 if it is public, private

meeting details are only visible by employee who

created it.

df\_before Notify n-minutes before meeting start date-time.

tp\_meeting Meeting Type.

tx\_meeting Meeting Subject.

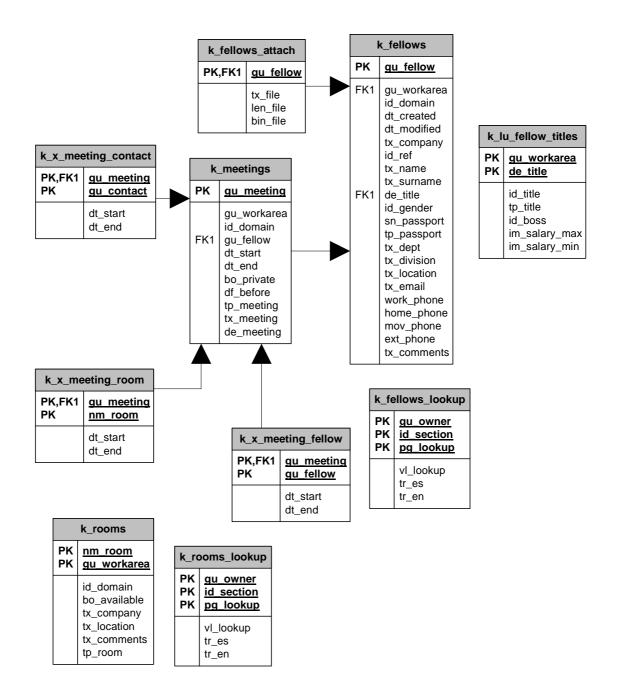
de\_meeting Meeting Description.

**k\_x\_meeting\_room** Rooms and Resources booked per Meeting.

**k\_x\_meeting\_fellow** Employees attending to a meeting.

**k\_x\_meeting\_contact** External Contacts attending to a meeting.

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### Work calendars

From version 4.0 onward, hipergate includes the handling work calendars. Each calendar defines a set of working / non working days between two dates.

Calendars are hierarchical and can be merged in order to create a new calendar which is a combination of two previous ones. It is possible to define from global calendars that apply to everybody to individual calendars that apply only to a single user. The final calendar which

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applies to a user can be a combination of its own holidays, the working time of his enterprise, the working time of his state and the working time of his country.

Each day in the calendar is marked as either working or non working. Also, for working days it is possible to define working hours divided into morning and evening intervals.

Work calendars are stored at tables k\_working\_calendar and k\_working\_time.

| Tables | k_working_calendar | Calendar master table                                       |
|--------|--------------------|---|
|        | gu_calendar        | GUID of calendar.   |
|        | gu_workarea        | GUID of Workarea to which the calendar belongs.             |
|        | id_domain          | Numeric identifier of domain to which the calendar belongs. |
|        | nm_calendar        | Calendar descriptive name.                                  |
|        | dt_created         | Creation date.  |
|        | dt_modified        | Last modified date.   |
|        | dt_from            | First day defined at calendar.                              |
|        | dt_to              | Last day defined at calendar.                               |
|        | gu_user            | GUID of user to which the calendar applies.                 |
|        | gu_acl_group       | GUID of group to which the calendar applies.                |
|        | gu_geozone         | GUID of geographic zone to which the calendar applies.      |
|        | id_country         | Identifier of country to which the calendar applies.        |
|        | id_state           | Identifier of state to which the calendar applies.          |

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Working days and time for each day of calendar.

k\_working\_time

| dt_day          | Day. Integer with format yyyymmdd.   |
|-----------------|--|
| gu_calendar     | GUID of calendar.  |
| bo_working_time | Short Integer. 1 for workdays or 0 for holidays.   |
| hh_start1       | Short Integer. Start hour of morning working time [023] or -1 if no working time is defined for the morning.   |
| mi_start1       | Short Integer. Start minute of morning working time [059] or -1 if no working time is defined for the morning. |
| hh_end1         | Short Integer. End hour of morning working time [023] or -1 if no working time is defined for the morning.     |
| mi_end1         | Short Integer. End minute of morning working time [059] or -1 if no working time is defined for the morning.   |
| hh_start2       | Short Integer. Start hour of evening working time [023] or -1 if no working time is defined for the evening.   |
| mi_start2       | Short Integer. Start minute of evening working time [059] or -1 if no working time is defined for the evening. |
| hh_end2         | Short Integer. End hour of evening working time [023] or -1 if no working time is defined for the evening.     |
| mi_end2         | Short Integer. End minute of evening working time [059] or -1 if no working time is defined for the evening.   |
| de_day          | Day description (mainly for special holidays).   |

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# **Products and Documents Submodel**

Many objects that may be categorized (with the exception of Companies, Contacts and News Messages) are handled in a unified way using k\_products table. This table contains products from the virtual shop and documents and links from the corporate library.

# **Concepts and Definitions**

Product Is a general abstract representation of an object

contained at a Category. Products can be physical items, as in the virtual shop, or electronic documents or links as in the corporate library.

**Location** There may be many copies of the same Product at

different locations. Locations can mean:

- warehouses (with their corresponding stock).

- different versions from the same document.

- mirror sites from which to download a file.

- Pieces of a compound document.

**Predefined Attribute** Products have a predefined collection of most

common attributes hardwired into the data

model.

**Custom Attribute** For product attributes that do not match any

predefined one, it is possible to define new

custom ones.

**Keywords** Each product can have a keyword set.

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# **Model Elements**

| Tables | k_products   |  |
|--------|--------------|--|
|        | gu_product   | Product GUID.  |
|        | dt_created   | Register Creation date.  |
|        | gu_owner     | GUID of User (k_users) owner of the Product.   |
|        | nm_product   | Product Name.  |
|        | id_status    | Status. See <u>k_lu_status</u> .   |
|        | is_compound  | 0 if product is simple, or 1 if it is compound.                                      |
|        | gu_blockedby | GUID of User that currently has the product blocked from his exclusive use.          |
|        | dt_modified  | Register Modification Date.  |
|        | dt_uploaded  | Date when Product was uploaded.  |
|        | id_language  | Language Code.   |
|        | de_product   | Product Description.   |
|        | pr_list      | List Price.  |
|        | pr_sale      | Sale price (offers and bargains).  |
|        | id_currency  | Numeric Code for price currency. See <a href="k_lu_currencies">k_lu_currencies</a> . |

 $\verb|is_tax_included| 1 if taxes are already included in price, 0 if not.$ 

Tax percentage. This must be a percentage. If taxes

are 15% then pct\_tax\_rate must have value 15 and

not 0.15.

pct\_tax\_rate

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dt\_start Offer/Bargain Start Date.

dt\_end Offer/Bargain End Date.

tag\_product Product additional text.

id\_ref External reference for interfacing with other

applications.

**k\_prod\_locats** There can be many copies of a Product at different

locations.

gu\_location Product Location GUID.

gu\_product Product GUID.

pg\_prod\_locat Location progressive value. Product GUID along

with Location progressive are and alternative primary key for table k\_prod\_locats. The client application must correctly assign proper location

progressives.

dt\_created Register Creation Date.

gu\_owner User owner of location.

id\_cont\_type Container Type. Must be consistent with access

protocol (xprotocol). See k\_lu\_cont\_types.

id\_prod\_type Product type. See <u>k\_lu\_prod\_types</u>.

len\_file Length in bytes of associated file. For links and

physical items must be zero.

xprotocol Access Protocol.:

file:// Local fields. ftp:// FTP files. http:// HTML links.

https:// HTML links (secure).

jdbc:// Database URL. ware:// Physical Items.

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xhost Host Name. Without delimiters. For example:

"files.hipergate.org".

xport Port (optional).

xpath Path.Prefixed with a file separator and without file

separator at the end.

**Examples:** 

YES /opt/knowgate/knowgate

NO opt/knowgate/knowgate/NO /opt/knowgate/knowgate/

xfile Internal file name.

xoriginalfile Original file name (in case it were internally

renamed).

xanchor Document anchor (for URLs) without sharp

dt\_modified Register Modification Date.

dt\_uploaded Date uploaded.

de\_prod\_locat Location Description.

status Status.

nu reserved stock Reserved Stock.

nu\_min\_stock Minimum stock.

vs\_stamp Version Label.

tx\_email E-mail.

tag\_prod\_locat Additional text for location.

**k\_prod\_attr** This is a sub-register of k\_prod\_attr table.

Contains predefined product attributes.

**k\_prod\_attrs** Custom product attributes.

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gu\_object Product GUID.

nm\_attr Attribute name.

vl\_attr Attribute Value.

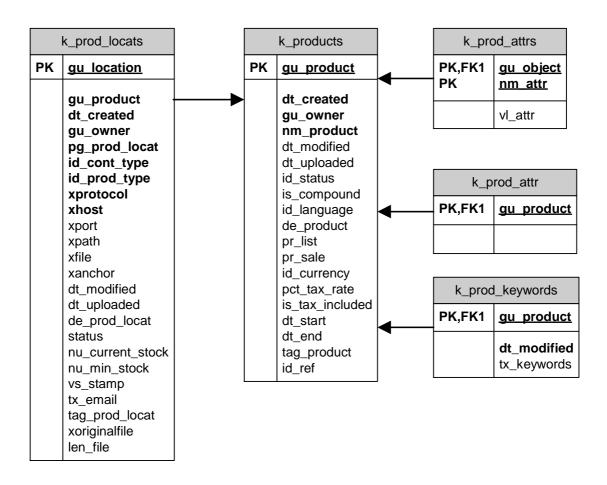
**k\_prod\_keywords** Keywords for Product.

gu\_product Product GUID.

dt\_modified Register Modification Date.

tx\_keywords Free text up to 4000 characters.

Views v\_prods\_with\_attrs Product Locations with product attributes.



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### **Version Control**

Version control is managed as a special case of keeping different copies of the same base document at different locations. The data model also allows exclusive blocking of files in use.

The process is as follows:

#### 1st) Create Initial version.

- 1.1 Generate GUID for Product/Document.
- 1.2 Assign Product Name from client application.
- 1.3 Assign field k\_products.gu\_owner to GUID of User owner of the Product.
- 1.4 Set Product Status to 1 (Active).
- 1.5 Set field is\_compound to 0 (compound documents are not versionable).
- 1.6 Set last modification date to NULL (not modified).
- 1.7 Set creation date from database server.
- 1.8 Set upload date from client application.
- 1.9 Generate GUID for first version (location).
- 1.10 Assign 1 to progressive of first version (location).
- 1.11 Assign field k\_prod\_locats.gu\_owner to GUID of User owner of the Product.
- 1.12 Set version (location) status to 1 (Active).
- 1.13 Set same upload date for Location than was set for Product.
- 1.14 Set version label at field k prod locats.vs stamp (optional).

#### 2nd) Document Check-out.

- 2.1 Latest version is that with most recent upload date (dt\_uploaded). For finding it first dt\_uploaded field from table k\_products is retrieved and then a register with same dt\_uploaded date is searched at k\_prod\_locats Table.
- 2.2 Change status for Document and all its versions to 2 (Blocked).
- 2.3 Set field k\_products.gu\_blockedby to GUID of User checking-out the Document.

#### 3rd) Document Check-in.

3.1 Create new version (location).

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- 3.2 Update field k\_products.dt\_uploaded with upload date of latest version
- 3.3 Update fields dt\_modified at k\_products and k\_prod\_locats to current system date.
- 3.4 Change status for Document and all its Versions to 1 (Active).
- 3.5 Set field k\_products.gu\_blockedby to NULL.

### 4th) Undo check-out.

- 4.1 Set status for Document and Versions to 1.
- 4.2 Set field k\_products.gu\_blockedby to NULL.

#### 5th) Remove a Document Permanently.

It is completely deleting document disk files and database references. May only be done by users with administrator role.

# **Managing Product at Several Warehouses**

Locations acts as foundation for the virtual shop submodel. Each location keeps information about stock at a given warehouse.

# **Virtual Shop Submodel**

The Virtual Shop Submodule is composed of the following elements:

- Catalogs
- Product Categories
- Products
- Orders
- Dispatch Advices
- Invoices

### **Catalogs**

Each Workarea may contain one or more catalogs.

Catalogs are useful for keeping apart sets of products that belong to different shops, or just to establish an arbitrary division of products among families of them.

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On any given catalog there is a single set of XSL templates for Orders, Dispatch Advices and Invoices.

Catalogs are stored at table k\_shops and manager with Java class com.knowgate.hipergate.Shop.

### Categories

Each catalog has one Root Category of which all the others are connected. Categories are organized into a hierarchy and there can be an unlimited number of sublevels.

At the data model, a product may belong to several categories, but the Standard user interface allows just one to be entered.

Categories are stored at table k\_categories shops and manager with Java classes: com.knowgate.hipergate.Categories, com.knowgate.hipergate.Category and com.knowgate.hipergate.CategoryLabel.

#### **Products**

Each product is composed of:

- Basic Information
- Images
- Fares
- Stock locations
- Fixed attributes
- User defined attributes
- Attached files
- Keywords

Product Basic information is stored at table k\_products. The main class for managing products is com.knowgate.hipergate.Product.

Each Product may have an unlimited number of images associated at k\_images table. Each image is labeled with a given type at column tp\_image of table k\_images. The redefined image types are: thumbview, normalview, frontview and rearview. Other images types may be used, although changes are necessary to the Standard user interface to accommodate.

The physical image files are stored under the directory specified by property Workareasput of hipergate.cnf file, using the Workarea GUID and the Shop name on the following way:

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Optionally, there may be several fares associated with a Product. The Basic Product information already has a list price and a discount price. So there is only necessary to use fares when product price actually varies from one customer to another.

Fares are stored at table k\_prod\_fares and handled with Java class: com.knowgate.hipergate.ProductFare.

The stock of a product may be located at one or several warehouses. There is always at least one Product Location at table k\_prod\_locats for each Product. The class used for managing Product Locations is com.knowgate.hipergate.ProductLocation.

For each Product there is a set of fixed attributes and another set of variable attributes. Fixed attributes are stored at table k\_prod\_attr and variable attributes are stored at en k\_prod\_attrs.

Files attached to a Product are handled as if they where Product Locations.

#### **Orders**

Orders are stored at table k\_orders. Each Order has a set of Order Lines at table k\_order\_lines.

Orders have a progressive numbering at pg\_order column assigned by seq\_k\_orders sequence.

#### **Dispatch Advices**

Dispatch Advices are stored at k\_despatch\_advices. Each Dispatch advice has a set of Despatch Lines at k\_despatch\_lines. The association between Orders and Despatch Advices is maintained at table k\_x\_orders\_despatch.

Despatch Advices are numbered separately for each Workarea at column pg\_Dispatch by using table k\_Dispatch\_next.

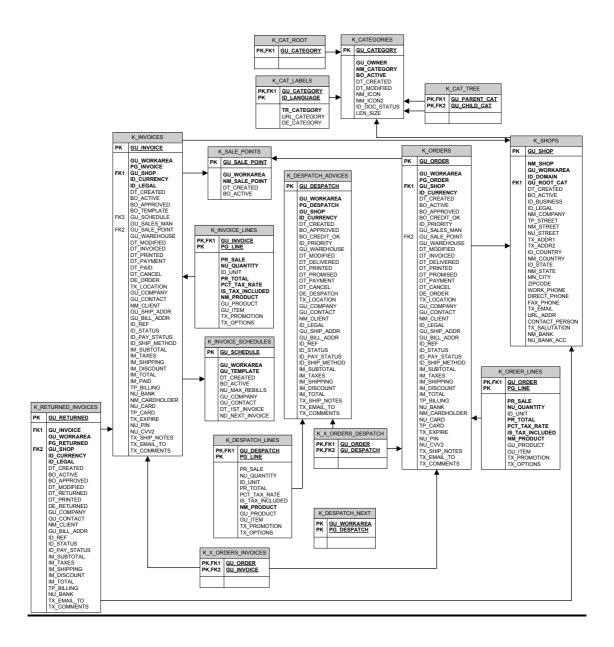
#### **Invoices**

Invoices are stored at k\_invoices. Each invoice has a set of lines at k\_invoice\_lines. The association between Orders and Invoices is maintained at k\_x\_orders\_invoices.

Invoices are numbered separately for each Workarea at column pg\_invoice by using table k\_invoices\_next.

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Returned invoices are stored at able k\_returned\_invoices.



### **Sales Force Automation Submodel**

# **Concepts and Definitions**

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**Salesman** A salesman is a particular type of domain user. He has

sales objectives associated.

**Company** A Company may be a client, supplier, partner, or other

type of organization.

**Contacts** Contacts are individual people inside Companies.

Contacts are not Domain Users nor Employees for

Workgroup submodel.

**Notes** Notes can be associated to Contacts for tracking phone

calls, documents sent, etc.

Attached Files Files attached to a Contact.

**Opportunities** Sales Opportunities. Each opportunity is associated

with a Contact.

**Bank Accounts** Bank Accounts are defined at the thesauri submodel.

Accounts can be associated to both Companies and

Contacts.

Submodel elements

Tables k\_sales\_men Salesmen.

**k\_sales\_objectives** Sales Objectives.

**k\_companies** Companies.

gu\_company Company GUID.

dt\_created Register Creation Date.

nm\_legal Legal Name.

gu workarea Workarea GUID.

nm\_commercial Commercial Name.

dt\_modified Register Modification Date.

dt\_founded Company Foundation Date.

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id\_legal Legal Id.

id\_sector Sector Code.

id\_status Status.

id\_ref Reference for interfacing with other applications.

tp\_company Company Type.

gu\_geozone Geographic Zone to where Company is.

nu\_employees Employee head count.

im\_revenue Annual Revenue.

de\_company Company Description.

**k\_x\_company\_bank** Bank Accounts per Company.

gu\_company Company GUID.

nu\_bank\_acc Bank Account Number.

**k\_x\_company\_addr** Addresses per Company.

gu\_company Company GUID.

gu\_address GUID.

**k\_companies\_lookup** Company lookups table.

**k\_companies\_attrs** User defined attributes for companies.

**k\_contacts** Contacts.

gu\_contact Contact GUID.

gu\_workarea Workarea GUID.

dt\_created Register Creation Date.

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bo\_private 1 if contact is private for the User that entered him,

0 if Contact is public inside the Workarea to which

it belongs.

nu\_notes Count of Notes associated with Contact.

nu\_attachs Count of files attached to a Contact.

dt\_modified Register Modification Date.

gu\_writer User that entered the Contact.

gu\_company GUID of Company to which the Contact belongs.

id\_status Status (lookup).

id\_ref Reference for interfacing with other applications.

tx\_name Name.

tx\_surname Surname.

de\_title Position (lookup).

id\_gender Gender ('M'=Masculine, 'F'=Feminine)

dt\_birth Birth Date

ny\_age Age.

sn\_passport Number of identity document.

tp\_passport Type of identity document (lookup).

tx\_dept Department.

tx\_division Division.

gu\_geozone Geographic zone where Contact is.

tx\_comments Comments.

### **k\_ contact\_notes** Notes for a Contact.

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gu\_contact Contact GUID.

pg\_note Note progressive ordinal.

dt\_created Register Creation Date.

gu\_writer GUID of User who wrote the Note.

tl\_note Note Subject

dt\_modified Note last modified on date.

tx\_fullname Full Name of user who wrote the note.

tx\_main\_email E-mail of user who wrote the note.

tx\_note Note Text (up to 4000 characters).

**k\_contact\_attachs** Files attached to a Contact. Attached files are

handles as references to table k\_products.

gu\_contact Contact GUID.

pg\_product Attachment progressive ordinal.

gu\_product GUID of Product that has the pointer to file disk at

its location.

dt\_created Register Creation Date.

gu\_writer GUID of User who attached the Note.

**k\_x\_contact\_bank** Bank Accounts per Contact.

gu\_contact Contact GUID.

nu\_bank\_acc N Bank Account Number.

**k\_x\_contact\_addr** Addresses per Contacto.

**k\_x\_contacts\_lookup** Contacts lookup table.

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**k\_x\_contacts\_attrs** User defined attributes for contacts.

**k\_oportunities** Opportunities.

gu\_oportunity Opportunity GUID.

gu\_writer GUID of User who created the opportunity.

gu\_workarea Workarea GUID.

bo\_private 1 if opportunity is private for user who created it, 0

if opportunity is public inside the Workarea to

which it belongs.

dt\_created Register Creation Date.

dt\_modified Register Modification Date.

gu\_company Company GUID.

gu\_contact Contact GUID.

tx\_company Company Legal Name.

tx\_contact Contact Full Name (Name+Surname).

tl\_oportunity Opportunity Title.

tp\_origen Opportunity Origin.

im\_revenue Foreseen or achieved revenue.

id\_status Opportunity Status.

id\_objetive Opportunity Objective.

tx\_cause Close Cause.

tx\_notas Comments.

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**k\_ oportunities\_lookup** Opportunity lookups.

**k\_ oportunities \_attrs** User defined attributes for oportunities.

**k\_oportunities\_changelog** Keeps track of changes performed to

opportunity status and other columns.

gu\_oportunity Opportunity GUID.

nm\_column Name of column modified at k\_oportunities.

gu\_writer GUID of User who modified the

opportunity.

dt\_modified Register Modification Date.

id\_former\_status
Status before modification.

id\_new\_status Status after modification.

tx\_value If nm\_column='id\_status' then this column

is the value of tx\_cause field from

k\_oportunities.

Views v\_company\_address Active Addresses per Company.

(k\_address.bo\_active<>0).

.id\_section='de\_title').

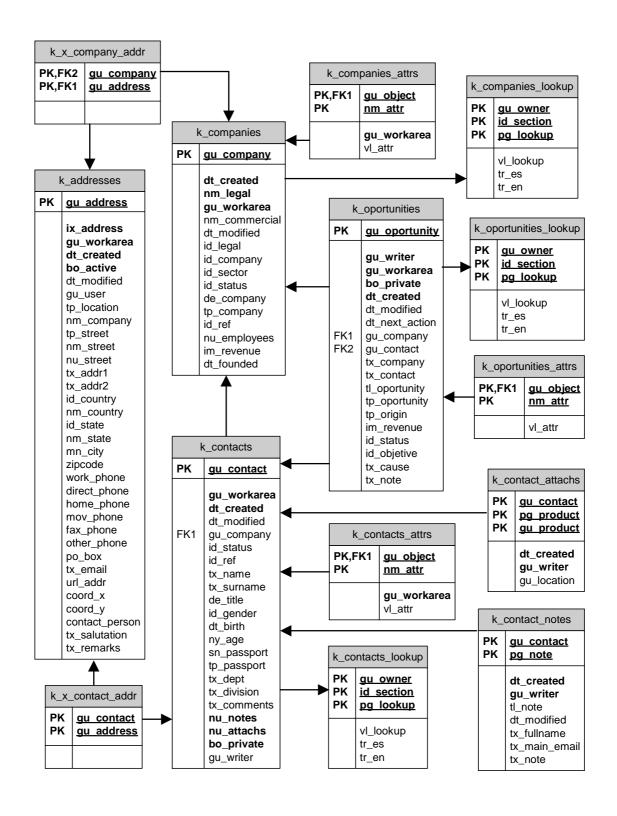
v\_contact\_company Contacts per Company.

**v\_active\_contact\_address** Active Addresses per Contact.

v\_contact\_address Active Addresses per Contact

v\_contact\_list Contacts including Company information.

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### **Content Production Submodel**

Most of the required information for content production is stored within XML files outside the database.

The DBMS is only used for maintaining indexes that accelerate searching information.

| Tables k_microsites | Microsites | available 1 | to all | Workareas | or | per |
|---------------------|------------|-------------|--------|-----------|----|-----|
|---------------------|------------|-------------|--------|-----------|----|-----|

Workarea.

All surveys use the same Microsite which comes preloaded from 2.2 and above with GUID: "SURVEYMICROSITEJIXBXMLDEFINITION"

gu\_microsite Microsite GUID.

dt\_created Register Creation Date.

tp\_microsite Microsite Type:

| 1 | Microsites based on XSL templates |
|---|-----------------------------------|
| 2 | Microsites based on free HTML     |
| 4 | Surveys                           |

nm\_microsite Microsite Name.

path\_metadata Relative path of Microsite XML definition file

from directory /storage/xslt/templates

For surveys this field is always xslt/schemas/survey-def-jixb.xml

id\_app Numeric identifier of application that handles

the Microsite:

13 *Mailwire*. For newsletters and other single page documents suitable for being

sent by e-mail.

14 *Web Builder*. Multi-page websites.

23 Surveys.

gu\_workarea GUID of Workarea to which Microsite belongs

or NULL if Microsite is available for all

Workareas.

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**k\_pagesets** Microsite page instances.

gu\_pageset PageSet GUID.

dt\_created Register Creation Date.

gu\_microsite Microsite GUID.

gu\_workarea Workarea GUID.

nm\_pageset PageSet Name.

vs\_stamp PageSet Version Label.

 $id\_language. \ \ \underline{Language}. \ \ \underline{See} \ \underline{k\_lu\_languages}.$ 

path\_data Relative to PageSet XML files from directory

/storage/domains

For surveys this field does not contain the path

of a file but of a directory like xslt/templates/Survey.

The path to each definition page of the survey for JiXB binding is composed by concatenating nm\_pageset with number of requested page

(k\_pageset\_pages.pg\_page).

Thus if nm\_pageset='OpenSurvey' then the XML definition file for page two of the survey

will be at:

xslt/templates/Survey/OpenSurvey2.xml This is because Newsletter and Website templates contain the layout for all pages in a single XML file, but surveys have their definition split among several files, one per

page.

id\_status PageSet Status (lookup).

dt\_modified Register Modification Date.

tx\_comments Comments (up to 255 characters).

k\_pageset\_pages

gu\_page GUID of PageSet Page.

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pg\_page Page Progressive Ordinal.

dt\_created Page Creation Date.

dt\_modified Page Modification Date.

tl\_page Page Title.

path\_page Page Path.

**k\_pagesets\_lookup** PageSet lookups.

k\_pageset\_answers

gu\_datasheet GUID of responses set.

gu\_page GUID of page.

pg\_answer Response sequence [1..n].

dt\_created Date when response was created.

dt\_modified Date when response was last modified.

gu\_pageset GUID of survey to which this responses belong.

tp\_answer Response type {TEXT, MEMO, CHOICE,

MULTICHOICE, LICKERT, BOOLEAN, LIST,

MATRIX}.

nm\_answer Unique name for this response inside the

response set.

gu\_writer GUID of user who wrote the response (from

k\_users.gu\_user)

tx\_answer Response content. For responses with multiple

choice options, each option comes separated from the other typically by a semi-colon.

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## **Forums Submodel**

Forums submodel allows an unlimited number of NewsGroups organized hierarchically.

At low level, a NewsGroups is a subregister of a Category, so NewsMessages are actually stored inside Categories.

# k\_categories

NewsGroup is a subclass of Category. For each NewsGroup GUID (gu\_newsgrp) there is a corresponding Category with the same GUID (gu\_category).

### k\_newsgroups

gu\_newsgrp Newsgroup GUID. It is the same GUID as the Category

which holds the NewsGroup.

id\_domain Domain Numeric Identifier.

gu\_workarea Workarea GUID.

dt\_created NewsGroup Creation Date.

bo\_binaries 1 if NewsGroup admits binary attachments on

messages, 0 if not.

dt\_expire Days that a message will be keep alive before expiring.

Days start counting from message publishing date.

de\_newsgrp NewsGroup Description.

tx\_journal (Optional) XML data describing how a static copy of

the Newsgroup must be built. See <u>Creating a blog or a</u>

static posts page set section for more information.

#### k\_newsmsgs

gu\_msg News Message GUID.

nm author Sender Full Name.

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gu\_writer Sender GUID (from k\_users table).

dt\_published Date when submitted for approval.

dt\_start Date when it message must become visible.

id\_language Language.

id\_status Status.

id\_msg\_type Message Type.

TXT Plain Text HTML HTML

nu\_thread\_msgs
Number of messages on this thread.

gu\_thread\_msg GUID of first message on thread.

gu\_parent\_msg GUID of previous message on thread.

tx\_email Sender e-mail address.

tx\_subject Subject.

dt\_expire Expire Date.

dt\_validated Date when message was validated by moderator.

gu\_validator GUID of user that validated the message.

gu\_product GUID of Product that holds message attachments.

tx\_msg Message Text (up to 16Mb).

k\_x\_cat\_objs

News Messages are associated to News Groups as

objects inside categories.

gu\_category News Group GUID (gu\_newsgrp).

gu\_object News Message GUID (gu\_msg).

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always 31 for NewsMessages.

k\_products

GUID If the message has attachments there is a single register at k\_products for that message.

#### k\_prod\_locats

There is an entry at k\_prod\_locats for each attached file. Physical files are stored outside the database under /web/workareas/gu\_workarea/apps/Forums/nm\_category

Do not delete NewsMessages that have attachments directly from the database. Use the Java API or else the attached files will be left unreferenced forever at disk.

## **Projects and Incidents Submodel**

This submodel allows the creation of Projects and Support Contracts associated with Companies or Individuals.

For each project it is possible to define Duties and Incidences.

| Tables | k_projects | Projects.                          |
|--------|------------|------------------------------------|
|        | gu_project | Project GUID.                      |
|        | dt_created | Project Creation Date.             |
|        | nm_project | Project Name.                      |
|        | gu_owner   | Workarea to which project belongs. |
|        | id_parent  | Parent Project.                    |
|        | id_dept    | Department assigned to project.    |
|        | id_status  | Project Status.                    |

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dt\_start Project Start Date.

dt\_end Project End Date.

pr\_cost Cost.

gu\_company Client Company.

gu\_contact Client Individual Contact.

id ref Client External Reference.

de\_project Description (up to 1000 characters).

**k\_projects\_lookup** Project Lookup values.

**k\_project\_expand** Keeps a pre-expanded list of all project child's

and grandchild's at all depth levels.

gu\_rootprj Root project GUID for this branch.

gu\_project GUID of child project.

gu\_parent Project immediate parent GUID.

nm\_project Child project name.

od\_level Depth Level (1 = Root project).

od\_walk Order for walkthrough at each depth level.

**k\_project\_costs** Costs associated to a Project.

gu\_project Project GUID.

dt\_created Cost Creation Date.

dt\_modified Cost Last Modification Date.

dt\_cost Date when Cost must be applied.

gu\_user User responsible for the Cost.

gu\_writer User that created of modified the Cost.

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tp\_cost Cost Type.

pr\_cost Cost (monetary or time units).

tl\_cost Cost short title.

de\_cost Cost detailed description.

**k\_project\_snapshots** Project Snapshots.

gu\_snapshot Snapshot GUID.

gu\_project GUID of Project over which snapshot was taken

gu\_writer GUID of User who took the Snapshot.

dt\_created Snapshot creation date.

tl\_snapshot Snapshot title.

tx\_snapshot Snapshot XML contents.

**k\_duties** Duties per Project.

gu\_duty Duty GUID.

nm\_duty Duty name.

gu\_project GUID of Project to which Duty belongs.

dt\_created Duty Creation Date.

dt\_modified Duty Last Modification Date.

dt\_start Duty Start Date.

dt\_end Duty End Date.

od\_priority Priority.

tx\_status Status.

pct\_complete Percentage completed.

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pr\_cost Cost (monetary or time units).

de\_duty Description (up to 1000 characters).

**k\_x\_duty\_resource** Resources assigned to each task.

gu\_duty Task GUID.

nm\_resource Resource name.

pct\_time Percentage of time of the assigned resource.

**k\_duties\_lookup** Lookup values for each task.

**k\_duties\_attach** Attached documents for each task.

gu\_duty Task GUID.

tx\_file Document Name.

len\_file Document size in bytes.

bin\_file Document contents in binary form (BLOB).

**k\_duties\_workreports** Work Reports.

gu\_workreport Work Report GUID.

gu\_project GUID of Project to which the Work Report

belongs.

gu\_writer GUID of user who wrote the Work Report.

dt\_created Work Report Creation Date.

tl\_workreport Work report Title.

de\_workreport Briefing and general notes about the whole

Work Report.

tx\_workreport Work Report XML contents.

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| k_bugs | Bugs/Incidents for each p | roiect. |
|--------|---------------------------|---------|
|        |                           |         |

gu\_bug Bug/Incident GUID.

pg\_bug Ordinal progressive value for bug/incident.

tl\_bug Bug/Incident name (title).

gu\_project Project of the Bug/Incident.

dt\_created Bug/Incident date of creation.

gu\_bug\_ref GUID of a Bug/Incident similar to this one (for

repeated bugs/incidents)

dt\_modified Bug/Incident date of last modification.

dt\_verified Bug/Incident date of verification.

dt\_closed Bug/Incident date of close.

vs\_found Version or serial number of the product where

this bug/incident was found.

vs\_closed Version or serial number of the product where

this bug/incident was closed/corrected.

od\_severity Severity.

od\_priority Priority.

tx\_status Status.

nm\_reporter Name of the person reporting the bug/incident.

tx\_rep\_mail E-Mail address of the person reporting the

bug/incident.

nm\_assigned Person assigned to the correction/follow-up of

this bug/incident.

nm\_inspector Person who has inspected this bug/incident.

id\_ref Reference for interface with other apps.

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id client Customer's reference.

gu\_writer GUID of user that last touched the bug.

tx\_bug\_brief Description of the bug/incident (up to 2000

characters).

tx\_comments Comments (up to 1000 characters).

**k\_bugs\_lookup** Lookup values for each bug/incident.

**k\_bugs\_attach** Attached documents for each bug/incident.

gu\_duty Bug/Incident GUID.

tx\_file Document Name.

len\_file Document Size in bytes.

bin\_file Document contents in binary form (BLOB).

**k\_bugs\_changelog** Bugs change log.

gu\_bug Bug/Incident GUID.

pg\_bug Ordinal progressive value for bug/incident.

dt modified Date when modification was done.

gu\_writer GUID of the user who did the modification or

null if it was an anonymous modification.

nm\_column Name of column modified at table k\_bugs.

tx\_oldvalue First 255 characters of previous value at table

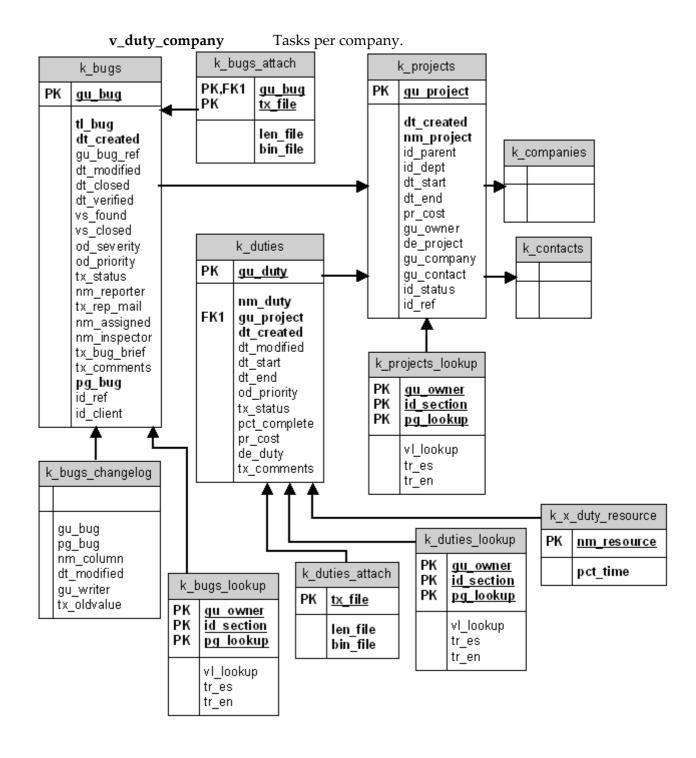
k\_bugs.

Views v\_project\_company Projects per company.

**v\_duty\_resource** Resources per task.

v\_duty\_project Tasks per project.

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#### **Distribution Lists Submodel**

### **Concepts and Definitions**

Distribution lists are used to send e-mail messages (generic or customized) to a set of email addresses (List Members).

e-mail addresses (Members) can be obtained and stored in several ways. Members Lists can be built in 3 different ways:

- a. Getting the tx\_email field from the k\_addresses table, using the Addresses assigned to Companies in the k\_companies table.
- b. Getting the tx\_email field from the k\_addresses table, using the Addresses assigned to Contacts in the k\_contacts table.
- c. Loading them from a text file of importing them from a Windows Address Book file (Outlook Express).

On the other hand, Distribution Lists can be of 4 types:

- a. **Dynamic Lists**. This lists obtain its members by running a stored query in the k\_queries table. Each time that a email in scheduled for mailing, a new SQL query is launched, and members are recovered in real time.
- b. **Static Lists**. This lists also obtains its members running a query on the database, but members are stored in the k\_x\_list\_members table and it is never updated by the Distribution Lists module (although you can update members manually).
- c. **Direct Lists**. This lists are directly loaded from a text file. Members don't have to be in k companies or k contacts tables.
- d. **Black Lists**. This lists are a special kind of subset of email addresses to block email sending for specific members. A Black List is always associated with a Direct, Dynamic or Static list. The associated black list is that which gu\_query field is the GUID of the base distribution list. Black Lists have type 4 at tp\_list field. Thus, for finding the black lists associated to any given base list it is sufficient to use the SQL statement: **SELECT** gu\_list **FROM** k\_lists **WHERE** gu\_query='guid of base list' **AND** tp\_list=4

#### **Tables and Views**

| Tables | k_lists     | Distribution Lists.  |
|--------|-------------|--|
|        | gu_list     | Distribution List GUID.  |
|        | dt_created  | Date of creation.  |
|        | gu_workarea | GUID of the Workarea who owns this list.   |
|        | tp_list     | Distribution List Type.  1 Static List 2 Dynamic List 3 Direct List 4 Black List   |
|        | gu_query    | GUID of the SQL query associated to this list (only applicable to Dynamic lists) or GUID of the base list (only applicable to Black Lists) |
|        | de_list     | List Description.  |
|        | tx_sender   | Sender's full name.  |
|        | tx_from     | Sender's email address.  |
|        | tx_reply    | e-mail address for the "Reply-To" field of the message.  |
|        | tx_subject  | e-mail's subject.  |

| k_x_list_members | Members for Static, Direct or Black Lists. |
|------------------|--|
|------------------|--|

gu\_list Distribution List GUID.

tx\_email Member's email address.

tx\_name Member's Name.

tx\_surname Member's Surname.

