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| THE FUTURE OF IDENTITY IN EUROPE We would greatly appreciate your taking 2 minutes to answer these questions. Your participation is precious to us. Please rate your opinion on the following questions: **1. Do you have a mobile wallet on your phone?** Yes  No **2. Do you believe digital wallets are more secure than traditional physical wallets?** 1  2  3  4  5   |  |  | | --- | --- | | Less secure | More secure |  **3. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?** Yes  No  Sometimes **4. Social media should require your national identity card to open an account?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **5. Have you experienced any issues with identity theft or fraud with digital wallets over the last two years?** 1  2  3  4  5   |  |  | | --- | --- | | Never an issue | Often |  **6. Do you believe digital wallets are a more secure way to authenticate?**  Yes  No  I don’t know **7. What method do you prefer to authenticate a wallet?** Password  Yes |  No  Fingerprint  Yes |  No  PIN  Yes |  No  Facial recognition  Yes |  No  Other (list) …………………………………………………………… **8. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?**  |  |  |  | | --- | --- | --- | | Pay (no adv)  Free wallet (with adv) **9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?** 1  2  3  4  5   |  |  | | --- | --- | | No at all | Combine information | | |  | **10. Who should drive the design of your mobile wallet?** Government  Big tech  No preference **11. Have you ever had to recover your digital wallet due to a lost device?** Yes  No **12. Have you linked your digital wallet to your social media accounts?** Yes  No  Sometimes **13. How much do you trust your government to issue digital identities?** 1  2  3  4  5   |  |  | | --- | --- | | No Trust | Full Trust |  **14. How often do you use multi-factor authentication?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **15. How comfortable do you feel in using your digital identity for government services?** 1  2  3  4  5   |  |  | | --- | --- | | No comfortable | Very comfortable |  **16. Do you use a digital identity to sign legal documents?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **18. Governments should be able to decide to whom you can prove your identity online (for more safety).** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **19. To what extent governments should be able to revoke your online passport or other identity certificates?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **20. Would you rather pay for more privacy in your identity?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree | |