Increasing Agility by Understanding Risk

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Why Puppet?

Velocity

Configuration Management is only part of the solution

The Addison-Wesley Signature Series

Continuous DELIVERY

JEZ HUMBLE, DAVID FARLEY





The Addison-Wesley Signature Series

Continuous Delivery

REGISER SOFTWARE R. HALASER TORROGOR BUILD, TEST, AND EDIRECTIONS OF AUTOMORPHIC

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Software is deployable throughout its lifecycle



TEST, AND THEOREMS PRODUCED BRIDGE ATTOMARDOR

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Priority is keeping the software deployable over new features



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Anybody can get fast, automated feedback on the production readiness of their systems any time a change is made



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Push-button deployments of any version to any environment

Reduces the transaction cost of making change

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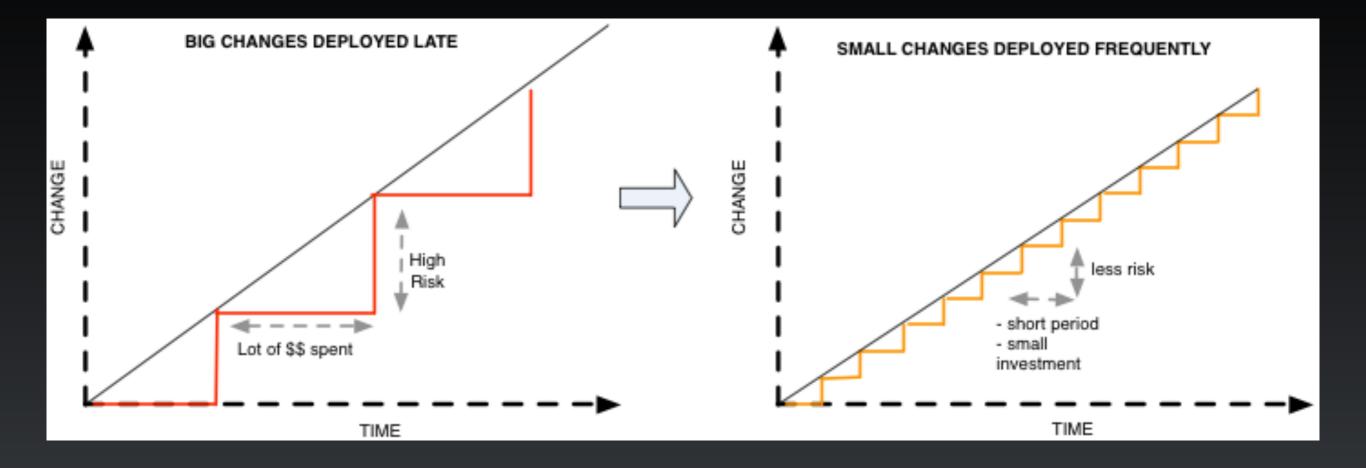
Faster ROI

Reduces the transaction cost of making change

Faster ROI

Reduces Risk

Risk



Concept: John Allspaw

http://blog.vincentbrouillet.com/costs-and-risks-benefits-ofcontinuous-delivery-in-one-picture/