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tx\_salutation Salutation (Mr/Ms) for this Member.

bo active 1 if Member is active, 0 if Member is not active.

dt\_created Entry's creation date.

dt\_modified Entry's modification date.

tp\_member Type of Member.

90 Contact got from table k\_contacts.91 Company got from table k\_companies.

95 Member loaded from a text file.

gu\_company Company's GUID (if tp\_member=91).

gu\_company Contact's GUID (if tp\_member=90).

id\_format
Preferred format for e-mail messages.

TXT Plain Text. HTML HTML.

#### k\_member\_address

The hipergate data model allows multiple contacts per company and multiple addresses per contact.

The flexibility of this schema implies the need of at least five tables for storing the data:

k\_companies, k\_contacts, k\_addresses, k\_x\_company\_addr and k\_x\_contact\_addr.

In many occasions it is convenient to access addresses as if they were in a single table. At versions 1.x this is achieved using v\_member\_address view. It is a complex view, heavy to execute by the database management system.

For improved performance, from version 2.0 the table k\_member\_address keeps a copy of all addresses associated to companies or contacts. This table is automatically maintained by triggers. Each time an address, company or contact is inserted the triggers modify k member address table.

If the table is deleted by mistake it may be restored simply executing the following SQL

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statement: INSERT INTO k\_member\_address
SELECT \* FROM k\_member\_address.

Views v\_member\_address

This view is the union of three sets:

 $\{$  Active Addresses for Companies  $\cup$  Active Addresses for Contacts assigned to a Company  $\cup$  Active Address for Contacts not assigned to a

Company }

## Task Scheduler Submodel

#### **Tables and Views**

| Tables | k_jobs        | Jobs.  |
|--------|---------------|--|
|        | gu_job        | Job's GUID.  |
|        | gu_workarea   | GUID of the Workarea who owns this Job.  |
|        | gu_writer     | GUID of the user who created this Job.   |
|        | id_command    | Command associated to this Job (from the k_lu_job_commands table).   |
|        | id_status     | Status of this Job (from the k_lu_job_status table).   |
|        | dt_created    | Job's date of creation.  |
|        | tl_job        | Job's Title.   |
|        | gu_job_group  | Jobs Group GUID (not yet implemented).   |
|        | tx_parameters | Extra parameters for command. This is a comma-separated list of fields and values, for example: "gu_pageset:P012345,gu_list:List1". Names and values are separated by colon. |

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Client applications must parse this field to use

the values stored here.

Full date when the Job must start or NULL if dt\_execution

Job must start as soon as possible.

dt\_finished Date when Job finished or NULL of execution

has not finished yet.

dt\_modified Entry's last modification date.

k\_job\_atoms Atoms per Jobs pending to be executed. Each

> atom represents an email address to send a message, a fax number or a FTP URL to upload a file. To improve the access to database, each

atom has the most typical fields for a Job.

Job's GUID. gu\_job

Ordinal progressive value for Atom. pg\_atom

dt\_execution Requested date of execution.

id\_status Status for Atom's process.

Data format (typically "TXT", "HTML"). id format

Company's GUID for postal, email of fax gu\_company

sending.

Company's Commercial Name. nm\_commercial

Contact's GUID. gu\_contact

Destination e-mail Address. tx\_email

tx name Recipient's Name.

Recipient's Surname. tx\_surname

Recipient's Salutation (Mr/Ms). tx\_salutation

Street Type. tp\_street

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nu\_street Street Number.

tx\_addr1 Street Address (row 1).

tx\_addr2 Street Address (row 2).

nm\_country Country Name.

nm\_state Province/State Name.

mn\_city City Name.

zipcode ZIP/Postal Code.

work\_phone Work Phone Number.

direct\_phone Direct Work Phone Number.

home\_phone Personal Phone Number.

mov\_phone Mobile/Cell Phone Number.

fax\_phone Fax Number.

other\_phone Other Phone Number.

po\_box P.O. Box.

**k\_job\_archived** Job's Atoms that have been executed.

**k\_lu\_job\_status** Status lookup for Jobs.

| Status Code | Description |
|-------------|-------------|
| -1          | Canceled    |
| 0           | Pending     |
| 1           | Finished    |
| 2           | Paused      |
| 3           | Running     |

k\_job\_atoms\_tracking

Atoms Tracking. This table is used for receiving notifications from web beacons signaling read emails.

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gu\_job Job's GUID.

pg\_atom Ordinal progressive value for Atom.

gu\_company GUID of recipient Company.

gu\_contact GUID of recipient Contact.

ip\_addr IP address of client machine

tx\_email Recipient e-mail address.

**k\_lu\_job\_commands** Allowed Jobs' Commands.

id command Command's Code.

| Command Code | Description            |
|--------------|------------------------|
| VOID         | Do nothing             |
| MAIL         | Send a newsletter      |
| SEND         | Send an e-mail         |
| FAX          | Send a fax             |
| NTFY         | Notify event by e-mail |
| SAVE         | Store in local disk    |
| FTP          | Store in FTP Server    |

tx\_command Command's Description.

nm\_class Full name of the Java subclass that implements

this command.

# **Stored Procedures**

3

Stored Procedures PL/SQL (Oracle), Transact-SQL (MS SQL Server) or PL/pgSQL (PostgreSQL) are used for 2 purposes: 1st) get better performance and 2nd) externalize dependency management outside compiled Java code.

## Where to find stored procedures source code

Look at **com/knowgate/hipergate/datamodel/procedures** at **hipergate.jar**. They are divided per database and functional module.

### Why stored procedures?

Often when a multi-platform development is initiated, one of the first things done is discarding the use of proprietary database extensions. This decision is made with the objective of reducing porting effort.

By removing stored procedures, one of the most powerful database optimization techniques is lost.

hipergate use stored procedures where they can contribute to better performance and maintainability at the cost of making the code harder to port to new database management systems. Using stored procedures contribute to improve product quality in several ways

- **1º)** Stores procedures are the fastest method for executing precompiled batches of SQL sentences.
- 2º) Stored procedures reduce network traffic between web server and database server.
- **3°)** For functions that perform a lookup at the database and return a single value, it is more efficient to use stored procedures return values than generating a recordset.
- 4º) Stored procedures code is easier to modify than compiled Java code.

## How to call stored procedures from Java

Usually there is no need to call directly the stored procedures from JSP code, since most procedures are written specifically for accelerating a particular process and are called from inside compiled Java methods from hipergate standard classes.

In this chapter we show how procedure k\_sp\_autenticate is called from method autenticate() of class com.knowgate.ACL.

This example is interesting because it shows differences that exist among database management systems.

```
public static short autenticate
 (JDCConnection oConn, String sUserId, String sAuthStr, int iFlags)
throws SQLException, UnsupportedOperationException {
        /\!\!\!\!\!^* Search a User at table k_users and verify if password given as
             parameter is the same as that stored at k_users table and, if
             so, check that the user is active and that password has not
             expired */
         short iStatus;
        CallableStatement oCall;
        Statement oStmt;
        ResultSet oRSet;
        String sPassword;
         switch (oConn.getDataBaseProduct()) {
                 case JDCConnection.DBMS_ORACLE:
                 oCall = oConn.prepareCall("{ call k_sp_autenticate (?,?,?)}");
                 oCall.setString(1, sUserId);
                 oCall.setString(2, sAuthStr);
                 oCall.registerOutParameter(3, java.sql.Types.DECIMAL);
                 oCall.execute();
                      /* In Oracle there is no difference between SMALLINT and
                                    NUMBER. So here the result is retrieved as a decimal
                                    number and then parsed and converted to a 16 bits integer.
                                   Usually the JDBC driver can perform this conversion without notice if a Short value is requested as return % \left( 1\right) =\left( 1\right) \left( 1\right) \left(
                                    value for the procedure.
                 iStatus = Short.parseShort(oCall.getBigDecimal(1).toString());
                 oCall.close();
 // Always close you statements or you will soon run out of them
                 case JDCConnection.DBMS_MSSQL:
                 oCall = oConn.prepareCall("{ call k_sp_autenticate (?,?,?)}");
                 oCall.setString(1, sUserId);
                 oCall.setString(2, sAuthStr);
                 oCall.registerOutParameter(3, java.sql.Types.SMALLINT);
                 oCall.execute();
                 iStatus = oCall.getShort(3);
                 oCall.close();
```

```
break;
   case JDCConnection.DBMS_POSTGRESQL:
     /* In PostgreSQL k_sp_autenticate is PL/pgSQL function. In
        this case a ResultSet is used for retrieving function
        result.
   oStmt = oConn.createStatement();
   oRSet = oStmt.executeQuery("SELECT k_sp_autenticate('"+sUserId
 "','" + sPassword + "')");
   oRSet.next();
   iStatus = oRSet.getShort(1);
   oRSet.close();
   oStmt.close();
   break;
   default:
      throw new UnsupportedOperationException("proc. not found");
 } // end switch
 return iStatus;
} // autenticate
```

## **Stored Procedures for Security and User Login**

They can be found at **security.ddl** file on each DBMS folder under bajo **com/knowgate/hipergate/datamodel/procedures**.

#### k\_get\_domain\_id

Get Domain numeric identifier from its name. Search is case sensitive.

NmDomain VARCHAR Name of domain being searched.

IdDomain INTEGER OUT Domain Id. or zero if not found.

#### k\_get\_workarea\_id

Get Workarea GUID from its name. Search is case sensitive.

NmWorkArea VARCHAR Name of Workarea being searched.

IdDomain INTEGER Identifier to which Workarea belongs

IdWorkArea CHAR OUT Workarea GUID or NULL if not found.

#### k\_is\_workarea\_admin

Check whether a user belongs to Administrators Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

IsAdmin INTEGER OUT 1 if user belongs to Administrators Group, 0

if not.

#### k\_is\_workarea\_ poweruser

Check whether a user belongs to Power Users Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

IsPowUser INTEGER OUT 1 if user belongs to Power Users Group, 0 if

not.

#### k\_is\_workarea\_ user

Check whether a user belongs to Users Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

ISUSER INTEGER OUT 1 if user belongs to Users Group, 0 if not.

#### k\_is\_workarea\_ guest

Check whether a user belongs to Guests Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

IsGuest INTEGER OUT 1 if user belongs to Guests Group, 0 if not.

#### k\_get\_user\_from\_email

Get a User GUID from his main e-mail address. E-mail addresses for users are unique across domains.

TxMainEmail VARCHAR e-mail address from field tx\_main\_email of

k\_users table.

Iduser CHAR OUT User GUID or NULL if e-mail was not found.

#### k\_get\_user\_from\_nick

Get User GUID from his nickname. Nicknames may be repeated from different users across domains.

IdDomain INTEGER Identifier of Domain to which searched user

must belong.

TXNick VARCHAR User nickname.

Iduser CHAR OUT User GUID or NULL if no user with such

nickname was found at given domain.

#### k\_get\_group\_id

Get Group GUID from its name. Search is case sensitive.

IdDomain INTEGER Identifier of Domain to which group belongs.

NmGroup VARCHAR Group Name.

IdGroup CHAR OUT Group GUID or NULL if no group with such

name was found at given domain.

#### k\_sp\_autenticate

Verify that a user/password pair for checking if user have access to the system. Password checking is case sensitive.

IdDomain CHAR GUID of User to authenticate.

PwdText VARCHAR Password.

CoStatus SMALLINT OUT Result:

- 1 User and password are valid.
- -1 No user with such GUID exists.
- -2 Password is not correct.
- -3 User is deactivated (field bo\_active is set to zero).
- -8 User login has expired (current date is greater than dt\_cancel).
- -9 Password has expired.

#### k\_sp\_del\_group

Delete a Users Group.

IdGroup CHAR GUID of group to be deleted.

#### k\_sp\_del\_user

Delete a user.

Iduser CHAR GUID of User to be deleted.

This stored procedured must not be used for directly deleting a User in a production environment. Many columns from several submodules have a foreign key reference to k\_users table.

Java method com.knowgate.acl.ACLUser.delete() can be used to delete additional references on cascade; but even this Java method is unable to delete additional references not in the standard distro data model.

The preferable approach is never deleting user but simply deactivate them by setting k\_users.bo\_active to zero and k\_users.dt\_cancel to current date.

In case that it is really necessary to delete a User, may be desirable to write an special purpose clean up procedure ran before actual user deletion.

## **Category Management Stored Procedures**

#### k\_sp\_get\_cat\_id

Get a Category GUID from its name.

NmCategory VARCHAR Category Name.

IdCategory CHAR OUT Category GUID or NULL if not found.

#### k\_sp\_cat\_descendant

Verifies if a Category is descendant of another one.

IdCategory CHAR GUID of child Category.

Idancestor CHAR GUID of parent Category.

BoChild SMALLINT OUT 1 if Category IdCategory is descendant of

IdAncestor, 0 if not.

This function does not exist on PostgreSQL.

#### k\_sp\_cat\_level

#### Get depth level of a Category at the tree.

IdCategory CHAR Category GUID.

CatLevel INTEGER OUT Depth level (1 for root categories).

#### k\_sp\_del\_category

Delete a Category.

IdCategory CHAR Category GUID.

Because a Category can have an arbitrary number of associated objects through k\_x\_cat\_objs, it is necessary to use com.knowgate.hipergate. Category Java class for deleting categories. Calling k\_sp\_del\_category directly may leave leaked objects such as forums or documents existing at the database but impossible to reach.

#### k\_sp\_del\_category\_r

Delete a Category and all its descendants.

IdCategory CHAR Category GUID.

#### k\_sp\_get\_cat\_path

Compose a path for a Category by concatenating nm\_category field from all its ancestors separated by a slash '/' character. This procedure is used for creating file paths for categories.

IdCategory CHAR Category GUID.

CatPath VARCHAR OUT Category Path.

#### k\_sp\_cat\_obj\_position

IdCategory CHAR Category GUID.

OdPosition INTEGER OUT Position of object inside Category or NULL if object is not contained into category.

#### k\_sp\_cat\_expand

Expand all descendants from a Category writing results at table k\_cat\_expand.

For performance reasons, in some cases it is convenient to have a preexpanded list of all childs and grand childs from a category.

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This procedure deletes all previous descendants at k\_cat\_expand and rewrites them.

IdCategory CHAR GUID of category to be expanded.

Implementation used for expansion varies from one database to another. In Oracle descendants are expanded using SELECT ... FROM k\_cat\_tree START WITH gu\_parent\_cat = ? CONNECT BY gu\_parent\_cat = PRIOR gu\_child\_cat sentence. In Microsoft SQL Server a temporary table is used as a stack pile. In PostgreSQL recursive calls to k\_sp\_cat\_expand\_node function are used.

#### k\_sp\_cat\_usr\_perm

Get permissions of a User over a category, taking into account permissions granted directly and permissions granted by making the user member of a group that have permissions over the category.

In no explicit permission are given for the user over the category then permissions are taken from category parent or grandparents.

Iduser CHAR User GUID.

IdCategory CHAR Category GUID.

AclMask INTEGER OUT Permissions bit mask of user for the category.

See bit\_mask field of k\_lu\_permissions.

#### k\_sp\_cat\_del\_grp

Remove permissions of a Group over a Category.

IdCategory CHAR Category GUID.

IdGroup CHAR Group GUID.

Recurse SMALLINT Apply removal recursively to child categories.

Objects SMALLINT Not used, must be zero.

#### k\_sp\_cat\_del\_usr

Remove permissions of a User over a category.

IdCategory CHAR Category GUID.

Iduser CHAR User GUID.

Recurse SMALLINT Apply removal recursively to child categories.

Objects SMALLINT Not used, must be zero.

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#### k\_sp\_cat\_set\_grp

Grant permissions to a Group over a Category. If Group already had permissions over Category a duplicated primary key exception on k\_x\_cat\_group\_acl table will be raised.

Recurse SMALLINT Apply grant recursively to child categories.

Objects SMALLINT Not used, must be zero.

#### k\_sp\_cat\_set\_usr

Grant permissions to a User over a Category. If User already had permissions over Category a duplicated primary key exception on  $k_x_{act}user_{acl}$  table will be raised.

IdCategory CHAR Category GUID.

Iduser CHAR User GUID.

Recurse SMALLINT Apply grant recursively to child categories.

Objects SMALLINT Not used, must be zero.

## **Workgroup Stored Procedures**

Can be found at file addrbook.ddl under com/knowgate/hipergate/ data model/procedures.

#### k\_sp\_del\_meeting

Delete Meeting.

MeetingId CHAR Meeting GUID.

#### k\_sp\_del\_fellow

Delete Employee. Meeting for employee will be erased on cascade.

Fellowid CHAR Employee GUID.

#### k\_sp\_del\_room

Delete Room or Shared Resource. If resource is in use by any meeting a foreign key violation exception will be raised.

ROOMNM VARCHAR ROOM Name.

WorkAreald VARCHAR Workarea GUID.

## **Product Management Stored Procedures**

Can be found at file **products.ddl** under **www.bajo.com/knowgate/hipergate/ data model/procedures**.

#### k\_sp\_del\_product

Delete Product.

ProductId CHAR Product GUID.

Products must be deleted using Java method delete() from class com.knowgate.hipergate.Product and not calling directly to k\_sp\_del\_product. Database stored procedures cannot delete external disk files. If k\_sp\_del\_product is executed directly zombie files will be left at hard drive.

## **Customer Relationship Management Stored Procedures**

Can be found at file **crm.ddl** under **com/knowgate/hipergate/datamodel/procedures**.

#### k\_sp\_del\_sales\_man

Delete Salesman.

SalesManId CHAR Salesman GUID.

Salesmen are sub registers of Domain Users. When a Salesman is deleted Companies assigned to him will be set free of any assignment. Deleting a Salesman does not delete the underlying Domain User. Orders placed by a deleted Salesman are not deleted when he disappears.

#### k\_sp\_del\_contact

Delete Contact.

ContactId CHAR Contact GUID.

Contacts must be deleted by calling Java method <code>delete()</code> from class <code>com.knowgate.crm.Contact</code> and not directly calling <code>k\_sp\_del\_contact</code> because database stored procedures cannot delete external disk files attached to the Contact.

#### k\_sp\_del\_company

Delete Company.

CompanyId CHAR Company GUID.

Before deleting a Company it is neccesary to delete its Contacts. This is automatically done by Java class com.knowgate.crm.Company

#### k\_sp\_del\_oportunity

Delete Opportunity.

OportunityId CHAR Opportunity GUID.

#### **Task Scheduler Submodel**

#### **Tables and Views**

| Tables | k_jobs      | Jobs.  |
|--------|-------------|--|
|        | gu_job      | Job's GUID.  |
|        | gu_workarea | GUID of the Workarea who owns this Job.                            |
|        | gu_writer   | GUID of the user who created this Job.                             |
|        | id_command  | Command associated to this Job (from the k_lu_job_commands table). |
|        | id_status   | Status of this Job (from the k_lu_job_status table).               |
|        | dt_created  | Job's date of creation.  |
|        | tl_job      | Job's Title.   |

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| gu_job_group | Iobs Grour | GUID (no | ot vet imi | plemented). |
|--------------|------------|----------|------------|-------------|
|              |            |          |            |             |

comma-separated list of fields and values, for example: "gu\_pageset:P012345,gu\_list:List1". Names and values are separated by colon. Client applications must parse this field to use

the values stored here.

dt execution Full date when the Job must start or NULL if

Job must start as soon as possible.

dt\_finished Date when Job finished or NULL of execution

has not finished yet.

dt\_modified Entry's last modification date.

**k\_job\_atoms** Atoms per Jobs pending to be executed. Each

atom represents an email address to send a message, a fax number or a FTP URL to upload a file. To improve the access to database, each

atom has the most typical fields for a Job.

gu\_job Job' GUID.

pg\_atom Ordinal progressive value for Atom.

dt\_execution Requested date of execution.

id\_status Status for Atom's process.

id\_format Data format (typically "TXT", "HTML").

gu\_company Company's GUID for postal, email of fax

sending.

nm\_commercial Company's Commercial Name.

gu\_contact Contact's GUID.

tx email Destination e-mail Address.

tx\_name Recipient's Name.

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tx\_surname Recipient's Surname.

tx\_salutation Recipient's Salutation (Mr/Ms).

tp\_street Street Type.

nu\_street Street Number.

tx\_addr1 Street Address (row 1).

tx\_addr2 Street Address (row 2).

nm\_country Country Name.

nm\_state Province/State Name.

mn\_city City Name.

zipcode ZIP/Postal Code.

work\_phone Work Phone Number.

direct\_phone Direct Work Phone Number.

home\_phone Personal Phone Number.

mov\_phone Mobile/Cell Phone Number.

fax\_phone Fax Number.

other\_phone Other Phone Number.

po\_box P.O. Box.

**k\_job\_archived** Job's Atoms that have been executed.

**k\_lu\_job\_status** Status lookup for Jobs.

| Status Code | Description |
|-------------|-------------|
| -1          | Canceled    |
| 0           | Pending     |
| 1           | Finished    |

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| 2 | Paused  |
|---|---------|
| 3 | Running |

**k\_lu\_job\_commands** Allowed Jobs' Commands.

id\_command Command's Code.

| Command Code | Description         |
|--------------|---------------------|
| MAIL         | Send an email       |
| FAX          | Send a fax          |
| SAVE         | Store in local disk |
| FTP          | Store in FTP Server |

tx\_command Command's Description.

nm\_class Full name of the Java subclass that implements

this command.

## Hipermail submodule

## Mail storage

hipergate 2.1 and above have a local storage provider for JavaMail.

hipergate uses an hybrid mail storage system using flat files and a database. Messages are stored at disk files with MBOX format. MBOX files are just a concatenation of RFC 822 messages. MBOX files provide no indexing capabilities, so message search and retrieval must be implemented separately.

hipergate uses a relational database and Jakarta Lucene for indexing messages.

hipergate may store MIME messages in MBOX files or inside LONGVARBINARY columns at the database. By default MBOX storage is used. It is not recommended to store the whole message at the database since mailboxes may grow very large affecting database performance and back-up times.

Even if MBOX storage is selected, the database is still used for indexing.

There is an MBOX file for each messages folder. Folders are a subclass of hipergate Categories. Indeed there are no explicit entries for folders at the database but Categories are used.

MBOX files are placed under its corresponding category directory at /storage branch. For example for user with alias *ad6148* at domain TEST his path to the inbox file would look like:

.../storage/domains/2049/workareas/c0a801bffec3a42d52100000e12e2153/ROOT/DOMAINS/TEST\_USERS/TEST\_ad6148/TEST\_ad6148\_email/TEST\_ad6148\_inbox/ TEST\_ad6148\_inbox.mbox

2049 is the TEST domain numeric identifier and c0a801... is the Workarea GUID.

When the default Workarea for a User is changed, its MBOX files will not be moved. This must be taken into account is any process relying on the Workarea GUID for composing a path is custom coded.

### Linkage between e-mails and hipergate CRM

Each time a message is sent or received, its mail addresses are checked against k\_users and k\_member\_address tables. If a User, Contact or Company with that e-mail exists at the same Workarea as the e-mail, then a reference between the recipient and the hipergate entity is recorded at k\_inet\_addrs table. This allows tracking all sent end received e-mails for Users and Contacts. In order for the linkage to take place, messages must be sent using hipergate and must be opened using hipermail web interface. Messages are not scanned for matching recipients until they are opened for the first time.

## Message cache

Messages are not locally stored by hipergate until they are opened for the first time. Once the message has been opened, it is fully downloaded and stored at inbox local folder.

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#### **Tables and Views**

**k\_categories** This table holds message Folders.

**k\_mime\_msgs** Mime messages index.

gu\_mimemsg Message GUID. This is a 32 characters internal

hipergate GUID not the RFC 822 message id.

gu\_workarea GUID of Workarea to which message belongs.

pg\_message Message ordinal position within folder

gu\_category GUID of folder that contains the message. Mail

folders are a subclass of Categories from

k\_categories table. There is no special register for mail folders but categories are used directly. For each user the application creates by default 6 folders under user's home category: *inbox*,

drafts, sent, received, delete and spam.

gu\_parent\_msg GUID of parent message. This is only used for

messages that are attached inside other top level

messages.

nu\_position Byte offset position of message inside MBOX

file.

id\_message Id. generated by the mail server.

len\_mimemsg Message length in bytes.

...

by\_content This column holds message main body, either

plain text or html. It is used as a cache for rapidly displaying message content without accessing any other file or database register. The same text is contained in MBOX file or in one of the message parts at k\_mime\_parts depending on whether MBOX or BLOB storage is used.

**k\_mime\_parts** Message parts.

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gu\_mimemsg Message GUID.

id\_message Id. generated by the mail server.

pg\_message Message ordinal position within folder

nu\_offset
Byte offset of part from message position.

id\_disposition May be inline, attachment, reference or

pointer. inline and attachment are used by final messages whilst reference and pointer are used by draft messages. reference means that the part is not contained at an MBOX file or at the "by\_content" column but at an external file. For reference parts, file\_name columns hold the full path to the file. pointer means that the part is taken from another MBOX file.

by\_content Part source. If MBOX storage mode is used,

then this column is always NULL.

When using BLOB storage, message source is not completely stored anywhere, instead, each message part is stored separately at k\_mime\_parts. This allows reading or downloading an attachment

without having to read the whole message.

**k\_inet\_addrs** Message recipients.

gu\_mimemsg Message GUID.

id\_message Id. generated by the mail server.

pg\_message Message ordinal position within folder.

tx\_email Recipient e-mail address.

tp\_recipient { from | to | cc | bcc }.

tx\_personal Recipient full name.

gu\_user User whose tx\_main\_email at k\_users table is

the same as tx\_email.

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table is the same as tx\_email.

gu\_company Company whose mail address at

k\_member\_address table is the same as

tx\_email.

# Stored Procedures

3

Stored Procedures PL/SQL (Oracle), Transact-SQL (MS SQL Server) or PL/pgSQL (PostgreSQL) are used for 2 purposes: 1st) get better performance and 2nd) externalize dependency management outside compiled Java code.

## Where to find stored procedures source code

Look at **com/knowgate/hipergate/datamodel/procedures** at **hipergate.jar**. They are divided per database and functional module.

### Why stored procedures?

Often when a multi-platform development is initiated, one of the first things done is discarding the use of proprietary database extensions. This decision is made with the objective of reducing porting effort.

By removing stored procedures, one of the most powerful database optimization techniques is lost.

hipergate use stored procedures where they can contribute to better performance and maintainability at the cost of making the code harder to port to new database management systems. Using stored procedures contribute to improve product quality in several ways

- **1º)** Stores procedures are the fastest method for executing precompiled batches of SQL sentences.
- **2º)** Stored procedures reduce network traffic between web server and database server.

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- 3°) For functions that perform a lookup at the database and return a single value, it is more efficient to use stored procedures return values than generating a recordset.
- **4º)** Stored procedures code is easier to modify than compiled Java code.

## How to call stored procedures from Java

Usually there is no need to call directly the stored procedures from JSP code, since most procedures are written specifically for accelerating a particular process and are called from inside compiled Java methods from hipergate standard classes.

Anyway, in this chapter it is shown how procedure k\_sp\_autenticate is called from method autenticate() of class com.knowgate.ACL.

This example is interesting because it shows differences that exist among database management systems.

```
public static short autenticate
(JDCConnection oConn, String sUserId, String sAuthStr, int iFlags)
throws SQLException, UnsupportedOperationException {
 /* Search a User at table k_users and verify if password given as
   parameter is the same as that stored at k_users table and, if
   so, check that the user is active and that password has not
   expired */
  short iStatus;
  CallableStatement oCall;
  Statement oStmt;
  ResultSet oRSet;
  String sPassword;
  switch (oConn.getDataBaseProduct()) {
    case JDCConnection.DBMS_ORACLE:
    oCall = oConn.prepareCall("{ call k_sp_autenticate (?,?,?)}");
    oCall.setString(1, sUserId);
    oCall.setString(2, sAuthStr);
    oCall.registerOutParameter(3, java.sql.Types.DECIMAL);
    oCall.execute();
     /* In Oracle there is no difference between SMALLINT and
        NUMBER. So here the result is retrieved as a decimal
        number and then parsed and converted to a 16 bits integer.
        Usually the JDBC driver can perform this conversion
        without notice if a Short value is requested as return
        value for the procedure.
    iStatus = Short.parseShort(oCall.getBigDecimal(1).toString());
    oCall.close();
// Always close you statements or you will soon run out of them
    break;
    case JDCConnection.DBMS_MSSQL:
    oCall = oConn.prepareCall("{ call k_sp_autenticate (?,?,?)}");
    oCall.setString(1, sUserId);
    oCall.setString(2, sAuthStr);
    oCall.registerOutParameter(3, java.sql.Types.SMALLINT);
    oCall.execute();
    iStatus = oCall.getShort(3);
    oCall.close();
    break;
    case JDCConnection.DBMS_POSTGRESQL:
     /* In PostgreSQL k_sp_autenticate is PL/pgSQL function. In
        this case a ResultSet is used for retrieving function
        result.
```

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```
*/
  oStmt = oConn.createStatement();

  oRSet = oStmt.executeQuery("SELECT k_sp_autenticate('"+sUserId
+ "','" + sPassword + "')");

  oRSet.next();

  iStatus = oRSet.getShort(1);

  oRSet.close();
  oStmt.close();
  break;

