

Cristian Herrera

IT Help Desk

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Code: github.com/cristiandherrera

Social: linkedin.com/in/cristiandherrera

CERTIFICATION

Cisco - CCNA

In Progress

SKILLS

Operating Systems: Windows 10, MacOS, Linux (Debian , Ubuntu)

Software: Microsoft Office 365 (Word, Excel), Version Control (Git), Shell Scripting (Bash)

Programming Languages: JavaScript, Python, Java, HTML, CSS, XML

Database Systems: Microsoft-SQL, SMSS, Windows SQL Server, MongoDB

Project Management Tools: Kanban Boards (Trello), AGILE (Jira), Scrum

EXPERIENCE

Freelance Web Development - ([My Website](#))

Independent based in Los Angeles County

Aug 2020 - Current

- Designed and developed websites for clients using HTML, CSS, JavaScript.
- Collaborated with clients to understand their needs and translate them into functional and visually appealing web solutions.
- Bug tested technical issues and repaired code, ensuring smooth website functionality.
- Created user-friendly documentation, including FAQs and readme files, enhancing user support.

Production Assistant

Bonfire Films of America

Sept 2018 - Mar 2021

- Supported the production team by coordinating schedules, organizing materials, and assisting in various aspects of the production process.
- Communicated effectively with team members, addressing concerns and providing timely updates.
- Resolved minor technical issues in equipment, minimizing downtime and ensuring uninterrupted production.

Retail Service Specialist

O'reilly Auto Parts

Apr 2017- Aug 2018

- Assisted customers in identifying their automotive needs, providing product recommendations, and ensuring a positive shopping experience.
- Utilized strong interpersonal skills to communicate complex technical information in an accessible manner to customers with varying levels of expertise.
- Handled cash transactions accurately and managed inventory to ensure products were readily available.

PROJECTS

Google Maps Android App - ([GitHub](#))

Android map applications

Live April 2023

- Collaborated with college peers in a team environment to design to create an Android application.
- Lead and designed a custom XML layout for a navigation drawer that served as the focal point of the app's user interface, enabling seamless navigation between sections, menus, and screens.

EDUCATION

— Antelope Valley College

Sept 2022 - Current

AA in Computer Information Science (In Progress)

Relevant Coursework: Intro into Programming / Assembly Language and Computer Architecture