If it hurts Do it more often

Change Management

Change Management

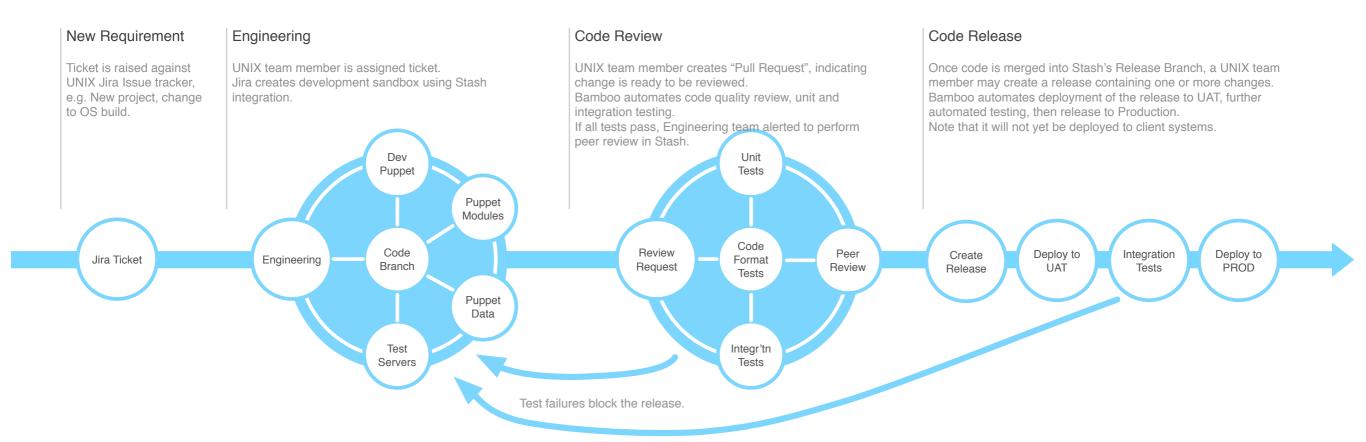
Separation of Duties

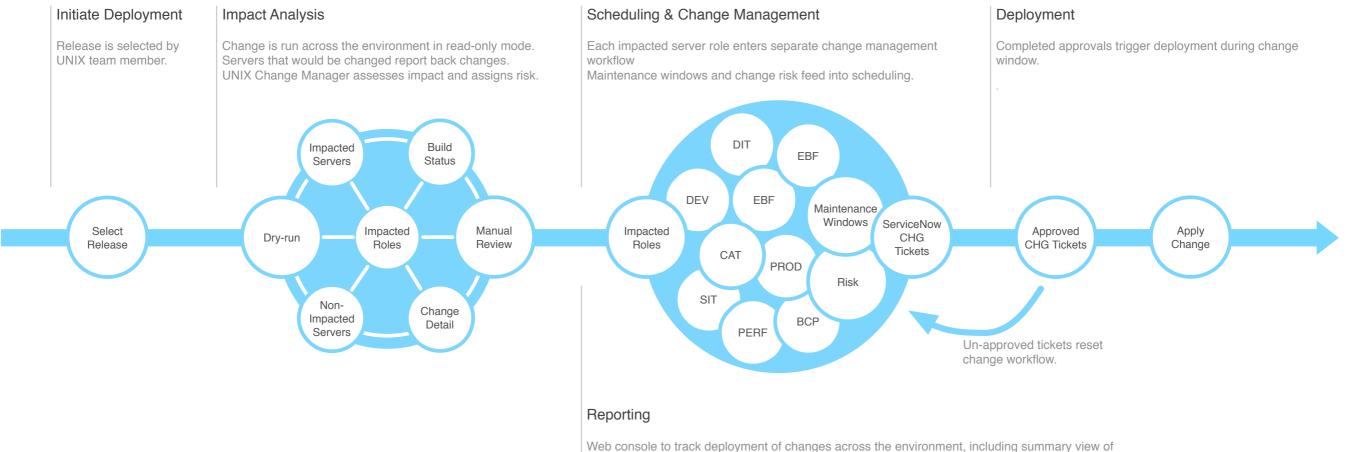
Change Management

Separation of Duties

Audit

An example workflow





health by server role and business area.

