Carles Belmonte

SysAdmin / Cloud Engineer

Contact

+34 693 257 863

belmontecarles@gmail.com

Badalona, Barcelona

Profile

Proactive, methodical, and resolute, with eagerness to learn, good communication skills, and teamwork abilities.

- Networking
- Linux
- Docker & Kubernetes (Raw & GKE)
- Git
- Ansible
- Bash, Python & Java
- Google Cloud

Languages

Spanish: Native

Catalan: Native

English: High (C2 Proficiency (CPE))

Certifications

Google Cloud:
- Associate Cloud Engineer
- Professional Cloud Architect (Prep)

Projects

github.com/crlxs/homelab
- My local environment, where I host services for me and my family, develop my projects and test/learn new technologies.

github.com/crlxs/leaguealytics
- WebScraping project using Python and the Selenium Webdriver for analysis and game outcome prediction of professional League of Legends games.

All my projects in my profile
github.com/crlxs

Experience

June 2023 - Present
Concentrix/Webhelp | Barcelona

Google Cloud TSR (Networking)

Technical Solutions Representative for the Google Cloud support project at Concentrix/Webhelp. Offering support to premium enterprise-customers managing their resources within Google Cloud for products like:

- VPC Connectivity
- Network Load Balancing (L4/L7)
- Kubernetes networking (GKE)
- Hybrid Connectivity to on-prem & cross-cloud (Cloud VPN, Cloud Interconnect)
- Cloud/Media CDN (Content caching)
- Cybersecurity (Firewalls, Cloud Armor, WAFs)
- Third party services (NetApp, Cisco, VMWare, Cloudflare...)

Assessment and triage of new cases, root-cause analysis and possible solutions within Google Cloud offerings, collaborating with internal teams like engineers and technical account managers for more complex cases and communicating, within the SLOs, the updates and conclusions to the customers themselves.

January 2023 - April 2023
Deloitte CyberSOC | Barcelona

Junior Delivery Analyst

Level 1 support for cybersecurity related incidents.

- Triage, management and notification of cybersecurity incidents/metrics through Jira/ServiceDesk.
- Initial analysis of alerts with EDR/XDR tools (Crowdstrike) and event collection through SIEM (Splunk and QRadar).

June 2019 - May 2020
Enghouse Interactive | Barcelona

Intern

DUAL modality internship for my CFGS.

- Setup and configuration of their proprietary contact centre software, based on SIP (Asterisk) and WebRTC, as well as technical support for clients.
- Proposal and deployment in production of an NGINX reverse proxy, due to TLS 1.0 end of life and the need to continue publicly exposing a legacy server incompatible with new minimum TLS version requirements (>1.0).

May 2018 - November 2022
Maresme Brewery | Montgat

Bartender

Summer job while studying, in a well known bar/restaurant in the Maresme with a great view of Barcelona called Panoràmic (viupanoramic.cat).

- Bar/restaurant service and order/warehouse management.
- Setting up sound equipment for live performances and DJs.

Education

Salesians de Sarrià | Barcelona

CFGM (Vocational Training) - Microcomputers and Networks
CFGS (Vocational Training) - Systems and Network Administration