

# CRISTIAN CASTRO

**Location:** Nashville, TN

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**Personal Website:** <https://cristianfcastro13.github.io/Portfolio/>

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## PROFILE

Computer Science undergraduate with a minor in Mathematics, seeking an internship in IT support, systems administration, software engineering, or data analysis. Experienced in troubleshooting hardware/software across Windows, macOS, and Linux environments. Proven ability to quickly learn complex systems, manage technical configurations, and leverage strong communication and leadership skills gained through extracurricular roles.

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## EXPERIENCE

### Computer Science Student

Trevecca Nazarene University | Nashville, TN

Sep 2020 - Present

- Troubleshooted and resolved a wide range of technical issues, including complex hardware problems (cable systems, computer components) and software/hardware issues on internal Windows and macOS systems.
- Ensured system integrity by configuring Linux virtual machines, managing FTP permissions, and implementing security policies based on general standards.
- Developed LAMP stack on various CentOS virtual machines installed on an RHEL Type-1 Hypervisor and created detailed documentation for setup and configuration processes.
- Managed relational databases with the use of SQL.
- Completed various programming assignments demonstrating excellent problem-solving and documentation skills. All of these can be publicly found on my personal website.

### Director of Marketing and Communications

Trevecca Nazarene University | Nashville, TN

May 2023 - Oct 2024

- Led a marketing team of 4 students in planning, strategizing, and executing promotional initiatives for university events.
- Managed team logistics, including planning meetings, assigning roles, and automating task tracking using project planners to improve efficiency.
- Coordinated cross-departmentally with Student Development, the University Chaplain, the official campus channel producer and other campus entities to ensure unified messaging for events and other publicity needs.
- Improved team efficiency and knowledge transfer by analyzing workflows, redistributing responsibilities, and creating comprehensive procedural guides, ensuring smooth transitions and freeing up director-level time for strategic oversight.

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## SKILLS

### Technical Skills:

Hardware Troubleshooting, Technical Support, Software Troubleshooting, Operating Systems (Windows, macOS), System Administration (Basic), User Support, Problem Solving, Virtualization, Microsoft Office Suite, Microsoft Excel, Basic Python scripting, MySQL, Data Structures, Algorithms, Java, Linux, HTML, CSS, JavaScript

### Soft Skills:

Communication, Team Dynamics, Team Coordination, Budget Management, Detail, Leadership, Flexibility, Process Improvement, Documentation

### Languages (all at a native level):

English, Spanish, Italian

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## EDUCATION

### Bachelor's Degree in Computer Science

Trevecca Nazarene University | Nashville, TN

Aug 2025

### Minor Degree in Mathematics

Trevecca Nazarene University | Nashville, TN