  default:
    throw new UnsupportedOperationException("proc. not found");
} // end switch
  return iStatus;
} // autenticate
```

## Stored Procedures for Security and User Login

They can be found at **security.ddl** file on each DBMS folder under bajo **com/knowgate/hipergate/datamodel/procedures**.

#### k\_get\_domain\_id

Get Domain numeric identifier from its name. Search is case sensitive.

NmDomain VARCHAR Name of domain being searched.

IdDomain INTEGER OUT Domain Id. or zero if not found.

#### k\_get\_workarea\_id

Get Workarea GUID from its name. Search is case sensitive.

NmWorkArea VARCHAR Name of Workarea being searched.

IdDomain INTEGER Identifier to which Workarea belongs

IdWorkArea CHAR OUT Workarea GUID or NULL if not found.

#### k\_is\_workarea\_admin

Check whether a user belongs to Administrators Group of a Workarea

IdWorkArea CHAR Workarea GUID.

IdUser CHAR User GUID.

IsAdmin INTEGER OUT 1 if user belongs to Administrators Group, 0

if not.

# k\_is\_workarea\_ poweruser

Check whether a user belongs to Power Users Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

IsPowuser INTEGER OUT 1 if user belongs to Power Users Group, 0 if

not.

#### k\_is\_workarea\_user

Check whether a user belongs to Users Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

ISUSER INTEGER OUT 1 if user belongs to Users Group, 0 if not.

### k\_is\_workarea\_ guest

Check whether a user belongs to Guests Group of a Workarea

IdWorkArea CHAR Workarea GUID.

Iduser CHAR User GUID.

IsGuest INTEGER OUT 1 if user belongs to Guests Group, 0 if not.

### k\_get\_user\_from\_email

Get a User GUID from his main e-mail address. E-mail addresses for users are unique across domains.

TxMainEmail VARCHAR e-mail address from field tx\_main\_email of

k\_users table.

Iduser CHAR OUT User GUID or NULL if e-mail was not found.

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## k\_get\_user\_from\_nick

Get User GUID from his nickname. Nicknames may be repeated from different users across domains.

IdDomain INTEGER Identifier of Domain to which searched user

must belong.

TXNick VARCHAR User nickname.

Iduser CHAR OUT User GUID or NULL if no user with such

nickname was found at given domain.

## k\_get\_group\_id

Get Group GUID from its name. Search is case sensitive.

IdDomain INTEGER Identifier of Domain to which group belongs.

NmGroup VARCHAR Group Name.

IdGroup CHAR OUT Group GUID or NULL if no group with such

name was found at given domain.

## k\_sp\_autenticate

Verify that a user/password pair for checking if user have access to the system. Password checking is case sensitive.

IdDomain CHAR GUID of User to authenticate.

PwdText VARCHAR Password.

CoStatus SMALLINT OUT Result:

1 User and password are valid.

- -1 No user with such GUID exists.
- -2 Password is not correct.
- -3 User is deactivated (field bo\_active is set to zero).
- -8 User login has expired (current date is greater than dt\_cancel).
- -9 Password has expired.

### k\_sp\_del\_group

Delete a Users Group.

IdGroup CHAR GUID of group to be deleted.

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# k\_sp\_del\_user

Delete a user.

Iduser CHAR GUID of User to be deleted.

This stored procedured must not be used for directly deleting a User in a production environment. Many columns from several submodules have a foreign key reference to k\_users table.

Java method com.knowgate.acl.ACLUser.delete() can be used to delete additional references on cascade; but even this Java method is unable to delete additional references not in the standard distro data model.

The preferable approach is never deleting user but simply deactivate them by setting k\_users.bo\_active to zero and k\_users.dt\_cancel to current date.

In case that it is really necessary to delete a User, may be desirable to write an special purpose clean up procedure ran before actual user deletion.

# **Category Management Stored Procedures**

# k\_sp\_get\_cat\_id

Get a Category GUID from its name.

NmCategory VARCHAR Category Name.

IdCategory CHAR OUT Category GUID or NULL if not found.

#### k\_sp\_cat\_descendant

Verifies if a Category is descendant of another one.

IdCategory CHAR GUID of child Category.

IdAncestor CHAR GUID of parent Category.

BoChild SMALLINT OUT 1 if Category IdCategory is descendant of

IdAncestor, 0 if not.

This function does not exist on PostgreSQL.

## k\_sp\_cat\_level

Get depth level of a Category at the tree.

IdCategory CHAR Category GUID.

CatLevel INTEGER OUT Depth level (1 for root categories).

## k\_sp\_del\_category

Delete a Category.

IdCategory CHAR Category GUID.

Because a Category can have an arbitrary number of associated objects through k\_x\_cat\_objs, it is necessary to use com.knowgate.hipergate. Category Java class for deleting categories. Calling k\_sp\_del\_category directly may leave leaked objects such as forums or documents existing at the database but impossible to reach.

## k\_sp\_del\_category\_r

Delete a Category and all its descendants.

IdCategory CHAR Category GUID.

# k\_sp\_get\_cat\_path

Compose a path for a Category by concatenating nm\_category field from all its ancestors separated by a slash '/' character. This procedure is used for creating file paths for categories.

IdCategory CHAR Category GUID.

CatPath VARCHAR OUT Category Path.

### k\_sp\_cat\_obj\_position

IdCategory CHAR Category GUID.

OdPosition INTEGER OUT Position of object inside Category or NULL if object is not contained into category.

# k\_sp\_cat\_expand

Expand all descendants from a Category writing results at table k\_cat\_expand.

For performance reasons, in some cases it is convenient to have a preexpanded list of all childs and grandchilds from a category.

This procedure deletes all previous descendants at k\_cat\_expand and rewrites them.

IdCategory CHAR GUID of category to be expanded.

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Implementation used for expansion varies from one database to another. In Oracle descendants are expanded using SELECT ... FROM k\_cat\_tree START WITH gu\_parent\_cat = ? CONNECT BY gu\_parent\_cat = PRIOR gu\_child\_cat sentence. In Microsoft SQL Server a temporary table is used as a stack pile. In PostgreSQL recursive calls to k\_sp\_cat\_expand\_node function are used.

## k\_sp\_cat\_usr\_perm

Get permissions of a User over a category, taking into account permissions granted directly and permissions granted by making the user member of a group that have permissions over the category.

In no explicit permission are given for the user over the category then permissions are taken from category parent or grandparents.

Iduser CHAR User GUID.

IdCategory CHAR Category GUID.

AclMask INTEGER OUT Permissions bit mask of user for the category.

See bit\_mask field of k\_lu\_permissions.

# k\_sp\_cat\_del\_grp

Remove permissions of a Group over a Category.

IdCategory CHAR Category GUID.

IdGroup CHAR Group GUID.

Recurse SMALLINT Apply removal recursively to child categories.

Objects SMALLINT Not used, must be zero.

#### k\_sp\_cat\_del\_usr

Remove permissions of a User over a category.

IdCategory CHAR Category GUID.

Iduser CHAR User GUID.

Recurse SMALLINT Apply removal recursively to child categories.

Objects SMALLINT Not used, must be zero.

### k\_sp\_cat\_set\_grp

Grant permissions to a Group over a Category. If Group already had permissions over Category a duplicated primary key exception on k\_x\_cat\_group\_acl table will be raised.

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IdCategory CHAR Category GUID.

IdGroup CHAR Group GUID.

Recurse SMALLINT Apply grant recursively to child categories.

Objects SMALLINT Not used, must be zero.

## k\_sp\_cat\_set\_usr

Grant permissions to a User over a Category. If User already had permissions over Category a duplicated primary key exception on k\_x\_cat\_user\_acl table will be raised.

IdCategory CHAR Category GUID.

Iduser CHAR User GUID.

Recurse SMALLINT Apply grant recursively to child categories.

Objects SMALLINT Not used, must be zero.

## k\_sp\_get\_user\_mailroot

Get User mailroot category. Mailroot category is always under User home category which is the category referenced from column <code>gu\_category</code> of table <code>k\_users</code>. Mailroot category is identified by following a naming convention: its <code>nm\_category</code> column must be: <code>DOMAIN\_nickname\_mail</code> being DOMAIN the name of the Domain (<code>k\_domains.nm\_domain</code>) to which user belongs and nickname the value of <code>k\_users.tx\_nickname</code>.

Because User's tx\_nickname is used for identifying his mailroot category by name, changing nickname after user has created will cause loss of mailroot category.

GuUser CHAR User GUID.

GuCategory CHAR OUT GUID of mailroot Category or NULL is it is

not found.

### k\_sp\_get\_user\_mailfolder

Get User mail folder. Mail folders must be a first level child of User's mailroot category.

GuUser CHAR User GUID.

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Folder Name. It may be either as NmFolder VARCHAR

> nm category from k categories. Or a shortened name like: inbox, outbox, drafts,

deleted, sent, spam, received or

templates.

GUID of mail folder or NULL if not found. GuCategory CHAR OUT

# **Workgroup Stored Procedures**

Can be found at file addrbook.ddl under com/knowgate/hipergate/ datamodel/procedures.

# k\_sp\_del\_meeting

Delete Meeting.

MeetingId CHAR

Meeting GUID.

# k\_sp\_del\_fellow

Delete Employee. Meeting for employee will be erased on cascade.

FellowId CHAR

Employee GUID.

## k\_sp\_del\_room

Delete Room or Shared Resource. If resource is in use by any meeting a foreign key violation exception will be raised.

Room Name. RoomNm VARCHAR

Workarea GUID. WorkAreald VARCHAR

# **Product Management Stored Procedures**

Can be found at file products.ddl under bajo com/knowgate/hipergate/ datamodel/procedures.

# k\_sp\_del\_product

Delete Product.

ProductId CHAR Product GUID.

Products must be deleted using Java method delete() from class com.knowgate.hipergate.Product and not calling directly to k\_sp\_del\_product. Database stored procedures cannot delete external disk files. If k\_sp\_del\_product is executed directly zombie files will be left at hard drive.

# **Customer Relationship Management Stored Procedures**

Can be found at file **crm.ddl** under **com/knowgate/hipergate/datamodel/procedures**.

# k\_sp\_del\_sales\_man

Delete Salesman.

SalesManId CHAR

Salesman GUID.

Salesmen are sub-registers of Domain Users. When a Salesman is deleted Companies assigned to him will be set free of any assignment. Deleting a Salesman does not delete the underlying Domain User. Orders placed by a deleted Salesman are not deleted when he disappears.

# k\_sp\_del\_contact

Delete Contact.

ContactId CHAR

Contact GUID.

Contacts must be deleted by calling Java method <code>delete()</code> from class <code>com.knowgate.crm.Contact</code> and not directly calling <code>k\_sp\_del\_contact</code> because database stored procedures cannot delete external disk files attached to the Contact.

## k\_sp\_del\_company

Delete Company.

CompanyId CHAR

Company GUID.

Before deleting a Company it is neccesary to delete its Contacts. This is automatically done by Java class com.knowgate.crm.Company

#### k\_sp\_del\_oportunity

# Delete Opportunity.

OportunityId CHAR Opportunity GUID.

# **List Management Stored Procedures**

Can be found at file **lists.ddl** under **com/knowgate/hipergate/datamodel/procedures**.

## k\_sp\_del\_list

Remove a list and all its members.

ListId CHAR

GUID of the List to be removed.

# k\_sp\_email\_blocked

Verifies whether or not an e-mail address is in the <u>black list</u> associated to a distribution list.

GuList CHAR (32) GUID of the distribution list.

TxEmail VARCHAR(100) e-mail to be verified.

Boblocked Smallint out 1 if Txemail is found in the black list associated to Gulist, 0 otherwise.

# k\_sp\_contact\_blocked

Verifies whether or not a Contact is in the <u>black list</u> associated to a distribution list.

GuList CHAR(32) GUID of the distribution list.

GuContact CHAR(32) GUID of Contact to be verified.

Boblocked Smallint out 1 if GuContact is found in the black list associated to GuList, 0 otherwise.

# k\_sp\_company\_blocked

Verifies whether or not a Company is in the <u>black list</u> associated to a distribution list.

GuList CHAR(32) GUID of the distribution list.

GuCompany CHAR(32) GUID of Contact to be verified.

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# Boblocked SMALLINT OUT 1 if GuCompany is found in the black list associated to GuList, 0 otherwise.

#### k\_sp\_del\_duplicates

Delete duplicated email addresses from a static or direct list.

#### **ORACLE**

This procedure is not available for Oracle, use DELETE FROM k\_x\_list\_members WHERE gu\_list=? AND ROWID NOT IN (SELECT MAX(ROWID) FROM k\_x\_list\_members WHERE gu\_list=? GROUP BY tx\_email instead.

ListId CHAR Base Static or Direct List GUID.

Deleted INTEGER OUT Count of deleted emails.

# **List Members Triggers**

From version 2.0 the table k\_member\_address contains all addresses of Contacts and Companies. k\_member\_address has the same information as k\_contacts, k\_companies and k\_addresses but in a single table which eliminates the need of JOINs and makes index creation easier.

k\_member\_address is automatically maintained up to date by triggers following the next rules:

- **1.** When an address is added to table k\_addresses with its bo\_active set to 1 then the address is also added to k\_member\_address.
- 2. When an address is updated at k\_addresses with field bo\_active=1, a register is updated or added at k\_member\_address. When an address is updated at k\_addresses with field bo\_active=0, a register is updated or added at k\_member\_address.
- 3. When an address is associated to a company at  $k_x_{\text{company}}$  addresses, the company information is updated at the corresponding addresses from  $k_{\text{member}}$  address.
- 4. When an address is associated to a contact at  $k_x_{\text{contact\_addr}}$  table, the contact information is updated at the corresponding addresses from k member address.
- **5.** When an address is deleted from k\_addresses it is also deleted from k\_member\_address.

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- **6.** When a company is deleted from k\_companies, its gu\_company field is set to NULL at k member address.
- 7. When a contact is deleted from k\_contacts, its gu\_contact field is set to NULL at k member address.

# Cómo reconstruir la vista materializada k member address



In PostgreSQL PL/pgSQL function

k\_sp\_rebuild\_member\_address may be used for refilling all the registers of materializad view k\_member\_address with data taken from k\_addresses, k\_companies y k\_contacts.

# **Forums Stored Procedures**

Can be found at file **forums.ddl** under com/knowgate/hipergate/ datamodel/procedures.

## k\_sp\_del\_newsgroup

Removes a Group of messages.

IdNewsGroup CHAR

GUID of the Group of Messages to remove.

### k\_sp\_del\_newsmsg

Removes a Message.

IdNewsMsq CHAR

GUID of the Message to remove.

Messages containing attached files must be removed using the delete() method in the Java class com.knowgate.forums.NewsMessage. Calling  $k\_sp\_del\_newsmsg$  directly on a message with binary files will dump a foreign key violation on the k\_products table.

# **Projects and Bugs Management Stored Procedures**

Can be found at file **projtrack.ddl** under **com/knowgate/hipergate/datamodel/procedures.** 

# k\_sp\_prj\_expand

Expands all child for a project and adds them to the k\_project\_expand table.

StartWith CHAR

GUID of the Project to expand.

# k\_sp\_del\_project

Removes a Project, including its child Projects, Tasks and Bugs.

ProjectId CHAR

GUID of the Project to remove.

# k\_sp\_del\_duty

Removes a Task.

DutyId CHAR

GUID of the Task to remove.

## k\_sp\_del\_bug

Removes a Bug.

BugId CHAR

GUID of the Bug to remove.

#### k\_sp\_prj\_cost

Returns the total cost for a Project, including its child's costs. Total cost is the sum of the cost of Duties plus costs stated explicitly at k\_project\_costs table.

ProjectId CHAR

Project's GUID.

# **Hipermail Stored Procedures**

Can be found at file **hipermail.ddl** under **com/knowgate/hipergate/datamodel/procedures**. Also there are a couple of stored procedures for getting user's mail folders at **categories.ddl**.

# k\_sp\_del\_mime\_msg

Delete a message.

MimeMsgId CHAR GUID of message to be deleted.

Messages must be deleted using Java method DBMimeMessage.delete() or calling DBMimeMessage.setFlag(Flags.Flag.DELETED, true) and then DBFolder.expunge(). Executing k\_sp\_del\_mime\_msg directly does not remove message source stored at MBOX files. Even if messages are fully stored at LONGVARBINARY columns, there may be references to external files from message drafts.

# k\_sp\_get\_mime\_msg

Get message GUID from its Id. generated from the mail provider.

MsgId VARCHAR Message Id.

Guid CHAR OUT Message GUID.

# k\_sp\_write\_inet\_addr

Insert a recipient and add references to User, Contact or Company as the e-mail address matches another already existing one at the same Workarea.

DomainId INTEGER Domain integer Id.

WorkAreaId CHAR Workarea GUID.

MsgGuid CHAR Message GUID.

MimeMsgId VARCHAR Message Id. generated by mail provider.

RecipientTp VARCHAR Recipient Type { from | to | cc | bcc }.

EMailTx VARCHAR Recipient's e-mail address.

PersonalTx NVARCHAR Recipient's full name.

# Java Classes

4

hipergate has a rich set of libraries that contain functionality and services for building custom extensions on top of the base product.

This section is dedicated to general concepts about Java libraries usage. More information may be found reading the JavaDoc.

# **Purpose of Java LIBRARIES**

When starting to write a web based application it is easy to put everything inside Java Server Pages code.

JSP is easy to write and do not require manual recompiling each time a change is made.

Moreover the page division itself makes easier configuration management and version control than with pre-compiled monolithic libraries.

Unfortunately code written inside JSP is difficult to extend and virtually impossible to reuse. As application business rules grow more complex, JSP becomes more and more cumbersome and tricky to maintain eventually leading to true *spaghetti* code.

At hipergate base functionality is written in Java classes independent from product Java Server Pages. This gives greater modularity, maintainability and performance.

# Generic packages vs. packages dependant of the datamodel

Classes of file hipergate.jar are grouped in packages that may be broadly classified in two groups: generic packages and packages dependant of the datamodel. Generic packages can work with any database and do not require an specific underlying table structure. Dependant packages are classes written on purpose for a particular data submodel.

Generic Packages implement services as: debug traces, database persistency, XSLT transformations, FTP file access, etc.

### Generic Packages are:

- com.knowgate.debug: Debug Traces.
- com.knowgate.jdc: Database Connection Pool.
- com.knowgate.dataobjs: Database access Objects.
- com.knowgate.datacopy: Copy complex data structures.
- com.knowgate.dataxslt: XSLT transformations.

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- com.knowgate.dfs: FTP and NFS file access.
- com.knowgate.cache: RAM memory cache.
- com.knowgate.misc: Miscellaneous subroutines.
- com.knowgate.ole: POI wrapper for reading OLE2 doc. properties.

#### Datamodel dependant packages are:

- com.knowgate.acl: User Authentification.
- com.knowgate.addrbook: Collaborative Tools.
- com.knowgate.crm: Sales Force Automation.
- com.knowgate.dataxslt.db: XML template indexes.
- com.knowgate.forums: Forums.
- com.knowgate.hipergate: Product Categorization, Thesauri and Shop
- com.knowgate.hipergate.datamodel: Datamodel Launcher
- com.knowgate.http: Binary Servlets.
- com.knowgate.ldap: Authenticate user using LDAP.
- com.knowgate.projtrack: Project Management and Bug Tracking.
- com.knowgate.scheduler: Task Scheduler.
- com.knowgate.workareas: Workareas.

# Additional Packages compiled inside hipergate.jar

- com.oreilly.servlet: © 1999-2002 Jason Hunter & Matt Towers.
- com.enterprisedt.net.ftp : © 2000-2003 Enterprise Dist. Techs Ltd.
- org.jical : © 2002 Stuart Guthrie.
- dom: © 1999-2000 The Apache Software Foundation.

# Additional Packages compiled outside hipergate.jar

- org.w3c.tidy: © 1998-2000 World Wide Web Consortium.
- com.knowgate.jcifs : © 2000 Michael B. Allen.

# **Debug Traces**

Each hipergate.jar distribution is published in two different flavours: *debug* and *release*.

The debug version leaves detailed execution traces at /tmp/javatrc.txt (UNIX) or C:\javatrc.txt (Windows).

The static variable trace from class com.knowgate.debug.DebugFile controls whether debug traces must be generated. This is a final variable and cannot be changed at runtime.

# Querying debug mode from the command line

You can know from the command line whether or not a debug version is installed. Type: java com.knowgate.debug.DebugFile. Either "Debug mode enabled" or "Debug mode disabled" will appear on the console.

# **Initialization Properties**

Initialization properties are set at hipergate.cnf.

For accessing these properties class com.knowgate.misc.Environment is used.

By default hipergate.cnf must be at /etc (UNIX) or C:\WINNT (Windows). For placing properties file hipergate.cnf somewhere else, the operating system environment variable KNOWGATE\_PROFILES must be set pointing to the directory containing hipergate.cnf.

#### For example:

```
KNOWGATE_PROFILES=/opt/knowgate/
(UNIX)
or
SET KNOWGATE_PROFILES=C:\\knowgate\\
(Windows)
```

One properties are read for the first time they are cached in memory by class Environment until method Environment.refresh() is called.

# Initial loading of tables and data

The package com.knowgate.hipergate.datamodel contains the necessary elements for creating the hipergate datamodel from scratch.

Class ModelManager can be used for creating and dropping the whole or parts of the datamodel.

All SQL senetences for loading the datamodel are contained as resources in subfolders of package com.knowgate.hipergate.datamodel inside hipergate.jar.

ModelManager can be invoked from the command line with:

java com.knowgate.hipergate.datamodel.ModelManager path
command module [verbose]

or

java com.knowgate.hipergate.datamodel.ModelManager path
command [domain|workarea] [domain\_name| domain\_name.
workarea\_name] [verbose]

or

java com.knowgate.hipergate.datamodel.ModelManager path
clone workarea origin\_domain\_name.origin\_workarea
target\_domain\_name. target\_workarea [verbose]

Command com.knowgate.hipergate.datamodel.ModelManager path create all may take several minutes to complete execution.

#### Where:

path: Full path hipergate.cnf file (or equivalent) that contain properties driver, dburl, dbuser y dbpassword for connecting to the database.

command: Must be create or drop or clone depending on whether creating or droping the domain or module coming next. Or clone for cloning a Workarea.

module : Name of module to be created or droped. Must be one of the
following values : all, kernel, lookups, security, jobs,
thesauri, categories, products, teamwork, webbuilder, crm,
lists, shop, projtrack, billing.

If all is specified all modules will be created or droped.

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Creating all modules is different from creating the whole default database. When modules are created TEST, DEMO and REAL Workareas are not created as they are in database creqation. So, in fact, module creation is a subset of database creation.

Modules have dependencies and foreign keys among them. If they are individually created or destroyed, it must be done in the order specified in the above list.

domain: Name of domain to be created or eliminated. The domain numeric identifier is automatically assigned and cannot be chosen by user.

domain.workarea: Name of domain dot Name of Workarea.

verbose: Print to standard output SQL sentences as they are executed.

### **Example 1**, create complete datamodel with no data:

java com.knowgate.hipergate.datamodel.ModelManager
/opt/knowgate/hipergate.cnf create all verbose

### **Example 2**, drop project management module:

java com.knowgate.hipergate.datamodel.ModelManager
/opt/knowgate/hipergate.cnf drop projtrack verbose

## **Example 3**, Create a Domain:

java com.knowgate.hipergate.datamodel.ModelManager
/opt/knowgate/hipergate.cnf create domain YOURDOMAIN

### **Example 4**, clone Workarea from domain MODEL to domain TEST1:

java com.knowgate.hipergate.datamodel.ModelManager
/opt/knowgate/hipergate.cnf clone workarea
MODEL.model\_default TEST1.test1\_workarea

## **Database Connection Pool**

Package com.knowgate.jdc implements a databse connection pool and a wrapper for class java.sql.Connection.

It is recommended to use always the connection pool, not only because it improves performance but because it allows a centraliced management of open connections and detect more easily connection leaks.

It is necessary to pay attention to how transactions are commited or rolled-back on each page. Since a connection is not actually closed when calling <code>JDCConnection.close()</code> but just returned to the pool, a page may leave pending uncommited operations that block the next page. For avoiding this problem it is recommended either:

- a) Use Connection.setAutoCommit(**true**) before performing any operation that writes anything into the database or
- b) Use Connection.setAutoCommit(false) before performing any operation that writes into the database and then always do either y Connection.commit() or Connection.rollback() before exiting the page.

# Maping of Java objects to database registers

There are a lot of object-relational bridges available at the market.

hipergate uses a propietary package (com.knowgate.dataobjs) for this task.

dataobjs is a database persistence package designed to be simple, fast and easy to use with the trade of some design restrictions:

- A persistent object can only be composed of simple properties that can be directly mapped to single database fields.
- Each object instance must correspond to a unique register at a given database table.
- Persistent object cannot contain references to other objects.
- Properties of persisted object must be called exactly equal as the database field where they are stored.
- Each object has one or several properties that act as object primary key.

With this approach it is easy to map Java object to database fields.

For example:

```
DDL______
CREATE TABLE my_object_table (
```

```
id_object CHAR (9),
  tx_object VARCHAR(255),
  CONSTRAINT pk_object_table PRIMARY KEY (id_object)
)

Java_____

import com.knowgate.dataobjs.*;

public class MyObject extends DBPersist {
  public MyObject () {
    super ("my_object_table", "MyObject");
  }
}
```

Now, properties assigned to instances of class MyObject will be saved to the databse when store() method is called.

Just do:

}

```
com.knowgate.dataobjs.DBBind oDBB;
com.knowgate.jdc.JDCConnection oCon;
MyObject oObj;
// Load metadata taking connection from hipergate.cnf
oDBB = new DBBind();
try {
  // Get connection from pool set its name to "my_object_test"
  oCon = oDBB.getConnection("my_object_test");
  // Instantiate object inherited from DBPersist
  oObj = new MyObject();
  // Set properties called as database columns
  oObj.put ("id_object", "A12345678");
  oObj.put ("tx_object", "my first hipergate object");
  // Save register to my_object_table
  // It is not neccesary to worry about whether register
  // previously existed at database or not.
  // DBPersist handles insert or update automatically.
  oObj.store(oCon);
```

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```
oObj = null;
}
catch (SQLException) {
   /* ... Capturar la excepción */
}

oObj = new MyObject();

// Load object from database

boolean bLoaded = oObj.load (oCon, new Object[]{"Al2345678"});

System.out.println("Texto: " + oObj.getString("tx_object"));

// Return connection to pool.

oCon.close("my_object_test");

oCon = null;
```

load() and store() can only work if the table has a primary key constraint physically defined at the datamodel.

#### **Table and Column names**

Table and column names are centralized at com.knowgate.dataobjs.DB. It is possible to change table and column names by simply changing them at DB final static variables. But this only applies to the library itself as column names are also hardwired at HTML forms from the front-end.

#### **DBMS** metadata RAM cache

It is possible to connect the connection pool com.knowgate.jdc.JDCConnectionPool directly to the database. But the usual case is to use a com.knowgate.dataobjs.DBBind object that contains the pool inside. Database connection information is read from hipergate.cnf properties file.

Connections are typically obtained by calling getConnection(...) method of DBBind.

DBBind adds an additional layer that keeps database metadata information cached in RAM.

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Metadata is used by DBPersist inherited classes for mapping Java variables to database columns.

## **Transactions**

Transaction management is a responsibility of the client application, not of the Java library itself.

Transactions are managed by JSP pages using JDBC calls Connection.setAutoCommit(false) and then Connection.commit() or Connection.rollback().

# **Auditing**

Auditing is responsibility of client application.

hipergate has the class DBAudit and the table k\_auditing for operation auditing purposes; but it is not recommended to use the same database both for OLTP and audit log purposes.

It is best to save audit information to a plain text file and later process it with a data mining tool.

# Long fields management

Long fields may be written as plain Strings (for LONGVARCHAR y CLOB) or be associate to a disk file.

| DDL  |
|--|
| CREATE TABLE my_long_table (   id_long CHAR(9) ,   tx_long LONGVARCHAR,   CONSTRAINT pk_long_table PRIMARY KEY (id_long) ) |
| Java   |
| <pre>import com.knowgate.dataobjs.*;</pre>   |
| public class MyLongObject extends DBPersist {  |

```
public MyObject () {
    super ("my_long_table", "MyLongObject");
// Example of how to save a long field from a file
com.knowgate.dataobjs.DBBind oDBB;
com.knowgate.jdc.JDCConnection oCon;
oDBB = new DBBind();
oCon = oDBB.getConnection("my_long_object_test");
MyLongObject oObj = new MyLongObject ();
oObj.put ("id_long", "L12345678");
oObj.put ("tx_object", new File("/tmp/uploadme.txt"));
oObj.store (oCon);
oCon.close("my_long_object_test");
oCon = null;
// Example of how to save a long field from an array
com.knowgate.dataobjs.DBBind oDBB;
com.knowgate.jdc.JDCConnection oCon;
oDBB = new DBBind();
oCon = oDBB.getConnection("my_long_object_test");
MyLongObject oObj = new MyLongObject ();
oObj.put ("id_long", "B12345678");
oObj.put ("tx_object", new char[]{'A','B','C','D'});
oObj.store (oCon);
oCon.close("my_long_object_test");
oCon = null;
```

# XML data loading

DBPersist class has method parseXML() for loading fields from an XML file into a DBPersist object.

## File C:\knowgate\UserXML.txt\_\_\_\_\_

```
<?xml version="1.0" encoding="ISO-8859-1"?>
<ACLUser>
<gu_user>32f4f56fda343a5898c15a021203dd82</gu_user>
<id_domain>1026</id_domain>
<nm_user>The 7th Guest</nm_user>
<tx_pwd>123456</tx_pwd>
```

```
<tm_main_email>guest7@domain.com</tm_main_email></tm_alt_email>admin@hipergate.com</tm_alt_email></tm_last_updated>Fri, 29 Aug 2003 13:30:00</tm>

GMT+0130</dt_last_updated></tm_comments><![CDATA[Sôme ñasti & international chars stuff]]></tm_comments></ACLUser>
```

#### Java\_\_\_\_

```
import com.knowgate.acl.ACLUser;

ACLUser oUsr = new ACLUser();

oUsr.parseXML("file://C:\\knowgate\\UserXML.txt");

System.out.println("nm_user is " + oUsr.getString("nm_user"));
```

Only nodes named as database columns are loaded from XML file into DBPersist, the rest are ignored.

The load process will try to convert each XML element to the internal type of its corresponding column. So if dates or numbers are bad formatted, an exception will be raised during parsing.

#### **Burst reads**

The general policy of hipergate JSP pages is to minimize the time each database connection is in use. For each page, a connection is opened before sending HTML to the client, data is read and connection is returned to pool.

The main class used for quick and atomic database reads is com.knowgate.dataobjs.DBSubset.

DBSubset is a bi-dimensional array held in memory that contains a subset of registers from a database table read all at once.

```
import com.knowgate.jdc.JDCConnection;
import com.knowgate.acl.ACLUser;
import com.knowgate.dataobjs.*;

DBBind oDBB = new DBBind();

JDCConnection oCon = oDBB.getConnection("dbsubset_test");

// Example of parameterless DBSubset
```

```
DBSubset oCur = new DBSubset ("k_lu_currencies",
"alpha_code,tr_currency_en", "numeric_code NOT LIKE '9%'", 250);
int iCurrencyCount = oCur.load (oCon);
for (int c=0; c<iCurrencyCount; c++) {</pre>
   System.out.println(oCur.getString("alpha_code") + " " +
   oCur.getStringNull("tr_currency_en","no_translated_name"));
oCur = null;
// Example of DBSubset with parameters
DBSubset oCur = new DBSubset ("k_lu_currencies",
"alpha_code,tr_currency_en", "numeric_code NOT LIKE ? AND
char_code<>?", 250);
int iCurrencyCount = oCur.load (oCon, new Object[]{"9%","¤"});
for (int c=0; c<iCurrencyCount; c++) {</pre>
   System.out.println(oCur.getString("alpha_code") + " " +
   oCur.getStringNull("tr_currency_en", "no_translated_name"));
}
oCur = null;
// Example with a JOIN of two tables with limited number of
results to 100
DBSubset oCur = new DBSubset ("k_users u, k_domains d",
"u.nm_user, d.nm_domain", "u.id_domain=d.id_domain", 100);
// The last parameter of constructor is NOT the number of
registers to be readed, but only a predistive indicator of how
many rows will be readed at a time. The maximum number of rows is
limited by calling setMaxRows().
oCur.setMaxRows(100);
int iUserCount = oCur.load (oCon);
oCur = null;
oCon.close("dbsubset_test ");
oCon = null;
```

If MaxRows is not set, DBSubset will load all available files from the database.

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# Using class ImportExport for loading delimited text files

Class com.knowgate.hipergate.datamodel.ImportExport takes as input a delimited text file and a descriptor for that file and using both it loads data from the text file into one or more database tables.

ImportExport works by creating instances that implement com.knowgate.hipergate.datamodel.ImportLoader interface. The exact class to be instantiated depends on the instructions given at the file descriptor.

ImportExport has a single method called perform() which receives the file descriptor as parameter. The general syntax for the descriptor is:

```
[APPEND | UPDATE | APPENDUPDATE]
[CONTACTS | COMPANIES | USERS | PRODUCTS | FELLOWS] CONNECT user TO "jdbc connection string" IDENTIFIED BY password SCHEMA "schemaname" WORKAREA "workarea name" INPUTFILE "/tmp/filename.txt" CHARSET [ASCII | ISO8859_1 | UTF8 | ...]
ROWDELIM [CR | LF | CRLF | caracter] COLDELIM [TAB | caracter]
BADFILE "/tmp/badfile.txt" DISCARDFILE "/tmp/badfile.txt" [RECOVERABLE] [PRESERVESPACE] (column definition, column definition, ...)
```

column definition:= column name [CHAR | VARCHAR | DATE "date
format" | SMALLINT | INTEGER | FLOAT | DOUBLE | NUMERIC]

Date format must be one of the accepted by SimpleDateFormat.

Explanation of each reserved word:

**APPEND**, **UPDATE** or **APPENDUPDATE**: Data insertion mode. If it is APPEND then registers that do not exist at the database will be inserted, the ones that already exist will raise a duplicated primary key exception.

CONTACTS, COMPANIES, USERS, FELLOWS or PRODUCTS: Name of high-level entity that is being loaded. Currently it must be CONTACTS, COMPANIES, USERS, FELLOWS or PRODUCTS. Each of which will instantiate:

- com.knowgate.crm.ContactLoader for writing into tables
   k\_companies, k\_contacts and k\_addresses.
- com.knowgate.crm.CompanyLoader for writing into tables
   k\_companies and k\_addresses.
- com.knowgate.acl.UserLoader for loading table k\_users.
- com.knowgate.hipergate.FellowLoader for loading k\_users and k\_fellows

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com.knowgate.hipergate.ProductLoader for loading k\_products.

Companies are matched by the value of column nm\_legal, if the input file contains a company with the same value in k\_companies. Nm\_legal as a previously existing one at the database then they are supposed to be the same company.

Individuals are matched by sn\_passport.

Addresses are matched by ix\_address.

Users and fellows are matched by domain+nickname.

Products are matched by gu\_product.

CONNECT user TO jdbc connection string IDENTIFIED BY password SCHEMA schemaname: Complete specification of the database to connect to.

**WORKAREA** "workarea": Name or GUID of the Workarea where the input data will be written.

**CATEGORY** "category name": Name (k\_categories.nm\_category) or GUID of category where products will be inserted. This parameter is only allowed if loading products.

**INPUTFILE** "path to input file": Full path to input file.

**BADFILE** "path to outputfile": Full path to file where errors that occur during data processing will be logged.

**DISCARDFILE** "path to outputfile": Full path to file where lines that could not be inserted World be written.

**CHARSET** *charset encoding*: Character encoding for inputfile. Must be one of the Java supported encodings listed at: <a href="http://java.sun.com/j2se/1.4.2/docs/guide/intl/encoding.doc.html">http://java.sun.com/j2se/1.4.2/docs/guide/intl/encoding.doc.html</a>.

**ROWDELIM** *delimiter*: Row delimiter. May be a quote character or one of the keywords CR, LF or CRLF.

**COLDELIM** *delimiter*: Column delimiter. May be a quote character or the keyword TAB.

**RECOVERABLE**: Signals that the whole data loading must be done within the same atomic transaction. Ether all or none of the input files are loaded. This option may overflow the rollback segments of the DBMS if the data set is too large.

**UNRECOVERABLE**: Inserted data Hill be committed alter each row. This is the default value

**PRESERVESPACE**: Signals that blank space to the right must be preserved..

**INSERTLOOKUPS**: Signals that lookup tables must be checked and updates if new values not already present are supplied at the input file.

**WITHOUT DUPLICATED [NAMES|EMAILS]**: This clause is only allowed when loading contacts. It avoids that contacts are loaded with duplicated name+surname or duplicated e-mail.

## Contacts loading example:

File descriptor

```
APPEND CONTACTS
CONNECT knowgate TO
"jdbc:postgresql://192.168.1.10:10801/hgoltp8t"
IDENTIFIED BY knowgate WORKAREA test_default
INPUTFILE "C:\\Temp\\Contacts.txt" CHARSET IS08859_1
ROWDELIM CRLF COLDELIM " | "
BADFILE "C:\\Temp\\Contacts_bad.txt"
DISCARDFILE "C:\\Temp\\Contacts_discard.txt"
(nm_legal VARCHAR,
id_company_ref VARCHAR,
tx_name VARCHAR,
tx_surname VARCHAR,
sn_passport VARCHAR,
nm street VARCHAR,
nu street VARCHAR,
zipcode VARCHAR,
mn city VARCHAR,
work_phone VARCHAR)
```

#### Input File

```
FOAL LTD.|1.10000018|PERE|FOCHS ALVAREZ|B60614559|BALLESTER|5|08023|BARCELONA|956300022
FOAL LTD. | 1.10000018 | JORDI | SETIEN LLUC | B60614559 | BALLESTER | 5 | 08023 | BARCELONA | 556300669
FOAL LTD. | 1.10000018 | MERITXELL | VIDAL RUIZ | B60614559 | BALLESTER | 5 | 08023 | BARCELONA | 557893841
BETIS CORP. | 1.10000060 | IGNACIO | SANCHEZ MEJIAS | 28452380T | ITALIA | 7 | 41012 | SEVILLA | 556300065
MADRID DEVEL | 1.10000204 | ALDO | MARQUEZ SANTANA | 02523827Z | CORTINA | 1 | 28010 | MADRID | 556300210
INCHAURISA SL|1.10000326|ANTONIO|LOPEZ RIGUE|B82612656|LECHUGA|7|45600|TALAVERA |656305084
INCHAURISA SL|1.10000326|JESUS|PEREZ PEREZ|B82612656|LECHUGA|7|45600|TALAVERA |559507033
PONCE LTD. | 1.10001052 | CARMELO | MARTIN PONCE | 22662241L | SAN MARCEL | 1 | 46017 | VALENCIA | 525482155
PONCE LTD. | 1.10001052 | SUSANA | MARTIN LEON | 22662241L | SAN MARCEL | 1 | 46017 | VALENCIA | 556304004
MARTIN LTD. |1.10001062|ISAIAS|SASTRE MARTIN|03450263X|HOYA|14|40003|SEGOVIA|656304013
HERO CORP. | 1.10001079 | ELISEO | VIDAL PEREZ | 34979130V | JOSE DE ARO | 57 | 46022 | VALENCIA | 656304031
PRODUCCIONES SA | 1.10001092 | MARIA | SAN ROMAN | A78473584 | CLAVEL | 17 | 28250 | TORRELODONES | 456304045
PRODUCCIONES SA | 1.10001092 | ANA | ESTEVIL GIL | A78473584 | CLAVEL | 17 | 28250 | TORRELODONES | 985468979
GENIZAROS CORP. | 1.10001939 | PEDRO | GENIZ CANO | 28734030S | ALTA | 10 | 41980 | LA ALGABA | 856303506
GENIZAROS CORP. | 1.10001939 | JOSE | GENIZ CANO | 28734030S | ALTA | 10 | 41980 | LA ALGABA | 865950333
MORAMORA LTD. | 1.10002035 | JESUS | MORALES | MORA | 25337120K | ORTIZ | 17 | 29300 | ARCHIDONA | 615473089
MORAMORA LTD. | 1.10002035 | ANDRES | LOZANO GIL | 25337120K | ORTIZ | 17 | 29300 | ARCHIDONA | 856303603
MORAMORA LTD. | 1.10002035 | FEDERICO | UMANO | 25337120K | ORTIZ | 17 | 29300 | ARCHIDONA | 857810220
```

#### **Java Code:**

```
ImportExport oImpExp = new ImportExport();
oImpExp.perform("APPENDUPDATE CONTACTS CONNECT knowgate TO
\"jdbc:postgresql://192.168.1.10:10801/hgoltp8t\" IDENTIFIED
BY knowgate WORKAREA test_default INPUTFILE
\"C:\\\Temp\\\\Contacts.txt\" CHARSET ISO8859_1 ROWDELIM
CRLF COLDELIM \"|\" BADFILE
\"C:\\\\Temp\\\\Contacts_bad.txt\" DISCARDFILE
\"C:\\\\Temp\\\\Contacts_discard.txt\" (nm_legal VARCHAR,
id_company_ref VARCHAR, tx_name VARCHAR, tx_surname VARCHAR,
sn_passport VARCHAR, nm_street VARCHAR, nu_street VARCHAR,
zipcode VARCHAR, mn_city VARCHAR, work_phone VARCHAR)");
```

#### Users loading example:

## Java Code:

```
ImportExport oImpExp = new ImportExport();
oImp.perform("APPENDUPDATE USERS CONNECT user_name TO \"
jdbc:oracle:thin:@192.168.1.24:1521:orcl\" IDENTIFIED BY
password WORKAREA test_default INPUTFILE
\"C:\\\usuarios.txt\" CHARSET ISO8859_1 ROWDELIM CRLF
COLDELIM \";\" BADFILE \"C:\\\Users_bad.txt\" DISCARDFILE
\"C:\\\Users_discard.txt\" (id_domain INTEGER, nm_acl_group
VARCHAR, tx_pwd VARCHAR, tx_nickname VARCHAR, ignore NULL,
tx_main_email VARCHAR, nm_user VARCHAR, tx_surnamel VARCHAR,
de_title VARCHAR)");
```

#### Input File :

```
2050;TEST / Users;187987;omestre;ignore;oscar.mestre@hg.com;OSCAR;MESTRE;Delegado 2050;TEST / Users;140551;fbaca;ignore;paco.bacardit@hg.com;PACO;BACARDIT;Jefe de Área 2050;TEST / Users;175910;jfdez;ignore;jesus.fdez-jaso@hg.com;JESUS;FERNANDEZ;Delegado 2050;TEST / Users;176110;jmartin;ignore;jesus.martin@hg.com;JESUS;MARTIN;Delegado 2050;TEST / Users;205557;rblanco;ignore;Ruben.Blanco@hg.com;RUBEN;BLANCO;Delegado 2050;TEST / Users;204620;pibox;ignore;pi.boxaderas@hg.com;PEDRO I.;BOXADERAS;Delegado
```

```
2050;TEST / Users;205715;jfuset;ignore;Jordi.Fuset@hg.com;JORDI FUSET;Delegado;4
2050;TEST / Users;203212;ahernandez;ignore;a.herdez@hg.com;ALEX;HERNANDEZ;Delegado
2050;TEST / Users;144674;ejimenez;ignore;emilio.jimenez@hg.com;EMILIO;JIMENEZ;Delegado
2050;TEST / Users;203341;soller;ignore;sergio.oller@hg.com;SERGIO;OLLER;Delegado
2050;TEST / Users;203997;esanchez;ignore;e.sanchez@hg.com;ENRIQUE;SANCHEZ;Delegado
2050;TEST / Users;191847;psoriano;ignore;psoriano@hg.com;PEDRO;SORIANO;Delegado
2050;TEST / Users;185862;pufano;ignore;pedro.ufano@hg.com;PEDRO;UFANO;Delegado
2050;TEST / Users;205727;jverdugo;ignore;Jordi.VERDUGO@hg.com;JORDI;VERDUGO;Delegado
2050;TEST / Users;193015;jviles;ignore;juan.viles@hg.com;JUAN;VILES;Delegado;4
```

#### **Products loading example:**

## Input File:

The Soul Of A New Machine 316491977 For a time after the first pieces of Route 495 were laid down across central Massachusetts, in the middle 1960s, the main hazard to drivers...|STD|14.95|9.72|840|0|1|01/06/2001|2|HTML|Tracy Kidder | 1 | 316491977 | 320 | http://www.amazon.com/gp/product/0316491977/qid=1146703168/sr=2 -1/ref=pd\_bbs\_b\_2\_1/002-4649625-8263234?s=books&v=glance&n=283155 The Mythical Man-Month |201835959| The classic book on the human elements of software engineering. |STD|34.99|34.99|840|0|1|02/08/1995|2|HTML|Frederick P.Brooks | 1 | 201835959 | 322 | http://www.amazon.com/gp/product/0201835959/qid=1146703814/sr=2 -1/ref=pd\_bbs\_b\_2\_1/002-4649625-8263234?s=books&v=glance&n=283155 Peopleware | 932633439 | Productive Projects and Teams | STD | 33.95 | 33.95 | 840 | 0 | 1 | 01/02/1999 | 2 | HTML | Tom DeMarco | 1 | 932633439 | 245 | http://www.amazon.com/gp/product/0932633439/qid=1146703965/sr= 2-1/ref=pd\_bbs\_b\_2\_1/002-4649625-8263234?s=books&v=glance&n=283155 Death March | 013143635X | The #1 guide to surviving doomed projects | | 34.99 | 22.04 | 840 | 0 | 1 | 07/12/2003 | 2 | HTML | Edward Yourdon | 1 | 013143635X | 304 | http://www.amazon.com/gp/product/013143635X/qid=1146704097/sr =2-1/ref=pd\_bbs\_b\_2\_1/002-4649625-8263234?s=books&v=glance&n=283155

#### File Descriptor:

```
APPENDUPDATE PRODUCTS CONNECT knowgate TO

"jdbc:postgresql://localhost:5432/hipergate" IDENTIFIED BY
knowgate WORKAREA test_default CATEGORY BOOKS~00001
INPUTFILE "C:\\Temp\\Products.txt" CHARSET ISO8859_1
ROWDELIM CRLF COLDELIM "|" BADFILE

"C:\\Temp\\Contacts_bad.txt" DISCARDFILE

"C:\\Temp\\Contacts_discard.txt" (nm_product VARCHAR,id_ref
VARCHAR,de_product VARCHAR,id_fare VARCHAR,pr_list
DECIMAL,pr_sale DECIMAL,id_currency VARCHAR,pct_tax_rate
FLOAT,is_tax_included SMALLINT,dt_acknowledge DATE

DD/MM/yyyy,id_cont_type INTEGER,id_prod_type VARCHAR,author
VARCHAR,days_to_deliver SMALLINT,isbn VARCHAR,pages
INTEGER,url_addr VARCHAR)
```

BOOKS~00001 is the unique name of the category where products must be inserted as set at column nm\_category of table k\_categories. The target category GUID may also be used instead of the name for the CATEGORY parameter value.

```
Java Code:
```

```
ImportExport oImpExp = new ImportExport();
```

```
oImp.perform("APPENDUPDATE PRODUCTS CONNECT user_name TO \"jdbc:postgresql://127.0.0.1:5432/hipergate\" IDENTIFIED BY knowgate WORKAREA test_default CATEGORY BOOKS~00001 INPUTFILE \"C:\\\Temp\\\Products.txt\" CHARSET ISO8859_1 ROWDELIM CRLF COLDELIM \"|\" BADFILE \"C:\\\Temp\\\Contacts_bad.txt\" DISCARDFILE \"C:\\\Temp\\\Contacts_discard.txt\" (nm_product VARCHAR,id_ref VARCHAR,de_product VARCHAR,id_fare VARCHAR,pr_list DECIMAL,pr_sale DECIMAL,id_currency VARCHAR,pct_tax_rate FLOAT,is_tax_included SMALLINT,dt_acknowledge DATE DD/MM/yyyy,id_cont_type INTEGER,id_prod_type VARCHAR,author VARCHAR,days_to_deliver SMALLINT,isbn VARCHAR,pages INTEGER,url_addr VARCHAR)");
```

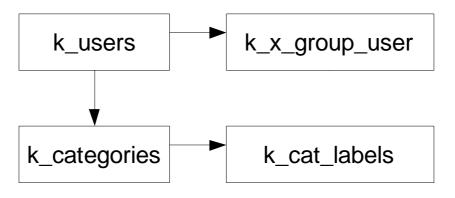
# How the user and employee loader works

Users and employees are two tightly coupled entities at hipergate data model.

