CRISTHOFER MUÑOZ

1153 Michigan Ave. East Lansing 48823, United States 1-(646)-596-1646 munozcr1@msu.edu

PROFESSIONAL EXPERIENCE

GENERAL ELECTRIC COMPANY, VAN BUREN, MI, UNITED STATES
AMSTC Enterprise Architecture Intern, MI January 2014 – April 2014
- Monitored, measured, and minimized failed customer interactions using business activity monitoring
- Reduction in troubleshooting time by 25%
- 40% effort reduction per incident from the average of 73 minutes to 43 minutes

GENERAL ELECTRIC COMPANY, VAN BUREN, MI, UNITED STATES
AMSTC Software Development Intern, MI October 2013 – December 2013
- Wrote extensive code to add features to the "ESPY" software generated for the IT Security Department
- Found strategic ways to protect the integrity, availability, authenticity, non-repudiation and confidentiality of user data.

GENERAL ELECTRIC COMPANY, VAN BUREN, MI, UNITED STATES
AMSTC Global Operations intern, MI May 2013 – August 2013
- Compared the effects on business downtime (BTTR) as a function of network redundancy/diversity
- Used data to build a cost vs. benefits model to be used as a discussion tool with executive leaders
- Worked within a team to redesign the infrastructure shared services database

LEADERS IN I.T. ORGANIZATION, EAST LANSING, MI, UNITED STATES
Founder and Ambassador MI, September 2014 - Present
- Responsible for developing and coordinating activities and services of the organization while establishing and fostering positive relationships with other organizations.

DESTINATION LANSING, EAST LANSING, MI, UNITED STATES
Intern, April 2013-Present
- Groundbreaking initiative at MSU focused on building bridges between diverse interfaith student groups through meaningful service that engages Lansing students.

EDUCATION

MICHIGAN STATE UNIVERSITY, EAST LANSING, MI, UNITED STATES
Anticipated Bachelor of Science, Media and Information, Spec. Information Technology Candidate, May 2015
- Deans List (3 Semesters)
- Overall GPA – 3.3 | Specialized GPA – 3.8
- • Phi Sigma Pi National Honor Fraternity Member

ADDITIONAL SKILLS

- Experience and knowledge with all Windows, Mac OS and Linux Operating Systems
- Configuration and troubleshooting skills with Networks, Computers and Printers.
- Knowledge in the infrastructure of network operations, and databases
- Programing skills using Python, C++, and Java
- Skills in website creation using Hyper Text Markup Language (HTML), CSS and JavaScript
- Excellent Computer skills in Microsoft Office
- Knowledge in Adobe Creative Suite Design and Blog Management
- Fluent in Spanish and Japanese with basic understanding in French
- Extremely motivated, energetic, focused and ready to accomplish tasks in an efficient and timely manner