

# Cory Romdenne



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<https://cory.romdenne.com>

## Summary

Hi there! I'm Cory, a Salesforce Certified Administrator and a professional problem-solver! With 8+ years of IT experience serving 1,000+ students and 100+ teachers/staff in a public education setting, I know what it means to cater support to a wide variety of end users in an evolving environment. The people I serve consistently note their appreciation for my responsiveness, knowledge, patience and communication skills.

With nearly a decade of work as an administrator of multiple education platforms (student information systems, learning management platforms, curricular content platforms and many others), I have extensive hands-on experience in user management, data management, reporting, user training, system maintenance, documentation and much more.

I'm excited to continue growing in my Salesforce journey — if you're looking for a resourceful, detail-oriented Salesforce Professional who is easy to work with, then we could be a great fit!

## Experience



### **Salesforce Administrator | Trailhead Ranger**

Trailhead by Salesforce

Sep 2020 - Present (6 months +)

Certifications

- Salesforce Certified Administrator

Superbadges (6)

- App Customization Specialist
- Lightning Experience Specialist
- Process Automation Specialist
- Business Administration Specialist
- Lightning Experience Reports & Dashboards Specialist
- Security Specialist



### **IT Support Specialist**

Luxemburg-Casco School District

Dec 2012 - Present (8 years 3 months +)

- Primary IT contact for 100+ staff members and 1,000+ students
- PowerSchool student info system admin, (user & data management, reports & much more!)
- District website manager
- Staff training and overall educational technology integration



### **Head Coach - Varsity Boys Soccer**

Luxemburg-Casco School District

Jul 2017 - Present (3 years 8 months +)

I lead in all aspects of the boys soccer program at Luxemburg-Casco. I help young men play the game the right way and guide them towards personal improvement that will serve them for the rest of their lives.



### **Network Engineer**

JComp Technologies

Jun 2012 - Dec 2012 (7 months)



### **Student Web Developer**

University of Wisconsin-Madison

Sep 2011 - Jun 2012 (10 months)

## **Education**



### **University of Wisconsin-Madison**

Bachelor of Science, Computer Sciences

2008 - 2012

## **Licenses & Certifications**



**Security Specialist Superbadge** - Trailhead by Salesforce



**Lightning Experience Reports & Dashboards Specialist Superbadge** - Trailhead by Salesforce



**Business Administration Specialist Superbadge** - Trailhead by Salesforce



**Salesforce Certified Administrator (SCA)** - Salesforce



**Process Automation Specialist Superbadge** - Trailhead by Salesforce



**Lightning Experience Specialist** - Trailhead by Salesforce



**App Customization Specialist** - Trailhead by Salesforce

## **Skills**

Salesforce Administration • Training • Leadership • HTML • CSS • Java • Javascript • Communication • Coaching