Users are loaded at table k\_users and their group membership is established at k\_x\_group\_user. Also, the class com.knowgate.acl.UserLoader (which is the one that actually performs user loading) makes use of the script com/knowgate/hipergate/datamodel/scripts/user\_categories\_create.js through class com.knowgate.hipergate.datamodel.ModelManager for the creation of default categories for each user needed by the Virtual Library and the WebMail.

When update mode is turned on, two users are considered to be the same if they have the same domain and nickname.

Map of tables written when loading a user from a plain text file.



Input file:

TEST / Users | paul | 12345 | S | paul.kless@hipergate.com | Paul | Klee | | Abstract Paintings Inc. TEST / Users | pablo | 5552 | S | pablo.picasso@hipergate.com | Pablo | Ruíz | Picasso | Cubist Print TEST / Users | botero | 98765 | S | fer.botero@hipergate.com | Fernando | Botero | | Medellín Draw © KnowGate 2003-2010. This documentation is distributed under Creative Commons Attribution-NoDerivs-NonCommercial. license <a href="http://creativecommons.org/licenses/by-nd-nc/1.0/">http://creativecommons.org/licenses/by-nd-nc/1.0/</a> Copy and redistribution it is permitted only under the following conditions: 1st) Original attribution to KnowGate must be preserved. 2nd) It is not allowed any commercial use. 3rd) No derived works can be published. 4th) Any redistribution must contain these terms.

#### Java Code:

```
ImportExport oImpExp = new ImportExport();
oImp.perform("APPEND USERS CONNECT knowgate TO \"
jdbc:mysql://127.0.0.1/hipergate\" IDENTIFIED BY knowgate
WORKAREA test_default INPUTFILE \"/tmp/Users.txt\" CHARSET
ISO8859_1 ROWDELIM CRLF COLDELIM \"|\" BADFILE
\"/tmp/Users_bad.txt\" DISCARDFILE
\"/tmp/Users_discard.txt\" (nm_acl_group VARCHAR,
tx_nickname VARCHAR,tx_pwd VARCHAR,tp_account
VARCHAR,tx_main_email VARCHAR,nm_user VARCHAR,tx_surname1
VARCHAR, tx_surname2 VARCHAR, nm_company VARCHAR)");
```

The first parameter of the input file is the name of the permissions group at table k\_acl\_groups to which the new user is to be made member, it is also possible to set the group GUID directly. When loading from a text file, it is only possible to specify one group per user.

The default Workarea for all users being loaded can be set by using the reserved keyword WORKAREA or a different default Workarea can be set for each user independently by specifying either its name (nm\_workarea) or its GUID (gu\_workarea)

The numeric identifier for the domain (id\_domain) can be inferred from the Workarea, or explicitly set, in which case it must be consistent with the Workarea that is also given.

Employees are loaded at table k\_fellows and its lookup tables k\_fellows\_lookup and k\_lu\_fellow\_titles.

Although it is not required for preserving any referential integrity at the data model, for each employee loaded a corresponding user is also created. This is done automatically by com.knowgate.addrbook.FellowLoader

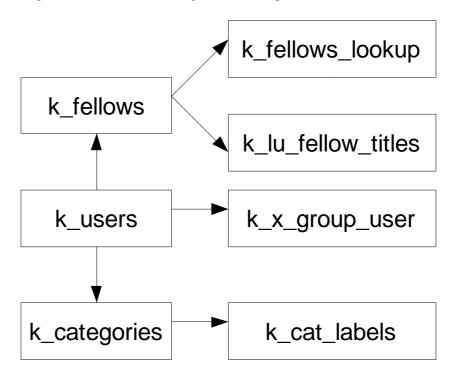
Some columns at k\_fellows table are redundant with others at k\_users and, although distinct values may be loaded for these redundant columns, it is recommended to keep them synchronized this way:

| k_fellows  | k_users                     |
|------------|-----------------------------|
| tx_name    | nm_user                     |
| tx_surname | tx_surname1+" "+tx_surname2 |
| tx_company | nm_company                  |
| tx_email   | tx_main_email               |

If one the previous pairs is not explicitly specified then it takes the value from the other. This means that if you put a column named tx\_email at the input file but not a tx\_main\_email column, then both tx\_email and tx\_main\_email are stored at the database with the same value.

Tables k\_fellows\_lookup and k\_lu\_fellow\_titles Hill only be written if modifier INSERTLOOKUPS is set.

Map of tables written when loading a fellow from a plain text file.



# Input file:

```
TEST / Users | mark | 12345 | S | mark@hipergate.com | Mark | Kolomer | ACME | SALES | MANAGER TEST / Users | lua | 5552 | S | lua@hipergate.com | Lua | Mel | Yi | ACME | SALES | ASSISTANT TEST / Users | anna | 98765 | S | anna@hipergate.com | Anna | Nova | ACME | ACCOUNTING | CONTROLLER
```

#### Java Code:

```
ImportExport oImpExp = new ImportExport();
oImp.perform("APPEND FELLOWS CONNECT knowgate TO \"
jdbc:mysql://127.0.0.1/hipergate\" IDENTIFIED BY knowgate
WORKAREA test_default INSERTLOOKUPS INPUTFILE
\"/tmp/Fellows.txt\" CHARSET ISO8859_1 ROWDELIM CRLF
COLDELIM \" |\ " BADFILE \"/tmp/Fellows_bad.txt\" DISCARDFILE
\"/tmp/Fellows_discard.txt\" (nm_acl_group VARCHAR,
tx_nickname VARCHAR,tx_pwd VARCHAR,tp_account
VARCHAR,tx_main_email VARCHAR,nm_user VARCHAR,tx_surname1
VARCHAR, tx_surname2 VARCHAR, nm_company VARCHAR, tx_dept
VARCHAR, de_title VARCHAR)");
```

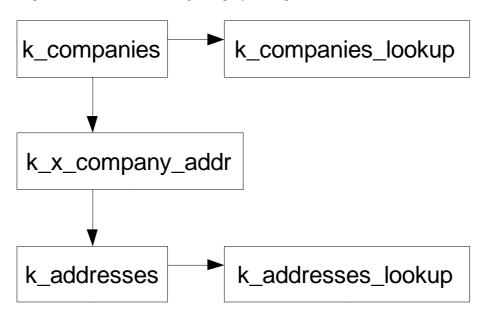
# How the company loader works

## Companies are loaded by using class

com.knowgate.crm.CompanyLoader.That class writes into
k\_companies and, depending on the values of WRITE\_LOOKUPS and
WRITE\_ADDRESSES passed to the store() method it also writes to {
k\_companies\_lookup, k\_addresses\_lookup} and {k\_addresses,
k\_x\_company\_addr}

If the call for loading companies is made from perform() method from class ImportExport, then the default behaviour is not to load any lookups (unless the modifier INSERTLOOKUPS is set) and do load addresses.

Map of tables written when loading a company from a plain text file.



It is not allowed that the company legal name (column nm\_legal of table k\_companies) is duplicated under the same Workarea.

#### How the contact loader works

Contacts are loaded by classes com.knowgate.crm.ContactLoader. That class writes to k\_contacts table. If at method store() flag WRITE\_COMPANIES is set, then k\_companies table is also written. And if flag WRITE\_ADDRESSES is set, then k\_addresses and k\_x\_contact\_addr tables are also written. The default behaviour from

perform() method of class ImportExport is to load both companies
and addresses when loading a contact, but lookup values are not loaded
unless INSERTLOOKUPS modifier is set.

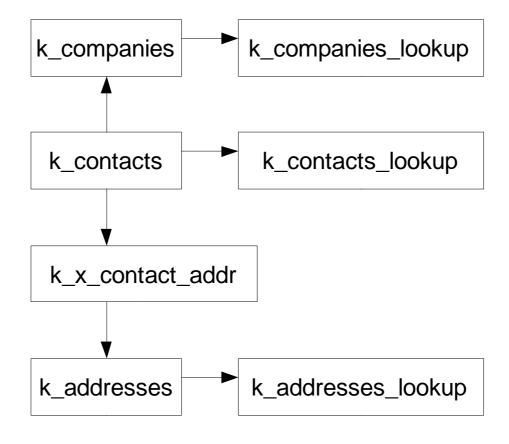
When update mode is used, two contacts are considered to be the same if they have the same sn\_passport.

To avoid duplicated contacts there are two methods that can be passed as parameters to store() method:

- NO\_DUPLICATED\_NAMES : Avoids name plus surname duplicates (tx\_name+tx\_surname en k\_contacts).
- NO\_DUPLICATED\_MAILS: Avoid e-mail duplicates.

From method perform() of class ImportExport the clause for avoiding duplicates are WITHOUT DUPLICATED NAMES or WITHOUT DUPLICATED EMAILS.

Map of tables written when loading a contact from a plain text file.



## How the product loader works

Loading products into hipergate catalog is a rather complex task. Product data is kept at seven tables :

- 1. **k\_products**: Holds basic product information: name, standard price, etc.
- 2. **k\_addresses**: This is a sub-record from k\_products. A product may have an optional associated address.
- 3. **k\_prod\_fares**: Since v3.0 a product may have several fares (different sale process for different customers). Each fare is identified by its name and there may be an unlimited number of fares per product.
- 4. **k\_prod\_locats**: A product may be present at different locations. If it is a physical good it may be stocked at several warehouses. If it is a file it may be downloadable from mirrored sites.
- 5. **k\_prod\_attr**: This table contains some common attributes for products: size, weight, etc.
- 6. **k\_prod\_keywords**: Products keywords (for searching). Keywords are stored at a long varchar column, so there is one keyword record for each product.
- 7. **k\_x\_cat\_objs**: This table holds which products belong to which categories.

When inserting or updating a Product, all these tables must be taken into account. That's what ProductLoader class from com.knowgate.hipergate Java package does.

### Restrictions to product loading

ProductLoader class loads products from a delimited text file, there are strong restrictions about what can be loaded. It is only possible to load one fare and one location for each product.

# Loading data from delimited text files

Class com.knowgate.dataobjs.DBSubset allows loading data from plain text files in the database with the combined use of parseCSV() and store() methods.

You can also use class com.knowgate.hipergate.datamodel.ModelManager if you want to load a text file that exactly matches all the columns of a given table.

In next example two web pages are used: a static HTML POST and a JSP that takes the uploaded files and writes it to k\_companies table.

#### Example file companies.csv

ABC,7f000001f8ac895053100000a64b23ce,NOVOMEDIA S.A.,ACTIVE,CLIENTS
ACS,7f000001f8ac895053100000a64b23ce,ACS S.A.,ACTIVE,CLIENTS
AD PEPPER,7f000001f8ac895053100000a64b23ce,AD PEPPER CORP.,ACTIVE,CLIENTS
ADQUIRA,7f000001f8ac895053100000a64b23ce,ADQUIRA ESPAÑA S.A.,ACTIVE,CLIENTS
AECE,7f000001f8ac895053100000a64b23ce,ASOC. ESP. COMERCIO,ACTIVE,CLIENTS

7f000001f8ac895053100000a64b23ce is the GUID of the Workarea where data is to be inserted.

Lookup values "ACTIVE" y "CLIENTS" must have been previously inserted at k\_companies\_lookup before loading companies.csv file.

#### Page csvpost.html

#### Page csvload.jsp

```
oCon.setAutoCommit (false);
  aExceptions = oDBS.store (oCon,
Class.forName("com.knowgate.crm.Company"), false);
  if (oDBS.eof())
    oCon.commit();
  else
    oCon.rollback();
  oCon.close("csvload");
%>
<HTML>
  <BODY>
    <% if (oDBS.eof())</pre>
         out.write (String.valueOf(aExceptions.length) + " registers
                     successfully inserted");
       else {
         for (int e=0; e<aExceptions.length; e++) {</pre>
            if (null!=aExceptions[e])
             out.write("Line " + String.valueOf(e) + " " +
                       aExceptions[e].getMessage() + "<BR>");
         } // next (e)
       } // fi ()
    %>
  </BODY>
</HTML>
```

### Example of a complex data loading

The next example shows a combined loading of contacts with their corresponding addresses from a delimited text file.

The file descriptor is passed as parameter in an INPUT field from page csvpost.html -see class com.knowgate.misc.CSVParser at JavaDoc-.

Variables sGuWorkArea and sIdUser of page csvload.jsp must be change for matching the desired Workarea and User.

Before loading the file contacts.csv, the lookup fields de\_title for k\_contacts\_lookup and tp\_street, id\_state for k\_addresses\_lookup must be loaded.

At table k\_contacts\_lookup field gu\_owner must be loaded with the GUID of the Workarea. Field id\_section must be set to 'de\_title' and each vl\_lookup field must be set with values {'BUSINESS DEVELOPMENT MANGER', 'CIO', 'PRODUCT MANAGER'} that are those values used at file contacts.csv.

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At table k\_addresses\_lookup, gu\_owner must be loaded equally loaded with sGuWorkArea and id\_section must be loaded with 'tp\_street' and vl\_lookup = {'CALLE','AVDA.'} and, else, id\_section='es', vl\_lookup='MAD'.

Companies with legal name: ABC, ACS, AD PEPPER y ADQUIRA must exist at table k\_companies before loading contacts.

Method com.knowgate.crm.Contact.store() assigns automatically a GUID for contact gu\_company if a Company with the given legal name exists.

#### **Example file contacts.csv**

```
MR.;JOSÉ FRANCISCO;PEREZ;PRODUCT MANAGER;ABC;ABC;INTERNET;;CALLE;IGNACIO LUCA DE TENA;7;;28027;MADRID;MAD;SPAIN;es;jfperez@abc.es;;91) 339-9000;;

MR.;JOAQUÍN;FERNÁNDEZ MARCOS;CIO;ACS;ACS;;Maite;AVDA.;ALFONSO XII;98;;28036;MADRID;MAD;SPAIN;es;jfdez@acs.com;rcisneros@acs-poc.com;91) 343-9200;;

MR.;CHARLES;DEVILLE;BUSINESS DEVELOPMENT MANAGER;AD PEPPER;AD PEPPER;;CALLE;ORENSE;32 2°D;;28020;MADRID;MAD;SPAIN;es;cdeville@adpepper.com;www.adpepper.com;91) 417-7450;68) 750-5785;

MR.;JACQUES;CHIRAULT;CIO;ADQUIRA;ADQUIRA;;;CALLE;GOYA;4 - 4° Pl.;;28001;MADRID;MAD;SPAIN;es;jchirault@adquira.com;;91) 436-3358;;
```

#### Page csvpost.html

#### Page csvload.jsp

```
<%@ page
import="java.util.LinkedList,java.util.ListIterator,java.util.Enumeration,j
ava.sql.SQLException,java.sql.PreparedStatement,com.oreilly.servlet.Multipa
rtRequest,com.knowgate.jdc.JDCConnection,com.knowgate.dataobjs.*,com.knowgat
te.misc.CSVParser,com.knowgate.crm.Contact,com.knowgate.hipergate.Address"
language="java" %>
```

```
<%@ include file="../methods/dbbind.jsp" %>
<%
  // *************
  // GUID of Workarea where data is to be inserted
  final String sGuWorkArea = "7f000001f8ac895053100000a64b23ce";
  final String sIdUser = "7f000001f8ac895158100001a0a10d3c";
  int iCol = 0;
  int iRow = 0;
  DBColumn oCol;
  String sContGUID, sAddrGUID, sField;
  Contact oCont = new Contact();
  Address oAddr = new Address();
  // ********************
  // Create a list of columns for both k\_contacts and k\_addresses tables
  LinkedList oContCols = oCont.getTable().getColumns();
  LinkedList oAddrCols = oAddr.getTable().getColumns();
  ListIterator oCols;
  // ********
  // Upload CSV file
  MultipartRequest oReq = new MultipartRequest(request, "/tmp");
  Enumeration oFileNames = oReq.getFileNames();
  // ***********
  // Parse uploaded File
  CSVParser oParser = new CSVParser("ISO-8859-1");
  oParser.parseFile ("/tmp/" + oReq.getOriginalFileName(
oFileNames.nextElement().toString()), oReq.getParameter("descriptor"));
  // **********
  // Connect to Database using a DBBind
  JDCConnection oCon = GlobalDBBind.getConnection("contactload");
  try {
   oCon.setAutoCommit (false);
   PreparedStatement oStm = oCon.prepareStatement("INSERT INTO " +
DB.k_x_contact_addr + "(" + DB.gu_contact + "," + DB.gu_address + ") VALUES
   for (iRow=0; iRow<oParser.getLineCount(); iRow++) {</pre>
      // **************
     // Store Contact Information
     oCols = oContCols.listIterator();
     oCont.clear();
     while (oCols.hasNext()) {
       oCol = (DBColumn) oCols.next();
       iCol = oParser.getColumnPosition(oCol.getName());
       if (iCol>=0) {
            sField = oParser.getField(iCol, iRow);
```

```
if (sField.length()>0)
         oCont.put (oCol.getName(), sField, oCol.getSqlType());
} // wend
iCol = oParser.getColumnPosition(DB.nm_legal);
if (iCol>=0) {
  sField = oParser.getField(iCol, iRow);
     if (sField.length()>0)
      oCont.put(DB.nm_legal, sField);
oCont.put(DB.gu_workarea, sGuWorkArea);
oCont.put(DB.gu_writer, sIdUser);
oCont.put(DB.bo_private, (short) 0);
oCont.put(DB.nu_notes, 0);
oCont.put(DB.nu_attachs, 0);
oCont.store(oCon);
// GUID for Contact is automatically generated upon store
sContGUID = oCont.getString(DB.gu_contact);
// Store Address for Contact
oCols = oAddrCols.listIterator();
oAddr.clear();
while (oCols.hasNext()) {
  oCol = (DBColumn) oCols.next();
  iCol = oParser.getColumnPosition(oCol.getName());
  if (iCol>=0) {
       sField = oParser.getField(iCol, iRow);
       if (sField.length()>0)
         oAddr.put (oCol.getName(), sField, oCol.getSqlType());
     } // fi (iCol>=0)
} // wend
iCol = oParser.getColumnPosition(DB.nm_commercial);
if (iCol>=0) {
 sField = oParser.getField(iCol, iRow);
     if (sField.length()>0)
      oAddr.put(DB.nm_company, sField);
oAddr.put(DB.gu_workarea, sGuWorkArea);
oAddr.put(DB.gu_user, sIdUser);
oAddr.put(DB.bo_active, (short) 1);
oAddr.put(DB.ix_address, 1);
oAddr.store(oCon);
// GUID for Address is automatically generated upon store
sAddrGUID = oAddr.getString(DB.gu_address);
// ************
// Link Address with Contact
oStm.setString(1, sContGUID);
```

```
oStm.setString(2, sAddrGUID);
      oStm.executeUpdate();
    } // next (iRow)
    oStm.close();
    oCon.commit();
    oCon.close("contactload");
  catch (SQLException sqle) {
    oCon.rollback();
    oCon.close("contactload");
    oCon = null;
    out.write("Error at line " + String.valueOf(iRow+1) + " " +
sqle.getMessage());
  if (null==oCon) return;
 oCon = null;
<HTML>
  <BODY>
   <% out.write(String.valueOf(oParser.getLineCount()) + " contacts</pre>
successfully inserted"); %>
</HTML>
```

### **Dumping database tables to text files**

The class com.knowgate.dataobjs.DBSubset allows writing database tables directly to either delimited text or XML.

The print () method is used for generating delimited text files.

```
DBSubset oDBS = new DBSubset ("tabla", "campo1,campo2,campo3",
"1=1", 100);
oDBS.setColumnDelimiter("\t");
oDBS.setRowDelimiter("\n");
Connection oConn = DriverManager.getConnection("jdbc:...", "user",
"authstr");
FileOutputStream oFileOut = new FileOutputStream ("/tmp/out.txt");
oDBS.print (oConn, oFileOut);
oFileOut.close();
oConn.close();
```

The toxML() method is used for generating XML Strings.

```
Connection oConn = DriverManager.getConnection("jdbc:...", "user",
"authstr");
DBSubset oDBS = new DBSubset ("tabla", "campo1,campo2,campo3",
"1=1", 100);
oDBS.load(oConn);
String sXML = oDBS.toString("",null);
oConn.close();
```

## Shortcuts for accesing lookup tables

In a typical OLTP application, a significant percentage of database accesses is done againist <u>lookup tables</u> that rarely change.

Lookup values are usually a few rows shown in a combobox or a popup window.

Class com.knowgate.hipergate.DBLanguages has some useful methods for quickly retrieving lookup values and reduce database accesses.

### **Security and User Roles**

#### How to create a new Domain

Domains can be created using method createDomain() from class com.knowgate.hipergate.datamodel.ModelManager.

Creating a Domain is a lengthy and delicate process. For simplifying it, new domains are created by making a copy of an already existing one, the MODEL Domain -preloaded by the standard setup-.

During the copy process a unique numeric identifier is automatically assigned to the new domain. Also new <u>GUIDs</u> are created for <u>Workareas</u>, <u>Users and Groups</u>.

Data to be copied for each domain is defined at domain\_clon.xml (one per DBMS) inside folder com/knowgate/hipergate/datamodel/scripts/dbms/. These XML files are interpreted and executed by com/knowgate/datacopy/DataStruct.

The Java source code for domain copy is a BeanShell script located called domain\_create.js at com/knowgate/hipergate/datamodel/scripts/ As it is an external non-compiled Java Source, it is possible to modify the domain creation process without recompiling the whole sources.

#### Domains may be created from Java following the next example:

```
import com.knowgate.hipergate.datamodel.ModelManager;

ModelManager oMan = new ModelManager();

oMan.connect("org.postgresql.Driver", "jdbc:postgresql:database",
"", "usr", "pwd");

int iNewDomainId = oMan.createDomain("newdomain");

oMan.disconnect();

if (0==iNewDomainId) { /* Error */ }
```

Or domain may also be created from the command line using:

```
java com.knowgate.hipergate.datamodel.ModelManager
hipergate.cnf create domain domain_name
```

See: Scripts Java Bean Shell

#### How to delete a Domain

Deleting a domain also deletes all the data contained in it.

For deleting a domain from Java do:

```
import com.knowgate.hipergate.datamodel.ModelManager;

ModelManager oMan = new ModelManager();

oMan.connect("org.postgresql.Driver", "jdbc:postgresql:database",
"usr", "pwd");

int iNewDomainId = oMan.dropDomain("domain_name");

oMan.disconnect();

if (0==iNewDomainId) { /* Error */ }
```

#### Or from the command line:

java com.knowgate.hipergate.datamodel.ModelManager
hipergate.cnf drop domain domain\_name

### How to create an empty Workarea

Workareas are created using class com.knowgate.Workareas.Workarea.

For creating a Workarea programmatically it is necessary:

- 1. Insert a register in k\_workareas associated to a Domain.
- 2. Create directories for the Workarea.
- 3. Set permissions of User Groups for each Application.

This creation routine does not insert any lookup values for the Workarea.

```
import java.sql.Statement;
import com.knowgate.workareas.*;
import com.knowgate.acl.ACLDomain;
import com.knowgate.jdc.JDCConnection;
import com.knowgate.dataobjs.DB;
import com.knowgate.dataobjs.DBBind;
import com.knowgate.misc.Environment;
// Get Database Binding
DBBind oDBB = new DBBind();
// Create Empty WorkArea
WorkArea oWrkA = new WorkArea();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("sample_workarea");
// Retrieve domain integer identifier from name
int iDomainId = ACLDomain.getIdFromName(oCon, "TEST1");
// Load Domain data
ACLDomain oDom = new Domain(oCon, iDomainId);
// Fill WorkArea fields
oWrkA.put (DB.nm_workarea, "workarea_name");
oWrkA.put (DB.id_domain, iDomainId);
oWrkA.put (DB.gu_owner, oDom.getString(DB.gu_owner));
oWrkA.put (DB.bo_active, (short)1);
// Store Workarea and get new GUID
String sWrkGUID = oWrkA.store(oCon1);
// Get <u>Initialization Properties</u> from hipergate.cnf
Properties oEnv = Environment.getProfile("hipergate");
// Create directory for Workarea under /web branch.
// Get Workareas put property from hipergate.cnf and
// create a subdirectory with the Workarea GUID
FileSystemWorkArea oFS = new FileSystemWorkArea (oEnv);
oFS.mkworkpath (sWrkGUID);
```

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```
// Get /storage branch root directory.
String sStorageRoot = Environment.getProfilePath("storage");
String sSep = System.getProperty("file.separator");
// Compose path to Workarea subdirectory under /storage.
// Example: /opt/knowgate/storage/domains/1027/Workareas/.../apps
String sWrkBase = "file://" + sStorageRoot + "domains" + sSep +
String.valueOf(iDomainId) + sSep + "Workareas" + sSep + sWrkGUID +
sSep + "apps";
// Create directories for Workarea under /storage branch.
oFS.mkdirs (sWrkBase);
oFS.mkdirs (sWrkBase + sSep + "MailWire");
oFS.mkdirs (sWrkBase + sSep + "Sales");
oFS.mkdirs (sWrkBase + sSep + "VirtualDisk");
oFS.mkdirs (sWrkBase + sSep + "WebBuilder");
// Give permissions to domain administrators group over
Configuration Application.
final String Configuration = "30";
Statement oStm = oCon.createStatement();
oStm.executeUpdate("INSERT INTO k_x_app_workarea (id_app,
gu_workarea, gu_admins) VALUES(" + Configuration + ", ''
sWrkGUID + "', '" + oDom.getString(DB.gu_admins) + "')");
oStm.close();
oCon.close("sample_workarea");
```

When a new Workarea is created, remember to also create its directories.

### How to duplicate a Workarea

In many case it is needed to create a Workarea with data in it rather than creating an empty Workarea. This can be achieved by copying an already existing Workarea.

For copying a Workarea type from the command line:

```
java com.knowgate.hipergate.datamodel.ModelManager
hipergate.cnf clone origin_domain.origin_workarea
target_domain. target_workarea [verbose]
```

#### How to delete a Workarea

#### From Java Code:

```
import com.knowgate.workareas.WorkArea;
import com.knowgate.dataobjs.DBBind;
import com.knowgate.misc.Environment;
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("delete_workarea");
// Delete Workarea and its directories
WorkArea.delete (oCon, Environment.getProfile("hipergate"));
oCon.close("delete _workarea");
From the command line:
```

java com.knowgate.hipergate.datamodel.ModelManager hipergate.cnf drop workarea domain.workarea [verbose]

#### How to create a User

- 1. Insert a register at table k\_users with filelds id\_domain and gu\_workarea properly set.
- 2. Add User to the desired User Groups.
- 3. Create a *Home* Category for User.
- 4. Associate *Home* Category with User.
- 5. Set permissions of User over his *Home* Category.
- 6. Set permissions of Domain Administrators over User Home Category.
- 7. (Optional) Add User GUID into k\_bugs\_lookup and k duties lookup tables so that he can be assigned to Incidences and Duties. There is an example of how to do this at /vdisk/usernew\_store.jsp page.

```
import com.knowgate.acl.*;
import com.knowgate.dataobjs.DB;
import com.knowgate.dataobjs.DBBind;
import com.knowgate.jdc.JDCConnection;
import com.knowgate.hipergate.Category;
Integer iOne = new Integer (1);
Short iTrue = new Short ((short)1);
// Create Empty User
```

```
ACLUser oUsr = new ACLUser();
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("create_user");
oUsr.put(DB.id_domain, 1027);
oUsr.put(DB.gu_workarea, "012345678901234567890123456789AB");
oUsr.put(DB.tx_nickname, "usernick");
oUsr.put(DB.tx_pwd, "donttell");
oUsr.put(DB.tx_main_email, "usernick");
// Step 1. Store New User
oUsr.store(oCon);
String sUsrGUID = oUsr.getString (DB.gu_user);
// **********
// Load Domain data
ACLDomain oDom = new Domain(oCon, 1027);
// Get Administrator Group for Domain
ACLGroup oAdmins = new ACLGroup (oDom.getString(DB.gu_admins));
// Step 2. Add User to Administrators Group
oAdmins.addACLUser(oCon, sUsrGUID);
// **************
// Concatenate Domanin name and User Name,
// this concatenation will be used has the Home category Name.
String sDomainNick = oDom.getString(DB.nm_domain) + "_" +
"usernick";
// Get GUID of Category with name is DOMAIN_USERS,
// this is always the home categories parent for every domain.
String sParentId = Category.getIdFromName(oCon, oDom.getString
(DB.nm_domain) + "_" + "USERS");
// Step 3. Create User Home Category
String sHomeId = Category.create (oCon, new Object[] { sParentId,
sUsrGUID, sDomainNick, iTrue, iOne, "mydesktopc_16x16.gif",
"mydesktopc_16x16.gif" });
// Create Labels for Home Category
CategoryLabel.create (oCon, new Object[] { sHomeId, "es",
"usernick", null });
CategoryLabel.create (oCon, new Object[] { sHomeId, "en",
"usernick", null });
Category oCat = new Category (sHomeId);
// ************
// Step. 4. Set reference to user Home Category
oUsr.replace (DB.gu_category, sHomeId);
oUsr.store (oCon);
// ***********
```

### Alternative script for creating default categories for a user :

```
import bsh.*;
import java.sql.*;
import com.knowgate.acl.*;
import com.knowgate.dataobjs.DB;
import com.knowgate.dataobjs.DBBind;
import com.knowgate.jdc.JDCConnection;
import com.knowgate.hipergate.datamodel.ModelManager;
final int iDomainId = 1027;
final String sWorkAreaId = "012345678901234567890123456789AB";
Integer iOne = new Integer (1);
Short iTrue = new Short ((short)1);
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("create_user2");
// Create User
String sUsrGUID = ACLUser.create (oCon, new Object[] { new
Integer(iDomainId), "usernick", "userpwd", "usernick", iTrue,
iTrue, iTrue, "usermail@domain.com", null, "John", "Smith", null,
"high school name", "Franklin", "ACME Inc.", "WebMaster",
sWorkAreaId });
// Get Power Users Group for Domain
Statement oStm = oCon.createStatement();
ResultSet oRst = oStm.executeQuery("SELECT " + DB.gu_acl_group + "
FROM " + DB.k_acl_groups + " WHERE " + DB.id_domain + "=" +
String.valueOf(iDomainId) + " AND " + DB.nm_acl_group + " LIKE
'Power%'");
oRst.next();
```

```
String sGrpGUID = oRst.getString(1);
oRst.close();
oStm.close();
// Create Power Users Group Object
oPowUsers = new ACLGroup(oCon, sGrpGUID);
// Add User to Power Users Group
oPowUsers.addACLUser(oCon, sUsrGUID);
Interpreter oInterpreter = new Interpreter();
// Create default categories for user with a BeanShell Script
String sCode = ModelManager.getResourceAsString
("scripts/user_categories_create.js");
// Set script input parameters
oInterpreter.set("UserId ", sUsrGUID);
oInterpreter.set("DefaultConnection", oCon);
// Run script
oInterpreter.source(sCode);
// Get script return values
Integer iCodError = (Integer) oInterpreter.get ("ErrorCode");
String sErrMsg = (String) oInterpreter.get ("ErrorMessage");
Object oRetVal = oInterpreter.get ("ReturnValue");
```

# **Queries By Form (QBF)**

Queries By Form are a simple way of composing SQL queries against a single table or view.

At a QBF the User is requested to specify values for fields at a table or view. Registers that match the specified criteria are searched upon query execution.

At the standard model, QBFs allow up to 3 search fields connected by logical operators (OR, AND).

QBF XML definition files are stored at directory /storage/qbf.

A query is an instance of a QBF XML definition file bound to a set of search parameters. Queries are stored at k\_queries table.

Example on a QBF XML definition file:

```
<?xml version="1.0" encoding="UTF-8"?>
```

```
<qbf>
 <title_es>Consulta de Tareas</title_es>
 <title_en>Duties Query</title_en>
 <method>post</method>
 <action>duty_list.jsp?selected=4&amp;subselected=1</action>
  <baseobject>v_duty_resource b</baseobject>
  <basefilter>(b.gu_owner='${cookie.workarea}')/basefilter>
  <fields>
    <field>
      <name>nm_duty</name>
      <label_es>Nombre</label_es>
     <label_en>Name</label_en>
     <type>varchar</type>
    </field>
    <field>
      <name>de_duty</name>
      <label_es>Descripcion</label_es>
      <type>varchar</type>
    </field>
    <field>
      <name>nm_project</name>
      <label_es>Proyecto</label_es>
      <label_en>Project</label_en>
      <type>lookup</type>
      <form>proj_tree_f.jsp?nm_table=void</form>
    </field>
    <field>
      <name>od_priority</name>
      <label_es>Prioridad</label_es>
      <label_en>Priority</label_en>
      <type>lookup</type>
      <form>lookup_f.jsp?nm_table=k_duties_lookup</form>
    </field>
    <field>
      <name>dt_start</name>
      <label_es>Fecha Inicio</label_es>
      <label_en>Stara Date</label_en>
      <type>date</type>
    </field>
    <columns>
      <column default="yes">
        <name>nm_duty</name>
        <label_es>Nombre</label_es>
      </column>
      <column default="yes">
        <name>de_duty</name>
        <label_es>Descripcion</label_es>
      </column>
      <column default="yes">
        <name>od_priority</name>
        <label_es>Prioridad</label_es>
      </column>
      <column default="yes">
        <name>tx_status</name>
        <label_es>Estado</label_es>
      </column>
      <column default="yes">
        <name>dt_start
        <label_es>Fecha Inicio</label_es>
      </column>
    </columns>
```

#### How to create a query step by step.

- 1º) Create a new XML with tag <qbf>. Set a character set (UTF-8, ISO-8859-1).
- $2^{\circ}$ ) Choose a title for supported languages: es, en, fr, de, etc. Add tags <title xx>.
- 3º) Choose a method for passing parameters to the HTML results page either "post" or "get".
- 4º) Set the URL of the results page <action>. Ampersand characters from the URL must be escaped as &amp; entities. <action> page is only for HTM output. Page /common/qbf.jsp may also invoke com.knowgate.http.HttpQueryServlet servlet for sending delimited text files to the client.
- $5^{\circ}$ ) Set a base object and its alias. Base object must be a single table or view..
- 6°) Set base filter. Base filters are used for showing data for only one Workarea. When the user executes a query, the base filter is automatically added to it. The base filter contains two types of parameters \${cookie.nombre} and \${param.nombre} that are substituted at runtime with actual cookies and HTTP request parameters.
- $7^{\circ}$ ) Define columns for filtering. For each columns specify:
  - 7.1) Actual name of column at database.
  - 7.2) Translated label for each supported language.
  - 7.3) Type { varchar | smallint | integer | flota | date | lookup }
  - 7.4) Only for lookup type
    - 7.4.1) URL for lookup form.
- $8^{\circ}$ ) Define columns visualizable as output and whether they must be initially selected or not. Selecting columns only affects delimited text and Excel output and not HTML output.
- $9^{\circ}$ ) Specify columns suitable for ordering. Query may only sort by one of then.
- $10^{\circ}$ ) Save file at /storage/qbf.
- 11º) Parametrized instances for new query can now be created from page /common/qbf.jsp.
- 12°) Query can be directly executed using class com.knowgate.hipergate.QueryByForm

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class com.knowgate.http.HtppQueryServlet contains an example of how to do so.

### **File Access**

Class com.knowgate.dfs.FileSystem contains methods for unified local and remote (FTP) file management.

### Storage files vs. Web Files

hipergate files are stored at two different directory branches: /storage and

/web (see Setup Instructions). /web must be local to the web server –or, at least, a network share-. /storage may be accessed locally or using FTP.

Basically files that cannot be accessed directly via HTTP GET requests are placed under /storage branch and files that can be retrieved via HTTP GET are placed under /web/workareas branch. /storage files can still be downloaded from a client browser using binary servlets from package com.knowgate.http.

### Reading text files in a single step operation

Sometimes it is convenient to read a plain text file into a character array with a single step operation.

It is possible to use com.knowgate.dfs.FileSystem.readfile() for this purpose.

# **Converting ASCII files to Unicode**

Class com.knowgate.dfs.FileSystem has method convert() for converting ASC-II files to Unicode.

#### **XSLT Transformations**

The content production module works by applying an XSL stylesheet to an XML file.

The model is founded in three key elements:

- 1. The template –also called XSL stylesheet-. Usually an XSL file for an XHTML output.
- 2. An XML file containing metadata about information allowed by the template.
- 3. Another XML file containing actual data entered by user.

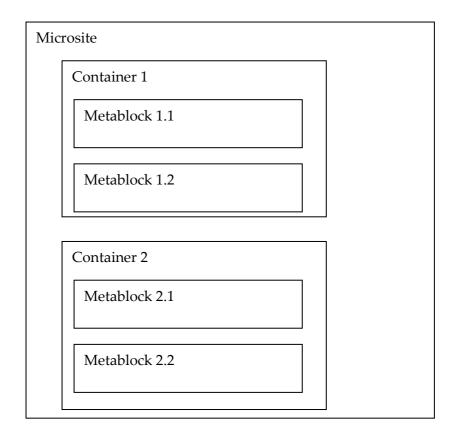
#### Metadata

**Microsite**: Metadata defining the structure of a page set. Microsites have *Contenedores* each container represents an XHTML page template.

**Contenedor**: Each XHTML page definition.

**Metablock**: Specification of what block types are allowed inside each Container.

Microsites are stored in XML files that must comply with microsite.xsd schema.



#### **Data**

PageSet: A Microsite instance with actual user data.

Page: A Container instance with actual user data.

**Block**: A Metablock instance with actual user data.

PageSets are stored in XML files that must comply with pageset.xsd schema.

It is not neccesary to define metadata for paragraphs nor images because they are all the same and its structure is hardwired into Java code.

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## **Simple Job Executor**

The simple job executor is a single Java class (com.knowgate. scheduler.SingleThreadExecutor) designed for sequential processing of Atoms composing a Job.

Simple job executor is single thread and uses the database as direct support for job progress tracking.

Simple job executor is a small, robust and easy code piece, although it is not very fast or very scalable.

SingleThreadExecutor is ideal for processing small information volumes, for example for sending 100 to 500 e-mails or publishing a few files via FTP.

#### Mono-thread execution from the command line

It is possible to start a simple job executor from the command line for processing a single Job.

Two circumstances may occur:

- a) the Job to execute is already created at k\_jobs table or
- b) the Job has to be created from an XML definition file.

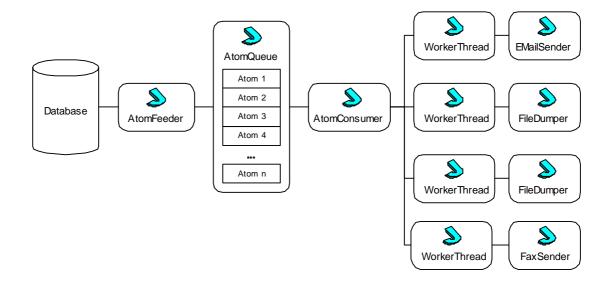
#### Job Scheduler

The Job Scheduler is located at com.knowgate.scheduler package. Job Scheduler has a much richer internal structure than Simple Job Executor. Simple Job Executor is mono-thread and uses the database directly updating a row per processed atom. The Job Scheduler uses a RAM queue and a thread pool for better performance. The database is updated in batches. Job Scheduler has much better performance and scalability than Simple Job Executor, but is also much more complex.

The Job Scheduler is composed of the following elements:

1º) Jobs: Stored at k\_jobs table.

- 2º) Commands: Each Job is the execution of a Command (commands are listed at k\_lu\_job\_commands). The command tells the Job what to do with its Atoms. Each command behavior is implemented in a class from package com.knowgate.scheduler.jobs. Each command is a derived class from abstract base class com.knowgate.scheduler.job.
- **3º) Atoms**: Each Job is divided into atomic units. The command is applying atom by atom as the Job execution proceeds. Pending atoms are stored at <a href="k\_job\_atoms">k\_job\_atoms</a>. Already executed atoms are moved to <a href="k\_job\_atoms\_archived">k\_job\_atoms</a>. Atoms are the transactional unit for the Job. Each Atom is materialized in RAM as a Java object instance build taking data from <a href="k\_job\_atoms">k\_job\_atoms</a>.
- **4º) Atom Execution Queue**: The execution queue is a Java class that keeps in memory a limited number of Jobs pending of execution. The queue exists for the sake of execution performance: it is faster to grab atoms in batch mode than get them one by one with SQL queries but, also, it is not feasible to load all atoms to be processed in RAM at a time as their number can be very large.
- **5º) Atom Queue Feeder**: Is a Java object for feeding the queue with atoms pending of execution. Each Atom is represented itself as another Java object instance.
- **6º) Atom Consumer**: Extracts atoms from the queue in a thread-safe way.
- **7º) Worker Threads**: A pool of threads designed to execute job commands. Each thread gets the first available atom using the Atom Consumer object, then looks at the command to be executed for that atom and delegates behaviour to the proper Job subclass.



#### **Command line execution**

The Job Scheduler can be started from the command line using: com.knowgate.scheduler.SchedulerDaemon path\_cnf [verbose]

Where <code>path\_cnf</code> is an absolute path to the initialization properties file, for example /etc/hipergate.cnf

If the verbose parameter is set then the progress of each worker thread will be shown through the console.

On start up the worker thread controller daemon will perform the following actions :

- 1st) Instantiate an execution queue in RAM memory with its Feeder and Consumer objects.
- 2<sup>nd</sup>) Connect to the database specified at dburl property from initialization file.
- 3<sup>rd</sup>) Create the pool of worker threads.
- 4th) Search at k\_jobs table jobs pending of execution.
- 5th) Load a batch of atoms from pending jobs into the execution queue.
- 6th) Launch worker threads and start consuming atoms from the queue.

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The worker threads can give information about their internal state at runtime by using callbacks.

For listening to internal worker threads events make a subclass of WorkerThreadCallback and implement abstract method call().

Operations notified by worker threads are:

| Código de Operación    | Descripción                                       |  |
|------------------------|---|--|
| WT_EXCEPTION           | An exception was raised inside the worker thread. |  |
| WT_JOB_INSTANTIATE     | A subclass of Job was created.                    |  |
| WT_JOB_FINISH          | Job execution finished.                           |  |
| WT_ATOMCONSUMER_NOMORE | No more atoms found at the queue.                 |  |
| WT_ATOM_GET            | An Atom was extracted from the queue.             |  |
| WT_ATOM_CONSUME        | An Atom previously extracted from the queue       |  |
|                        | was consumed.                                     |  |

An example of a WorkerThreadCallback subclass from the JobController Java Swing project :

