Resume



CRISTIAN SIMIONI

Senior Support Engineer

29 years old

Curitiba, Brazil

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ABOUT ME

Experienced Senior Support Engineer with 9+ years of experience working with high-availability systems. I'm currently working for Atlassian as a Senior Support Engineer responsible for Confluence tickets in the AMER region. Because I've been working in an international environment and have always had to deal with colleagues from other countries, one of my strengths is my ability to communicate effectively with people from various cultures. I'm always enthusiastic about learning and undertaking new challenges.

PROFESSIONAL BACKGROUND

Senior Support Engineer

e-Core / Atlassian

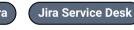
Aug. 2021 - Current

Senior Support Engineer for Confluence application, responsible for resolving customer tickets for the AMER region.

Used skills:



Jira





















Technical DevSecOps Lead

Siemens

Jan. 2019 - Aug. 2021

Install, deliver, and support all Siemens SCADA systems in Brazil; Automate process by using scrips in Perl/Bash and tools like Ansible; Maintain a CI/CD process up and running for continuous integration using Git/Gitlab; Troubleshoot the system by analyzing its code and logs; Merge the developer's code when needed; Keep all virtual machines updated and available on a VMWare vSphere environment.

Used skills:

Bash An

























Full Stack Developer

Siemens

Jan. 2014 - Dec. 2018

Fix bugs and implement new features for Siemens SCADA system using C++, C, Java, Perl, and Qt programming languages.

Used skills:













QA Tester (Intern)

Jan. 2013 - Dec. 2013

Siemens

Execute and automate test books for the Siemens SCADA system; Install and maintain vulnerabilities patches for AIX machines.

Used skills:







Microsoft Access

INTERNATIONAL EXPERIENCES

○ Vienna, Austria Siemens

Nov. 2018 - Dec. 2018

I've been in Vienna for two weeks for a kick-off meeting of the first Siemens ADMS project in Brazil where we discussed how to migrate customer's data from a very old SCADA to Siemens SCADA ADMS.

Medellín, Colombia Siemens

Jul. 2018 - Aug. 2018

I've been in Medellin for one month to support the local team during the project implementation of the very first EMM (Energy Market Management) system of Latin America on XM company.

Nuremberg, Germany Siemens

Nov. 2016 - Dec. 2016

I've been in Nuremberg for six weeks to learn how to install and parametrize the Siemens ADMS solution.

Minnetonka, United States Siemens

May. 2016 - Jun. 2016

I've been in Minneapolis for six weeks for training on the job where I've learned and improved the communication components of Siemens ADMS solution.

PROFESSIONAL TRAINING

© Emotional Intelligence Escola Conquer

2021

Zabbix Foundation
Unirede Treinamentos

2021

VMWare Administration Pontifical Catholic University of Paraná

2018

O GTD – Get Things Done Call Daniel

2018

♦ BEPiD - Brazilian Educational Program for iOS Development Apple

2015/2016

Oracle Administration Softsell

2015

SKILLS

DevSecOps/Infrastructure

Bash

Perl

GitLab

Git

Docker

VMWare

AWS

Operational Systems



EDUCATION

Master's degree in computing with emphasis in Machine Learning

Pontifical Catholic University of Paraná 2013 - 2016

BSc. in Computer Science

Pontifical Catholic University of Paraná 2010 - 2013

LANGUAGES

English (Fluent)

Spanish (Basic)

PAPERS

Answer Quality Prediction in Q&A forums using Data Mining

MILANI, C. S.; PARAISO, E. C ENIAC, p. 193-200, 2015

Prepos Environment: A Simple Tool for Discovering Interesting Knowledge

MILANI, C. S.; CARVALHO, D. R

Iberoamerican Journal of Applied Computing, v. 3, p. 41-52, 2013

Post-processing in KDD

MILANI, C. S.; CARVALHO, D. R Revista de Engenharia e Tecnologia, v. 5, p. 151-162, 2013

HOBBIES

Travel
Run
Soccer