**LexisNexis® 2025 Objectives**

## **Objectives Software Engineers (SE II & SE III)**

#### **1️ Accelerate Growth & Innovation**

* **Improve Release Efficiency**
  + Increase **deployment frequency by 20%**.
  + Reduce **lead time for changes by 10%**.
* **Enhance Performance & Reliability**
  + Support **AppShell migration**.
  + Ensure **OCD dark launches** for microfrontend releases.

#### **2️ Drive Operational Effectiveness**

* **Adopt AI in Development**
  + Ensure **18 hours per week** using **AI-based tools (e.g., GitHub Copilot)**.
  + Improve efficiency and **reduce repetitive coding efforts**.
* **Support Platform Stability:**
  + Maintain **Lexis+ AI availability targets at 99.9%**.
  + Proactively resolve **performance issues**.

#### **3️ Improve Customer Experience**

* **Enhance Code Quality & Testing**
  + Ensure **all developed features pass high user story quality metrics**.
  + Reduce the **customer-facing error rate** in Lexis+ 0.02%.
* **Increase Customer Satisfaction**
  + Support initiatives to **increase NPS by 3 points**.
  + Translate **customer feedback into platform improvements**.

#### **4️ Invest in People & Culture**

**Upskilling & Certification**

* Complete **one structured learning program** in:
  + AI, software security, or accessibility.
    - The AI Engineer Course 2025: Complete AI Engineer Bootcamp in UDEMY
* Complete **Contractor Learning Programs** in:
* Complete Level 6 and Level 10 of Solo English Training Platform.
* React & Angular Training.

**Promote Inclusion & Engagement**

* Participate in **mentoring or knowledge-sharing sessions**.