```
package com.knowgate.jobcontroller;
import com.knowgate.scheduler.WorkerThreadCallback;
import javax.swing.JTextArea;
public class ThreadNotify extends WorkerThreadCallback {
  private final int BufferSize = 131072;
  private int iWritten;
  private JTextArea oTextArea;
  private StringBuffer oProgress;
  public ThreadNotify(String sCallbackName, JTextArea oTxtArea) {
    super (sCallbackName);
    StringBuffer oProgress = new StringBuffer(BufferSize);
    oTextArea = oTxtArea;
    iWritten = 0;
  public synchronized void call (String sThreadId, int iOpCode, String
sMessage, Exception oXcpt, Object oParam) {
    if (iWritten+sMessage.length()>BufferSize) {
      oTextArea.setText(oProgress.substring(32767));
      oProgress.setLength(0);
      oProgress.append(oTextArea.getText());
      oProgress.append('\n');
      iWritten = oProgress.length();
    oTextArea.append(sMessage + "\n");
    iWritten += sMessage.length() + 1;
  } // call
} // ThreadNotify
```

#### Create and register ThreadNotify as a callback:

```
import com.knowgate.scheduler. SchedulerDaemon;
import javax.swing.JTextArea;

JTextArea jProgressText = new JTextArea();

ThreadNotify oNotifText = new ThreadNotify("progress", jProgressText);

oNotifText.call("MainFrame", 0, "Creating SchedulerDaemon...", null, null);

SchedulerDaemon oSD = new SchedulerDaemon("/etc/hipergate.cnf");

oSD.registerCallback(oNotifText);

oNotifText.call("MainFrame", 0, "Starting SchedulerDaemon...", null, null);

oSD.start();
```

### Setting up the number of executor threads

The maximum number of worker threads is set at maxschedulerthreads parameter from file hipergate.cnf.

### Log Archive

For each Job a log archive is created at /storage/jobs/guid\_workarea/guid\_job.txt

#### Job Subclasses

There are 4 standard Job subclasses:

**DumyJob**: A do-nothing subclass of Job just for testing purposes.

**FileDumper**: The simplest Job subclass. Designed mostly as an example. Takes input files, replace personalization tags for each member of a distribution list and saves the resulting replaced files at the job log directory (/storage/jobs/guid\_workarea/guid\_job/).

MimeSender: Send custom e-mails.

**FTPPublisher**: Send files to a remote host using FTP.

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For each Job subclass there is an associated command at table  $k_lu_job_commands$ :

| class name                               | id_command |
|--|------------|
| com.knowgate.scheduler.jobs.DummyJob     | DUMY       |
| com.knowgate.scheduler.jobs.FileDumper   | SAVE       |
| com.knowgate.scheduler.jobs.MimeSender   | SEND       |
| com.knowgate.scheduler.jobs.FTPPublisher | FTP        |

## **Environment properties for Job subclasses**

Jobs can read environment properties from file hipergate.cnf or from any other properties collection specified when called <code>Job.instantiate()</code> method.

### Properties from hipergate.cnf typically used by Jobs

| driver                  | Driver JDBC                                    |  |
|-------------------------|--|--|
| dburl                   | URL for database connection string             |  |
| dbuser                  | Database user                                  |  |
| dbpwd                   | User password                                  |  |
| workareasput            | Path for reading files previously generated by |  |
|                         | webbuilder                                     |  |
| maxschedulerthreads     | Maximum number of executor threads             |  |
| mail.transport.protocol | Mail transport protocol                        |  |
| mail.host               | Mail host                                      |  |
| mail.user               | User for mail host                             |  |

#### Parameters for each Job subclass

Each Job subclass can have its own additional parameters from field k\_jobs.tx\_parameters. Parameters are stored delimited by commas, with format "name:value,name:value, name:value".

Valid parameters are:

**bo\_attachimages** Can be "1" or "0". If "1" it means that images must be attached to messaged sent, they must be converted from <IMG SRC="http://"> to <IMG SRC="cid:">.

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**bo\_path** Can be "1" or "0". If "1" it means that directories that

do not exist at target file structure must be created

dynamically upon FTP file transfer.

**gu\_list** GUID of distribution list where to send message copies.

**gu\_pageset** GUID of PageSet to be sent by e-mail or fax.

**gu\_workarea** GUID of Workarea to which PageSet to be sent belongs.

**nm\_file** Name of file to be copied to remote host.

**nm\_pageset** Name of PageSet to be sent by e-mail or fax.

**nm\_server** Name of remote host.

path Path at remote host where files are to be copied.

**tx\_from** e-mail message sender.

**tx\_nickname** Nick of user used for login via FTP to remote host.

tx\_pwd Password of user used for login via FTP to remote host.

**tx\_sender** Full name of e-mail sender.

tx\_subject Message subject.

# Sending e-mails from the command line

Have two different classes for sending e-mails from the command line:

com.knowgate.hipergate.SendMail
com.knowgate.scheduler.jobs.MimeSender

SendMail is a class suitable for sending a few messages to e-mails address stored at a plain text file external to hipergate database. SendMail does not allow personalizing the e-mail message for each recipient, or adding Web Beacons.

MimeSender is a bit more complex class used for sending e-mails using a job to members of a distribution list inside hipergate database.

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MimeSender allows personalizing the e-mail for each recipient and adding Web Beacons to message HTML part.

### How to send mail batches using SendMail

The class com.knowgate.hipermail.SendMail may be used for sending e-mails from the command line, with or without creating a job.

This class takes as command line parameter the path to a properties file (.cnf) that contains all the required information for the mailing.

The syntax for the command line is:

```
#java -cp htmlparser-1.6.jar:httpclient-4.0.jar:
httpcore-4.0.jar:httpmime-4.0.jar:jakarta-oro-
2.0.8.jar:javamail-1.4.0.jar
com.knowgate.hipermail.SendMail /etc/sendmail.cnf
```

#### or, for Windows:

```
C:\JRE\java -cp htmlparser-1.6.jar;httpclient-4.0.jar;
httpcore-4.0.jar; httpmime-4.0.jar; jakarta-oro-
2.0.8.jar;javamail-1.4.0.jar
com.knowgate.hipermail.SendMail C:\Temp\sendmail.cnf
```

If e-mails are sent using a job, then a second .cnf file is required with connection parameters of the database:

```
C:\JRE\java -cp htmlparser-1.6.jar;httpclient-4.0.jar;
httpcore-4.0.jar; httpmime-4.0.jar; jakarta-oro-
2.0.8.jar;javamail-1.4.0.jar
com.knowgate.hipermail.SendMail C:\Temp\sendmail.cnf
C:\Windows\hipergate.cnf
```

File sendmail.cnf must contain the following properties:

| Property                      | Description                        |  |
|-------------------------------|------------------------------------|--|
| mail.transport.protocol       | smtp                               |  |
| mail.user                     | User for SMTP service              |  |
| mail.password                 | Password for SMTP service          |  |
| mail.smtp.host                | Mail host                          |  |
| mail.smtp.socketFactory.class | Only for SSL. Set this property to |  |
|                               | javax.net.ssl.SSLSocketFactory     |  |
| mail.smtp.socketFactory.port  | Only for SSL.                      |  |

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| recipients    | Path to file containing the           |
|---------------|---------------------------------------|
|               | recipients list (one recipient per    |
|               | line).                                |
| encoding      | Character set. ISO-8859-1, UTF-8      |
| userdir       | Path to directory that contains files |
|               | composing the message                 |
| textplain     | (Optional) File name of file          |
|               | containing the plain text part of     |
|               | the message. This file must be at     |
|               | userdir.                              |
| texthtml      | (Optional) File name of file          |
|               | containing the HTML part of the       |
|               | message. This file must be at         |
|               | userdir.                              |
| subject       | Subject                               |
| from          | From e-mail address                   |
| displayname   | From Display name                     |
| replyto       | (Optional) Reply-To address           |
| recipienttype | Recipient type: to, cc o bcc          |
| attachments   | (Optional) Attachments delimited      |
|               | by semi-colons.                       |
| job           | (Optional) Job Title. If this         |
|               | property is set, then a second        |
|               | command line argument is              |
|               | required with properties specifing    |
|               | the connection parameters of the      |
|               | database.                             |
| messageid     | (Optional) Unique identifier for      |
|               | message.                              |

### SendMail class and jobs

If a job title is set at the properties file, then a second command line parameter is required containing database connection information. A new Job will be created at k\_jobs table with its corresponding atoms, one atom for each distinct e-mail recipient.

A Job can be re-started if it was unexpectedly stopped. In that case it will continue sending e-mail from the last processed one, skipping any previously sent e-mail. The job is identified by its title (column tl\_job at k\_jobs table).

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# How to send mail batches using MimeSender

hipergate allows sending personalized mail batches from the command line by using com.knowgate.scheduler.jobs.MimeSender class. The command line utility creates a persistent job on the fly for sending the e-mails and starts sending them immediately.

For sending e-mails with MimeSender you need to have previously:

- 1. A mail account configured for a user of hipermail module.
- 2. A fulfilled list from hipergate contacts manager.
- 3. A template for mail message body (either plain text or HTML) and attached its files.
- 4. A .cnf properties file containing the required parameters for connecting to the database and identifying the target list.

### Sample configuration file for bulk mail from the command line

```
# hipergate MimeSender bulk mailer configuration file
# Database
driver=org.postgresql.Driver
dburl=jdbc\:postgresql\://127.0.0.1\:5432/postgres
dbpassword=postgres
dbuser=postgres
poolsize=5
maxconnections=10
connectiontimeout=20000
connectionreaperdelay=31536000000
# File System
fileserver=localhost
fileprotocol=file\://
fileuser=
temp=C\:\\Windows\\Temp
# The e-mail templates must be under \mailing\mail.list
# subdirectory of storage directory
storage=C\:\\ARCHIV~1\\Tomcat\\storage
# Mail System
# mail.account must match a value from k_user_mail.tl_account
mail.account=account_name
# mail.list must match a value from k_lists.de_list
mail.list=List Description
mail.job.title=Test eMailing 2009-01-01
```

This file is much like the standard hipergate.cnf file but has less properties and an additional section # Mail System.

You may name this configuration file as you wish, but it must be placed at the same environment properties directory where hipergate.cnf is. The default environment properties directory is /etc for Linux and C:\Windows for Windows.

The mail.account must be the name of an account at webmail module of hipergate (column tl\_account at k\_user\_mail table). For creating a new account inside the application go to Collaborative Tools – WebMail and click on the link at the right for creating new accounts.

The mail.list must be the description of the target recipients list (column de\_list at k\_lists table).

The mail.job.title may be any unique name that you want to give to the mail batch.

### Mail contents template

The template for the mail to be sent must be put under storage/mailing/list\_description directory. For the above example this directory will be more precisely:

```
C\:\\ARCHIV~1\\Tomcat\\storage\\mailing\\List Description
```

The e-mail may be either plain/text of HTML. But if it is HTML an alternative plain text part will be also added to the message body by extracting texts from the HTML part.

For sending the e-mails as plain text put a file named body.txt under storage/mailing/list\_description directory and for sending an HTML email put a file named body.htm.

This is a sample HTML e-mail:

All the images referenced at the HTML source code will be resolved and attached to the final message.

### Personalizing custom mails

Mails can be personalized by inserting some <u>predefined emailing tags</u> that are replaced by values of columns at some tables from the database. In the example {#Data.Name} refers to recipient's name (column tx\_name from k\_contacts table) and {#Data.Surame} refers to tx\_surname of the same table.

### Tracking opened mails with Web Beacons in MimeSender

hipergate recognizes a special comment <!--WEBBEACON SRC="..."--> and replaces it by a 1x1 pixel image with the same SRC.

You can use this feature for placing any kind of Web beacon that you want inside each mail.

hipergate offers its own web beacon handler at /hipermail/web\_beacon.jsp This page returns a 1x1 transparent GIF image and writes a line at k\_job\_atoms\_tracking table.

This web beacon should receive as parameters the GUID of the Job that sent the email, the atom number, the GUID of Company and/or Contact and the e- address to which the mail was sent. This is done by inserting the following parameters at query string of web\_beacon.jsp

| gu_job={#Job.Guid}              | Job GUID       |
|---------------------------------|----------------|
| pg_atom={#Job.Atom}             | Atom Number    |
| gu_company={#Data.Company_Guid} | Company GUID   |
| gu_contact={#Data.Contact_Guid} | Contact        |
| tx_email={#Address.EMail}       | E-Mail Address |

At runtime each {#...} tag is replaced by its proper value just before sending each e-mail.

#### MimeSender command line

The required components for running MimeSender are:

- The JDBC driver foryour database
- Sun JavaMail
- Apache Commons HttpClient
- Jakarta ORO
- HtmlParser

Thus a full command line for invoking MimeSender may be like:

```
java -cp postgresql.jar;jakarta-oro.jar;commons-
httpclient.jar;htmlparser.jar;javamail.jar;C:\Tomcat\webapps
\hipergate\WEB-INF\classes\
com.knowgate.scheduler.jobs.MimeSender mimesend.cnf
```

### How does the mailing process work

The steps taken by the mailing routine at MimeSender.main() are:

- 1. Look up at k\_jobs for a Job titled like mail.job.title property of the .cnf file specified as the commend line parameter.
  - 1.1. If no Job with the specified title already exists, create a new one and set its state to running (3) for preventing any other Job scheduler thread from trying to run it.
  - 1.2. If it is a new Job, retrieve e-mail addresses from the List specified at mail.list property of the .cnf file and create an Atom at k\_job\_atoms table for each e-mail address from the List by copying column values from k\_member\_address table into k\_job\_atoms table. Each Atom is initially written in running state (3).
- 2. Open an SMTP session using the connection parameter of the Account specified at mail.account property of the .cnf file.
- 3. Iterate through Job Atoms.
  - 3.1. For each Atom (e-mail recipient) at the message body replace <a href="#">[#...] tags</a> by the actual values for Name, Surname, etc. from k job atoms table.
  - 3.2. Resolve and load any image references as inline attachments of the mime message.

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- 3.3. If message body is HTML, create an alternative plain/text part by automatically extracting texts from the HTML.
- 3.4. Replace the <!--WEBBEACON --> comment by a 1x1 pixel image.
- 3.5. Send the resulting personalized mail using JavaMail.
  - 3.5.1. If mail was successfully sent, move Atom from k\_job\_atoms table to k\_job\_atoms\_archived table.
  - 3.5.2. If there was any error whilst sending the e-mail, set Atom status to interrupted (4) and write a brief description of the error at tx\_log column of k\_job\_atoms table.
- 3.6. Write progress information to system stdout.
- 4. When no more Atoms are available, set Job status to finished (0).

### Job logs

Jobs execution logs are written to storage/jobs/guid\_of\_the\_job.txt file.

### How to write your own e-mailing routines

Sometimes it can be necessary to write your own custom algorithms for sending e-mails based on hipergate.

For sending personalized e-mails it is necessary:

- 1º) Have the recipients list in a computer suitable format: database, felt file, etc.
- 2º) Decide message media and format: e-mail HTML, e-mail text, or FAX
- 3°) Decide what parts of the message will be personalized: subject, recipient's name, text, etc. For each personalizable item define its custom tag.
- 4º) If there are files or images, decide how they will be attached or linked to the message.
- $5^{\circ}$ ) Choose a massive e-mailer program.

### **Obtaining recipients lists**

The easiest way of obtaining recipients lists from hipergate is to use the web based query interface and export results to Excel or comma delimited files.

If the data extraction is done using Java code, the most practical way is using print() method of class com.knowgate.dataobjs. DBSubset. print() dumps all registers from DBSubset to a Stream using delimiter specified at setColumnDelimiter() and setRowDelimiter().

If the recipients list is at a text file instead of at the database, it is possible to use <code>com.knowgate.misc.CSVParser</code> for reading the list into a bidimensional array. <code>CSVParser</code> can handle delimited text files with a register per line.

### Personalization of messages

The process of personalizing mails must be fast enough for allowing sending a big volume of messages with a minimum memory and CPU consumption.

The class used for message personalization is com.knowgate.dataxslt. FastStreamReplacer. FastStreamReplacer takes an InputStream and a HashMap as input parameters. In a single step process, all keys with format "{#name}" from the HashMap are searched and replaced. Regular expressions are not allowed. Output is returned in a String.

Hipergate uses its own personalization tags for messages. Each tag corresponds to a field from the database which is placed instead of the tag just before sending the message. The tags can be in English or Spanish.

Class com.knowgate.scheduler.Atom has the tags table hardwired inside its Java code. During the process of personalization and sending, a subclass of Job gets the tag mapping from Atom and pass it as parameter to FastStreamReplacer for replacing the tag with actual values from the database.

#### Predefined tags hardwired into Atom Java class.

| Database field                | English tag         | Spanish tag             |
|-------------------------------|---------------------|-------------------------|
| Not a database field, it is   | System.Date         | Sistema.Fecha           |
| replaced with today's date in |                     |                         |
| short format                  |                     |                         |
| yyyy-MM-dd                    |                     |                         |
| tx_name                       | Data.Name           | Datos.Nombre            |
| tx_surname                    | Data.Surname        | Datos.Apellidos         |
| tx_salutation                 | Data.Salutation     | Datos.Saludo            |
| nm_commercial                 | Data.Legal_Name     | Datos.Razon_Social      |
| tx_email                      | Address.EMail       | Direccion.EMail         |
| tp_street                     | Address.Street_Type | Direccion.Tipo_Via      |
| nm_street                     | Address.Street_Name | Direccion.Nombre_Via    |
| nu_street                     | Address.Street_Num  | Direccion.Numero_Via    |
| tx_addr1                      | Address.Line1       | Direccion.Lineal        |
| tx_addr2                      | Address.Line2       | Direccion.Linea2        |
| nm_country                    | Address.Country     | Direccion.Pais          |
| nm_state                      | Address.State       | Direccion.Provincia     |
| mn_city                       | Address.City        | Direccion.Ciudad        |
| Zipcode                       | Address.Zipcode     | Direccion.Codigo_Postal |
| fax_phone                     | Address.Fax_Phone   | Direccion.Telf_Fax      |
| work_phone                    | Address.            | Direccion.              |
|                               | Proffesional_Phone  | Telf_Profesional        |

#### Example of how to use FastStreamReplacer

```
import java.io.StringBufferInputStream;
import java.util.HashMap;
import com.knowgate.dataxslt.FastStreamReplacer;

FastStreamReplacer oReplacer = new FastStreamReplacer();

StringBufferInputStream oInput = new StringBufferInputStream
("Hello {#Data.Name} {#Data.Surname} today is {#System.Date}");

HashMap oMap = new HashMap();

oMap.put("Data.Name", "Paul");
oMap.put("Data.Surname", "Smith");

String sOutput = oReplacer.replace (oInput, oMap);

System.out.println (sOutput);
System.out.println (String.valueOf(oReplacer.lastReplacements()) +
" items replaced");
```

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### Images attached to messages

The e-mails sent with images require that those images are attached with the message body. In HTML the tag <IMG SRC="cid:..."> is used for signaling a reference to an attached file. This means that before sending the message all http::// or file:// references must be changed to cid:

Class com.knowgate.scheduler.jobs.EmailSender uses org.acmsl. htmlparser.html.HTMLProcessor for finding all <IMG> tags and replaces SRC with a cid: reference.

### Example of a class that uses SendMail for sending e-mails

```
import java.util.ArrayList;
import java.util.Properties;
import java.io.FileReader;
import com.knowgate.dfs.FileSystem;
import com.knowgate.hipermail.SendMail;
import com.knowgate.misc.Gadgets;
import com.knowgate.misc.CSVParser;
public class SMail {
  public static void main(String[] args) throws Exception {
    ArrayList oErrs = new ArrayList();
    // Read file with CSVParser class
    CSVParser oMails = new CSVParser("ISO-8859-1");
    oMails.parseFile("/tmp/emails.txt", "email");
    int nLines = oMails.getLineCount();
    // Read mail host connection properties
    FileReader oRdr = new FileReader("/etc/sendmail.cnf");
    Properties oProps = new Properties();
    oProps.load(oRdr);
    oRdr.close();
    // Read plain text and HTML message parts
    FileSystem oFs = new FileSystem();
    String sText = oFs.readfilestr("file:///tmp/body.txt", "ISO-
8859-1");
   String sHtml = oFs.readfilestr("file:///tmp/body.html","ISO-
8859-1");
    for (int l=0; l<nLines; l++) {</pre>
      oErrs.clear();
      if (sSubject.length()>0) {
        try {
           oErrs = SendMail.send(oProps, "/tmp/", sBody, sText,
"ISO-8859-1", null, "Mail Subject", "from@hipergate.com", "From
Display Name", "noreply@hipergate.com", new String[]
{oMails.getField(0,1)}, null, null, null);
```

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```
System.out.println(oMails.getField(3,1)+" OK");

} catch (Exception e) {
    System.out.println("ERROR "+oMails.getField(0,1)+"
"+e.getClass().getName()+" "+e.getMessage());
    }
    } // fi
    } // next
}

// SMail
```

# How to use the shopping basket

The shopping basket is the Java class com.knowgate.hipergate.ShoppingBasket

The shopping basket is not used from hipergate, instead it is designed to be used from a generic e-commerce site front-end.

The shopping basket has three Basic elements:

- 1. Customer Identifier
- 2. Global properties of the basket
- 3. Order lines

Global properties are a set of objects container incide the basket and retrieved by name.

Usually, every order line has the same attributes as the other ones: line number, sale price, taxes, etc.

There is no convention on how line attributes must be named.

## How to load the basket from JavaScript

The easiest way of loading the shopping basket from JavaScript is composing a string in a hidden HTML element where all attributes for a line are written delimited by commas (or other) and use the method: ShoppingBasket.addLine(String, String) for each line.

This is, a client side page with:

```
<FORM>
<INPUT TYPE="hidden" NAME ="id_customer" VALUE="12345">
<INPUT TYPE="hidden" NAME ="tp_comprador" VALUE="SOHO">
<INPUT TYPE="hidden" NAME ="line1" VALUE="price=10, amount =1,product=xxx">
<INPUT TYPE="hidden" NAME ="line2" VALUE=" price =10,amount=1,product=yyy">
</FORM>
```

#### And then at server side:

```
ShoppingBasket oBasket = new ShoppingBasket();
oBasket.setCustomer(request.getParameter("id_customer"));
oBasket.setProperty("type", request.getParameter("tp_comprador");
oBasket.addLine(request.getParameter("line1"),",");
oBasket.addLine(request.getParameter("line2"),",");
```

The shopping basket can the be kept at <u>Session objectc</u> of the servlet runner.

### Search and sum functions

Shopping baskets allow searching for a line which has attributes of a given value. Also summing the values of a given attribute for all lines. Only attributes of type <code>java.math.BigDecimal</code> can be added.

# **Multicurrency support**

Multiple currencies support is provided by classes com.knowgate.hipergate.DBCurrency and com.knowgate.math.Money

The Money class is an extension of java.math.BigDecimal that adds the currency in which the BigDecimal amount is expressed (CurrencyCode).

For performing currency conversions, it is possible to manually set a conversion rate, o let the library get one on real-time by calling ConversionRate web service from webserviceX.NET The call to the web service may take several seconds, so it is a good idea to cache locally the conversion rate.

The class DBCurrency is used for accessing tables k\_lu\_currencies and k\_lu\_currencies\_history. Column nu\_conversion is there to hold a fixed conversion rate for a base currency from foreign currencies. The base currency is not stored anywhere in the database and is dependent on the client application.

### **SMS** interfaces

From version 5.0 hipergate supports sending short mobile messages (SMS). In order to send and SMS, hipergate need to connect to an SMS carrier.

There is no default carrier or account, when deploying hipergate an account must be contracted separately with the SMS carrier.

Each SMS carrier needs its own SMS interface. These carrier interfaces are implemented as subclasses of <code>com.knowgate.sms.SMSPush</code> abstract class. The standard built has interfaces written for Sybase 365 and Altiria. For implementing an interface for anew carrier just create a subclass and override methods connect() close() and push() from SMSPush abstract class. You may look at <code>com.knowgate.sms</code>. <code>SMSPushSybase365</code> as an example implementation.

# Java BeanShell Scripts

5

Java BeanShell is used for extending hipergate back-end functionality without recompiling core Java classes.

hipergate scripting technology is based upon 3 components:

Jakarta Bean Scripting Framework
BeanShell
Mozilla Rhino Shell

# Parameter passing conventions between Java and BeanShell

BeanShell can take and return Java object as input and output parameters.

The following parameter names are used by convention:

**DefaultConnection**: Input. JDCConnection to database. In operations that involve reading from a data source and writing to another this is the Origin data source.

**AlternativeConnection**: Input. JDCConnection to database. In operations that involve reading from a data source and writting to another this is the Target data source.

**ErrorMessage**: Output. String. Text of the error message or "" if no error was raised.

**ReturnValue**: Output. Object. Script return value.

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#### Example from com.knowgate.hipergate.datamodel.ModelManager

```
import bsh.*;
import com.knowgate.hipergate.datamodel.ModelManager;
// Create a new domain cloned from MODEL (1025)
public int createDomain(JDCConnection oConn, String sDomainNm)
throws EvalError, IOException, FileNotFoundException, SQLException
    Interpreter oInterpreter = new Interpreter();
    // Get script source code from .JAR
    String sCode = ModelManager.getResourceAsString
                                ("scripts/domain_create.js");
    // Set script input parameters
    oInterpreter.set("DomainNm", sDomainNm);
    oInterpreter.set("DefaultConnection", oConn);
    oInterpreter.set("AlternativeConnection", oConn);
    // Interpret script
    oInterpreter.source(sCode);
    Integer iCodError = (Integer) oInterpreter.get("ErrorCode");
    String sErrMsg = (String) oInterpreter.get("ErrorMessage");
    Object oRetVal = oInterpreter.get("ReturnValue");
    if (null!=oRetVal)
     return Integer.parseInt(oRetVal.toString());
    else
      return 0;
```

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# **General structure of pages**

Pages are grouped by directories according to the functional modules to which they belong.

/addrbook Collaborative Tools

**/common** Common pages used by several modules.

/custom Pages from your own custom features.
/crm Customers Relationships Management.
/dynapi DynAPI Cross-Browser DHTML Library.

/examples Examples.

/forums Newsgroups (discussion forums).

/includes HTML fragments for composing other pages.

/javascript Client side JavaScript.

/jobs Job Scheduler control interface.

/mailwire Newsletters.

/methods Static Java methods for inclusion in JSP.

/projtrack Project Management.

/register User registration.

/shop Virtual Shop.

/skins Application skins.

/vdisk Virtual Disk and Corporate Library.

/wab Import Windows Address Book.

/webbuilder Contents Production.

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# Servlet container character encoding

hipergate versions 1.x use ISO-8859-1 (Latin1) character set for all pages.

From version the character was changed to UTF-8.

For enforcing the servlet container to use Unicode, the following sentence was included in file /methods/dbbind.jsp:

```
<% request.setCharacterEncoding("UTF-8"); %>
```

In case that the servlet container does not support setCharacterEncoding() the best is to change character encoding at method loadrequest() of files/methods/reqload.jspf and/methods/multipartreqload.jspf

```
public String recode (String badDecoded)
throws java.io.UnsupportedEncodingException {
    byte[] goodOriginal = badDecoded.getBytes("ISO-8859-1");
    return new String(goodOriginal, "UTF-8");
}
String nm_company = recode (request.getParameter("nm_company"));
```

# **Programming Conventions**

## Page headers

- Only clases used are must be imported.
- Pages have no session beans.

```
<%@ page
import="java.io.IOException,java.net.URLDecoder,java.sql.SQLExcept
ion,com.knowgate.jdc.JDCConnection,com.knowgate.acl.*"
language="java" session="false"
contentType="text/html;charset=UTF-8" %>
```

## **Connection Management**

- Database connections must always be obtained from the pool. When obtaining a connection, a unique name must be assigned to it so that the statistics collector can later identify it.

- Connections must be closed explicitly even in the case that an exception is raised. Not closing connections properly will cause connection leaks and may end up blocking the whole database.
- All transactions must always be either committed or rolled back explicitly, failure to do so may block data pages or even entire tables indefinitely.
- JSP pages must get a database connection at the beginning of their execution and return it to the pool as soon as possible.
- It is recommended that no single database access lasts longer than 20 seconds.

## **Page Types**

There are basically 4 page types:

- Menu Pages
- Listing Pages
- Edition Forms
- Save and Delete Pages

The control flow starts at the menu pages, then goes to listing pages, from there to edition pages and last to save/delete pages.

# **Application Beans**

#### **GlobalDBBind Data Access**

GlobalDBBind is an instance of class com.knowgate.dataobjs.DBBind that acts as a singleton for caching database structure metadata. GlobalDBBind keeps the data model structure in RAM. This choice is used by DBPersist inherited objects for transparent persistence of Java classes to the RDBMS. GlobalDBBind also maintains a reference to the database connection pool.

DBBind keeps the datamodel cached in memory. Each time the datamodel is changed, the application server must be restarted for DBBind to be able to see the changes.

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## Connecting to multiple databases at a time

GlobalDBBind reads its connection parameters from hipergate.cnf file by default from. As each instance of DBBind keeps a copy of the datamodel in memory, each DBBind can only be connected to one database at a time.

The easiest way of connecting to several databases without passing initialization parameters to DBBind is writing derived classes from DBBind that read their connection parameters from other files. The standard hipergate configuration has 4 precompiled classes for this purpose: DBPortal, DBTest, DBDemo and DBReal. Reading each one from files portal.cnf, test.cnf, demo.cnf y real.cnf. These four classes are simple inheritances from DBBind with no functionality except that they read from an initialization file other than hipergate.cnf by default.

#### GlobalCacheClient Distributed Cache

GlobalCacheClient is an instance of class com.knowgate.cache. DistributedCachePeer. At the client, the cache is a hash table (java.util.HashMap) that associates text strings (tokens) with Java objects. The cache has a limit set to 400 entries by default. The size of cached objects is not taken into account when limiting cache usage.

The local cache can work in parallel with local caches from other servers. For working in web farms a *cache coordinator* is needed. This cache coordinator is disabled by default; it may be enabled touching appserver.cnf file.

### **User Sessions**

## **Cookies**

Hipergate does not maintain server-side sessions. Information about logged users is kept by the client browser in session cookies.

All information is passed from one form to another using HTTP POST or GET methods. There is no centralized flow control.

It is not possible to have more than one session opened at the same time on a given client browser.

Session cookies set by /common/login\_chk.jsp page are:

domainid Numeric Identifier of Domain to which user is

logged.

domainnm Domain Name.

**skin** Name of active skin directory. This directory

contains the CSS and the images that determine

the application's look'n feel.

**userid** GUID of the connected user.

**authstr** User password. May be encrypted or clear text

depending on how the login\_chk.jsp page is

configured. By default it is clear text.

**appmask** Bit mask of visible applications. Each

application is identified by a bit between positions 1 and 31. The appmask is computed once and cached at the server for avoiding that a malicious cookie could make visible hidden

applications.

idaccount Account Number (table k\_accounts) for ASPs.

workarea GUID of active Workarea.

### **Cached information**

For performance reasons, the role of users is cached into server's memory. In a certain way this is equivalent to maintaining certain session information about logged users with the difference that there is an absolute limit for resources that can be consumed at server-side by user sessions information.

Objects cached per user:

| Token   Type   Description |
|----------------------------|
|----------------------------|

| [UserId,trial]       | Boolean | true for trial accounts                            |
|----------------------|---------|--|
| [UserId,owner]       | Boolean | true if is administrator of domain                 |
| [UserId,admin]       | Boolean | true if belongs to domain                          |
|                      |         | administrator's group                              |
| [UserId,powuser]     | Boolean | <pre>true if belongs to domain power users'</pre>  |
|                      |         | group  |
| [UserId,user]        | Boolean | true if belongs to domain users' group             |
| [UserId,guest]       | Boolean | <pre>true if belongs to domain guests' group</pre> |
| [UserId,options]     | String  | HTML text of menu options                          |
| [UserId, suboptions] | String  | HTML text of menu suboptions                       |
| [UserId,authstr]     | String  | User password                                      |
| [UserId, mailbox]    | String  | Nombre del buzón de correo                         |

# User authentication procedure

#### Initial authentication

User authentication is done by page /common/login\_chk.jsp:

- 1.a) If authentication information is a pair {e-mail, password} the user GUID and default Workarea must be previously found for the given e-mail. This information is extracted from fields tx\_main\_email y gu\_workarea of table k\_users by using com.KnowGate.acl.ACLUser.getIdFromEmail() method.
- 1.b) If authentication information is the set {nick , password, domain, workarea} only the user GUID must be found.
- 2) Once the user GUID has been retrieved (if it exists), method com.knowgate.acl.ACL.autenticate() is called for verifying that the user is active, his password is valid, and his account has not expired.
- 3) In ASP mode, verify that user billing account is active and has not expired.
- 4) Having verified the user's credentials and account status, the session cookies are written and the user role is cached at server -side.
- 5) From version 2.2, all login attempts are saved to table k login audit.
- 6) Control flow is redirected to /common/desktop.jsp page.

