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CREWING AND MANNING AGENCY

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PERSONAL INFORMATION

MARIAN - NICOLAE GHIȚĂ



📍 Str. Aleea Dornelor, nr. 6, bl. D3, et. 2, ap. 10, Vatra Dornei, SUCEAVA

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Sex male | Date of birth 06/12/1987 | Nationality romanian

WORK EXPERIENCE

july 2019 – present

Waiter

Casa di David – Vatra Dornei

<http://www.casadidavide.ro/despre.html>

Main activities and responsibilities: Prepare restaurant tables with special attention to sanitation and order. Attend to customers upon entrance. Present restaurant menus and help customers select food/beverages. Take and serve orders. Answer questions or make recommendations for complementary products.

november 2017 – june 2019 **Bartender – Waiter**

Monmouth Kitchen – Raddison Blu Edwardian – LONDON – UK

<http://www.monmouthkitchen.co.uk/>

Main activities and responsibilities: Stocking the bar, preparation of syrups and infusions, making cocktails. Take orders from and serve food and beverages to patrons. Perform consistent check-ins with patrons to ensure satisfaction and address complaints swiftly. Answer questions about the menu and make recommendations when appropriate or requested. Prepare appetizers, salads, and cold dishes. Assist a team of hosts and hostesses by greeting, seating, and thanking customers. Communicate with kitchen staff directly and via computers.

june 2016 – october 2017 **Engineer C.N.T.E.E. TRANSELECTRICA S.A.**

Suceava 400/220/110/20 kV electrical power station

<http://www.transelectrica.ro/web/tel/home>

Main activities and responsibilities: Organizing and controlling the electricity transmission activity within the NPS (national energy system). Ensuring the safety of operation of high, medium and low voltage installations.

Acquiring new knowledge and skills, taking into account the superior level to the Suceava power electrical station.



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august 2013 – may 2016 Engineer C.N.T.E.E. TRANSELECTRICA S.A.

Focsani Vest 220/110/20 kV electrical power station

<http://www.transelectrica.ro/stbacau>

Main activities and responsibilities: Performing the transport of electricity through the lines and electrical stations in its own management in conditions of economic efficiency and maximum safety. Operating and monitoring the facility from the central control room SCADA system.

september 2009 – november 2009 Apprentice Operations Technician

Combined Heat and Power facility - CHP- Vatra Dornei, Suceava

Main activities and responsibilities: Identifying and reporting plant defects, observations and anomalies that may affect the safety of the site or operation of the plant. Managing and maintaining the upkeep of the wood pellet line, bagging line and boilers. Relevant documentation to be kept up to date regarding cleaning the machines, maintenance records, compliance of the materials that we are producing and site safety.

EDUCATION AND TRAINING

2011 – 2013 MASTER'S DEGREE in the field of Applied Engineering Sciences (ISCED 6)

UK Framework levels: RQF Level 7 / SCQF Level 11 / CQFW Level 7

POLITEHNICA University of Bucharest – Faculty of Energetics

Principal subjects / occupational skills covered: Automation of energy processes; Data acquisition and transmission systems; Computerization of energy processes; Modeling and simulation of FACTS devices; Mathematical programming applied in energy process optimization.

2007 – 2011 BACHELOR'S DEGREE – ENGINEER in the field of industrial Data Processing (ISCED 5A)

UK Framework levels: RQF Level 6 / SCQF Level 10 / CQFW Level 6

POLITEHNICA University of Bucharest – Faculty of Energetics

Principal subjects / occupational skills covered: Electrical equipment; electrical power stations; Electric machines and drives; Automation regulation theory; Modeling and simulation software systems; Microprocessors and microcontrollers; Modeling of electro-energetic systems theory; Electronic circuits; Renewable sources, etc.

2003 – 2007 "Ion Luca" Theoretical Lyceum, Vatra Dornei, Suceava County, Mathematics- Informatics Intensive profile



PERSONAL SKILLS

Mother tongue

romanian

Other languages	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C2	B2	B2	B2
Italian	C1	C1	B2	B2	B1
German	A1	A1	A1	A1	A1

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

Job-related skills:

- Strong customer service skills, including assessing customer needs, adhering to quality standards, evaluating customer satisfaction, and making the proper adjustments or corrections.
- Excellent active listening skills and ability to give my complete attention to patrons during busy times.
- Demonstrated service orientation; always looking for opportunities to serve patrons and assist other employees.
- Effective at multiple point of sale software systems.
- Patient and compassionate when serving patrons, making them feel at home at the establishment in which they are eating.
- Solid background in organizing other wait staff and hosts, coordinating my responsibilities to ensure a smooth flow of service.

Organisational / managerial skills:

- Verbal Communication.
- Customer Service.
- Resolve Conflict.
- Teamwork.
- Persistence.
- High Energy.
- Sell to Customer Needs.

Computer skills:

- Microsoft Office™; SCADA; PACiS – Schneider Electric; AutoCAD; Neplan; Matlab.

Competences:

- Passion for hospitality; knowledge about The seven steps of service excellence;
- Aiesec summer school;
- Volunteering;



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Interests:

- Travels;
- Sports;
- Reading.

Driving licence: UK driving licence.

The documents are available on request. For more information, please contact me.