

# SCUTARU ALEXANDRU

Receptionist - SC RADENTI CAT & FOOD SRL, Brasov

Age 30 from Braşov

## Contact details

**Email:** alex209575@yahoo.com **Tel:** +40732082145

Address: Strada 13 Decembrie

## About me

A position in a company where I can highlight my professional skills.

Up to date with technology, one of my hobby is to watch and analize reviews about mobile platforms, smartphones, OS, hardware & software specs and much more.

## **Professional experience**

Experience by departments

Office / Back-office / Secretarial: 1 year

Client Service / Call Center: 1 year and 7 months

Other: 5 months

Tourism / Hotel staff: 2 years and 3 months
Administrative / Logistics: 1 year and 3 months

Advertising: 1 year and 8 months

Apr 2017 - present

Receptionist - SC RADENTI CAT & FOOD SRL, Brasov

1 year and 10 months

Brasov | Tourism / Hotel staff | Tourism

Reception - 3\*\*\* pension in Brasov

Acquired skills and knowledge:

Primary accounting, asi front desk, booking, receptionist, saga

Net salary: 1800 RON

Apr 2015 - Sep 2015

Receptionist - SC PARTY HOLIDAY SRL, Constanta

6 months

1 year

Constanta | Tourism / Hotel staff | Tourism

- keep records of all telephone, fax numbers and addresses that are brought to its attention in different ways;
- kindly provide the information requested by tourists;
- archiving the handwritten documents, faxes sent and received in order;
- preparation of the arrival and departure announcement sheets;

Acquired skills and knowledge:

reception

Net salary: 2000 RON

Mar 2014 - Feb 2015

Receptionist - Short Stay Amsterdam NL SRL

ABROAD | Office / Back-office / Secretarial | Tourism

- the distribution of the rooms according to the requirements of the clients;
- performing certain special services, such as phone calls for waking guests, sending messages, etc.
- efficient organization of the rooms in the unit;

- contacting banks and / or exchange offices;
- providing guests with informations in English;
- ensuring that the hotel's single entry register is kept;
- ensuring the hotel's central telephony activity;

#### Acquired skills and knowledge:

reception

#### Jan 2013 - Jan 2014

#### Advertising - Aydin BV Netherlands

1 year and 1 month

ABROAD | Advertising | Advertising / Marketing / PR

advertising / SEO for an internal transport company in the Netherlands

#### Acquired skills and knowledge:

advertising and promotion

### Sep 2011 - Nov 2012

#### Database help desk - Studio Crollari Roma IT

1 year and 3 months

ABROAD | Administrative / Logistics | Services

accountancy data entry statistics balances

#### Acquired skills and knowledge:

Accounting

Net salary: 1200 EUR

## May 2010 - Jul 2011

#### Customer Service Wind Italia - SC Wind Infostrada Telecomunicazioni S.P.A Italia SRL

1 year and 3 months

ABROAD | Client Service / Call Center | Call-Center / BPO

technical support for a telecom company

## Acquired skills and knowledge:

communication and relationship skills

#### Sep 2008 - Dec 2008

#### call center representative - SC CGS SA

4 months

Brasov | Client Service / Call Center | Call-Center / BPO

Providing the necessary information for prepay and postpaid Orange Romania's customers.

Net salary: 750 RON

#### Oct 2007 - Mar 2008

## advertising distribution - S.C 121 Marketing S.R.L

6 months

Brasov | Other | Advertising / Marketing / PR

commercials distributor

#### Apr 2005 - Nov 2005

### political interviews operator - S.C Eurodata S.R.L

8 months

Brasov | Advertising | Advertising / Marketing / PR

political interviews operator

Net salary: 600 RON

## **Education**

#### 2003 - 2008

#### Undergraduate - Brasov Mircea Cristea Technical College

Electrotechnician | Brasov

College with technological profile.

## **Skills**

## General skills

antiirus, Backup, Bios, Google Adwords, Google Analytics, Google Docs, internet & email, Microsoft Excel, Microsoft Word, web design, web technology, Browsers, Microsoft Windows

#### Skills from work experience

communication and relationship skills, Accounting, advertising and promotion, reception, Primary accounting, asi front desk, booking, receptionist, saga

# Foreign languages

English - Advanced, Italian - Medium, Bulgarian - Beginner

## Other info

#### Qualifications

Electro technician Degree

acquired on Jun 2008

#### **Hobbies**

pc hardware & software