User logins can be activated or deactivated without touching any user parameter. If field k\_users.bo\_active is set to zero the authentication process will consider the users as deactivated and refuse the connection request.

## Re-authentication per page

Because the server does not maintain states, it is necessary to authenticate each HTTP request. This is done by calling method autenticateSession (GlobalDBBind, request, response) from /includes/authusrs.jsp

#### How to connect a User to different Workareas

The authentication process normally takes user e-mail and password for connecting to the application.

Users belong to domains, not to Workareas, thus, when a new user is created it is usually assigned to a default Workarea (field k\_users.gu\_workarea).

#### **Standard Authentication**

The standard authentication from page /common/login\_chk.jsp only takes user e-mail and password as input parameters.

The table k\_users has a unique index on tx\_main\_email column that allows retrieving a user's GUID given his e-mail.

Also, the field gu\_workarea of table k\_users sets the Workarea to which user will be connected when logged by his e-mail.

#### **Extended Authentication**

In some cases it may be convenient that the same user can connect to several Workareas. This is achieved changing the pair {email, password} by {nickname, domain name, workarea name, password}. Page login\_chk.jsp can process either set of logon parameters.

In practical terms, for connecting a user to a Workarea other than his default, replace page <code>login.html</code> with a form that has the following inputs:

```
<FORM METHOD="post" ACTION="login_chk.jsp">
  <INPUT TYPE="text" MAXLENGTH="32" NAME="nickname">
  <INPUT TYPE="text" MAXLENGTH="50" NAME="pwd_text">
  <INPUT TYPE="text" MAXLENGTH="30" NAME="nm_domain">
  <INPUT TYPE="text" MAXLENGTH="50" NAME="nm_workarea">
  </FORM>
```

## How to replace the native security model

Authentication logic is contained in class <code>com.knowgate.acl.ACL</code>, the include <code>authusrs.jsp</code>, and the page <code>login\_chk.jsp</code>. By replacing these code fragments it is possible that the application uses an alternative authentication system (such as LDAP).

Before fully replacing the native security system, it must be taken into account that access rights for Categories at the Virtual Disk are tightly

coupled with the native security model. If just com.knowgate.acl.ACL, authusrs.jsp and login\_chk.jsp are changed, the Virtual Disk will not work.

## **Anonymous users**

The easiest way to allow anonymous access to hipergate back-end is by mapping all anonymous users to a single Guest account from a given Workarea.

For example, the following page automatically logs in a user and sends him to hipergate's main page.

```
<HTML>
  <HEAD>
    <SCRIPT LANGUAGE="javascript" SRC="/javascript/cookies.js">
    </SCRIPT>
    <SCRIPT LANGUAGE="JavaScript" TYPE="text/javascript">
    var dtInf = new Date(2099, 11, 30, 0, 0, 0, 0);
                            "xp" , dtInf);
    setCookie ("skin",
    setCookie ("domainid", "2050", dtInf);
    setCookie ("domainnm", "DEMO", dtInf);
    setCookie ("userid", "7f000001fa045a44b410000084bc7be2");
    setCookie ("authstr", "demo");
setCookie ("workarea", "7f000001fa0186e8b710000188942678");
    //-->
    </SCRIPT>
    <META HTTP-EQUIV="Refresh" CONTENT="0;</pre>
          URL=/common/desktop.jsp">
  </HEAD>
</HTML>
```

skin must be always xp.

Values for cookies domainid and domainnm must be taken from table k domains.

Values for cookies userid, authusr and Workarea must be taken from table k\_users.

Once inside the application, anonymous users may be identified by their Guest role by using function isDomainGuest() from file /methods/authusrs.jspf.

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Most hipergate JSP pages automatically work in read-only mode when a Guest user is logged in, but it is best to check this point for avoiding potential security failures.

If a log-in facility must be given to anonymous users at any time, the best is to add a log-in box at /common/tabmenu.jspf. There are a few example code lines commented at that file.

```
< 1 --
   >
   <% if (isDomainGuest (GlobalDBBind, request, response) { %>
     <form method="post" action="/common/login_chk.jsp">
       e-mail: 
       <input type="text" name="nickname" class="box"</pre>
             size="30" maxlength="100"
             value="administrator@hipergate-test.com">
            
       password:  
       <input type="text" name="pwd_text" class="box"</pre>
             maxlength="30" size="30" value="TEST">
          
       <input type="submit" value="Login">
     </form>
   <% } %>
```

# Static methods libraries for JSP pages

These methods can be found at directory /methods and are included in JSP pages using directives like

```
<%@ include file="../methods/authusrs.jspf" %>
```

## authusrs.jsp

#### autenticateCookie

```
short autenticateCookie (
DBBind dbb, HttpServletRequest req, HttpServletResponse res)
throws ClassNotFoundException,InstantiationException,
ServletException
```

Checks that userid and authstr cookies correspond to a valid user/password pair. Password verification is tried first from the local cache. If there is a cache miss then the password is retrieved from the database. The authstr cookie must match the password value stored at local cache. If either password is not cached or both values are not the same method com.knowgate.acl. ACL.autenticate() is called for deciding whether or not password is valid.

**Returns:** 

0 if user/password is valid or a bitwise OR combination of the following values if user/password is not valid.

ACL.USER\_NOT\_FOUND
ACL.INVALID\_PASSWORD
ACL.ACCOUNT\_DEACTIVATED
ACL.SESSION\_EXPIRED
ACL.DOMAIN\_NOT\_FOUND
ACL.WORKAREA\_NOT\_FOUND
ACL.ACCOUNT\_CANCELLED
ACL.PASSWORD\_EXPIRED
ACL.INTERNAL ERROR

#### autenticateSession

```
short autenticateSession (
DBBind dbb, HttpServletRequest req, HttpServletResponse res)
throws ClassNotFoundException,InstantiationException,
ServletException,IOException
```

Check that userid and authstr cookies correspond to a valid user/password pair. If not, redirects to /common/errmsg.jsp page.

**Returns**: 0 if user/password is valid or a bitwise OR combination of the following values if user/password is not valid.

ACL.USER\_NOT\_FOUND
ACL.INVALID\_PASSWORD
ACL.ACCOUNT\_DEACTIVATED
ACL.SESSION\_EXPIRED
ACL.DOMAIN\_NOT\_FOUND
ACL.WORKAREA\_NOT\_FOUND
ACL.ACCOUNT\_CANCELLED
ACL.PASSWORD\_EXPIRED
ACL.INTERNAL\_ERROR

cookies.jsp

#### getNavigatorLanguage

String getNavigatorLanguage (HttpServletRequest reg)

**Returns**: "es" if client browser primary language is Spanish. "en" for any other language (v1.1).

#### getCookie

```
String getCookie (HttpServletRequest req, String sName, String sDefault)
```

Get a cookie or a default value for it if not found.

nullif.jsp

#### nullif

```
String nullif (String sParam)
```

Return sparam if sparam is not null or " " if sparam is null

#### nullif

```
String nullif (String sParam, String sDefaultVal)
```

Return sparam if sparam is not null or spefault Val if sparam is null

# reqload.jsp

#### loadRequest

```
void loadRequest (ServletRequest r, DBPersist p)
throws NumberFormatException, java.text.ParseException
```

Load all keys from a DBPersist present as parameters of a ServletRequest. The routine iterates through DBPersist columns and finds if it exists a not null and not empty ("") parameter at the ServletRequest with that column name. Each parameter is converted from String to the type needed by the DBPersist.

# Top tabbed menu

The menu is at /common/tabmenu.jsp

The application does not use frames on a regular basis. The top menu must be included is every page manually.

```
<%@ page language="java" contentType="text/html;charset=ISO-8859-1" %>
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NonCommercial. license <a href="http://creativecommons.org/licenses/by-nd-nc/1.0/">http://creativecommons.org/licenses/by-nd-nc/1.0/</a> Copy and redistribution it is permitted only under the following conditions: 1st) Original attribution to KnowGate must be preserved. 2nd) It is not allowed any commercial use. 3rd) No derived works can be published. 4th) Any redistribution must contain these terms.
```

The menu code requires methods from cookies.jsp and beans GlobalDBBind and GlobalCacheClient.

## How to show the menu option currently selected

The menu is divided in two levels. Selected and subselected options must be passed as HTTP GET parameters called selected and subselected . The index is zero based. If selected < 0 no menu option will be selected.

## **Applications Mask**

For each User and Workarea there is an application bit mask that is computed by looking at the Groups to which user belongs having those groups permissions assigned to application roles.

The application mask is a 32 bit integer with a bit per application.

Typically each application is a top menu option.

## Menu options cache

Menu options enabled for each user are cached by GlobalCacheClient for better performance. As the menu HTML changes slightly depending on the selected option, it is not possible to cache just a single menu per user but all possible options must be cached as they are requested.

## **Domain Administrator special privileges**

No matter what you specify at application roles, the domain administrators (identified by gu\_owner field at k\_domains table) always have access

granted to the Configuration section. This is enforced for avoiding an accidental removal of all administrators' privileges, leaving the domain impossible to administrate.

# Personalizing the home page

From v2.1 hipergate includes the possibility of personalizing the application home page for each user.

hipergate personalizes the home page by using a kind of pseudo-portlets (Java classes implementing the <code>javax.portlet.GenericPortlet</code> interface). hipergate subclasses are not true portlets because hipergate is not a portlet container so what these classes do is using <code>HttpServletResponse</code> as an emulation of a true portlet container.

For each portlet the following elements are involved on the rendering process:

- The container page
- The Java class implementing the portlet interface
- The XSL stylesheet used for rendering portlet HTML contents
- A row at k\_x\_portlet\_user that determines porlet position and state
- A set of properties to be passed as parameters to the portlet
- A cache file for each portlet instance per user, page and Workarea

#### How page composition is done

- For each user and zone, a DBSubset is retrieved from GlobalCacheClient DistributedCachePeer application bean. If there is no cached entry then the information is loaded from k\_x\_portlet\_user table at the database.
- 2. For each zone, the list of portlets that must be show there for the current user and Workarea is iterated.
- Collect environment properties needed for GenericPortlet.render() method into an HipergateRenderRequest object instance. The call render() passing HipergateRenderRequest and HipergateRenderRequest as parameters.
- 4. From inside render() method, determine if the dt\_modified timestamp of k\_x\_portlet\_user is before or after the date of creation of the cache file for the portlet content located under storage/domains/domain\_id/workareas/ workarea\_guid/cache/user\_id If cache is no longer valid, get the portlet XSL stylesheet from the

StylesheetCache merge it with portlet contents, update cache file and write results to RenderResponse object.

### Portlet caching

Because portlets are called each time a page is loaded and a page can contain several portlets, it is important to implement them in an efficient way. hipergate portlets rely on 3 different caching mechanisms for improving portlet performance:

- 1st) Information about which portlet must be painted on each page and their state is cached into GlobalCacheClient DistributedCachePeer application bean.
- **2**<sup>nd</sup>) The portlet output is cached for each page, user and Workarea in a file under storage directory. If the portlet underlying data has not changed then the cached file is served and no database access is done.
- **3**<sup>rd</sup>) Each portlet need an XSL stylesheet for rendering its output as XHTML. Loading and parsing an XSL stylesheet may be a costly task, so stylesheets are kept into an internal cache and reused on each call.

# Selecting lookup values

If the standard convention is used for creation lookup tables then it will be possible to reuse the same JSP page set for maintaining all lookups of the application.

This convention consists in creating a *base table* (for example, k\_base) and another table k\_base\_lookup (same name as the base table but with \_lookup suffix). k\_base\_looukp table contains all lookup values for all fields k\_base for each Workarea.

Lookup values are always of CHARACTER VARYING type.

For each lookup it must be specified:

- 1º) Section name –typically the name of the column at k\_base-.
- 2º) Internal value for lookup (k\_base\_looukp.vl\_lookup).
- 3º) Displayed labels for each language.

# How to call page lookup\_f.jsp

Page lookup\_f.jsp is opened in a new window from the maintenance form of each table.

It is possible to open all lookup forms in the same window or in a new window. In Internet Explorer there is a great performance difference between opening in a named window and opening in an unnamed (new) window being the second must faster. For this reason it is recommended to open each lookup in a new window.

| <b>GET Params.</b> | nm_table    | Name of lookup tables.   |
|--------------------|-------------|--|
|                    | id_language | Language for displaying labels.  |
|                    | id_section  | Section, usually the name of the column at base table.   |
|                    | nm_control  | Name of HTML INPUT control at table maintenance form that will hold the lookup translated label. |
|                    | nm_coding   | Hidden HTML INPUT at table maintenance form that will hold the internal lookup value.            |
|                    | tp_control  | Type of control at base table form.  1 - <input type="text"/> 2 - <select></select>              |

# Loading lookups from SQL scripts

Lookup values can be loaded using SQL scripts instead of HTML forms.

For doing so, it is necessary to identify the lookup table where register are to be inserted and set:

- the Workarea
- lookup numeric identifier [1..n]
- section (base column)
- internal lookup value
- translated labels

# For example:

```
INSERT INTO k_companies_lookup
(gu_owner,id_section,pg_lookup,vl_lookup,tr_es,tr_en) VALUES
('$gu_workarea$','id_sector',1,'A','Agricultura',
'Agriculture');
```

```
INSERT INTO k_companies_lookup
(gu_owner,id_section,pg_lookup,vl_lookup,tr_es,tr_en) VALUES
('$gu_workarea$','id_sector',2,'I','Industria',
'Industrial');
```

#### Fields to be filled are:

gu\_owner: GUID of Workarea to which registers will belong.

id\_section: Name of section (base column).

pg\_lookup: Lookup numeric identifier. It is a unique number per Workarea, althoughit may be repeated for different Workareas.

vl\_lookup: Actual internal value that will be stored at base table id section.

tr\_es: Spanish Label.

tr\_en: English Label.

### **User Defined Attributes**

hipergate allows adding user defined attributes to standard entities. These attributes are not physically created as columns in the datamodel but stored as metadata at special tables.

At JSP application layer, user defined attributes are managed by file /methods/customattrs.jsp this module must be included in JSP pages using <%@ include file="../methods/customattrs.jsp" %>

For painting user defined attributes in a form, method paintAttributes() does as follows:

- 1. Read metadata definition that corresponds to current table and workarea from k\_lu\_meta\_attrs.
- 2. Metadata information is cached locally with key *table#language[workarea]* –for example

k\_contacts\_attrs#en[012345678901234567890123456789AB]. Next time paintAttributes() method is called metatadat will be readed from the cache and not from the database.

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- 3. If the logged user belongs to the Workarea administrators' group then paint *add attribute* and *remove attribute* links.
- 4. Attributes names are listed separated by commas at HTML control: <INPUT TYPE="hidden" NAME=" custom\_attributes">. This hidden list of named is used by storeAttributes() method for knowing what attributes exist.
- 5. Finally each attribute is written with its corresponding value.
- 6. Method paintAttributesHidden() is the same as paintAttributes() except that it paints attributes in hidden HTML controls instead of in visible HTML controls. This feature is used for transferring data between 2 forms of the same page.

# Sending e-mails in response to user actions

The class com.oreilly.servlet.MailMessage is a convenient wrapper on top of JavaMail for sending e-mails through SMTP.

The following code example can be added to any page storing user data.

```
MailMessage msg = new MailMessage("mail.mydomain.com");
msg.from("Sender Display Name");
msg.to("recipient@hisdomain.com");
msg.setHeader("Return-Path", "noreply@mydomain.com");
msg.setHeader("MIME-Version","1.0");
msg.setHeader("Content-Type","text/plain;charset=\"utf-8\"");
msg.setHeader("Content-Transfer-Encoding","8bit");
msg.setSubject("Mail message subject");
msg.getPrintStream().println("Plain text message");
msg.sendAndClose();
```

# **Example Pages**

The directory /examples contains pages that may be used as base examples for witing new ones.

## listing.jsp

This page is an example of how to generate a screen listing that shows rows read from the database. It is possible to specify a filter for retrieving only the rows that meet a given criteria

Steo by Step what listing.jsp does is:

### 1. Get language of client browser.

- 2. Get selected skin reading its cookie.
- 3. Get current Domain and Workarea reading their cookies.
- 4. Read screen resolution parameter, if not found assume 800x600.
  - It is not possible to read client screen resolution from JSP code without passing it as an http GET parameter.
- 5. Read clauses for filtering registers. This clauses may be of two types:
  - 5.1 A WHERE clause either freely composed or obtained from a OBF.
  - 5.2 Pair {Field, Value} for finding rows with a field matching an specific pattern. The searched value is concatenated as '%Value%' and searched with a LIKE operator in the designed column.
- 6. Read maximum rows to retrieve and row offset.
  - Since the relational model does not guarantee any order for retrieving rows, scrolling registers by reloading the same page but skipping a given number of rows is not really a consistent operation unless an order by is specified for results. The same sentence executed twice could, potentially, return the same rows in different order.
- 7. Read order by column for results.
- 8. Get a connection from the pool. The name "instancelisting" for the connection must be changed so that the statistics collector can identify the origin page of the connection request to the pool.
- 9. If page received HTTP GET parameter where then apply filter to SQL sentence of data retrieval.
- 10. If page received HTTP GET parameters field and find then retrieve only rows matching the pattern find specified for field.
- 11. If there is no filter then retrieve rows up to the maximum specified.
- 12. Definir la llamada a la página para crear una nueva instancia. Hay que cambiar el archivo "instance\_edit.jsp" por el nombre del formulario de creación pertinente.
- 13. Define how to call the JSP page for deleting instances. The file "instance\_edit\_delete.jsp" must be replaced with the name of the actual page. During the page loading process, the primary key for read rows is stored in a JavaScript array. When deleteInstances() method is called it verifies which checkboxes are checked and appends the primary key of row for that checkbox to hidden input control checkeditems; this control holds the primary keys of rows to be deleted separated by commas and it is posted to the delete page.
- 14. Define the call to instance edition page. File "instance\_edit.jsp" must be replaced by the actual edition form.
- 15. Define JavaScript function for reloading the page ordering by a given column.

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- 16. Define JavaScript function for selecting/deselecting all instances.
- 17. Define JavaScript function for looking for a given pattern in a column.
- 18. Define call to clone page. For cloning an instance it is necessary to have previously written an XML file with the definition of the instance as a *complex data structure*. These XML definition files are placed at /storage/datacopy directory. Input Parameters for /common/clone.jsp page are:

id\_domain Numeric Identifier of current Domain.

nm\_domain Name of current Domain.

datastruct Name (without extension) of XML file that contains the

definition of the entity to be cloned.

gu\_instance GUID of entity to be cloned.

opcode 4 letter operation code for auditing purposes.

classid Numeric identifier of class of cloned object (from

k\_classes).

Once the clone.jsp page is opened, a timer is created with an active wait llop executing every 100 miliseconds. When the clone process is finished the popup window closes automatically and the listing page is refreshed with a filter looking for the cloned instance.

- 19. Paint the top menu with search boxes.
- 20. Paint Previous and Next links.
- 21. Paint rows readed from the database.
- 22. Set right mouse button context menu for entities.

# simpleform.jsp

This page is an example of a simple maintenance form for a register of the database. Maintenance forms may either create new registers or update already existing ones. The design pattern is that each maintenance form makes a posts edited data to a page with the same name but ended with \_store.jsp.

Step by step, the actions performed by simpleform. jsp are:

- 1. Verify user credentials from cookies.
- 2. Add no-cache page headers.
- 3. Get environment and the primary key of the object to be editing (if it already exists).
- 4. Create an instance of a subclass of DBPersist used for loading values.

- 5. Get a connection from the pool. The name of the connection must be changed from the default so that the statistics collector can identify the origin of each connection request and detect leaks.
- 6. Get lookup values using method DBLanguages.getHTMLSelectLookUp()
- 7. JavaScript function for showing month calendar popup. This function receives as parameter the name of the HTML control where to return the date selected at the popup.
- 8. JavaScript function for opening lookup selection form.
- 9. JavaScript function for validating data at client side prior to sending it to server.
- 10. Common actions menu.
- 11. Example of mandatory fields.
- 12. Example of optional fields.
- 13. Example of selecting lookup values.
- 14. Example of selecting dates from calendar.

# Loading dates from HTML forms to the database

By convention all dates have format YYYY-MM-DD [HH24:MI:SS] no matter what language is used.

There are 4 standard procedures for loading dates into the databases which shall be called : *Cast, Split, Parse* and *Escape*.

**1ª) Cast**. A type conversion for producing a SQL sentence only valid for a particular RDBMS.

```
import java.sql.Statement;
import com.knowgate.jdc.JDCConnection;
import com.knowgate.dataobjs.DBBind;
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("cast_date");
String sDateTime = "2003-09-18 02:38:00";
String sDateDB;
swhich (oCon.getDataBaseProduct()) {
  case JDCConnection.DBMS_ORACLE:
   sDateDB = "TO_DATE('" + sDateTime + "','YYYY-MM-DD
HH24:MI:SS')";
   break;
  case JDCConnection.DBMS_POSTGRESQL:
    sDateDB = "TIMESTAMP '" + sDateTime + "'";
```

```
break;

default: // ODBC escape syntax
   sDateDB = "{ts '" + sDateTime + "'}";
}

Statement oStm = oCon.createStatement();

oStm.executeUpdate ("UPDATE k_users SET dt_modified=" + sDateDB);

oStm.close();

oCon.close("cast_date");
```

**2ª) Split**. Convert a short date input into a Java Date and then bind it as a JDBC input parameter.

```
import java.sql.PreparedStatement;
import java.sql.Timestamp;
import java.util.Date;
import com.knowgate.jdc.JDCConnection;
import com.knowgate.misc.Gadgets;
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("split_date");
String aDt [] = Gadgets.split("2003-09-18", "-");
Date oDt = new Date (Integer.parseInt(aDt[0]),
Integer.parseInt(aDt[1]), Integer.parseInt(aDt[2]));
Timestamp oTs = new Timestamp (oDt.getTime());
PrepareStatement oStm = oCon.prepareStatement("UPDATE k_users SET
dt_modified=?");
oStm.setTimestamp (1, oTs);
oStm.executeUpdate ();
oStm.close();
oCon.close("split_date");
```

**3ª) Parse**. Convert a datetime input into a Java TimeStamp and then bind it as a JDBC input parameter.

```
import java.text. SimpleDateFormat;
import java.sql.PreparedStatement;
import java.sql.Timestamp;
```

```
import com.knowgate.jdc.JDCConnection;
import com.knowgate.misc.Gadgets;
// Get Database Binding
DBBind oDBB = new DBBind();
// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("parse_date");
SimpleDateFormat oFmt = new SimpleDateFormat ("yyyy-MM-dd
hh:mm:ss");
String sDt = "2003-09-18 02:38:00";
Timestamp oTs = new Timestamp(oFmt.parse(sDt).getTime());
PrepareStatement oStm = oCon.prepareStatement("UPDATE k_users SET
dt modified=?");
oStm.setTimestamp (1, oTs);
oStm.executeUpdate ();
oStm.close();
oCon.close("parse_date");
```

**4ª)** Escape. Use escape method from class DBBind with parameter "ts" for a Timestamp or "d" for a short date.

```
import java.sql.Statement;
import java.util.Date;

import com.knowgate.jdc.JDCConnection;
import com.knowgate.dataobjs.DBBind;

// Get Database Binding
DBBind oDBB = new DBBind();

// Get Connection from Pool
JDCConnection oCon = oDBB.getConnection("escape_date");

// Get different escape or cast date strings depending on which database management system the DDBind is connected.

String sDt = DBBind.escape(new Date(),"ts");

Statement oStm = oCon.createStatement();

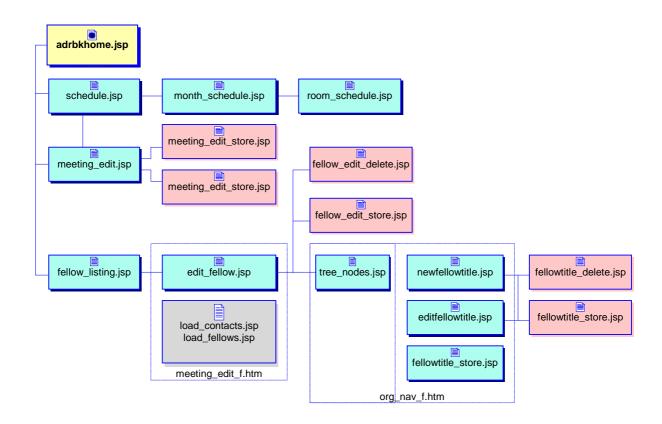
oStm.executeUpdate ("UPDATE k_users SET dt_modified=" + sDt);

oStm.close();

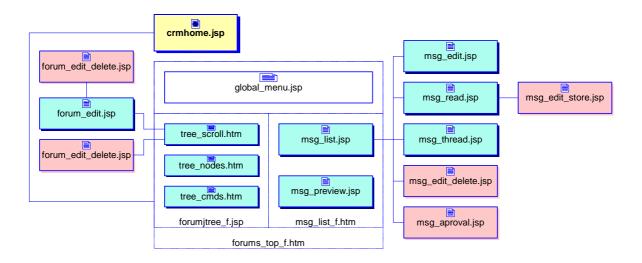
oCon.close("escape_date");
```

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## **Collaborative Tools Module**



## **Forums Module**



## How forum messages are stored

Forum messages bodies are stored in clear text at tx\_msg field from k\_newsmsgs table. Message contents may be either plain text or HTML but is the responsibility on the presentation layer to handle HTML tags.

Message body can be as large as the database CLOB or LONGVARCHAR type allows it.

Message attachments are stored outside the database under /storage directory branch and are referenced from k\_prod\_locats table.

If a message has attachments then its <code>gu\_product</code> column is not null. This column points to a single Product object from <code>k\_products</code> table that have one ProductLocation for each attached file.

hipergate default front-end limits the number of attachments to four per message, but the database can hold an unlimited amount of them.

NewsMessage attachments are downloaded using com.knowgate.http.HttpBinaryServlet, see the JavaDoc API for more information about HttpBinaryServlet.

## Creating RDF Site Summary (RSS) documents for a forum

hipergate includes a couple of example of how to generate RSS documents from forums messages.

```
/forums/msg_rss10.jsp Generate RSS 1.0
/forums/msg_rss20.jsp Generate RSS 2.0
```

These pages are only a foundation for generating XML docs from messages. They must be customized for each client application.

#### **Input Parameters**

Each page takes the following input parameters by HTML GET or POST:

```
    gu_newsgrp NewsGroup GUID.
    nm_newsgrp NewsGroup Name.
    id_language Language Identifier (2 characters code).
    nu_messages Maximum number of messages to show.
```

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#### **Control Parameters**

Inside JSP code there are 2 variables that control output format:

ENCODING Sets how description> tags will be codified. It

may be:

ENCODE\_NONE Text is dumped in XML as it

goes out of the database.

ENCODE\_HTML Text is passed through

function

Gadgets.HTMLEncode()
non ASCII-7 characters are
converted into HTML

entities.

ENCODE\_CDATA Text is enclosed by tags

<![CDATA[...]]>

The default value is ENCODE\_HTML.

MAX\_MSG\_DESC\_LEN Maximum length of text inside tags

<description>. The default value is 200

characters.

# Creating a blog or a static posts page set

It is possible to create an HTML static copy of all posts from a NewsGroup by using class com.knowgate.forums.NewsGroupJournal.

NewsGroupJournal is an XML binding class for storage/xslt/schemas/journal-def-jixb.xml file. At the binary distribution of hipergate NewsGroupJournal is preprocessed with JiBX by executing from the command line:

```
java -cp bcel.jar;jibx-bind-1.1.5.jar;jibx-extras.jar;xpp3.jar
org.jibx.binding.Compile journal-def-jixb.xml
```

How the posts of a NewsGroup will be written in XHTML is defined at an XML file stored at tx\_journal column of k\_newsgroups table. This XML file stored as a CLOB is like:

```
<template name="month" filter="monthly">
           <inputfile>xsl\month.xsl</inputfile>
    </template>
    <template name="day" filter="daily">
          <inputfile>xsl\day.xsl</inputfile>
    </template>
    <template name="one" filter="single">
          <inputfile>xsl\single.xsl</inputfile>
    </template>
    <template name="tag" filter="bytag">
          <inputfile>xsl\bytag.xsl</inputfile>
    </template>
    <template name="rss" filter="rss2">
          <inputfile>xsl\rss2.xsl</inputfile>
    </template>
  </templates>
</journal>
```

This file describes that the NewsGroup will be written as static XHTML to output directory C:\PROGRA~1\Tomcat\webapps\hipergate\archive using six different XSL stylesheets one for each page filtering type. These templates must be at C:\PROGRA~1\Tomcat\webapps\hipergate\xsl

There are also seven predefined page filtering types:

- 1. main
- 2. monthly
- 3. daily
- 4. single
- 5. bytag
- 6. rss2

The XSL stylesheets for each page filtering type work on XML data files like this one.

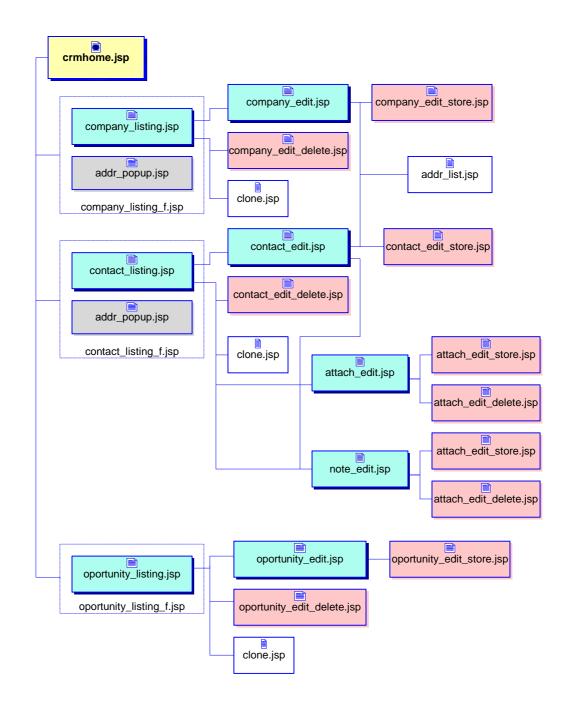
```
<?xml version="1.0" encoding="UTF-8"?>
<Journal guid="cla8032213193241336100021ba07890">
  <NewsMessages offset="0" eof="true" count="2">
    <NewsMessage>
      <qu category>c0a8012213193241336100021ba0a3b1/qu category>
      <gu_msg>c0a80122131952ef1db10002ce29fad4/gu_msg>
      <gu_product>c0a80122131952ef02110002beaece84/gu_product>
      <nm_author><![CDATA[Administrator DEMO]]></nm_author>
      <tx_subject><![CDATA[Subject of sample Post #1]]></tx_subject>
      <dt_published>2011-08-04T12:00:00</dt_published>
      <tx_email><![CDATA[administrator@hipergate-demo.com]]></tx_email>
      <nu_thread_msgs>1</nu_thread_msgs>
      <gu_thread_msg>c0a80122131952ef1db10002ce29fad4/gu_thread_msg>
      <gu_parent_msg></gu_parent_msg>
      <nu_votes></nu_votes>
      <tx_permalink><![CDATA[c0a80122131952ef1db10002ce29fad4]]></tx_permalink>
      <tx_msg><![CDATA[Text of sample post #1]]></tx_msg>
      <NewsMessageTag></newsmessagetags></NewsMessageTag>
    </NewsMessage>
    <NewsMessage>
      <gu_category>c0a8012213193241336100021ba0a3b1/gu_category>
      <gu_msg>c0a8012213195443166100037dc96b03</pu_msg>
      <gu_product>c0a8012213195443143100036dd642a9/gu_product>
      <nm_author><![CDATA[Administrator DEMO]]></nm_author>
      <tx_subject><![CDATA[Subject of sample post #2]]></tx_subject>
```

```
<dt_published>2011-08-04T12:00:00</dt_published>
      <tx_email><![CDATA[administrator@hipergate-demo.com]]></tx_email>
      <nu_thread_msgs>1</nu_thread_msgs>
      <gu_thread_msg>c0a8012213195443166100037dc96b03/gu_thread_msg>
      <qu parent msq></qu parent msq>
      <nu votes></nu votes>
      <tr_permalink><![CDATA[c0a8012213195443166100037dc96b03]]></tr_permalink>
      <tx_msg><![CDATA[Text of sample post #2]]></tx_msg>
      <NewsMessageTag>
       <newsmessagetags>
          <newsmessagetag>
            <gu_tag>c0a801221319537a674100030cf9d0cf</gu_tag>
            <qu_newsgrp>c0a8012213193241336100021ba0a3b1/qu_newsgrp>
            <dt created>2011-08-04T04:34:37</dt created>
            <tl_tag><![CDATA[hashtagtext1]]></tl_tag>
            <de_tag></de_tag>
            <nu_msgs>1</nu_msgs>
            <bo_incoming_ping></bo_incoming_ping>
            <dt trackback></dt trackback>
            <url_trackback></url_trackback>
            <od_tag></od_tag>
          </newsmessagetag>
          <newsmessagetag>
            <gu_tag>c0a801221319537bd7710003191da17c/gu_tag>
            <gu_newsgrp>c0a8012213193241336100021ba0a3b1/gu_newsgrp>
            <dt_created>2011-08-04T04:34:43</dt_created>
            <tl_tag><![CDATA[hasghtagtext2]]></tl_tag>
            <de_tag></de_tag>
            <nu_msgs></nu_msgs>
            <bo_incoming_ping></bo_incoming_ping>
            <dt_trackback></dt_trackback>
            <url_trackback></url_trackback>
            <od_tag></od_tag>
          </newsmessagetag>
        </newsmessagetags>
     </NewsMessageTag>
   </NewsMessage>
 </NewsMessages>
</Journal>
```

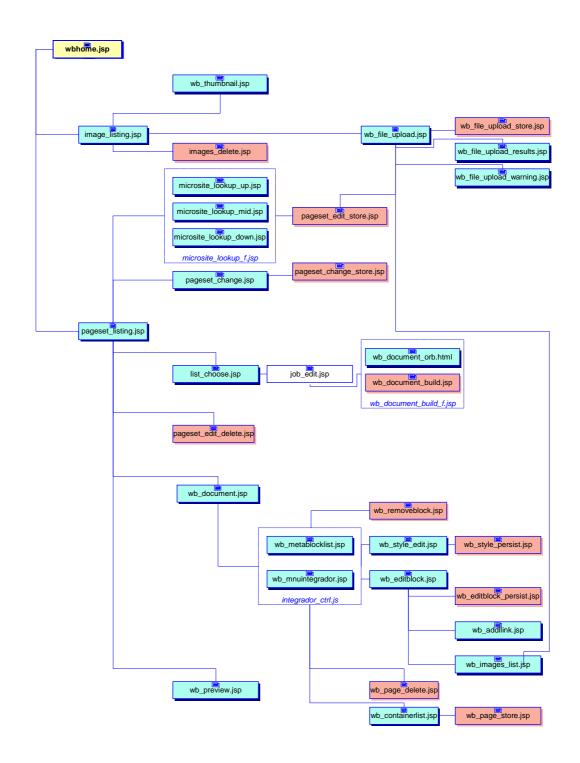
For creating a static HTML copy of the Newsgroup an instance of NewsGroupJournal must bre created firt by calling getJournal() method of NewsGroup class and then excute rebuild() method from the NewsGroupJournal instance with a piece of code like:

```
DBBind oDBB = new DBBind();
JDCConnection oCon = oDBB.getConnection("rebuild_forum");
NewsGroup oForumsGrp = new NewsGroup(oCon, "guid_of_newsgroup");
NewsGroupJournal oJour = oForumsGrp.getJournal();
oJour.rebuild(oCon, true);
oCon.close("rebuild_forum");
oDBB.close();
```

# **Customers Relationships Management Module**



# **WebBuilding Module**



## **Deferred file deletion**

When a PageSet is deleted, it is not always possible to immediately delete the associated files. In some cases the web server may leave blocked some files until it is restarted. As a workaround for this problem, pageset\_edit\_store.jsp creates a list of files pending of being deleted at file shell/cleanup.txt. One option is writing a shell script that purges these files each time the web server is restarted.

# **JavaScripts**

7

# **Third party libraries**

DynAPI <a href="http://dynapi.sourceforge.net/dynapi/">http://dynapi.sourceforge.net/dynapi/</a>

FCKEditor <a href="http://www.fckeditor.net/">http://www.fckeditor.net/</a>

HTMLArea <a href="http://www.interactivetools.com/">http://www.interactivetools.com/</a>

### Conventions

# Skins and style sheets (CSS)

The application look'n feel is determined by a skin set at styles.css files from directories /web/skins/...

The default skin is that from subdirectory /xp.

The selected look'n feel is kept at a cookie called skin and is set for the first time at page /common/login\_chk.jsp.

The skin must be set at each page by including these JavaScripts:

```
<SCRIPT LANGUAGE="JavaScript" SRC="/javaScript/cookies.js"></SCRIPT>
<SCRIPT LANGUAGE="JavaScript" SRC="/javaScript/setskin.js"></SCRIPT>
```

#### **Dates**

By convention short dates are always writen in format YYYY-MM-DD no matter what language is used.

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There is a reusable common calendar at page /common/calendar.jsp.

The JavaScript function for opening the calendar in a popup is:

```
function showCalendar (ctrl) {
    var dtnw = new Date();

    // m -> Mes [0..11]

    // a -> Año [0..] (0=1900, 100=2000, 101=2000)

    window.open ("../common/calendar.jsp?a=" + (dtnw.getYear()) +
        "&m=" + dtnw.getMonth() + "&c=" + ctrl, "",
        "toolbar=no,directories=no,menubar=no,resizable=no,width=171, height=195"); }
```

where

ctrl: Object of type HTML <INPUT> where the selectd date will be returned..

# **JavaScript Libraries**

### **Read and Write Cookies**

**Location**: File /javascripts/cookies.js

\_\_\_\_\_

```
function getCookie (name)
```

**Return Value**: Cookie contents without escape characters or **null** if no cookie is found with such name.

```
function setCookie (name, value, expire)
```

Set value of a cookie.

name Cookie name.

value Internally the JavaScript escape() function will be applied

to input value.

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expire Optional. JavaScript Date object. Cookie absolute

expiration date.

\_\_\_\_\_

function deleteCookie (name)

Delete a cookie by making it expire.