New Requirement

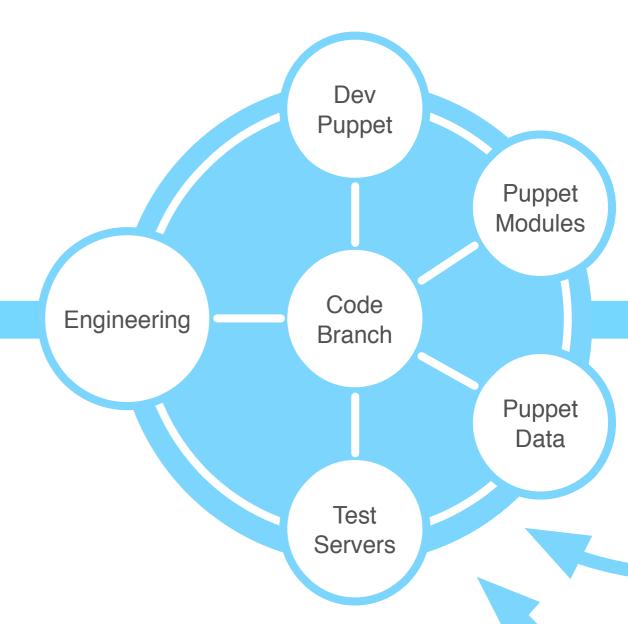
Ticket is raised against UNIX Jira Issue tracker, e.g. New project, change to OS build.

Jira Ticket

Engineering

UNIX team member is assigned ticket.

Jira creates development sandbox using Stash integration.



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Engineering

UNIX team member is assigned ticket.

Jira creates development sandbox using Stash integration.

Code Review

UNIX team member change is ready to be Bamboo automates integration testing. If all tests pass, Engage peer review in Stash

Jira Ticket

Engineering

Code Branch

Dev

Puppet

Puppet Data

Puppet

Modules

Test Servers Review Request

Test failures block the release

et. sing Stash

> Puppet Modules

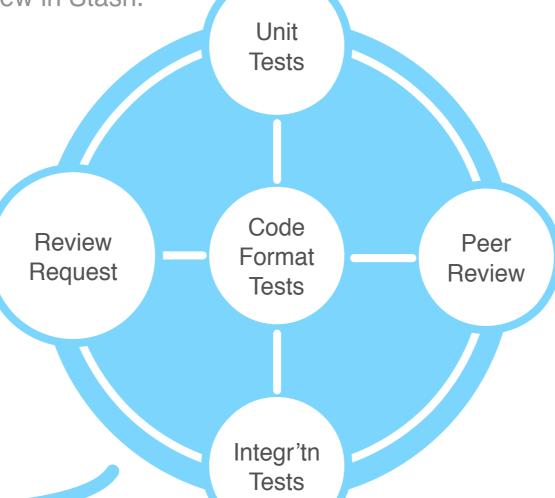
Puppet Data

Code Review

UNIX team member creates "Pull Request", indicating change is ready to be reviewed.

Bamboo automates code quality review, unit and integration testing.

If all tests pass, Engineering team alerted to perform peer review in Stash.



Test failures block the release.

Code Release

Once code is merged int member may create a re Bamboo automates depl automated testing, then in Note that it will not yet be

