

ALESSANDRA GESUALDI

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Highly self-motivated and curious person seeking a graduate job in Communications. Graduated from Westminster University in London with Master's Degree in International Liaison and Communication. Strong analytical and interpersonal skills developed through academic studies and customer service roles in hospitality. Native speaker in Italian, fluent in both English and Spanish.

KEY SKILLS

Communication

- Acquired how to pre-empt communication challenges and develop strategies to overcome obstacles to successful interactions using real-life simulations in bilingual contexts as key element of my Master.
- Delivered bilingual presentations and prepared written reports as part of my academic assignments.

Analytical

- Enhanced my analytical skills through essay writing and by analyzing social science and humanitarian issues as part of my university assessments, particularly in terms of intercultural communication.

Interpersonal skills and team working

- Demonstrated my ability to foster good working relationships effectively engaging with customers and staff members in a range of work settings as well as for group workshops at university.

Customer service

- Proved high capacities in handling complaints and meeting customers' expectations in an effective way to preserve the reputation of the venue I worked in.

Commercial awareness

- Developed whilst working at IA Trade, researching the food and wine industry in South America and producing competitor analysis reports identifying customer segments.
- Being the main business mediator between the international buyers and European producers of food and wine.

Intercultural sensitivity

- Increased my understanding of different cultures dealing with foreign students in a challenging learning environment and with international colleagues in a multicultural working place.

EDUCATIONAL BACKGROUND

- **International Liaison and Communication Master of Arts (MA) awarded with Merit**

University of Westminster, London, UK

Sep 2017-Sep 2018

- Core modules: International Liaison; Theories and Practice of Global Communication; Intercultural Communication.

- **BA in Translation and Liaison Interpreting (2:1 obtained)**

SSML Gregorio VII, Rome, Italy

Nov 2012-Jul 2015

- Major topics: English and Spanish language with specialist translation and conference interpreting to and from Italian.

WORK EXPERIENCE

- **The Harcourt, fine-dining restaurant in Marylebone, London, UK**
Waitress and Receptionist

Jul 2017-Present

- Provided a high class service to costumers.
- Hosted several fine dining parties in their private dining rooms.
- Enhanced my knowledge in wine and Scandinavian food culture.

- **Internship at IA TRADE (www.wi-fo.eu), Foggia, Italy**

Back-office Export Department

Feb 2017-Jul 2017

- Provided relief support to the export manager in administrative duties.
- Participated in international gastronomic events promoting food and wine and engaging with potential buyers.
- Responsible for coordinating communications with the external partners of the firm.
- Used MailChimp as follow up software and Microsoft Excel for data entry.

- **Free-lance Interpreter and Translator**

Sep 2015-Feb 2017

Notable accomplishments:

- **Leader Med-Transnational Project:**
Translated a Mediterranean Diet project from Italian into English.
- **Court of Justice in Foggia, Italy:**
Provided consecutive interpreting services during penal proceedings in courtroom and examinations in jail being responsible for what having translated.
- **Euromed and Food Gastronomic Fair in Manfredonia, Italy:**
Provided consecutive interpreting services during business meetings.

VOLUNTEER ACTIVITY

Casa del Giovane Emmaus, Foggia, Italy

Spanish and English learning support teacher

2012-2015

- Helped pupils to cope with their studies, particularly learning difficulties during their summer break.

INTERESTS

I am a highly curious and creative person and I love to learn about new topics, socializing and being around people. I am constantly challenging myself to improve and to meet objectives. In my spare time I enjoy traveling and to get new places and cultures to know. I get inspired by *Ted-X* videos and reading about people, stories and social media innovation. My strongest interest is in current international affairs and I am a regular reader of *Internazionale*, among other specialized press. My aim is to pursue a career that combines my inclinations with my knowledge. I am fully committed to accomplish my goals to achieve a successful career path.

References upon request