

# Marketplace Provider Agreement – Individual

Commission + subscription | Stripe Connect

Techsoft Solutions SRL Cluj-Napoca, Cluj County, Romania Email: techsoft@techsoft-solutions.com	Provider Agreement Language: EN 2026-01-17
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## 1. Parties

This agreement is between Techsoft Solutions SRL (Platform) and the Provider (individual guide / self-employed).

## 2. Purpose

Marketplace access for listing/selling services; Platform acts only as intermediary.

## 3. Fees

Commission tiers: Free 15% (no subscription), Pro 10%, Elite 5%.

Subscription tiers (monthly):

- Free: EUR 0 / month
- Pro: EUR 20 / month or 100 RON / month
- Elite: EUR 50 / month or 250 RON / month

Subscription fees are billed monthly in advance. Unless required by law, subscription fees are non-refundable for the current billing period.

## 4. Payments

Stripe Connect split payments; Platform commission via application\_fee\_amount.

## 5. VAT

Provider responsible for VAT on services; Platform responsible for VAT on subscriptions.

VAT for subscriptions (Romania): The subscription is a digital service supplied by the Platform. Romanian VAT is applied where required by law. The Platform may request billing details (including VAT status) for invoicing and accounting. Billing records may be retained for at least 10 years under Romanian accounting rules.

## 6. Cancellations/Chargebacks

Provider defines cancellation; Provider bears chargeback/service dispute responsibility, subject to mandatory law.

## 7. Liability

Provider indemnifies Platform for service-related claims.

## 8. Jurisdiction

Courts of Cluj-Napoca.

## Signatures

This document may be executed electronically and shall be legally binding in accordance with eIDAS Regulation and applicable Romanian law.

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For the Platform

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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For the Provider

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_