

THE FUTURE OF IDENTITY ONLINE

We would greatly appreciate it if you could take 10 to 15 minutes to answer these questions. Your participation is invaluable to us. Please rate your opinion on the following questions:

1. Do you have a mobile wallet on your phone?

☐ Yes ☐ No

2. Do you believe digital wallets are a more secure way to authenticate?

☐ Yes ☐ No ☐ I don't know

3. What method do you prefer to authenticate a wallet?

Password ☐
Fingerprint ☐
PIN ☐
Facial recognition ☐
Other ☐

4. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?

☐ Pay (no adv) ☐ Free wallet (with adv)

5. Who should drive the design of your mobile wallet?

☐ Government ☐ Big tech ☐ No preference

6. To what extent should users be able to control their online identity documents, such as passports or identity certificates?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

7. To what extent would you like to use a digital wallet to present certificates such as work permits, university degrees, and health records?

☐ 1 ☐ 2 ☐ 3 ☐ 4

Never Always

8. To what extent would you be comfortable linking your biometric data to your online identity?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?

☐ 1 ☐ 2 ☐ 3

Never Always

10. To what extent do you consider digital wallets more secure to promote individual rights?

☐ 1 ☐ 2 ☐ 3 ☐ 4

Less Secure Secure

11. Would you like to move your personal data between wallets?

☐ No ☐ Yes ☐ Sometimes

12. To what extent would you like to use a wallet to give consent to legal documents?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

13. Entities should be able to reliably prove their identity, for example by using their national identity card?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

14. How much do you trust governments systems and algorithms to issue digital identities?

☐ 1 ☐ 2 ☐ 4 ☐ 5

No Trust Full Trust

15. Would you like a long-lived digital identity?

☐ Yes ☐ No

16. An identity must be based on open standards?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

18. Governments should be able to decide to whom you can prove your identity online?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

19. To what extent do you think users should have unrestricted access to their identity information?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

20. How comfortable do you rate your experience using different identity technologies?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

No comfortable Very comfortable