> Create Release

Deplo UA

Code Release

t", indicating

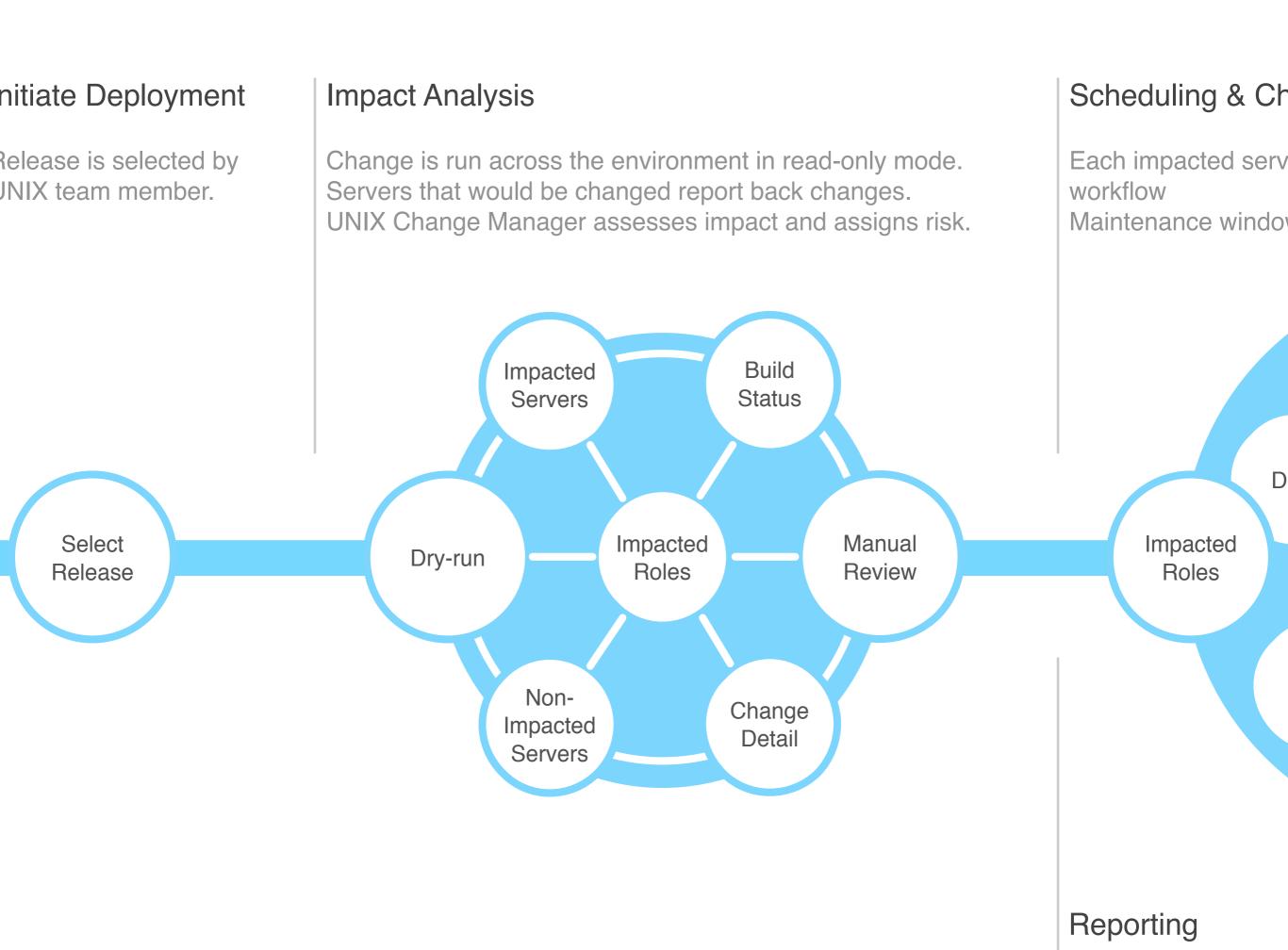
to perform

init and

Once code is merged into Stash's Release Branch, a UNIX team member may create a release containing one or more changes. Bamboo automates deployment of the release to UAT, further automated testing, then release to Production. Note that it will not yet be deployed to client systems.

Peer Review Create Release Deploy to UAT Integration Tests Deploy to PROD

Initiate Deployment Impact Analysis Release is selected by Change is run across the environment in read-only mode. UNIX team member. Servers that would be changed report back changes. UNIX Change Manager assesses impact and assigns risk. Build Impacted Servers Status Select Manual **Impacted** Dry-run Roles Release Review Non-Change Impacted Detail Servers

