

# George Florin Miu

**30/08/1995**

Bucharest

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## Work Experience

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### **Quality Checker**

Range Distribution Centre - Bristol

February 2019 to October 2019

- Observing and monitoring production operations and equipment to ensure conformance to specifications
- Inspecting sample materials or assembled parts for defects and deviations from specifications
- Preparing online customer orders and dispatching them
- Inspecting the products before leaving the warehouse
- Random products and orders checks
- Recording the results of the inspections through test reports
- Delivering feedback to first line managers

### **Housekeeping Supervisor**

Hilton Gatwick Airport - Crawley

October 2018 to February 2019

- Training housekeepers on cleaning and maintenance tasks
- Overseeing staff performance on a daily basis
- Checking rooms and common areas, including stairways and lounge areas for cleanliness
- Motivating Room Attendants and Floor Porters to achieve the highest standards of cleanliness and service in the rooms, corridors, offices and public areas
- Monitoring and replenishing cleaning products stock including floor cleaner, bleach and rubber gloves
- Attention to detail and meticulous use of proper safety procedures

**Sales Representative**

Fossil Store - Bucharest

August 2016 to September 2018

- Presenting the Fossil brand products directly to customers
- Preparing customers special orders
- Managing the store presentation and sales floor
- Arranging the store marketing and visual merchandising
- Cashier and stock control operations
- Focusing on monthly store targets
- Delivering a good customer support
- Creating an unforgettable customer experience

**Telemarketing Agent**

Studio Moderna - Bucharest

February 2015 to July 2016

- Customer Service Skills to manage customer needs
- Inbound and Outbound activities
- Promoting the company brands, products and services
- Manage own performance to reach high sale targets
- Persuading, convincing and influencing, while maintaining a good customer service
- Ability to question the customer effectively to understand their needs with a polite and attentive telephone manner
- The desire and potential to work under pressure in a competitive and fast paced environment

## Team Leader

Field Star - Bucharest

December 2013 to January 2015

- Guiding a group of employees to complete their projects
- Supervising the employees while informing customers about our services
- Opening brands activation programmes to give customers samples of our products
- Training a group about the health and safety procedures

## Education

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### Student in Management

University Dimitrie Cantemir - Bucharest

September 2017 to July 2020

## Skills

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Communication	Teamwork
Ability to Work Under Pressure	Marketing
Decision Making	Problem solving
Time Management	Microsoft Office
Self-motivation	Management
Conflict Resolution	Critical thinking
Leadership	Adaptability

## Languages

English - advanced

French - beginner

## Additional Information

I manage my personal business in Romania, six serviced apartments on the beach.