

PERSONAL INFORMATION



Anne - Marie Alexandra Badea

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Sex Female | Date of birth 17/01/1998 | Nationality Romanian

WORK EXPERIENCE

10/02/2015–12/07/2015

Cashier

Kfc, Amesbury (United Kingdom)

- Stocking products
- Managing customer's complains
- Taking orders
- Receiving suppliers

15/06/2016–Present

Cashier

KFC, Paphos (Cyprus)

- Relations with suppliers
- Taking orders
- Handling customer's complains
- Stocking products
- Stocking at the end of the month
- Training the new employees
- Cross training

PERSONAL SKILLS

Mother tongue(s)

Romanian

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
Greek	C2	B2	C2	C2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills

- Handling customer's complains very good
- Good communication skills with co-workers
- Excellent communication skills with children and elderly
- calm and pleasant while working under pressure

Organisational / managerial skills

- Leadership - responsible for a team of 9 people
- Good communication and teaching skills being responsible for training new staff

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Independent user	Basic user	Independent user

Digital skills - Self-assessment grid