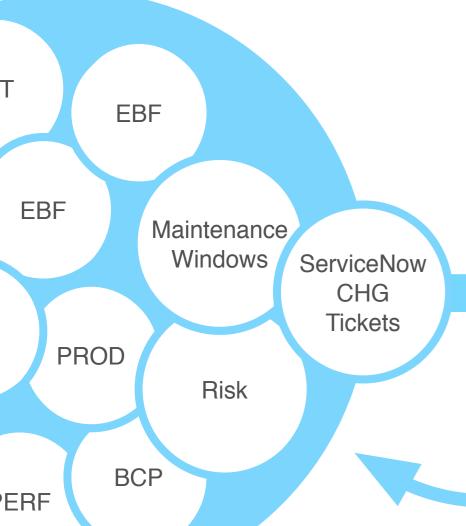


Deployment Scheduling & Change Management read-only mode. Each impacted server role enters separate change management Completed app window. ck changes. workflow and assigns risk. Maintenance windows and change risk feed into scheduling. DIT ld **EBF** us DEV **EBF** Maintenance Windows ServiceNow Manual **Impacted** Approved CHG Review Roles **CHG Ticke Tickets** CAT PROD Risk SIT nge BCP ail PERF Un-approved tickets change workflow.

Reporting

lanagement

nters separate change management nange risk feed into scheduling.



Deployment

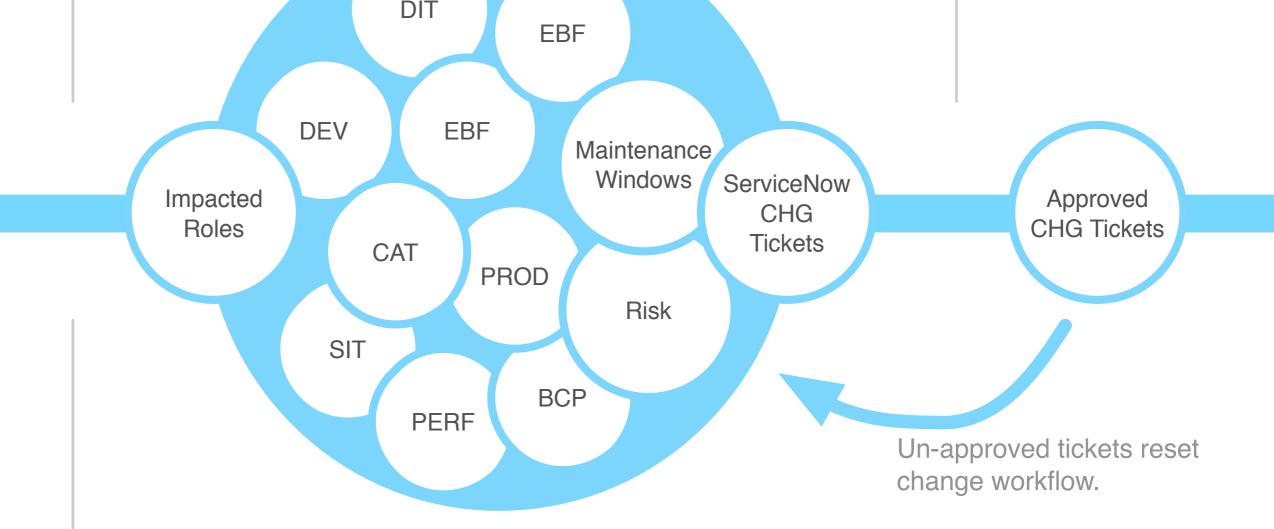
Completed approvals trigger deployment during change window.

