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# How to implement and configure the CDP resources in a website

#### Goal

The goal of this documentation is to explain how to implement the Consumer Data Platform tags and scripts in a website to start collecting the consumer data coming from page view, page clicks and web forms, with consents for each purpose, following the GDPR requirements.

# **Requesting Access to CDP**

To get access into CDP, send an e-mail to Consumer Data Squad (consumerdatasquad@ab-inbev.com) with subject "CDP access request" attaching the CDP Access Request spreadsheet proper filled.

#### **Roles and Responsibilities**

Is up to the zone determine who is responsible to implement all steps of the CDP integration.

Local Solutions are the owners of the process. If your zone works with a draftLine, the draftLine Team can implement all the work requested in this playbook.

If your zone works with a 3<sup>rd</sup> Party Vendor (agencies or developers), the Local Solutions is responsible to inform the necessary steps to integrate your website with CDP, align timelines and send all the technical documentation (CDP Playbook, customized CDP Tag).

## **Customizing and Installing CDP JavaScript Tag**

In order to collect consumer's digital behavior, we will need install the CDP JS into your Tag Manager platform. This section provides a step-by-step guide on how to generate, customize and install CDP JavaScript using a Tag Manager platform.



### **Customizing CDP Tag**

The latest version of CDP Tag can be customized and downloaded <u>here</u>. To create a new tag for your website, just click on "Create Tag" and fill out some information in the tag generator. If the tag is already created and you just want to edit, please search for your website on the list. You can filter the list to make your search easier:

Search tags					
Zone	*	Country	*	Brand	*

But, if you want to create a new one, just click on "Create Tag" and follow the instructions below:

- zone: first you need to select your zone on the list
- country: select your country on the list
- **brand:** we have a list with many brand names suggestion. Please try to find your brand name on the list. If you can't find it hit the button "Contact Us" and send a email to <a href="mailto:consumerdatasquad@ab-inbev.com">consumerdatasquad@ab-inbev.com</a> and we can create the brand for you in the list.
- **category:** choose the category that describes best your website. The description of each category you can find below:
  - Beer Brand Website: for beer brand pages
  - NAB Brand Website: for non alchoholic brands (Ex: Pepsi)
  - Other Brand Website: for near beer brands (Ex: Skol Beats / Spiked Seltzer);
  - Institutional Website: for the institutional ones like ab-inbev.com
  - Experiential Website: specific for experiential campaigns
  - Promotional Website: for promotional campaigns
  - <u>Eco</u>mmerce
  - <u>Loyalty Program</u>
- **campaignName:** if the website belongs to a specific campaign or is a hot-site, you can inform the campaign name (i.e.: Superbowl 2020, Skol Verão, Bud PL). This field is optional.;



- **campaignId:** if you campaign has a specific ID, you can inform in this field. Its also optional
- website URL: paste the full URL of your website with the slashes. Ex: www.budweiser.com/promotion

After fill all fields the system will automatically generate both tags for you: development tag and production tag. If your website still on development, just download the development version. Otherwise, if the site is live, download the production one.

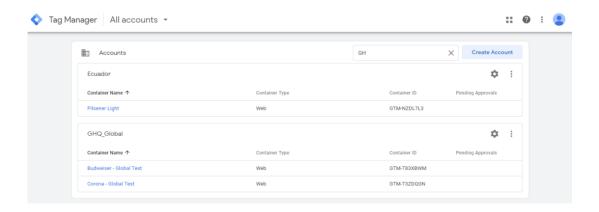
#### **Javascript Codes**



#### **Installing CDP Tag using GTM**

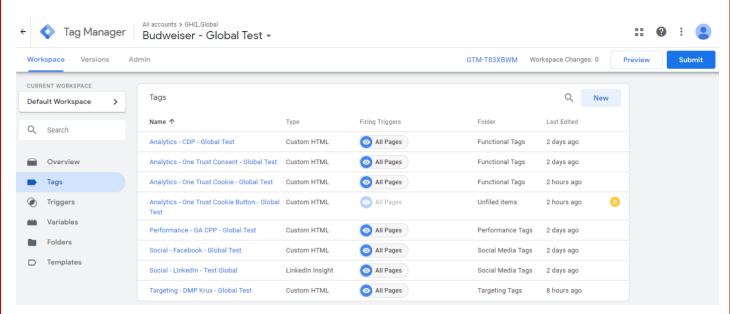
To install the CDP Tag properly, follow the steps below:

