# Diane Calderon

**User Experience Designer - Research** 

dianelorena@gmail.com (913) 742 - 3218 Ilinkedin.com/in/dianecalderon DFW

# **OBJECTIVE**

Dedicated and motivated student seeking to excel and gain experience in the user experience design and research field in order to make innovative and positive impacts for a company.

#### **EMPLOYMENT**

# **University of Texas at Arlington**

Arlington, TX

Research Assistant

Spring 2018 - Present

#### Heracleia, Human Center Computing

- Assist Phd Students on their research needs multiple sclerosis, nurse burnout, robotic therapy
- Provide assistance with user research interviews
- Provide user experience design knowledge based on Phd students projects
- Assist in event coordination and planning for the Iperform center.

Sabre SouthLake, TX

User Experience Design Internship

av 2017 – Aug 2017

#### Design and Consulting Group

- Brainstormed new ideas and created designs for the retailing and merchandising strategy of a four billion dollar company
- Designed high fidelity mockups and workflows for hotel and distribution customers
- Shadowed several usability testing sessions for different company products.
- Served as lead designer for Sabre's airline executive advisory board; created two
  different products that were demoed to the CLOs of Sabre's top 10 airline customers
- Worked on a business case to fund the development for chatbots for hotel call centers

Sabre SouthLake, TX

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May 2016 - Aug 2016

#### Enterprise Data & Analytics

- Performed user research, created wireframes and delivered high fidelity mockups for internal team marketing website
- Designed high fidelity mockups for an airline to monitor shopping behavior through a dashboard
- Worked on a business case to propose creating an app to maximize revenue on an airline's unbooked seats

### **Center for Mexican American Studies**

Arlington, TX

Graphic Designer

Jan 2016 - Dec 2016

- Created marketing materials such as brochures and handouts
- Designed posters for student events and workshops
- Collaborated with a team to design the center's website

# **AWARDS**

- Study Abroad Scholarship in Paris France, SAI programs, Fall 2017
- International Education Fee Scholarship, University of Texas at Arlington, Fall 2017
- COLA Bill & Tilly Wasson Scholarship, University of Texas at Arlington, Fall 2017
- Foundations Excellence Award, University of Texas at Arlington, 2016
- Arlington Martin Luther King Celebration, Tarrant County College, 2016
- Global Citizenship Alliance ,Salzburg Austria, Tarrant County College, Summer 2015
- Full Ride Foundation Scholarship Recipient, Tarrant County College, 2014 2015
- Dr. Judith J Carrier Scholarship Award Recipient, 2014

# **EDUCATION**

## **University of Texas at Arlington**

Graduating, Spring 2019

# **Visual Communication Design**

Web Design, Graphic Design

Minor in Computer Science

#### **American University of Paris**

Fall 2017 Study Abroad

#### **Tarrant County College**

Graduated May 2016 3.7/4.0 GPA

#### **SKILLS**

- Expert knowledge of Sketch and Adobe Illustrator, Photoshop and InDesign
- Strategy design, layout, typography and branding design
- Wireframing
- User Empathy
- Intro knowledge of prototyping with Invision and high fidelity mockups with Axure
- Usability testing
- User research and interviews, surveys
- Personas and story boards
- Detail oriented, proactive and team worker
- Basic knowledge of HTML, CSS, Java, C, C++
- Intro knowledge to SQL
- Photography
- Collaborative team member including working along with a developers
- Fluent in English and Spanish

### **VOLUNTEER**

# Dallas Give Camp 2016

Collaborated with a team to help the Dallas Police youth foundation refresh their website design as well as build a database to keep track of their students participation in numerous programs dallaspoliceyouthfoundation.org

# Meals On Wheels 2016

Delivered hot and fresh meals to lonely seniors

# **Habitat for Humanity 2015**

Build a house for first time low income homeowners