\_\_\_\_\_

# **Combobox management**

**Location**: File /javascripts/combobox.js

\_\_\_\_\_

function setCombo (objCombo, idValue)

Move selected index to idValue.

objCombo HTML <SELECT> object.

idValue Value to be searched. Each combobox value is compared

to idValue until one is found or end of select options is

reached.

function comboIndexOf (objCombo, idValue)

Get the index of a value in a combo.

objCombo HTML <SELECT> object.

idValue Value to be searched. Each combobox value is compared

to idValue until one is found or end of select options is

reached.

**Return Value**: Index [0..objCombo.options.length-1] or -1 if idValue

was not found.

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function comboPush (objCombo,txValue,idValue,defSel, curSel)

Add an option to a ComboBox.

objCombo HTML <SELECT> object.

txValue Displayed text of Option.

idValue Option internal Value.

defSel true if option shall be selected by default.

curSel true if option must become current selection.

function getCombo (objCombo)

Get the first value selected at a ComboBox.

objCombo HTML <SELECT> object.

**Return Value:** VALUE attribute of currently selected option or **null** if there is no selected option.

function getComboText (objCombo)

Get the first text selected at a ComboBox.

objCombo HTML <SELECT> object.

**Return Value**: Text of currently selected option or **null** if there is no

selected option.

function clearCombo (objCombo)

Remove all options from a ComboBox.

objCombo HTML <SELECT> object.

\_\_\_\_\_

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### Sort ComboBox in ascending order

#### **Date Validation**

Location: File /javascripts/datefuncs.js

function getLastDay (month, year)

Last day of a month.

month Month [0..11].

year Year (4 digits).

function isDate (dtexpr, dtformat)

Verifies if a String is formated as a Date.

dtexpr String to be checked.

dtformat Format Code. Currently only "d" is accepted for short

dates formated "YYYY-MM-DD" (month [1..12]). Both

syntax and last day of month is verified.

function parseDate (dtexpr, dtformat)

Create a JavaScript Date object from a String.

dtexpr String.

dtformat Format Code. Currently only "d" is accepted for short

dates formated "YYYY-MM-DD" (month [1..12]).

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| Return Value: | JavaScriot Date object or | <pre>null if dtexpr does not</pre> |
|---------------|---------------------------|------------------------------------|
|---------------|---------------------------|------------------------------------|

represent a valid date.

\_\_\_\_\_

#### e-mail addreses validation

Location: File /javascripts/email.js

\_\_\_\_\_

function check\_email (email)

Verify is an e-amil address is syntactically valid

\_\_\_\_\_

Find substrings inside an HTML page

Location: File /javascripts/findit.js

\_\_\_\_\_

function **findit** (sValue)

Find a substring inside current page.

**Get URL parameters** 

Location: File /javascripts/getparam.js

function getURLParam (name, target)

Get a parameter from page URL.

name Parameter name.

target Optional. Object of type window where parameter is to

be searched.

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String manipulation **Location**: File /javascripts/trim.js function ltrim (str) Remove blank spaces on the left. Return Value: Trimmed string. function rtrim (str) Remove blank spaces on the right. Return Value: Trimmed string. **Bank Accounts Validation Location**: File /javascripts/simplevalidations.js function isBankAccount (entity,office,dc,cc) Verifies control digits for a bank account.

String with value for parameter or null if no parameter

## **Credit card validations**

Location: Archivo /javascripts/creditcards.js

**Return Value:** 

was found with given name.

# **Creating the database**

8

The hipergate database can be created in two ways:  $1^{st}$ ) loading a native database dump –usually provided for each supported DBMS with the standard distribution- $2^{nd}$ ) using class com.knowgate.hipergate. datamodel.ModelManager that contains routines for launching the whole SQL-DDL creation script using JDBC.

ModelManager is specially designed for being invoked from the command line although it is also callable programmatically from Java code.

# Steps in the initial creation of the database

For creating a database 4 things must be done:

- 1º) Create table views and stored procedures.
- $2^{\mbox{\tiny o}})$  Load domains SYSTEM and MODEL, required for staring up the application.
- 3º) Load additional domains (typically TEST, DEMO and REAL).

# Portable SQL scripts

hipergate can create its database from scratch using just SQL scripts.

These scripts can be found uncompressed at directory com/knowgate/hipergate/datamodel or in the same package inside hipergate.jar.

Scripts can have extension SQL or DDL. The only difference is the command delimiter used either semicolon ";" for SQL or "GO;" for DDL.

Scripts are divided according to their type:

- tables
- indexes

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- constraints
- views
- data
- procedures
- triggers
- drop

Scripts for stored procedures, triggers, views and drops are dependant of the RDBMS.

For achieving database independency only a limited subset of SQL types is used. A special database independent name is given to each type and ModelManager translated this name on the fly to the native type when launching the script.

| hipergate typename | Oracle     | SQL Server | PostgreSQL        |
|--------------------|------------|------------|-------------------|
| CURRENT_TIMESTAMP  | SYSDATE    | GETDATE()  | CURRENT_TIMESTAMP |
| DATETIME           | DATE       | DATETIME   | TIMESTAMP         |
| LONGVARCHAR        | LONG       | TEXT       | TEXT              |
| LONGVARBINARY      | LONG RAW   | IMAGE      | BYTEA             |
| FLOAT              | NUMBER     | FLOAT      | FLOAT             |
| INTEGER            | NUMBER(11) | INTEGER    | INTEGER           |
| SMALLINT           | NUMBER(6)  | SMALLINT   | SMALLINT          |
| SERIAL             | NUMBER(11) | INTEGER    | SERIAL            |
|                    |            | IDENTITY   |                   |

# Command for creating and dropping a database

#### Create default database

#### From the command line write

java com.knowgate.hipergate.datamodel.ModelManager
/etc/hipergate.cnf create database verbose

This will created tables for all modules as well as domains SYSTEM, MODEL, TEST, DEMO y REAL.

#### Create minimal database

#### From the command line write

java com.knowgate.hipergate.datamodel.ModelManager
/etc/hipergate.cnf create all verbose

This will created tables for all modules as well as domains SYSTEM and MODEL.

#### **Drop database**

From the command line write

```
java com.knowgate.hipergate.datamodel.ModelManager
/etc/hipergate.cnf drop all verbose
```

This will drop all hipergate objects from the database. Object not belonging to hipergate will be preserved.

#### How to execute a custom script against database

From the command line write

```
java com.knowgate.hipergate.datamodel.ModelManager
/etc/hipergate.cnf execute /tmp/script.sql verbose
```

## How to generate a SQL INSERT script for a table

hipergate has a method for creating a SQL INSERT script for all the data in a given table. From the command line type:

```
java com.knowgate.hipergate.datamodel.ModelManager
/etc/hipergate.cnf script table_name /tmp/output_file.sql
```

It may also be done with a JSP page like:

```
</head>
  <body>
  Volcado finalizado con &eacute;xito.
  </body>
</html>
```

#### How to load a text file into a table from the command line

You can use class com.knowgate.hipergate.datamodel.TableLoader for loading a delimited text file into a table.

TableLoader is fast and simple but has some restrictions:

- 1. The text file columns must be delimited by tabulators.
- 2. The text file rows must be delimited by an end of line.
- 3. The text file columns must exactly match the number of columns of the target table.
- 4. Dates must be in format yyyy-MM-dd HH:mm:ss
- 5. Floating point numbers must use a dot as decimal delimiter.

#### TableLoader can be invoked from

com.knowgate.hipergate.datamodel.ModelManager.main()
method which takes the following command line parameters:

- properties file path: Usually /etc/hipergate.cnf or C:\Windows\hipergate.cnf
- **command**: for loading a text file into a table must be bulkload
- **target table**: fully qualified name of target table where the text file is to be loaded.
- **text file character encoding**: must be any of the <u>Java Supported</u> <u>Character Encodings</u>.
- **verbose**: Optional. If verbose parameter is specified the additional progress information is shown at system standard output.

#### Usage example (for Linux):

```
java -cp /opt/tomcat/webapps/hipergate/WEB-INF/classes:/opt/tomcat/webapps/hipergate/WEB-INF/lib/bsh-2.0b4.jar:/opt/tomcat/webapps/hipergate/WEB-INF/lib/jakarta-oro-2.0.8.jar com.knowgate.hipergate.datamodel.ModelManager/etc/hipergate.cnf bulkload k\_target\_table/tmp/Source_File.txt UTF-16LE verbose
```

You must also add the .jar reference for the JDBC driver of your RDBMS at the –cp parameter of the above example.

See also <u>loading data from a delimited text file</u> section for more complex forms of external data loading.

# Integration witn Jakarta

Lucene is the open source indexer from the Jakarta project. Lucene is a fast generic purpose multi-platform indexer. http://jakarta.apache.org/lucene/docs/index.html

# **Example of integration for incidents and forums**

An example of how creating Lucene full-text indexes for k\_bugs and k\_newsgroups tables can be found class com.knowgate.lucene.Indexer.

The key point to be understood is how LONGVARCHAR columns are indexed and how GUIDs are retrieved for registers matching searched text.

See the JavaDoc API for more information.

# Integration with Jakarta

Jakarta POI is the interface for accessing OLE2 documents from Apache Software Foundation. POI read and write compound OLE2 documents from 100% pure Java.



A simple interface for reading and writing OLE2 properties can be found at class com.knowgate.ole.OLEDocument.

This class is used from page docedit\_store.jsp for filling automatically columns of table k\_prod\_attr with properties read from Ole2 documents.

# Integration with LDAP

hipergate can read user password from an LDAP. It is also possible to synchronize contacts between hipergate database and an LDAP directory and access these contacts from a heavy mail client such as © KnowGate 2( Outlook Express.

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# How to create an LDAP directory for hipergate

The LDAP structure exported by hipergate tries to be as simple as possible. Its main objective is allowing access from e-mail clients such as Outlook Express, Mozilla Mail or Ximian Evolution. This structure is the foundation for Corporate Directories like Active Directory, OpenLDAP, Novell NDS, etc.

The LDAP interface has been developed using Novell Directory Server SDK (<a href="http://developer.novell.com/ndk/">http://developer.novell.com/ndk/</a>), which is a freely redistributable. This API supports LDAP v3.

hipergate 2.1 has been tested with OpenLDAP. The default OpenLDAP configuration is enough for a standard environment with few restrictive security policy.

# **Quick example of OpenLDAP configuration**

- 1) Install OpenLDAP 2.1. You may build from source or use RPM, DEB, PKG, etc.
- 2) Add or modify the following parameters at file slapd.conf (located at directory /etc/ or /etc/openldap)

3) Start-up OpenLDAP service. Check that it is listening at port 389 useing the netstat command, for example:

```
$ netstat -na | fgrep ":389"
tcp 0 0 0.0.0.0:389 0.0.0.0:* LISTEN
```

4) Create the following text file and save it as init.ldif:

```
dn: dc=hipergate,dc=org
objectclass: dcObject
objectclass: organization
o: The hipergate working group
dc: hipergate
dn: cn=Manager,dc=hipergate,dc=org
objectclass: organizationalRole
cn: Manager
```

Trim all trailing spaces and blank lines from init.ldif.

5) Load to LDAP the file just created:

```
ldapadd -x -D "cn=Manager,dc=hipergate,dc=org" -W -f init.ldif
```

Use the password from parameter "rootpw" of file slapd.conf

#### What information is stored at LDAP

The relational model of hipergate contains information about users, contacts and company employees (fellows). This entities are the ones exported to LDAP.

The information is stored at LDAP with the following structure:

Each **dc** element is a container. Some containers have a fixed name, (such as org, hipergate, users, privateContacts, publicContacts and employees) imposed by hipergate LDAP API. The fields in bold are information taken from hipergate relational data model.

Branch hipergate contains one entry for each domain from k\_domains table. Each domain contains its Workareas like the relational model does.

Each Workarea has three containers:

- **users**: Users from table k\_users. They have a password but do not keep postal address nor telephone information.
- **publicContacts**: Entries from k\_member\_address table which bo\_private field is zero (public contacts). This entities have postal address and telephone information.
- <u>employees</u>: Entries from k\_fellows table. Their postal address is made by their division, department and location.

Each entry from users branch can hold a subcontainer called privateContacts that contains entries from k\_member\_address which bo\_private field is not zero (private contacts). For knowing what contact of hipergate corresponds to each LDAP entry the main e-mail tx\_main\_email from its address is used. If a contact has several addresses he will be present several times at LDAP as different entries.

Objects Person and Address created by hipergate are of the simplest LDAP format, compatible with Outlook Express, WAB (Windows Address Book), Mozilla and Ximian Evolution.

These objects are based on LDAP object classes (objectClass) inetOrgPerson and organizationalPerson. Fields loaded by default are:

#### cn Common Name

Main e-mail address

Users: k\_users.tx\_main\_email
Employees: k\_fellows.tx\_email

Contacts: k\_member\_address.tx\_email

#### uid Unique ID

hipergate Global Unique Identifier for entity

Users: k\_users.gu\_user
Employees: k\_fellows.gu\_fellow

Contacts: k\_member\_address.gu\_address

#### givenName

Users: k\_users.nm\_user
Employees: k\_fellows.tx\_name

Contacts: k\_member\_address.tx\_name

#### sn Surname

Users: (k\_users.tx\_surname1 + ' ' +

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k\_users.tx\_surname2), o bién

k\_users.tx\_nickname

Employees: k\_fellows.tx\_name

Contacts: k\_member\_address.tx\_name

#### userPassword

User password (user entries only)

Users: k\_users.pwd

#### displayName

Used at the "Display" field of Outlook Express/WAB.

Users: (k\_users.nm\_user + ' ' +

k\_users.tx\_surname1 + ' ' +
k\_users.tx\_surname2), ó bien

tx\_nickname

Employees: k\_fellows.tx\_name

Contacts: k\_member\_address.tx\_name

#### mail

Idéntico al campo cn, se utiliza para Outlook Express/WAB.

Users: k\_users.tx\_main\_email
Employees: k\_fellows.tx\_email

Contacts: k\_member\_address.tx\_email

#### o Organization

Name of Company for Contact

Users: k\_users.nm\_company
Employees: k\_fellows.tx\_company
Contacts: k\_member\_address.nm\_legal

#### telephonenumber

Main phone. Not available for users.

Employees: k\_fellows.work\_phone

Contacts: k\_member\_address.work\_phone

#### homePhone

Home phone. Not available for users.

Employees: k\_fellows.home\_phone

Contacts: k\_member\_address.home\_phone

#### mobile

Mobile phone. Not available for users.

Employees: k\_fellows.mov\_phone

Contacts: k\_member\_address.mov\_phone

#### facsimileTelephoneNumber

Fax phone. Only available for contacts.

Contacts: k\_member\_address.fax\_phone

#### postalAddress

Postal Address. Carriage returns and Line Feeds are coded as *pipes* (ASCII 166), following the convention from Outlook Express/WAB.

Employees: (k\_fellows.tx\_dept + '| ' +

k\_fellows.tx\_division + '|' +

k\_fellows.tx\_location)

Contacts: (k\_member\_address.tp\_street + ' ' +

k\_member\_address.nm\_street + ' ' +
k\_member\_address.nu\_street + ' | ' +
k\_member\_address.tx\_addr1 + ' | ' +

k\_member\_address.tx\_addr2)

#### 1 Locality

Postal address city.

Contacts: k\_member\_address.nm\_city

#### st State

Postal address state.

Contacts: k\_member\_address.nm\_state, ó bien

k\_member\_address.id\_state

#### postalCode

Contacts: k\_member\_address.zipcode

# How to connect hipergate with an LDAP directory

Once the directory has been created it is necessary to set the following connection parameters at hipergate.cnf.

ldapconnect: Directory URL.

Must be of the form:

ldap://192.168.1.1:389/dc=hipergate,dc=org

ldapuser : cn=Manager,dc=hipergate,dc=org

ldappassword: manager

ldapclass: Class that implements interface

com.knowgate.ldap.LDAPModel.By default is

com.knowgate.ldap.LDAPNovell but an alternative one

can be written.

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### Synchronizing hipergate and LDAP

When LDAP connection parameters are set at hipergate.cnf, hipergate automatically synchronizes users, contacts and fellows with LDAP.

hipergate automatically synchronizes users, contacts and fellows from the relational database to the LDAP directory. When a user, contact or fellow is added, modified or deleted in hipergate the changes are reflected in the LDAP directory.

Synchronization is done by JSP pages: addr\_edit\_store.jsp, addr\_edit\_delete.jsp, contact\_new\_store.jsp, usernew\_store.jsp, useredit\_modify.jsp, fellow\_edit\_store.jsp, felow\_edit\_delete.jsp

If hipergate database and LDAP lose their synchronization it is possible to write single entries using methods: addOrReplaceAddress(), addOrReplaceUser(), deleteAddress() and deleteUser().

#### How to load a full Domain or Workarea into LDAP

LDAPModel interface has a couple of methods for loading domains and Workareas into LDAP:

LDAPModel.loadDomain (Connection oJdbc, int iDomainId) Load all users, contacts and fellows from a Domain into an LDAP directory. The first parameter is a JDBC Connection object.

The second parameter is the numeric identifier of the domain to be loaded.

LDAPModel.loadWorkArea (Connection oJdbc, String sDomainNm, String sWorkAreaNm)

Load all users, contacts and fellows from a Workarea into an LDAP directory.

The second parameter is the name of the domain to be loaded (k domains.nm domain).

The third parameter is the name of the Workarea to be loaded (k\_workareas.nm\_workarea)

#### How to delete a Workarea

Use method LDAPModel.deleteWorkArea() for deleteing from LDAP all entries belonging to a given hipergate Workarea.

# How to delete the full directory

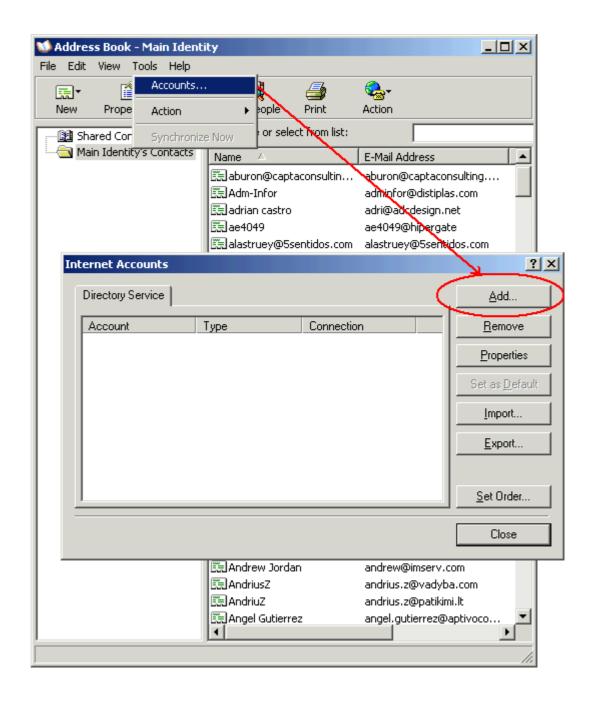
Use method LDAPModel.dropAll() for deleting all hipergate entries from an LDAP directory.

# **How to access LDAP from Outlook Express**

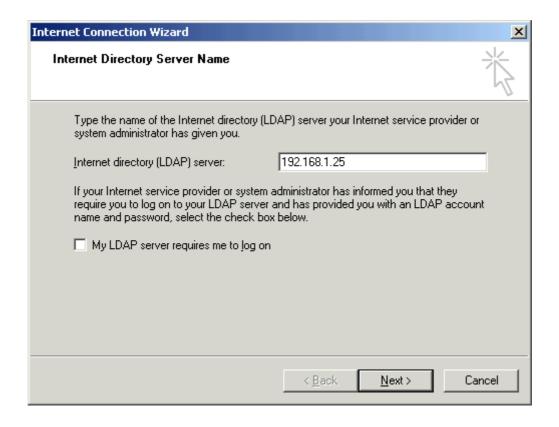
Configuring an LDAP client (Outlook Express, Evolution, Mozilla, etc) depends more on how the LDAP server is configured than on the hipergate data itself.

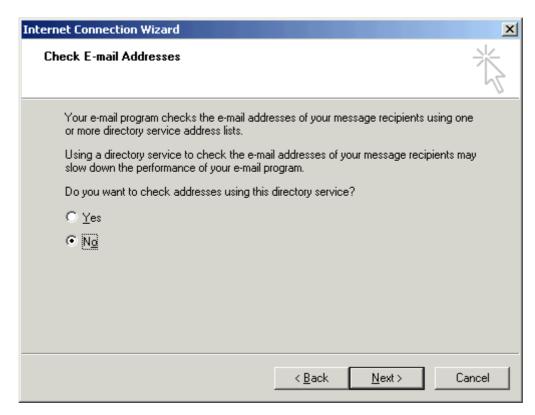
First it is neccesary to stablish the users and passwords that can authenticate against a domain for performing queries. The default OpenLDAP setup only allows not authenticated bindings. Once the user has impersonated, the security rules are usually very few, all users are allowed to query the entire directory no matter who they are.

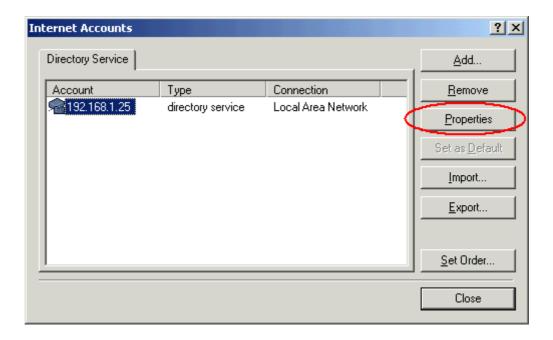
## **Outlook Express screenshots**

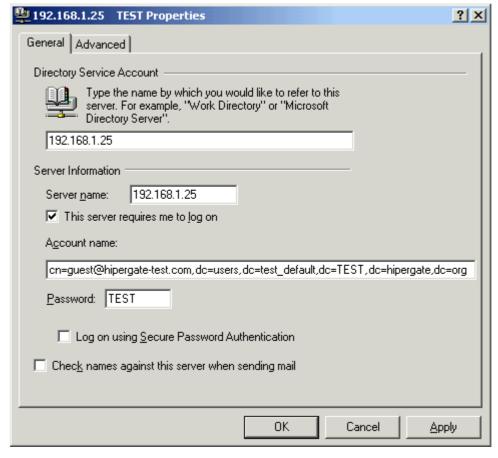


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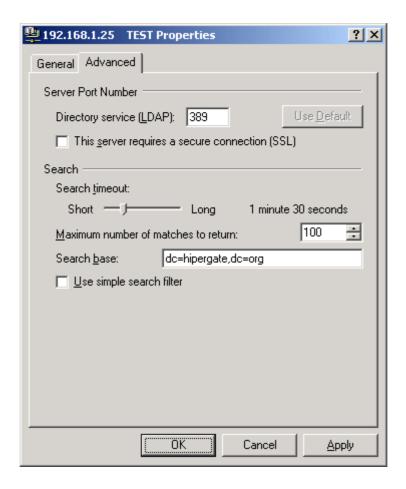
At the configuration form of the Directory Service of the mail client it is neccesary to specify the host address and port (389 by default). Moreover a valid user/password for the service must be used. When loading from

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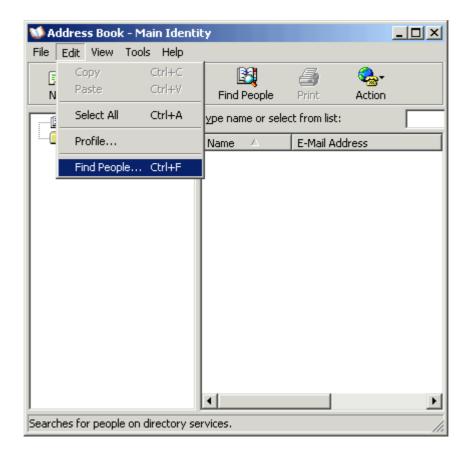
hipergate, all entries from k\_users table have the field user Password, so any user from this table can bind to the LDAP directory.

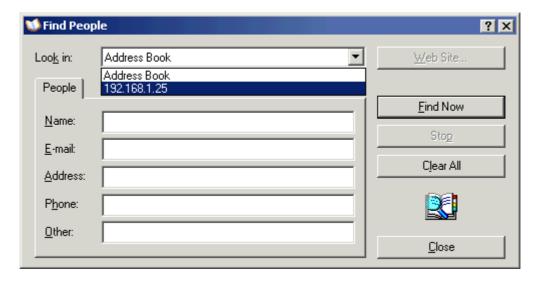
For setting a user/password the full LDAP path must be added to user Distinguished Name. For example:

cn=user@hipergate.org,dc=users,dc=workarea1,dc=domain1,dc=hipergate,dc=org



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By using rewriting rules it is possible that Open LDAP searches an e-mail address across all domains. For more information read this thread from Buchan Milne:

http://www.openldap.org/lists/openldap-software/200404/msg00910.html

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#### User authentication based on LDAP

It is possible to configure hipergate so that user passwords for accessing the application are read from an LDAP directory and not from k\_users table.

LDAP can only check password, it is not a replacement for hipergate native security model. Even if LDAP is used for verifying password the user accounts must still be created and maintained within hipergate native database.

#### How to authenticate users with LDAP

The following steps are required:

- 1. The LDAP schema must be created. Password is checked against user Password field of cn=user@domain.com,dc=users,dc=workarea\_name,dc=domain\_name,dc=hipergate,dc=org LDAP entry. For verifying the passwords hipergate tries to bind to LDAP using LDAPConnection.bind() supplying the password given by user as a parameter. At the LDAP directory there must be an entry under dc=users... which common name (cn) is the user's e-mail; this entry can be created automatically by hipergate if automatic LDAP synchronization is activated.
- 2. Set properties ldapconnect, ldapuser, ldappassword y ldapclass at hipergate.cnf as described previously in this chapter.
- 3. Set property authmethod=ldap at hipergate.cnf.

An LDAP connection is only performed once during the logon process. User/Password pair is extracted from LDAP and stored in session cookies which are later checked by the standard security routines of each hipergate page.

# Single sign on with NTLM

When using Microsoft Internet Explorer, hipergate can authenticate users without requesting for a password using their Windows users without requesting for a password using their Windows session credentials.

> Integration with NTLM is done using a filter at the servlet container. This filter converts NTLM credentials into HTTP session cookies that are later used by hipergate.

For using NTLM single sign on fields tx\_nickname and tx\_pwd from table k\_users must match the user/password pair used for initiating the Windows session and the user must belong to a Domain which name is the same on Windows than at hipergate database.

# How to install the NTLM integration filter

The authentication filter is class

com.knowgate.jcifs.http.NtlmHipergateFilter located inside hipergate.jar.

The filter is installed by adding the following XML fragment to <web-app> section of file /WEB-INF/web.xml.

```
<filter>
 <filter-name>NtlmHipergateFilter</filter-name>
 <filter-class>
    \verb|com.knowgate.jcifs.http.NtlmHipergateFilter| \\
  </filter-class>
  <init-param>
    <param-name>jcifs.http.domainController</param-name>
    <param-value>192.168.1.1</param-value>
  </init-param>
  <init-param>
  <param-name>jcifs.smb.client.logonShare</param-name>
    <param-value>shared_dir_name</param-value>
  </init-param>
</filter>
<filter-mapping>
  <filter-name>NtlmHipergateFilter</filter-name>
  <url-pattern>/loginntlm.html</url-pattern>
</filter-mapping>
```

#### There are two parameters to be configured:

**jcifs.http.domainController** : IP address of Windows domain controller.

**jcifs.smb.client.logonShare** : Name of a shared directory at the domain controller.

Page loginntlm.html substitutes to login.html. When loginntlm.html is requested the filter obtains the NTLM credentials and the page redirects to login\_chk.jsp for validating the Windows session user/password against hipergate database.

# Configuring hipergate.cnf

Once the filter is installed, set property authmethod=ntlm at hipergate.cnf for activating NTLM single sign on.

# JDBC HTTP Servlet Bridge

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From version 3.0, the servlet HttpDataObjsServlet of package com.knowgate.http provides read and write access to the database throught HTTP.

#### **Features**

Class HttpDataObjsServlet provides de possibility of accessing the database through HTTP. This feature is useful, for example, for creating Excel sheets capable of updating hipergate data by editing it locally on an offline computer.

# Setup

HttpDataObjsServlet is not installed by default.

At section <web-app> of file /WEB-INF/web.xml it is necessary to add:

```
<servlet>
  <servlet-name>HttpDataObjsServlet</servlet-name>
  <servlet-class>com.knowgate.http.HttpDataObjsServlet</servlet-class>
  <url-pattern>/servlet/HttpDataObjsServlet</url-pattern>
  <init-param>
    <param-name>profile</param-name>
    <param-value>hipergate</param-value>
  </init-param>
</servlet></servlet>
```

#### and

```
<servlet-mapping>
  <servlet-name>HttpDataObjsServlet</servlet-name>
   <url-pattern>/servlet/HttpDataObjsServlet</url-pattern>
</servlet-mapping>
```

After rebooting the servlet runner (Tomcat), a test can be done by typing the following URL on the web browser:

http://my\_host/servlet/HttpDataObjsServlet?command=ping

The servlet must return:

HttpDataObjsServlet ping OK

## Input parameters

The servlet must be requested by HTTP POST for writing data and by POST or GET for reading.

Input parameters are the following:

**profile**: Name of configuration file from which database connection properties will be retrieved. This parameter is optional. The default value is "hipergate".

user: GUID or e-mail of user from table k\_users that will be used for reading or writing data. This is NOT the value of property dbuser of the configuration file .cnf but the unique key for a hipergate user. This parameter is requieredrequired.

password: Password for previous user. This parameter is required.

**command**: Must be query, update oping. This parameter is required.

**class**: Name of a subclass of com.knowgate.dataobjs.DBPersist or a class implementing the interface

com.knowgate.hipergate.datamodel.ImportLoader.This parameter is optional. The default value is com.knowgate.dataobjs.DBPersist.

**table**: Name of a table or view from the datamodel. This parameter is required for reading data, and used for writing data only when class parameter is omitted.

**fields**: Names of table columns delimited by commas. This parameter is required for reading data and not used for writing it.

where: Filter clause for table. This parameter is required for reading data and not used for writing it.

maxrows: Maximum number of rows to be retrieved from server on each single query. This parameter is optional for reading data and not used for writing it. The default value is 500.

**skip**: Count of records to skip before reading the first one on a query. This parameter is optional for reading data and not used for writing it. The default value is 0.

**coldelim**: Output column delimiter. This parameter is optional for reading data and not used for writing it.

**rowdelim**: Output row delimiter. This parameter is optional for reading data and not used for writing it.

# Reading data

This is an example about how to read data from a VBA client. It gets all the companies from a given Workarea which identifier of sector is not null.

```
Public Const MAX_ROWS = 500
Public Const COL DELIM = " | "
Public Const ROW DELIM = ";"
Public Const SERVLET URL = "http://
demo.hipergate.com/servlet/HttpDataObjsServlet"
Public Const WORKAREA = "Guid_of_the_test_workarea_000001"
Public Const CONNECTION_PARAMETERS =
"profile=hipergate&rowdelim=" + ROW_DELIM + "&coldelim=" +
COL_DELIM + "&maxrows=" & MAX_ROWS & "&skip=0&gu_workarea=" +
WORKAREA + "&user=testwa_administrator&password=user_pwd"
Dim HttpReq As New MSXML.XMLHTTPRequest
With HttpReq
  .Open "POST", SERVLET_URL, False
  .setRequestHeader "Content-Type", "application/x-www-form-
                                    urlencoded"
  .send CONNECTION_PARAMETERS + "&" + "
       command=query&table=k_companies" +
       "&where=gu_workarea%3D'"+WORKAREA +
       "'%20AND%20id_sector%20IS%20NOT%20NULL" +
       "&fields=nm legal,id sector,id status"
  MsqBox .responseText
```

```
End With ' HttpReq
```

Data is get as delimited text, like:

```
ACME | GADGETS | ACTIVE; ASTROTECH | SPACE | ACTIVE; IBM | COMPUTERS | ACTIVE
```

Then this data can be easily processed by using VBA Split() sentences:

```
Dim vRows As Variant
Dim vCols As Variant
Dim r As Long
vRows = Split(HttpReq.responseText, ROW_DELIM, MAX_ROWS)
For r = LBound(vRows) To UBound(vRows)
   vCols = Split(vRows(r), COL_DELIM)
   ' Do whatever here...
Next r
```

## Writing data

For writing data, the column names must de passed as parameters of the POST request. If the column is of type numeric or date, then after the name the SQL type must be specified and, for dates, its format mask.

This examples writes at k\_companies using class Company from package com.knowgate.crm.

```
Dim HttpReq As New MSXML.XMLHTTPRequest
With HttpReq
   .Open "POST", SERVLET_URL, False
    .setRequestHeader "Content-Type", "application/x-www-form-urlencoded"
   .send CONNECTION_PARAMETERS + "&" +
"class=com.knowgate.crm.Company&gu_company=01234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345
```

The datatypes that may follow column names are: CHAR, VARCHAR, DATE, DATETIME, TIMESTAMP, SMALLINT, INTEGER, FLOAT, DOUBLE, DECIMAL, NUMERIC.

#### How data is saved

Data is saved either by instantiating the specified subclass of DBPersist and calling store() method of that subclass or else by calling an

# **Security**

The specified user must have enough privileges over the Workarea for reading and writing data.

Object HttpDataObjsServlet calls internally first to method autenticate() from class ACL of package com.knowgate.acl. Afterwards, if the table from which to read or write contains a column named gu\_workarea, then it calls methods isAdmin() isPowerUser() and isUser() from class WorkArea of com.knowgate.workareas for determining whether or not the user has enough permissions for the requested operation.

It is strongly recommended to limit usage of HttpDataObjsServlet by imposing additional security measures such as basic web server authentication and client IP restrictions.

# **Aditional examples**

# Global variables and generic purpose function for sending HTTP POST requests from VBScript

```
WORKAREA = "5262a821135070db7b3100126c066ced" ' TEST Work
USERID = "5262a821135070db7d310012ac122ac7" ' GUID of user of
TEST Work Area
PASSWD = "TEST" ' user password
COL DELIM = " | "
ROW_DELIM = ";"
MAX ROWS = 100
CONNECTION_PARAMETERS = "profile=hipergate&rowdelim=" &
ROW_DELIM & "&coldelim=" & COL_DELIM & "&maxrows=" & MAX_ROWS
& "&skip=0&gu_workarea=" & WORKAREA + "&user=" & USERID &
"&password=" & PASSWD
Function AjaxPost(querystr)
  Set HttpReq = CreateObject("Msxml2.XMLHTTP")
  With HttpReq
    .open "POST",
"http://localhost:8080/hipergate/servlet/HttpDataObjsServlet"
    .setRequestHeader "Content-Type", "application/x-www-
form-urlencoded"
```

```
.send querystr
  RespTxt = HttpReq.responseText
End With
  Xcpt = InStr(RespTxt, "Exception")
  If Xcpt>0 Then RespTxt = Mid(RespTxt, Xcpt)
  ' MsgBox RespTxt
  AjaxPost = RespTxt
End Function
```

#### Search contact by e-mail

```
' Return: Contact_GUID|Name|Surname|Company_Name
EMAIL = "user@knowgate.com"
AjaxPost CONNECTION_PARAMETERS &
"&command=query&table=k_member_address" &
"&where=gu_workarea%3D'" & WORKAREA &
"'%20AND%20tx_email%3D'" & EMAIL & "'" &
"&fields=gu_contact,tx_name,tx_surname,nm_legal"
```

# Search contact using an identifier previously saved for him from a third party application

```
' Return: Contact_GUID |Name|Surame
ID = "101" ' Id. of contact from a third party application
VARCHAR(50)
AjaxPost CONNECTION_PARAMETERS &
"&command=query&table=k_contacts" & "&where=gu_workarea%3D'"
& WORKAREA & "'%20AND%20id_ref%3D'" & ID & "'" &
"&fields=gu_contact,tx_name,tx_surname"
```

#### Insert or update a contact

```
' Use email as alternative primary key for avoiding
duplicates
' Return: Contact Global Unique Identifier CHAR(32)
ID = "104" ' Identifier of the contact at the tirad party
application VARCHAR(50)
NAME = "John"
SURNAME = "Brown"
EMAIL = "john@thebrowns.com"
COMPANY = "ACME"
NATIONALITY = "es" ' 2 letters country ISO code
COUNTRY = "us" ' 2 letters country ISO code
GUID = AjaxPost (CONNECTION PARAMETERS &
"&command=update&class=com.knowgate.crm.ContactLoader" &
"&id_contact_ref=" & ID & "&tx_name=" & NAME & "&tx_surname="
& SURNAME & "&tx_email=" & EMAIL & "&nm_legal=" & COMPANY &
"&id_nationality=" & NATIONALITY & "&id_country=" & COUNTRY)
```

## Save new opportunity

```
' Return: GUID of new opportunity CHAR(32)
ID = "104" ' Identifier of contact at tirad party application
VARCHAR (50)
' For updating instead of inserting the opportunity and
parameter "&gu_oportunity=" & GUID_DE_LA_OPORTUNIDAD
OBJETIVE = "Product or Service 1" ' Value of field
k_oportunities.id_objetive
AMOUNT = "5"
INTEREST = "1" ' Degree of interest: 0=None, 1=A few, 2=Some,
3=Much
STATUS = "NUEVA" ' Opportunity status: NUEVA | ABIERTA |
GANADA | PERDIDA | APLAZADA | ABANDONADA
NOTES = "" ' Notes and comments
OPORTUNIDAD = AjaxPost (CONNECTION PARAMETERS &
"&command=update&class=com.knowgate.crm.OportunityLoader" &
"&id ref=" & ID & "&bo private SMALLINT=0&id ref=" & ID &
"&id_objetive=" & OBJETIVE & "&im_revenue FLOAT=" & AMOUNT &
"&tx_company=" & COMPANY & "&tx_contact=" & NAME & "%20" &
SURNAME & "&tl_oportunity=" & OBJETIVE & "%20/%20" & NAME &
"%20" & SURNAME & "&lv_interest SMALLINT=" & INTEREST &
"&id_status=" & STATUS & "&tx_note=" & NOTES)
```

# Change opportunity status from "NEW" to "WON"

```
ID = "104" ' Id. Of contact at tirad party application
VARCHAR (50)
OBJETIVE = "Product or Service 1" ' Value of field
k_oportunities.id_objetive
STATUS = "GANADA"
' First get contact GUID at hipergate from his Id. at another
application
CONTACT GUID = Left(AjaxPost(CONNECTION PARAMETERS &
"&command=query&table=k_contacts" & "&where=gu_workarea%3D'"
& WORKAREA & "'%20AND%20id_ref%3D'" & ID & "'" &
"&fields=gu_contact"), 32)
' Every field must be re-stored in each transaction
FIELDS =
"qu oportunity,qu writer,bo private,dt next action,dt last ca
11, ly interest, nu oportunities, qu campaign, qu company, qu cont
act,tx_company,tx_contact,tl_oportunity,tp_oportunity,tp_orig
in,im_revenue,im_cost,id_objetive,id_message,tx_note"
' Con el GUID del individuo en Hipergate buscar la
oportunidad por objetivo (si hay varias considerar sólo la
primera)
OPPORTUNITIES = AjaxPost(CONNECTION_PARAMETERS &
"&command=query&table=k_oportunities" &
"&where=gu_workarea%3D'" & WORKAREA &
"'%20AND%20gu_contact%3D'" & CONTACT_GUID &
"'%20AND%20id_objetive%3D'" & OBJETIVE & "'&fields=" &
FIELDS)
' Store the opportunity at an array by splitting the returned
```

```
string
OPORTUNITY = Split(Split(OPPORTUNITIES, ROW_DELIM,
MAX_ROWS)(0), COL_DELIM)
PARAMETERS = "" ' This string holds the input parameters
except id_status and tx_cause
' Concat input parameters from previously readed data
FIELDS = Split(FIELDS, ", ")
For o = 0 To UBound(OPORTUNITY)
  If OPORTUNITY (o)="null" Or IsNull(OPORTUNITY(o)) Then
OPORTUNITY (o) = ""
  ' Do not send empty string
  If Len(OPORTUNITY (o))>0 Then
    TIPO = "'
    ' For fields that are not VARCHAR add their type after
the name
   If FIELDS(o)="bo_private" Or FIELDS(o)="lv_interest" Then
TIPO = " SMALLINT"
    If FIELDS(o)="nu_oportunities" Then TIPO = " INTEGER"
    If FIELDS (o)="im_cost" Or FIELDS (o)="im_revenue" Then
TIPO = " FLOAT"
   If FIELDS (o)="dt_next_action" Or FIELDS
(o)="dt_last_call" Then TIPO = " DATE"
   PARAMETERS = PARAMETERS & "&" & FIELDS(o) & TIPO & "=" &
OPORTUNITY(o)
  End If
Next
' Use the GUID of the opportunity for updating it
AjaxPost CONNECTION_PARAMETERS &
"&command=update&table=k_oportunities" &
"&where=gu_workarea%3D'" & WORKAREA &
"'%20AND%20gu_oportunity%3D'" & OPORTUNITY(0) & "'" &
PARAMETROS & "&id_status=" & STATUS & "&tx_cause=VENTA"
```

# **Integration with Google Data**

# 14

### Calendar

hipergate calendar can be synchronized with Google calendar by using class com.knowgate.gdata.GCalendarSynchronizer.

