
CRISTIAN RAMIREZ

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PROFESSIONAL SUMMARY

Effective at highlighting and informing on concerns to public through outreach and relevant studies. Skilled in research, well-organized, and enthusiastic with good communication and problem-solving skills. Highly committed to ensuring quality of services and eager to contribute to team success through hard work and attention to detail.

SKILLS

- Teamwork
- Adaptability and Agility
- Problem Solving
- MS Office
- HTML ,CSS, JavaScript
- Communication
- Active Listening
- Problem Solving
- Bilingual [Spanish]
- Able to lift 60 lbs
- Ability to quickly assess large amounts of information and data
- Excellent laboratory skills
- Writing reports

WORK HISTORY

FC Associate L , 10/2019 to Current

Amazon – Rialto, CA

- Verified quantity and description of materials received by checking merchandise against packing list
- Transferred inventory to and from target destinations using forklifts and other transportation vehicles
- Maintained accurate inventory records to provide data for use in audits and completion of order requests
- Loaded merchandise into specific packages suited for product dimensions
- Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues
- Conducted new employee training, provided ongoing monitoring, and evaluation
- Inspected job sites and completed in-depth reports outlining safety concerns and corrective recommendations

Waiter/cashier, 02/2019 to 06/2020

South Milwaukee Cafe – South Milwaukee, WI

- Used correct cleaning, sanitizing and food handling procedures to maintain optimal protections for customers
- Stayed up to date on menu changes to offer current and accurate information, answer questions and help customers select optimal meal choices based on individual preferences

- Handled customer complaints professionally, resolving issues through diplomatic acknowledgment and commitment to service
- Collaborated with kitchen staff to correctly update customers on unavailable dishes and wait times

Warehouse Packer, 07/2019 to 09/2019

American Jerky Company – Ontario, CA

- Created shipping labels to complete daily order processing
- Maintained clean, trash-free workspaces to maximize productivity and safety
- Promoted customer satisfaction by preparing food according to standard recipes with modifications based on company requirements
- Coordinated daily work strategies, following oral and written instructions to properly move and ship products

Maintenance/Cashier/Waiter, 07/2019 to 09/2019

Hometown Buffet – Rialto, CA

- Operated cash register for cash, check and credit card transactions with 100% accuracy.
- Maintained well-organized restocking areas to avoid blocking aisles or creating safety hazards.
- Stayed up to date on menu changes to offer current and accurate information, answer questions and help customers select optimal meal choices based on individual preferences.
- Applied communication and problem-solving skills to resolve customer complaints and promote long-term loyalty.
- Inspected dishes and utensils for cleanliness, sending back to be washed again when necessary.
- Assisted with kitchen prep work to help operations run smoothly and meet customer needs.

EDUCATION

Certification in Full-stack Web Development : Full-stack Web Development , Expected in 10/2020

University of California, Riverside - Riverside, CA

Bachelor of Science: Biology, 12/2018

California State University - San Bernardino - San Bernardino, CA

High School Diploma: 06/2013

Eisenhower Senior High School - Rialto, CA

CERTIFICATIONS

- Basic Life support certified
- CPR/First Aid with AED certified