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| THE FUTURE OF IDENTITY IN EUROPE We would greatly appreciate it if you could take 10 to 15 minutes to answer these questions. Your participation is invaluable to us. Please rate your opinion on the following questions: **1. Do you have a mobile wallet on your phone?** Yes  No **2. Do you believe digital wallets are a more secure way to authenticate?**  Yes  No  I don’t know **3. What method do you prefer to authenticate a wallet?** Password  Fingerprint  PIN  Facial recognition  Other **4. Would you rather pay for a digital wallet, or do you prefer having one for free but being annoyed by advertisements?**  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | Pay (no adv)  Free wallet (with adv) **5. Who should drive the design of your mobile wallet?** Government  Big tech  No preference **6. To what extent should governments be able to control your online passport or other identity certificates?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **7. Do you use a digital wallet for presenting certificates such as work permits, university degrees, and health?** 1  2  3  4   |  |  | | --- | --- | | Never | Always |  **8. Do you think it is an issue to link your biometric data to your online identity?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **9. To what extent would you like your wallet to combine information from your government-issued identity and other non-authoritative sources, such as gym club?** 1  2  3   |  |  | | --- | --- | | Never | Always | | |  | **10. Do you believe digital wallets are more secure than traditional physical wallets?** 1  2  3  4   |  |  |  | | --- | --- | --- | | Less Secure |  | Secure | |  |  |  |  **11. Have you ever moved, or would you like to move your digital data from your wallet to another device?** Yes  No  Sometimes **12. Do you use a digital identity to sign and give consent to legal documents?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **13. Entities should be able to reliably prove their identity, for example by using their national identity card?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Strongly Agree |  **14. How much do you trust your government to issue digital identities?** 1  2  4  5   |  |  | | --- | --- | | No Trust | Full Trust |  **15. Do you believe that your identity must be long-lived?** Yes  No **16. An identity must be based on open standards?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Strongly Agree |  **17. To what extent do you agree that your government should pay for the deployment of the wallet ecosystem (Internet, protocols, regulations, authoritative bodies)?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Strongly Agree |  **18. Governments should be able to decide to whom you can prove your identity online?** 1  2  3  4  5   |  |  | | --- | --- | | Disagree | Strongly Agree |  **19. How often do you use multi-factor authentication to access your identity data?** 1  2  3  4  5   |  |  | | --- | --- | | Never | Always |  **20. How comfortable do you feel in using your digital identity?** 1  2  3  4  5   |  |  | | --- | --- | | No comfortable | Very comfortable | |