**Viszelle Cristhina Chacon Duque**

📍 Lima, Peru | 📧 viszellechacon@gmail.com | 📱 +51 949807845

🔗 LinkedIn: <http://www.linkedin.com/in/cristhina-chacon-b9799a28a>

💻 GitHub: <https://github.com/cristhina23>

🌐 Portfolio: [Insert your domain]

# Career Objective

Motivated Frontend Developer with skills in React, JavaScript, Node.js, Python, and UI/UX design. Passionate about building user-friendly web applications and solving problems with clean, efficient code. Combining technical expertise with strong customer service experience, I bring excellent communication and teamwork skills to collaborative environments. Seeking opportunities as a junior/mid-level software developer with a long-term goal of building my own software development company.

# Education & Certifications

• BYU–Idaho (Pathway Program) – Certificate in Web & Computer Programming (2024) | Software Development (In Progress)

• Instituto Peruano de Arte y Diseño (IPAD) – UI/UX Design (2025), WordPress Development (2024)

• Instituto de Formación Tecnológica (IFT) – Python Programming (Completed 2024)

• Instituto Universitario de Tecnología (Venezuela) – Accounting Studies (Incomplete)

# Technical Skills

• Frontend: HTML5, CSS3, JavaScript (ES6+), React, Tailwind CSS, Bootstrap, CoreUI

• Backend: Node.js, Express.js, Python

• Databases: MongoDB, MySQL, Firebase

• Other Tools: Git/GitHub, REST APIs, WordPress, UI/UX Design, Chart.js, Framer Motion

# Projects

* • E-Shop (Fullstack MERN Application)

- Frontend Demo: https://e-shop-github-io-main.vercel.app

- Backend API: https://e-shop-github-io-main.onrender.com

- Features: user registration/login with email verification, password reset, encrypted data stored in MongoDB, role-based authentication, user profile configuration, and real-time user feedback alerts.

* • SmartCook (Recipe & Meal Planning App – WDD-330 Final Project)

- Live Demo: https://wdd-330-final-project-blond.vercel.app

- Repository: https://github.com/cristhina23/wdd-330-final-project

- Features: search recipes by ingredient, personalized suggestions, save/delete favorite recipes (with login), newsletter subscription, responsive design.

* • Recipe Finder (Frontend Project – WDD-231)

- Live Demo: https://cristhina23.github.io/wdd231/final-project

- Features: Pure frontend app fetching recipes from an external API, ingredient-based search with responsive UI.

* • Dashboard Project

- Live Demo: https://dashboard-seven-alpha-75.vercel.app

- Features: Admin dashboard for data visualization using CoreUI and Chart.js.

* • Anon (In Progress)

- Features: Social platform with authentication and community interaction.

# Professional Experience

Bilingual Customer Service Representative – Teleperformance (Contract signed Oct 2023 – Jun 2025)  
- Assisted English and Spanish-speaking customers, ensuring clear communication and problem resolution.  
- Handled account issues, escalations, and provided technical support with professionalism.  
- Strengthened active listening and troubleshooting skills while maintaining high customer satisfaction.

# Languages

• Spanish – Native

• English – Intermediate/Upper-Intermediate (professional use in customer service)