

THE FUTURE OF IDENTITY IN EUROPE

We would greatly appreciate it if you could take 10 to 15 minutes to answer these questions. Your participation is invaluable to us. Please rate your opinion on the following questions:

1. Do you have a mobile wallet on your phone?

☐ Yes ☐ No

2. Do you believe digital wallets are more secure than traditional physical wallets?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Less secure **security and protection** More secure

3. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?

☐ Yes ☐ No ☐ Sometimes **existence and representation**

4. Social media should require your national identity card to open an account?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree **verifiability and authenticity** Agree

5. Have you experienced any issues with identity theft or fraud with digital wallets over the last two years?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never an issue **privacy and minimal disclosure** Often

6. Do you believe digital wallets are a more secure way to authenticate?

☐ Yes ☐ No ☐ I don't know

7. What method do you prefer to authenticate a wallet?

Password ☐ Yes | ☐ No
Fingerprint ☐ Yes | ☐ No
PIN ☐ Yes | ☐ No
Facial recognition ☐ Yes | ☐ No
Other (list)

8. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?

☐ Pay (no adv) ☐ Free wallet (with adv)

9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No at all **interoperability** Combine information

10. Who should drive the design of your mobile wallet?

☐ Government ☐ Big tech ☐ No preference

11. Have you ever had to recover your digital wallet due to a lost device?

☐ Yes ☐ No **persistence**

12. Have you linked your digital wallet to your social media accounts?

☐ Yes ☐ No ☐ Sometimes **portability**

13. How much do you trust your government to issue digital identities?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No Trust **transparency** Full Trust

14. How often do you use multi-factor authentication?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never **access and availability** Always

15. How comfortable do you feel in using your digital identity for government services?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
No comfortable **usability and consistency** Very comfortable

16. Do you use a digital identity to sign legal documents?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Never **consent** Always

17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree **cost** Agree

18. Governments should be able to decide to whom you can prove your identity online (for more safety).

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree **decentralization and autonomy** Agree

19. To what extent governments should be able to revoke your online passport or other identity certificates?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree **ownership and control** Agree

20. Would you rather pay for more privacy in your identity?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
Disagree **standard** Agree