 On Google Tag Manager, search for your website's Account and Container Name:

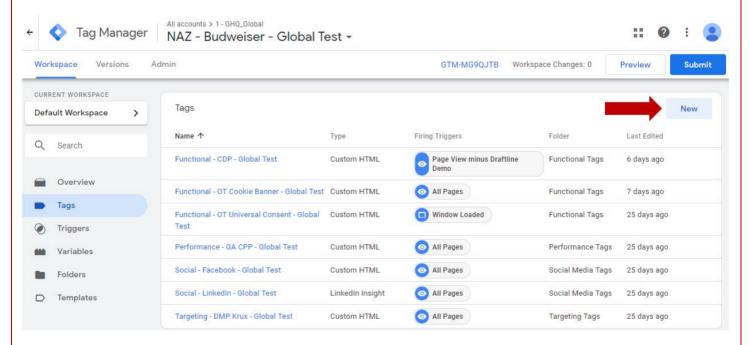


**2.** On your Container's workspace, select **Tags** menu. The **Tags** screen appears:



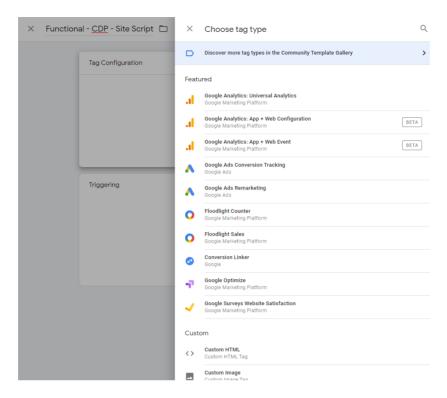


3. On Tags menu, click the New button:

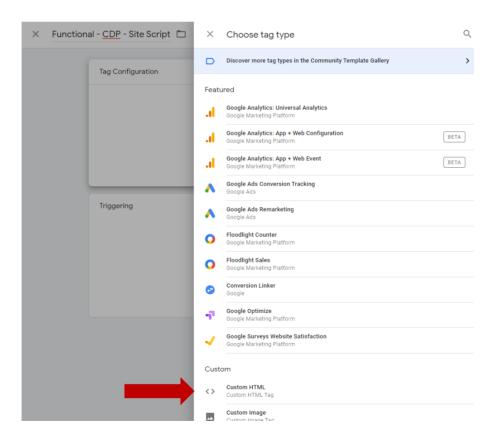


**4.** Change the tag name following Google Tag Manager name convention provided by the Global Team (**Functional – CDP – Site Script**), then click **Tag Configuration** menu. The **tag type** screen appears:



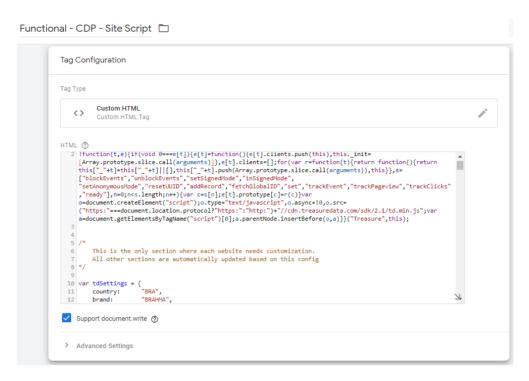


#### 5. Select Custom HTML in the Custom section:

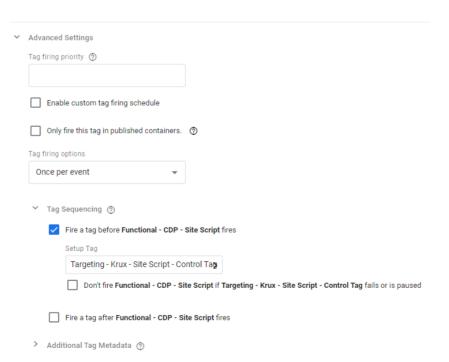




**6.** Paste the previously customized JS script in the HTML field:



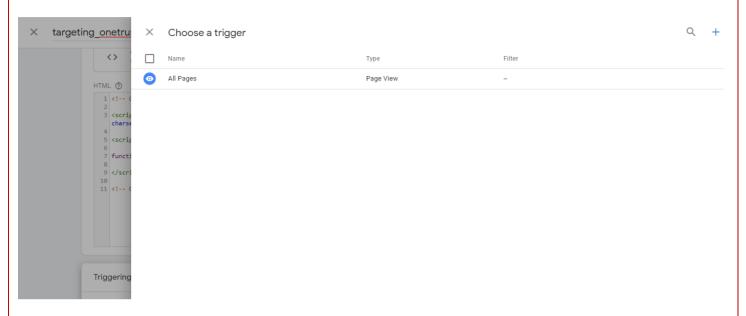
7. In the **Advanced Settings** menu, make sure CDP tag fires **AFTER** Krux DMP tag, if a Krux DMP tag exists. To do this, when setting up CDP tag, in **Advanced Settings**, click on **Tag Sequencing**, check **Fire a tag before** and select **Krux tag**:



\*\*\*Note: this step is **APPLICABLE ONLY IF** your website have a **Krux DMP Tag**, if NO, you can move to **step 8** directly.



**8.** Now, click **Triggering** menu. The **Choose a trigger** menu appears. Select **All Pages**:

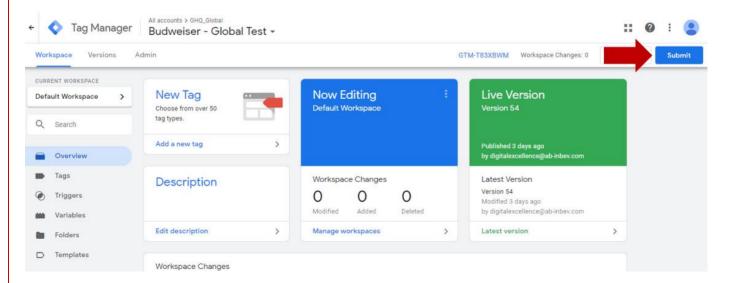


9. Click Save Button.

### Publishing a new container version:

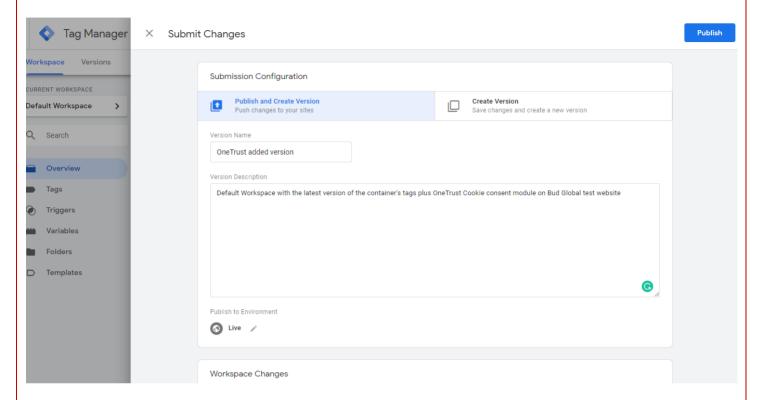
After installing CDP Tag, you will need publish a new version of your website's container in Google Tag Manager.

