

THE FUTURE OF IDENTITY IN EUROPE

We would greatly appreciate your taking 2 minutes to answer these questions. Your participation is precious to us. Please rate your opinion on the following questions:

1. Do you have a mobile wallet on your phone?

☐ Yes ☐ No

2. Do you believe digital wallets are more secure than traditional physical wallets?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Less secure More secure

3. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?

☐ Yes ☐ No ☐ Sometimes

4. Social media should require your national identity card to open an account?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree Agree

5. Have you experienced any issues with identity theft or fraud with digital wallets over the last two years?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never an issue Often

6. Do you believe digital wallets are a more secure way to authenticate?

☐ Yes ☐ No ☐ I don't know

7. What method do you prefer to authenticate a wallet?

Password	<input type="checkbox"/> Yes <input type="checkbox"/> No
Fingerprint	<input type="checkbox"/> Yes <input type="checkbox"/> No
PIN	<input type="checkbox"/> Yes <input type="checkbox"/> No
Facial recognition	<input type="checkbox"/> Yes <input type="checkbox"/> No
Other (list)	

8. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?

☐ Pay (no adv) ☐ Free wallet (with adv)

9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No at all Combine information

10. Who should drive the design of your mobile wallet?

☐ Government ☐ Big tech ☐ No preference

11. Have you ever had to recover your digital wallet due to a lost device?

☐ Yes ☐ No

12. Have you linked your digital wallet to your social media accounts?

☐ Yes ☐ No ☐ Sometimes

13. How much do you trust your government to issue digital identities?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No Trust Full Trust

14. How often do you use multi-factor authentication?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never Always

15. How comfortable do you feel in using your digital identity for government services?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No comfortable Very comfortable

16. Do you use a digital identity to sign legal documents?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never Always

17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree Agree

18. Governments should be able to decide to whom you can prove your identity online (for more safety).

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree Agree

19. To what extent governments should be able to revoke your online passport or other identity certificates?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree Agree

20. Would you rather pay for more privacy in your identity?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree Agree