PERSONAL INFORMATION

Aurelian Ionut Constantinescu



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Sex Male | Date of birth 11/10/1988

WORK EXPERIENCE

05/2019–09/2019 Bartender/waiter

Hotel Danieli, Caorle (Venezia) (Italy)

Giorgio Rosso (348 7487121)

as a bartender:

- -take orders from hotel guests;
- -serve customers quickly:
- -charge the cost of drinks to the hotel room, adding it to the final bill host.

as a waiter

- -prepare the breakfast buffet, then set up the restaurant for lunch and then for the dinner (cleaning, setting the tables according to a specific mise en place);
- -at the end of the dinner, prepare the breakfast room for the next day.

07/2018-08/2018

Bartender/waiter

Hotel Edera, Caorle (Venezia) (Italia)

-as a waiter: preparing the breakfast buffet, cleaning the tables for breakfast, lunch and dinner -as a bartender: take drink orders, prepare them, serve at the tables and close the order

03/2018-06/2018

Promoter

Zürich/Dublin/London

- -greeting and approaching the guests of the mall in a very respectful manner
- -presenting and making small demonstrations of our products
- -closing the sale

04/2017-08/2017

Bar Waiter

Edelweiss and Gastro Ltd, Cruise ship (Switzerland)

- -consistently offer professional, friendly and engaging service, as soon as the guest entered in the lounge area
- -taking orders, serving them, bussing tables and running small bites when requiered
- -assist guests regarding all beverage menu items in an informative and helpful way
- -ensure consistent bar presentation and cleanliness
- -utilize appropriate stemware/glassware as required by company standards, polish glassware, stock bar supplies to par levels, etc.
- -have full knowledge of beverage lists and promotions
- -possess an extensive knowledge of premium liquor, wine, and beer offered
- -have full knowledge of all menu items, garnishes, contents and preparation methods

02/2016-05/2016

Shop salesperson

Soap&Co, Berlin (Germany)

- -greeting and approaching the guests of the mall in a very respectful manner
- -presenting and making small demonstrations of our products
- -receiving their feedback regarding the presented items



-closing the sale in the cash machine if the guest was impressed and wanted to buy something from us

12/2014–12/2015 Bartender, bar-waiter

Courtyard by Marriott WTC, Abu Dhabi (United Arab Emirates)

Serving the clients of the hotel that were coming in the poolside area, with anything desired by the client, from freshly squeezed juices to some refreshing cocktails and even small bites. Taking care of them on the whole duration of their stay, assisting them in the most respectful manner in any issue that may occur, until their departure.

01/2014-08/2014 Head Wa

Head Waiter, Chief of restaurant

Touristic Resort Mona, Busteni (Romania)

Head Waiter in a 3-stars countryside hostel in the heart of the mountains, servicing a varied clientele from diverse market segments and geographical areas. One of my main responsabilities was to make sure that every client leaves from the restaurant satisfied and pleased thanks to all demands from breakfast, lunch and dinner throughout the day.

EDUCATION AND TRAINING

22/09/2016–02/10/2016 Youthpass Sports&Arts Ability

Comitato d'Intesa, Belluno (Italy)

15/09/2014-26/09/2014

Training Course Erasmus+, "THINK OUTSIDE THE BOX - THINK SUSTAINABLE"

Kostanjevica na Krki (Slovenia)

10/2008-06/2012

Business Administration Degree

Valahia University, Targoviste (Romania)

Trade, Tourism and Services Economy

09/2004-07/2008

Petru Cercel Highschool, Targoviste (Romania)

Deep knowledge of romanian and foreign languages and geography

PERSONAL SKILLS

Mother tongue(s)

Romanian

Foreign language(s)

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
C1	B2	C1	C1	B2
B2	B2	B1	B1	B2
A2	A2	A1	A1	A2

English Italian German

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user Common European Framework of Reference for Languages - Self-assessment grid

Communication skills

- Good ability to adapt to multicultural environments, gained through my work experience abroad;
- Good communication skills gained through my experience as sales agent and learned in school
- -Ability to work collaboratively with hotel service team in providing exceptional customer service



Job-related skills

- Sense of organisation (experience in logistics) -Good experience in project or team management
- -Good command of quality control processes, paying atention to small details that matters.

Digital skills

	SELF-ASSESSMENT					
Information processing	Communication	Content creation	Safety	Problem- solving		
Independent user	Proficient user	Basic user	Basic user	Independent user		

Digital skills - Self-assessment grid