The synchronization is bidirectional: hipergate meetings can be written to Google Calendar and Google Events can be written to hipergate calendar.

The matching between hipergate meetings and Google events is done by using the iCalendar unique identifier of the event as its primary key.

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When automatic synchronization is enabled an hipergate user can only have one Google Calendar associated. If a Google account has several calendars, only one of them can be synchronized with hipergate at a time.

For enabling automatic synchronization between hipergate and Google Calendar do the following:

- 1. Put property gdatasync=1 at hipergate.cnf and re-start the web server.
- 2. Go to Work Area Configuration and ensure that both Collaborative Tools and Passwords Manager modules are enabled for a permissions group to which the main hipergate user of the calendar belongs.
- 3. Logged as the user of hipergate who will manage the calendar, go to the Passwords Manager and create a new GMail password entry. Put in it the e-mail of the Google account, his password and the name of the Google Calendar.
- 4. Once the GMail record is created at the Passwords Manager each read or write operation performed from the web interface at hipergate calendar is automatically synchronized with Google Calendar. Direct calls to com.knowgate.addrbook methods do not trigger any Google Calendar synchronization.

# **Google Maps**

hipergate addresses can be sent to Google API from the web interface for displaying their positions at a map. For enabling Google Maps integration do the following:

- 1. Put property googlemapskey at hipergate.cnf if you do not have a Google Maps key sign up for one <a href="here">here</a>.
- 2. For an address to be sent to Google Maps, it must have at least a street name and a city name.

The JSP generates Google maps is common/google\_map.jsp

This page takes as parameter the GUID of an address and tries to show it at Google Maps by using the street type, street name, building number, city, state and country.

The page google\_map.jsp is oponed as a pop-up either from the company or contact liftings of from the address edition form..

# **Computing distances**

There is another page for computing the distance between two addresses at common/distance\_gmap.jsp

The distance in kilometers between two point is first computed using Google Maps and the cached at table k\_distances\_cache. The origin and destination points are identified by any string which is recognized by Google Maps.

distance\_gmap.jsp is a page designed to be placed inside a FRAME, it writes the computed or cached distance at an INPUT control of the first child of its parent window.

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Hipergate calendar may be accessed from third party applications by using three different client APIs.

#### Calendar model

The basic work unito f the calendar is the meeting which is represented by class Hipergate. Calendar Meeting at Microsoft .NET client API and by class com.knowgate.addrbook.client.Calendar Meeting at the Pure Java client.

Meetings are identified by a string which follows iCalendar standard recomendation for unique keys.

Each meeting has an organizer, a title, a start date, an end date and an optional extended description.

Meetings may also have attendants and resources.

The attedants are uniquely identified by their emails.

Resources must have a unique name for eaach calendar.

# **Security model**

Access to a calendar is granted by checking an email and password against k\_users table. In hipergate there is a one to one relationship between calendars and application users.

The access to the calendar is done by verifying the user's email and his password. For accesing a calendar, his owner must have been previously created at hipergate. There is a one to one relationship between users and calendars so that the email and password of a user uniquely identified a single calendar.

# **Authentification process**

The calendar service does not maintain server side states. The authentification process requests a security token upon its first call by

passing the user email and password. This token is then used at each next call to the calendar service on the same session.

# Installing then calendar service at Server side

The calendar service is implemented at servlet com.knowgate.http.HttpCalendarServlet

This servlet may be activated by adding the following lines to /WEB-INF/web.xml file

# Data types

The data types recognized by calendar service function calls are:

id: Maximum 50 characters.

gu: Maximum 32 characters.

**type**: Maximum 16 characters. **name**: Maximum 100 characters. **surname**: Maximum 100 characters.

title: Maximum 100 characters.

**active**: Boolean 0 or 1. **privacy**: Boolean 0 or 1.

email: Maximum 100 characters of lowercase letters only. It must match the

regular expression:  $[\w\x2E_-]+@[\w\x2E_-]+\x2E\D\{2,4\}$ 

**description**: Maximum 254 characters. **comments**: Maximum 254 characters.

**startdate**: Date and time. For the input format for HTTP GET or POST parameters is yyyyMMddHHmmss The XML output format is yyyy-MM-ddTHH:mm:ss

**enddate**: Same format as startdate

**timezone**: 6 characters with format [+|-]hh:mm

#### **REST API**

The access through HTTP GET supports the following commads:

#### connect

Get a security token for a given email and password.

Because each calendar is associated with a single user, the logged user will be the owner of all meetings created Turing the session stablished by calling the connect command.

#### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =connect&user=johns@yoourmail.com&password=xxxxxxx

Response XML (success) with the security token at tag <value>

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="connect" code="0">
<error></error>
<value>pur74y7abpckbpq4h8twxkv94rf8fhjebuyvb8vj</value>
</calendarresponse>
```

#### Response XML (error)

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="connect" code="-1">
<error>User not found</error>
<value></value>
</calendarresponse>
```

#### disconnect

Close session and discard the active security token.

#### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command
=disconnect&token=xxxxxxx

### Response XML

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="disconnect" code="0">
<error></error>
<value>true</value>
```

## getMeetings

Get a listo f all meetings at calendar between two dates.

#### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =getMeetings&token=xxxxxxxx&startdate=19900101000000&enddate= 20200101000000&type=meeting

The type is optional.

The format for start and end dats must be yyyyMMddHHmmss

#### Response XML

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="getMeetings" code="0">
  <error></error>
  <value>2</value>
  <meetings count="2">
    <meeting type="meeting">
      <id>c0a810a212c400a563e100004dead712@hipergate.org</id>
      <gu>c0a810a212c400a563e100004dead712
     <startdate>2010-11-08T09:00:00</startdate>
     <enddate>2010-11-08T13:00:00</enddate>
     <privacy>false</privacy>
      <title>Something to talk about</title>
      <description></description>
      <rooms count="0"></rooms>
      <attendants count="1">
        <attendant>
          <id>1232</id>
         <gu>x0a8w0a212c400a563e100004orgv335
          <name>John</name >
          <surname>Smith</surname>
          <email>Johns@yourmail.com</email>
          <timezone>+01:00</timezone>
       </attendant>
      </attendants>
    </meeting>
    <meeting type="meeting">
      <id>c0a810a212c4005fa47100003ea5d84b@hipergate.org</id>
      <gu>c0a810a212c4005fa47100003ea5d84b
      <startdate>2010-11-11T09:00:00</startdate>
     <enddate>2010-11-11:15:00:00</enddate>
      <privacy>0</privacy>
      <title>Wednesday at three o'clock</title>
      <description></description>
      <organizer>
```

```
<id>1232</id>
        <gu>x0a8w0a212c400a563e100004orgv335</pu>
        <name>John</name >
        <surname>Smith</surname>
        <email>Johns@yourmail.com</email>
        <timezone>+01:00</timezone>
      </organizer>
      <rooms count="0"></rooms>
      <attendants count="2">
        <attendant>
          <id>1232</id>
          <gu>x0a8w0a212c400a563e100004orgv335
          <name>John</name >
          <surname>Smith</surname>
          <email>Johns@yourmail.com</email>
          <timezone>+01:00</timezone>
       </attendant>
        <attendant>
          <id>241</id>
          <gu>e0a8w0a212c400a563e100004orgv887</pu>
          <name>Paul</name >
          <surname>Brown</surname>
          <email>Paulb@yourmail.com</email>
          <timezone>+00:00</timezone>
       </attendant>
      </attendants>
    </meeting>
  </meetings>
</calendarresponse>
```

## getMeetingsForRoom

Get listo of meetings that use a given resource between two dates.

#### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =getMeetings&token=xxxxxxxxx&startdate=19900101000000&enddate= 20200101000000&room=EINSTEIN

## getMeeting

Geta all the details about an meeting identified by its iCalendar Id..

#### Request

 $\label{lem:http://servidor/hipergate/servlet/HttpCalendarServlet?command=getMeetings\&token=xxxxxxxx&meeting=icalendar\_id\_of\_meeting@hipergate.org$ 

#### Respuesta XML

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="getMeeting" code="0">
  <error></error>
  <value>true</value>
  <meetings count="1">
    <meeting type="meeting">
      <id>c0a810a212c5a74a926100000a9716f3@hipergate.org</id>
      <gu>c0a810a212c5a74a926100000a9716f3
      <startdate>2010-11-17T09:00:00</startdate>
      <enddate>2010-11-17T15:00:00</enddate>
      <privacy>0</privacy>
      <title>Encounter X</title>
      <description>Description of encounter X</description>
      <organizer>
        <id>1232</id>
        <gu>x0a8w0a212c400a563e100004orgv335
        <name>John</name>
        <surname>Smith</surname>
        <email>Johns@yourmail.com</email>
        <timezone>+01:00</timezone>
      </organizer>
      <rooms count="1">
        <room type="CLASSROOM" active="1">
          <name>EINSTEIN</name>
          <comments></comments>
        </room>
      </rooms>
      <attendants count="2">
        <attendant>
          <id>1232</id>
          <gu>x0a8w0a212c400a563e100004orgv335
          <name>John</name >
          <surname>Smith</surname>
          <email>Johns@yourmail.com</email>
          <timezone>+01:00</timezone>
       </attendant>
        <attendant>
          <id>241</id>
          <gu>e0a8w0a212c400a563e100004orgv887</pu>
          <name>Paul</name >
          <surname>Brown</surname>
          <email>Paulb@yourmail.com</email>
          <timezone>+00:00</timezone>
       </attendant>
      </attendants>
    </meeting>
  <meetings>
</calendarresponse>
```

## getRooms

Get a listo f all resources.

#### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =getRooms&token=xxxxxxxx&type=CLASSROOM

The type parameter is optional.

### Respponse XML

## getAvailableRooms

Get a list of resources that are available between two dates.

## Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =getAvailableRooms&token=xxxxxxxx&startdate=19900101000000&en ddate=20200101000000

El formato para la fecha de inicio y fin debe ser yyyyMMddHHmmss

#### Response XML

```
</rooms>
</calendarresponse>
```

#### **isAvailableRoom**

Get whether a resource is available between two dates.

### Request

http://servidor/hipergate/servlet/HttpCalendarServlet?command =isAvailableRoom&token=xxxxxxxx&startdate=19900101000000&endd ate=20200101000000&room=EINSTEIN

The format for start and end date must be yyyyMMddHHmmss

Response XML (true at element <value> if the resource is available, false otherwise)

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="isAvailableRoom" code="0">
    <error></error>
    <value>true</value>
</calendarresponse>
```

## storeMeeting

Insert a new meeting or update a previously existing one.

#### Request

 $\label{lem:http://servidor/hipergate/servlet/HttpCalendarServlet?command = storeMeeting&token=xxxxxx&meeting=idicalendar@hipergate.org&title=Activity%20Title&startdate=20101117184000&enddate=20101118195000&rooms=ROOM1,ROOM2&attendants=guest@mail.com$ 

The parameters meeting, title, startdate and enddate are all required.

The meeting parameter must be the unique iCalendar identifier of the meeting.

The parameters rooms and attendants are optional. The must contain a list of comma separated values with the names of resources ande mails of the attendants. These emails must belong to user accounts that already exist at the same domain of the calendar.

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The logged use ris always added as attendant and organizer of the meeting, even if his email is not explicitly added to the attendants list at the request.

## Respponse

```
<?xml version="1.0" encoding="UTF-8"?>
<calendarresponse command="storeMeeting" code="0">
  <error></error>
  <value>true</value>
  <meetings count="1">
    <meeting type="meeting">
      <id>id>idprueba@hipergate.org</id>
     <gu>c0a8012112c5bb9435b100000c940265
      <startdate>2010-11-17T18:40:00</startdate>
     <enddate>2010-11-18T19:50:00</enddate>
     <privacy>0</privacy>
      <title>Activity Title</title>
      <description>Activity Description</description>
      <organizer>
       <id>458</id>
       <gu>uua8w0a212c400a563e100004orga765/gu>
       <name>Organizer</name>
       <surname>Attendant
        <email>user@mail.com</email>
        <timezone>+01:00</timezone>
      </organizer>
      <rooms count type="2">
        <room type="" active="1">
          <name>ROOM1</name>
          <comments></comments>
        <room type="" active="1">
          <name>ROOM2</name>
          <comments></comments>
        </room>
      </rooms>
      <attendants count="2">
       <attendant>
          <id>458</id>
          <gu>uua8w0a212c400a563e100004orga765/gu>
          <name>Organizer</name >
          <surname>Attendant
          <email>user@mail.com</email>
          <timezone>+01:00</timezone>
       </attendant>
        <attendant>
          <id>387</id>
          <gu>ppa8w0a212c400a563e100004orgd937
          <name>Guest</name >
          <surname>Attendant</surname>
          <email>guest@mail.com</email>
          <timezone>+01:00</timezone>
       </attendant>
      </attendants>
    </meeting>
```

## .NET client library

The library HipergateCalendarClient.dll contains the classes CalendarMeeting, CalendarRoom, CalendarAttendant y CalendarClient.

The main class for accessing the calendar service from a .NET client program is Hipergate.CalendarClient.

## Class Hipergate.CalendarClient

This class keeps the session at client side and provides access to all relevant methods for calendar interaction.

## Connect (sServiceUrl As String, sUserEmail As String, sPassword As String) As Boolean

Before calling any method of CalendarClient it is necessary to stablish a session by calling Connect().

**sServiceUrl**: Base URL for service. Usually http://hostname.com/hipergate/servlet/HttpCalendarServlet

**sUserEmail**: E-mail of user owner the calendar. This email must be present at tables k\_users and k\_fellows of hipergate.

**sPassword**: User password. The same that the user has at k\_users table of hipergate.

## Disconnect () As Boolean

Close session.

## IsAvailable (sRoom As String, dtStart As Date, dtEnd As Date) As Boolean

Check whether a resource is available between two given dates.

sRoom: Resource name.

dtStart: Start date.

dtEnd: End date.

#### GetRooms () As CalendarRoom()

Get an array with all resources, no matter if they are available or not. If there are no resources then it returns Nothing.

### GetRooms(sType As String) As CalendarRoom()

Get an array with all resources of a given type no matter if they are available or not. If there are no resources of such type then it returns Nothing.

**sType**: Resource type.

## GetAvailableRooms(dtStart As Date, dtEnd As Date) As CalendarRoom()

Get an array with all resources that are available between two given dates. If there are no available resources then it returns Nothing.

dtStart: Start date.

dtEnd: End date.

## GetAvailableRooms(sType As String, dtStart As Date, dtEnd As Date) As CalendarRoom()

Get an array with all available resources of a given type between two dates. If there are no available resources of such type then it returns Nothing.

**sType**: Resource type.

dtStart: Start date.

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## GetMeeting (sMeetingId As String) As CalendarMeeting

Retrieve a meeting object from its iCalendar Id. or its GUID.

**sMeetingId**: iCalendar Id. or GUID of meeting (any of both).

#### GetMeetings(dtStart As Date, dtEnd As Date) As CalendarMeeting()

Get an array with all meetings between two dates.

dtStart: Start date.

dtEnd: End date.

## GetMeetingsOfType(dtStart As Date, dtEnd As Date, sType As String) As CalendarMeeting()

Get an array with all mettings of a given type between two dates.

dtStart: Start date.

dtEnd: End date.

**sType**: Meeting type. The standard types are:

meeting call

followup

breakfast

lunch

course

demo

workshop

congress

tradeshow

# GetMeetingsForRoom (dtStart As Date, dtEnd As Date, sRoom As String) As CalendarMeeting()

Get an array with all mettings that make use of a given resource between two dates.

dtStart: Start date.

dtEnd: End date.

**sRoom**: Resource name.

## StoreMeeting (oMeet As CalendarMeeting) As CalendarMeeting

Store a new meeting or update an already existing one. Meetings are uniquely identified by their iCalendar Id.

The iCalendar Id. may be explicitly set by the caller program or, if it is Leith blank, a default value is assigned to it before storing the meeting at Server side.

This function returns the saved object as it is stored at Server side. The returned object may have slight changes from the one sent. The automatically assigned iCalendar Id. and GUID are two of those changes.

**oMeet**: Meeting to be stored.

#### DeleteMeeting (sMeetingId As String) As CalendarMeeting

Delete a meeting.

oMeet: iCalendar Id. or GUID.

## Example of how to use the .NET client from VisualBASIC

```
' Create a client calendar object
Dim c As New Hipergate.CalendarClient
' Connect to service
c.Connect("http://localhost/hipergate/servlet/HttpCalendarServlet",
"user@test.com", "TEST")
' Check if the resource of name NEWTON is available right now
Dim a As Boolean = c.IsAvailable("NEWTON", DateValue(Now), DateValue(Now))
' Get an array with all resources
```

```
Dim r() As Hipergate.CalendarRoom = c.GetRooms()
' Get an array with all available resources
Dim d() As Hipergate.CalendarRoom = c.GetAvailableRooms(DateValue(Now),
DateValue(Now))
^{\mbox{\tiny I}} List activities between 1/1/2000 and 12/31/2020
Dim m() As Hipergate.CalendarMeeting = c.GetMeetings(New Date(2000, 1, 1, 0,
0, 0), New Date(2020, 12, 31, 23, 59, 59))
' Create a new activity at room NEWTON
Dim e As New Hipergate.CalendarMeeting
Dim f As Hipergate. Calendar Meeting
e.title = "Meeting title up to 100 characters"
e.description = "Meeting description up to 1000 characters"
e.startdate = Now ' Start date
e.enddate = DateAdd(DateInterval.Hour, 2, e.startdate)
e.AddRoom("NEWTON") ' Call AddRoom once for each resource
e.AddAttendant("administrator@hipergate-test.com")
f = c.StoreMeeting(e)
' Get stored meeting
Dim g As Hipergate.CalendarMeeting = c.GetMeeting(f.id)
' Move the start date ten minutes
g.startdate = DateAdd(DateInterval.Minute, 10, g.startdate)
c.StoreMeeting(g)
' Close session
c.Disconnect()
```

## Java client library

The client side Java API for remotely accessing the calendar may be found at package com.knowgate.addrbook.client

The main class for accesing the calendar is Calendar Services.

## **Example of usage of Java client library**

```
CalendarServices oCal = new CalendarServices();
// Connect to service
oCal.connect("http://localhost/hipergate/servlet/HttpCalendarServlet","admin
istrator@hipergate-test.com","TEST");
// Ceheck if resource NEWTON is available right now
boolean a = oCal.isAvailableRoom("NEWTON", new Date(),new Date());
// Obtener un array con todos los recursos
ArrayList<CalendarRoom> r = oCal.getRooms();
// Get an array with all available resources
ArrayList<CalendarRoom> d = oCal.getAvailableRooms(new Date (),new Date ());
// Get an array with activities between 1/1/2000 and 12/31/2020
ArrayList<CalendarMeeting> m = oCal.getMeetings(new Date (100,0,1), new Date
(120,11,31));
// Store a new activity at room NEWTON
CalendarMeeting e = new CalendarMeeting();
e.setTitle("Test Activity Title");
e.setDescription("Test Activity Extended Description");
```

```
e.setStartDate(new Date());
e.setEndDate(new Date(e.getStartDate().getTime()+36000001));
e.addRoom("NEWTON");
e.addAttendant("administrator@hipergate-test.com");
oCal.storeMeeting(e);
```

## **Common customization tasks**

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## Changing the skin

The look'n feel skin for hipergate is determined by file styles.css which is located at a subdirectory under /skins directory.

The default skin is xp which may be changed by editing hipergate.cnf properties file and the initial JavaScript code of login.html page.

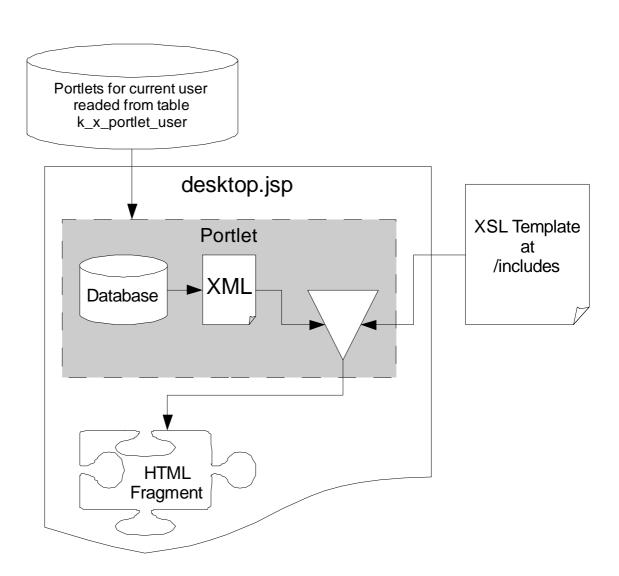
## Adding a portlet to the home page

hipergate home page (/common/desktop.jsp) allows displaying dynamic contents in a two columns layout based on classes implementing javax.portlet.GenericPortlet interface.

The contents shown at the home page of hipergate may be customized for each user. The database table k\_x\_portlet\_user holds a list of the contents to be displayed for each user.

Each active portlet generates an XHTML code fragment that is painted at the home page.

Diagram of how the portlets are painted at the home page



The standard portlets of hipergate public build are located at com.knowgate.http.portlets package.

#### Here is an example of a Hello World portlet.

```
import java.io.File;
import java.io.IOException;
import java.io.ByteArrayOutputStream;
import java.io.ByteArrayInputStream;
import java.util.Date;
import java.util.Properties;
import java.util.Enumeration;
import java.sql.SQLException;
import javax.xml.transform.TransformerException;
import javax.xml.transform.TransformerConfigurationException;
import javax.portlet.GenericPortlet;
import javax.portlet.RenderRequest;
import javax.portlet.RenderResponse;
import javax.portlet.PortletException;
import javax.portlet.VindowState;
```

```
import com.knowgate.jdc.JDCConnection;
import com.knowgate.dataobjs.DB;
import com.knowgate.dataobjs.DBBind;
import com.knowgate.dataobjs.DBCommand;
import com.knowgate.dataxslt.StylesheetCache;
import com.knowgate.dfs.FileSystem;
public class HelloWorld extends GenericPortlet {
 // -----
 public HelloWorld() { }
 // -----
 public HelloWorld(HipergatePortletConfig oConfig)
   throws javax.portlet.PortletException {
   init(oConfig);
 } // HelloWorld
 public String render(RenderRequest req, final String sEncoding)
   throws PortletException, IOException, IllegalStateException {
   String sOutput;
   ByteArrayInputStream oInStream;
   ByteArrayOutputStream oOutStream;
   FileSystem oFS = new FileSystem(FileSystem.OS_PUREJAVA);
   // *************
   // These are properties passed from desktop.jsp page
   String sDomainId
                    = req.getProperty("domain");
   String sWorkAreaId = req.getProperty("workarea");
   String sUserId = req.getProperty("user");
                    = req.getProperty("zone");
   String sZone
                 = req.getProperty("language");
= req.getProperty("storage");
   String sLang
   String sStorage
   String sTemplatePath = req.getProperty("template");
   String sCacheFilesDir = sStorage+"domains"+File.separator+sDomainId+
   File.separator+"workareas"+File.separator+sWorkAreaId+File.separator+
   "cache"+File.separator+sUserId;
   String sCachedFile = getClass().getName() + "." +
   req.getWindowState().toString() + ".xhtm";
   // ***************
   // Portlets are cached for reducing database accesses
   Date oDtModified = (Date) req.getAttribute("modified");
   if (null!=oDtModified) {
     try {
       File oCached = new File(sCacheFilesDir+File.separator+sCachedFile);
       if (!oCached.exists())
         oFS.mkdirs(sCacheFilesDir);
       else if (oCached.lastModified()>oDtModified.getTime())
         return oFS.readfilestr("file://"+
               sCacheFilesDir+File.separator+sCachedFile,
               sEncoding==null ? "ISO8859_1" : sEncoding);
     } catch (Exception xcpt) {
       System.err.println(xcpt.getClass().getName() + " " +
                       xcpt.getMessage());
   } // fi (oDtModified)
```

```
// ***************
String sXML = "<?xml version=\"1.0\" encoding=\"UTF-8\"?><?xml-
              stylesheet type=\"text/xsl\"?>";
if (req.getWindowState().equals(WindowState.MINIMIZED)) {
  // If portlet state is minimized then there is no need to do any
     database access
  sXML += "<FullName/>";
else {
  // Get database connection from desktop.jsp page
  DBBind oDBB = (DBBind)
                getPortletContext().getAttribute("GlobalDBBind");
  JDCConnection oCon = null;
  try {
    oCon = oDBB.getConnection(getClass().getName());
    // This is the data retrived from the database that must be
   // shown by the portlet
   String sFullName = DBCommand.queryStr(oCon, "SELECT "+DB.nm_user+",'
                     ',"+DB.tx_surname1+" FROM "+DB.k_users+" WHERE
                     '"+DB.gu_user+"='"+sUserId+"'");
    oCon.close(getClass().getName());
    oCon = null;
    // The XSL stylesheet will read this XML node <FullName>
    sXML += "<FullName>"+sFullName+"</FullName>";
  catch (SQLException e) {
    sXML += "<FullName/>";
    try {
  if (null!=oCon) if (!oCon.isClosed()) oCon.close("HelloWorld");
    } catch (SQLException ignore) { }
} // fi (WindowState)
try {
  // *************
  // Set input parameters for XSL StyleSheet
   Properties oProps = new Properties();
   Enumeration oKeys = req.getPropertyNames();
   while (oKeys.hasMoreElements()) {
     String sKey = (String) oKeys.nextElement();
     oProps.setProperty(sKey, req.getProperty(sKey));
   } // wend
   oProps.setProperty("windowstate",
   req.getWindowState().equals(WindowState.MINIMIZED) ?
   "MINIMIZED" : "NORMAL");
  // ***********************
  // *************
  // Perform XSLT Transformation for generating
  // portlet XHTML code fragment.
   if (sEncoding==null)
     oInStream = new ByteArrayInputStream(sXML.getBytes());
```

```
else
        oInStream = new ByteArrayInputStream(sXML.getBytes(sEncoding));
      oOutStream = new ByteArrayOutputStream(4000);
      StylesheetCache.transform (sTemplatePath, oInStream, oOutStream,
                                 oProps);
      if (sEncoding==null)
        sOutput = oOutStream.toString();
      else
        sOutput = oOutStream.toString("UTF-8");
      oOutStream.close();
      oInStream.close();
      oInStream = null;
      // ************
      // Cache generated XHTML code into a file
      oFS.writefilestr ("file://"+sCacheFilesDir+
                       File.separator+sCachedFile, sOutput,
                       sEncoding==null ? "ISO8859_1" : sEncoding);
    catch (Exception xcpt) {
      throw new PortletException(xcpt.getClass().getName() + " " +
                                xcpt.getMessage(), xcpt);
    return sOutput;
   } // render
  public void render(RenderRequest req, RenderResponse res)
    throws PortletException, IOException, IllegalStateException {
    res.getWriter().write(render(req,res.getCharacterEncoding()));
   } // render
} // HelloWorld
```

This portlet uses an XSL file which must be placed at /includes directory of hipergate webapp.

```
<xsl:stylesheet version="1.0"</pre>
xmlns:xsl="http://www.w3.org/1999/XSL/Transform">
<xsl:output method="html" version="4.0" media-type="text/html" omit-</pre>
xml-declaration="yes"/>
<xsl:param name="param_domain" />
<xsl:param name="param_workarea" />
<xsl:param name="param_skin" />
<xsl:template match="/">
  <TABLE CELLSPACING="0" CELLPADDING="0" BORDER="0" />
    <TR>
      <TD WIDTH="2px" CLASS="subtitle"
       BACKGROUND="../images/jmages/graylineleftcorner.gif">
        <IMG SRC="../images/images/spacer.gif" WIDTH="2"</pre>
         HEIGHT="1" BORDER="0" /></TD>
      <TD BACKGROUND="../images/images/graylinebottom.gif">
        <TABLE CELLSPACING="0" CELLPADDING="0" BORDER="0" />
            <TD COLSPAN="2" CLASS="subtitle"
```

```
BACKGROUND="../images/images/graylinetop.gif">
          <IMG SRC="../images/images/spacer.gif" HEIGHT="2"</pre>
           BORDER="0" />
        <TD ROWSPAN="2" CLASS="subtitle" ALIGN="right">
          <IMG SRC="../skins/{$param_skin}/tab/angle45_24x24.gif"</pre>
           WIDTH="24" HEIGHT="24" BORDER="0" /></TD>
       </TR>
      <TR>
       <TD CLASS="subtitle">
         <xsl:if test="$param_windowstate='NORMAL'">
            HREF="windowstate.jsp?gu_user={$param_user}&nm_
            page=desktop.jsp&nm_portlet=com.knowgate.http.p
            ortlets.HelloWorld&gu_workarea={$param_workarea
             }&nm_zone={$param_zone}&id_state=MINIMIZED"
            SRC="../skins/{$param_skin}/tab/minimize12.gif"
            WIDTH="16" HEIGHT="16" BORDER="0" HSPACE="4"
            VSPACE="2"/></A>
          </xsl:if>
         <xsl:if test="$param_windowstate='MINIMIZED'">
            HREF="windowstate.jsp?gu_user={$param_user}&nm_
            page=desktop.jsp&nm_portlet=com.knowgate.http.p
            ortlets.HelloWorld&gu_workarea={$param_workarea
             }&nm_zone={$param_zone}&id_state=NORMAL"><I
            MG SRC="../skins/{$param_skin}/tab/maximize12.gif"
            WIDTH="16" HEIGHT="16" BORDER="0" HSPACE="4"
            VSPACE= "2"/></A>
         </xsl:if>
        </TD>
        <TD BACKGROUND="../skins/{$param_skin}/tab/tabbackflat.gif"</pre>
          CLASS="subtitle" ALIGN="left" VALIGN="middle">
          <IMG SRC="../images/images/3x3puntos.gif" BORDER="0" />
          Hello World!
          </TD>
      </TR>
    </TABLE>
  </TD>
  <TD VALIGN="bottom" ALIGN="right" WIDTH="3px"
  CLASS="htmlbody">
    <IMG SRC="../images/images/graylinerightcornertop.gif"</pre>
    WIDTH="3" BORDER="0" /></TD>
</TR>
<TR>
  <TD WIDTH="2px" CLASS="subtitle"
  BACKGROUND="../images/images/graylineleft.gif">
    <IMG SRC="../images/images/spacer.gif" WIDTH="2" HEIGHT="1"</pre>
    BORDER="0" />
  </TD>
  <TD CLASS="subtitle"><IMG SRC="../images/images/spacer.gif"</pre>
  HEIGHT="1" BORDER="0" /></TD>
  <TD WIDTH="3px" ALIGN="right">
    <IMG SRC="../images/images/graylineright.gif" WIDTH="3"</pre>
    HEIGHT="1" BORDER="0" /></TD>
</TR>
  <TD WIDTH="2px" CLASS="subtitle"
  BACKGROUND="../images/images/graylineleft.gif">
    <IMG SRC="../images/images/spacer.gif" WIDTH="2" HEIGHT="1"</pre>
    BORDER="0" /></TD>
  <TD CLASS="menu1">
```

```
<TABLE SUMMARY="" CELLSPACING="8" BORDER="0" />
            <TD ALIGN="middle">
              <IMG SRC="../images/images/chequeredflag.gif"</pre>
               BORDER="0" ALT="Chequered Flag">
            <TD ALIGN="left" VALIGN="middle">
              <TABLE SUMMARY="New Item">
                 <TR>
                   <TD>
                     <IMG SRC="../images/images/new16x16.gif"</pre>
                      BORDER="0" />
                   <TD VALIGN="middle">
                     <A HREF="#" onclick="window.open('#',
null, 'directories=no, toolbar=no, menubar=no, width=500, height=400')"
CLASS="linkplain">New Item</A>
                   </TD>
                 </TR>
              </TABLE>
              </TD>
            </TR>
            <TR>
              <TD COLSPAN="2">
                  <!-- *** Content HERE *** -->
                  HELLO WORLD!
            </TD>
          </TR>
           <TR>
            <TD COLSPAN="2">
                 <!-- *** Content HERE *** -->
                 <xsl:value-of select="FullName"/>
            </TD>
          </TR>
        </TABLE>
      </TD>
      <TD WIDTH="3px" ALIGN="right"
       BACKGROUND="../images/images/graylineright.gif">
        <IMG SRC="../images/images/spacer.gif" WIDTH="3" BORDER="0" />
      </TD>
    </TR>
      <TD WIDTH="2px" CLASS="subtitle"
       BACKGROUND="../images/images/graylineleft.gif"><IMG
src="../images/images/spacer.gif" WIDTH="2" HEIGHT="1" BORDER="0" />
      </TD>
      <TD CLASS="subtitle"><IMG SRC="../images/images/spacer.gif"</pre>
       HEIGHT="1" BORDER="0" /></TD>
      <TD WIDTH="3px" ALIGN="right">
        <IMG SRC="../images/images/graylineright.gif" WIDTH="3"</pre>
         HEIGHT="1" BORDER="0" />
      </TD>
    </TR>
    <TR>
      <TD WIDTH="2px" CLASS="subtitle">
        <IMG SRC="../images/images/graylineleftcornerbottom.gif"</pre>
         WIDTH="2" HEIGHT="3" BORDER="0" /></TD>
      <TD CLASS="htmlbody"
```

Portlets does not necessarily have to be based on XSL templates. The output HTML code could be generated directly by the Java class itself or by any other method.

## Step by step guide for adding a new portlet

- 1. Write your own subclass of GenericPortlet by following the HelloWorld portlet example previously given.
- 2. Write an XSL template for your HTML code fragment.
- 3. Make the render() method of your GenericPortlet subclass return the final HTML code by doing an XSLT transformation of the XSL template.
- 4. Put your XSL template at /includes subdirectory of your webapp.
- 5. At your XSL template you can paint either a normal or minimized HTML fragment depending on the value of param\_windowstate which may be either NORMAL or MINIMIZED. Just add a couple XSLT if statements like these ones:

```
<xsl:if test="$param windowstate='NORMAL'">
 HREF="windowstate.jsp?gu_user={$param_user}&nm_pag
 e=desktop.jsp&nm_portlet=com.knowgate.http.portlet
 s.HelloWorld&gu_workarea={$param_workarea}&nm_
 zone={$param_zone}&id_state=MINIMIZED"><IMG</pre>
 SRC="../skins/{$param_skin}/tab/minimize12.gif"
 WIDTH="16" HEIGHT="16" BORDER="0" HSPACE="4"
 VSPACE="2"/></A>
</xsl:if>
<xsl:if test="$param_windowstate='MINIMIZED'">
 HREF="windowstate.jsp?gu_user={$param_user}&nm_pag
 e=desktop.jsp&nm_portlet=com.knowgate.http.portlet
 s.HelloWorld&gu_workarea={$param_workarea}&nm_
 zone={$param_zone}&id_state=NORMAL"><IMG</pre>
 SRC="../skins/{$param_skin}/tab/maximize12.gif"
 WIDTH="16" HEIGHT="16" BORDER="0" HSPACE="4"
 VSPACE= "2"/></A>
</xsl:if>
```

- 6. Edit page /common/desktop\_custom.jsp and at the JavaScript arrays named portlets, labels and enabled add your portlet class name, a short human readable label for it, and which module of hipergate should be active in order for the portlet to be visible.
- 7. Log into the application and at the home page click on the link at the bottom <u>Customize This Page</u>. It will give you the chance of showing the new portlet either at the Leith or right column.