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| THE FUTURE OF IDENTITY IN EUROPE We would greatly appreciate it if you could take 10 to 15 minutes to answer these questions. Your participation is invaluable to us. Please rate your opinion on the following questions: **1. Do you have a mobile wallet on your phone?** Yes  No **2. Do you believe digital wallets are more secure than traditional physical wallets?** 1  2  3  4  5   |  |  | | --- | --- | | Less secure | More secure |  **3. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?** Yes  No  Sometimes **4. Social media should require your national identity card to open an account?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **5. Have you experienced any issues with identity theft or fraud with digital wallets over the last two years?** 1  2  3  4  5   |  |  | | --- | --- | | Never an issue | Often |  **6. Do you believe digital wallets are a more secure way to authenticate?**  Yes  No  I don’t know **7. What method do you prefer to authenticate a wallet?** Password  Yes |  No  Fingerprint  Yes |  No  PIN  Yes |  No  Facial recognition  Yes |  No  Other (list) …………………………………………………………… **8. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?**  |  |  |  | | --- | --- | --- | | Pay (no adv)  Free wallet (with adv) **9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?** 1  2  3  4  5   |  |  | | --- | --- | | No at all | Combine information | | |  | **10. Who should drive the design of your mobile wallet?** Government  Big tech  No preference **11. Have you ever had to recover your digital wallet due to a lost device?** Yes  No **12. Have you linked your digital wallet to your social media accounts?** Yes  No  Sometimes **13. How much do you trust your government to issue digital identities?** 1  2  3  4  5   |  |  | | --- | --- | | No Trust | Full Trust |  **14. How often do you use multi-factor authentication?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **15. How comfortable do you feel in using your digital identity for government services?** 1  2  3  4  5   |  |  | | --- | --- | | No comfortable | Very comfortable |  **16. Do you use a digital identity to sign legal documents?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **18. Governments should be able to decide to whom you can prove your identity online (for more safety).** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **19. To what extent governments should be able to revoke your online passport or other identity certificates?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree |  **20. Would you rather pay for more privacy in your identity?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Agree | |