

# Cristian Robinson

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## SKILLS AND AREA OF EXPERTISE

- Excellent ability to communicate with customers, co-workers, and outside organizations.
- Ability to coordinate multiple teams of employees to achieve multiple related and unrelated tasks.
- Ability to handle multiple projects within a high stress environment while completing each within a given deadline.
- Independent problem solving and research skills.
- Maintain and organize a clean work environment in order to have optimal work conditions.
- Proficient in Microsoft Office Suite.
- Ability to quickly learn and adapt to new applications & programs and utilize them to their fullest potential.
- Ability to analyze and adapt to the ever changing issues and environments
- Python, Java, HTML, CSS

## EDUCATION

### University of Denver Coding Boot Camp

November 2019 - June 2020

## EXPERIENCE

### Account Manager, Towne Park (Saint Joseph Hospital)

#### Towne Link Champion

Denver, Colorado January 2019 - Present

Overseeing the valet operation of the main hospital, ER department, Radiation Oncology center, and Cancer Center  
Managing staff in charge of PBX operations and general garage maintenance.

Daily duties include but are not limited to managing event and class schedules, managing vehicle claim records, financial performance of the account, client relations, and maintaining guest satisfaction results.

### Healthcare Account Manager, Towne Park

Salt Lake City, Utah October 2018 - January 2019

Overseeing the healthcare facilities in and around Salt Lake City (Primary Children's Hospital, St Mark's Hospital, LDS Hospital, Park City Medical Center, Alta View Clinic, Lakeview Hospital and Ogden Regional Medical Center).

Duties include but are not limited to managing the financial performance of the accounts, ensuring the daily operations of each facility are being completed to the standards and expectations of both Towne Park and the on site client, and directly managing the associates at each location.

### Lead Guest Service Coordinator, Towne Park (Rose Medical Center)

Denver, Colorado and Salt Lake City, Utah July 2012 – October 2018

Ascent Certified

Ensuring that the Valet service operates smoothly and effectively to not only provide a service to the patrons of the hospital, but to also maintain a high quality appearance of the hospital that the team represents.

Provide support to Employee and Surgical Concierge, and Patient Transport Services.

Nurture a strong and healthy relationship between the staff, faculty, and physicians of the facility on behalf of Towne Park.

### Administrative Support, Elevation Solutions

Denver, Colorado June 2017 - November 2017

Provide technical and administrative support to sales consultants on a variety of platforms including, but not limited to 1password, Google Drive, Salesforce, Harvest, Salesforce IDE, Slack. Additionally performing routine banking processes.

### Sarah Hostetter, LCC (seasonal)

Lakewood, Colorado February 2011 - May 2014

initial input of client data using both organizer and original documents for data