

THE FUTURE OF IDENTITY IN EUROPE

We would greatly appreciate it if you could take 10 to 15 minutes to answer these questions. Your participation is invaluable to us. Please rate your opinion on the following questions:

1. Do you have a mobile wallet on your phone?

☐ Yes ☐ No

2. Do you believe digital wallets are a more secure way to authenticate?

☐ Yes ☐ No ☐ I don't know

3. What method do you prefer to authenticate a wallet?

Password ☐
Fingerprint ☐
PIN ☐
Facial recognition ☐
Other ☐

4. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?

☐ Pay (no adv) ☐ Free wallet (with adv)

5. Who should drive the design of your mobile wallet?

☐ Government ☐ Big tech ☐ No preference

6. To what extent should governments be able to control your online passport or other identity certificates?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

7. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?

☐ 1 ☐ 2 ☐ 3 ☐ 4

Never Always

8. Do you think it is an issue to link your biometric data to your online identity?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?

☐ 1 ☐ 2 ☐ 3

Never Always

10. Do you believe digital wallets are more secure than traditional physical wallets?

☐ 1 ☐ 2 ☐ 3 ☐ 4

Less Secure Secure

11. Have you ever moved, or would you like to move your digital data from your wallet to another device?

☐ Yes ☐ No ☐ Sometimes

12. Do you use a digital identity to sign and give consent to legal documents?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

13. Entities should be able to reliably prove their identity, for example by using their national identity card?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

14. How much do you trust your government to issue digital identities?

☐ 1 ☐ 2 ☐ 4 ☐ 5

No Trust Full Trust

15. Do you believe that your identity must be long-lived?

☐ Yes ☐ No

16. An identity must be based on open standards?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

18. Governments should be able to decide to whom you can prove your identity online?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disagree Strongly Agree

19. How often do you use multi-factor authentication to access your identity data?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Never Always

20. How comfortable do you feel in using your digital identity?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

No comfortable Very comfortable

