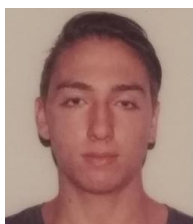


PERSONAL INFORMATION

Vlad Vulpe



 Estacadei 9, 06602 Bucharest (Romania)

 +40772253263

 vulpevlad12@gmail.com

Sex Male | Date of birth 10/08/1998 | Nationality Romanian

WORK EXPERIENCE

07/05/2018–01/09/2018

Website maintenance

Auto Accesorii S.R.L, Bucharest (Romania)

- Adding new products on the website (Auto100.ro)
- Updating Merchandise prices

15/07/2019–Present

Customer service representative

Teleperformance Romania-Xfinity Mobile U.S.A., Bucharest (Romania)

Strategic sales knowledge

International sales support

Payment processing

Credit card processing

Multi-line phone talent

Customer care experience

EDUCATION AND TRAINING

12/09/2013–15/07/2017

Technician in Economics Study

High School of Economics Study "Costin C. Kiritescu", Bucharest (Romania)

01/10/2018–Present

University of Economics Study in Bucharest, Bucharest (Romania)

Faculty of Administration and Public Management

05/05/2017–01/08/2017

Volunteer

Proedus, Bucharest (Romania)

PERSONAL SKILLS

Mother tongue(s)

Romanian

Foreign language(s)

English

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
C1	B2	B2	B2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills Good communication skills gained through my experience as an Customer Care Representative

Organisational / managerial skills I like to work with a team, because as a team we are more powerfull

Job-related skills
Strategic sales knowledge
International sales support
Sales Expertise

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Independent user	Independent user	Independent user	Independent user	Proficient user

Digital skills - Self-assessment grid

- **Microsoft Excel**
- **Microsoft Word**
- **Microsoft Power Point**
- **Adobe Photoshop CS6**
- **VideoPad Editor**

Driving licence AM, B1, B, BE

ADDITIONAL INFORMATION

I'm an open person, sociable, creative and empathetic. The quality that defines me the most is optimism. I'm also a quick learner and I love doing new things.

Height-183 cm

Weight-79 kg

Hands Range-195 cm