**1.** On Default Workspace screen, click on Submit button. The Submit Changes screen appears:

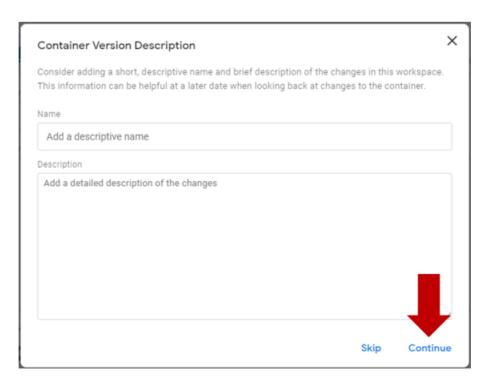




2. Fill in the Version Name and Version Description according Google Tag
Manager governance guide, then click Publish button. The Container Version
Description screen appears:

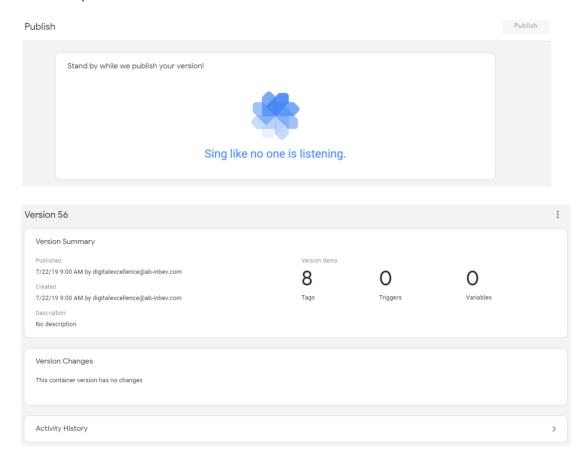


**3.** Fill in the fields with the proper **version name** and **description**, the click **Continue** button:





**4. GTM** will publish a new version:

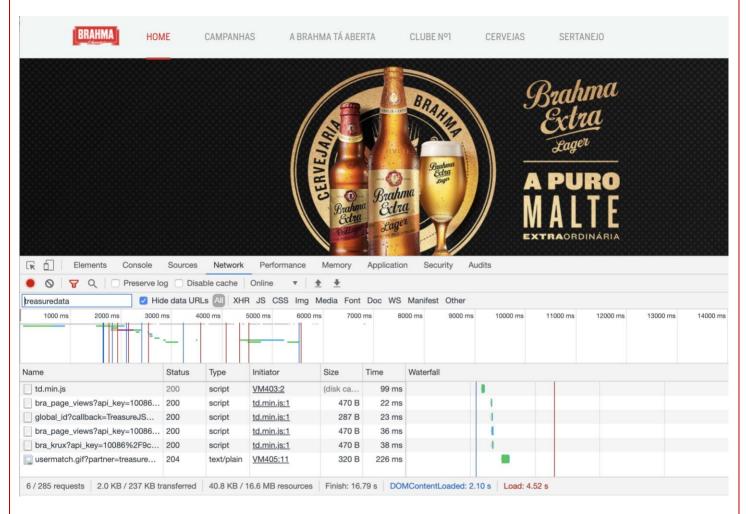


# How to confirm CDP Tag is working

To confirm if CDP Tag is collecting data from your website, follow the steps below:

- 1. Open Chrome Developer Console (View -> Developer -> Developer Tools);
- 2. Access the website you already tagged;
- 3. In Developer Console, go to "Network" tab;
- **4.** Search for **treasuredata** in the Filter. There should be four items returned (see below for the example on cervezapoker.com). This is how you know CDP has been deployed successfully.





If you do not see them, try reloading the web page without closing the Developer Console.

Version	Author	Date	Description of Version  Main or important changes since previous version
v5	Panayote Neto	December 17 <sup>th</sup> , 2019	Final version of CDP Implementation playbook v.5
V5.1	Panayote Neto	January 20 <sup>th</sup> , 2020	Added NODEJS code example in Appendix section
V5.2	Luiz Gama		Changes on the JS generation
V5.3	Luiz Gama	May 28 <sup>th, 2020</sup>	Changes on the JS generation