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Approved CHG Tickets

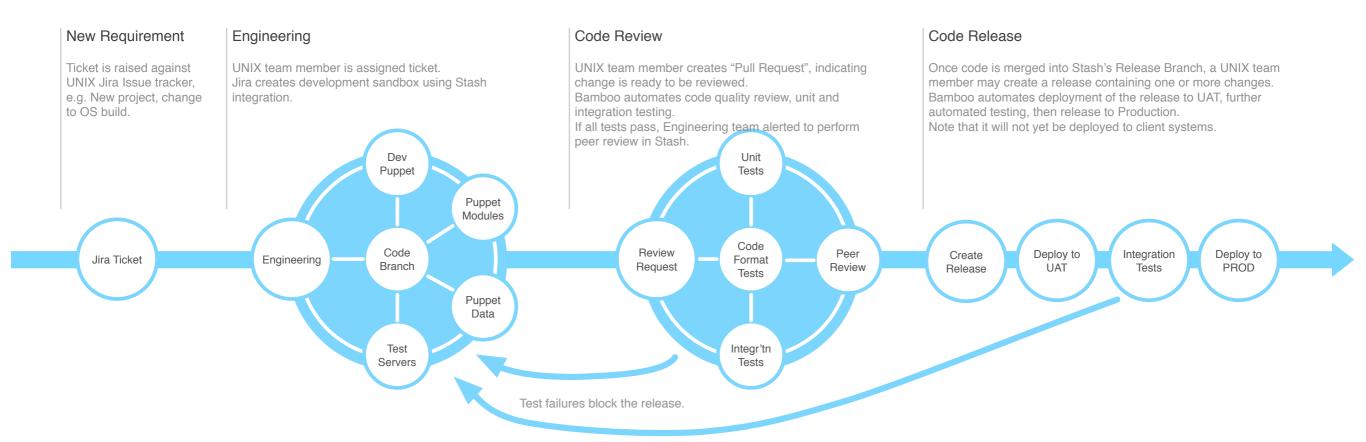
Apply Change

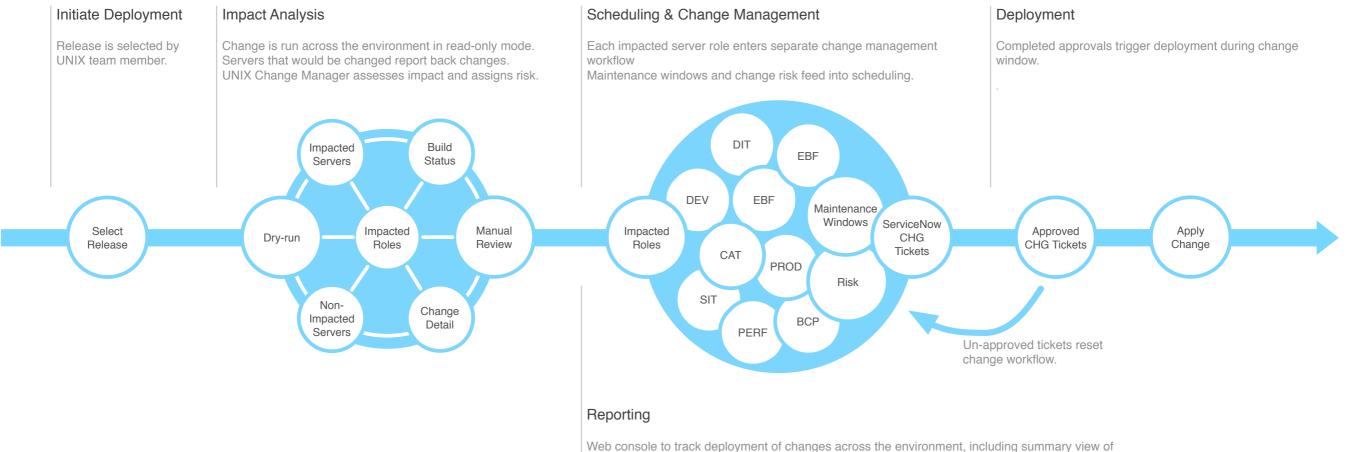
Un-approved tickets reset change workflow.



Reporting

Web console to track deployment of changes across the environment, including summary view of health by server role and business area.





health by server role and business area.



Ben Walding @benwolding



Nagios is red.

Jenkins is blue.

Whoever wrote the test suite, I will find you, and I will you.

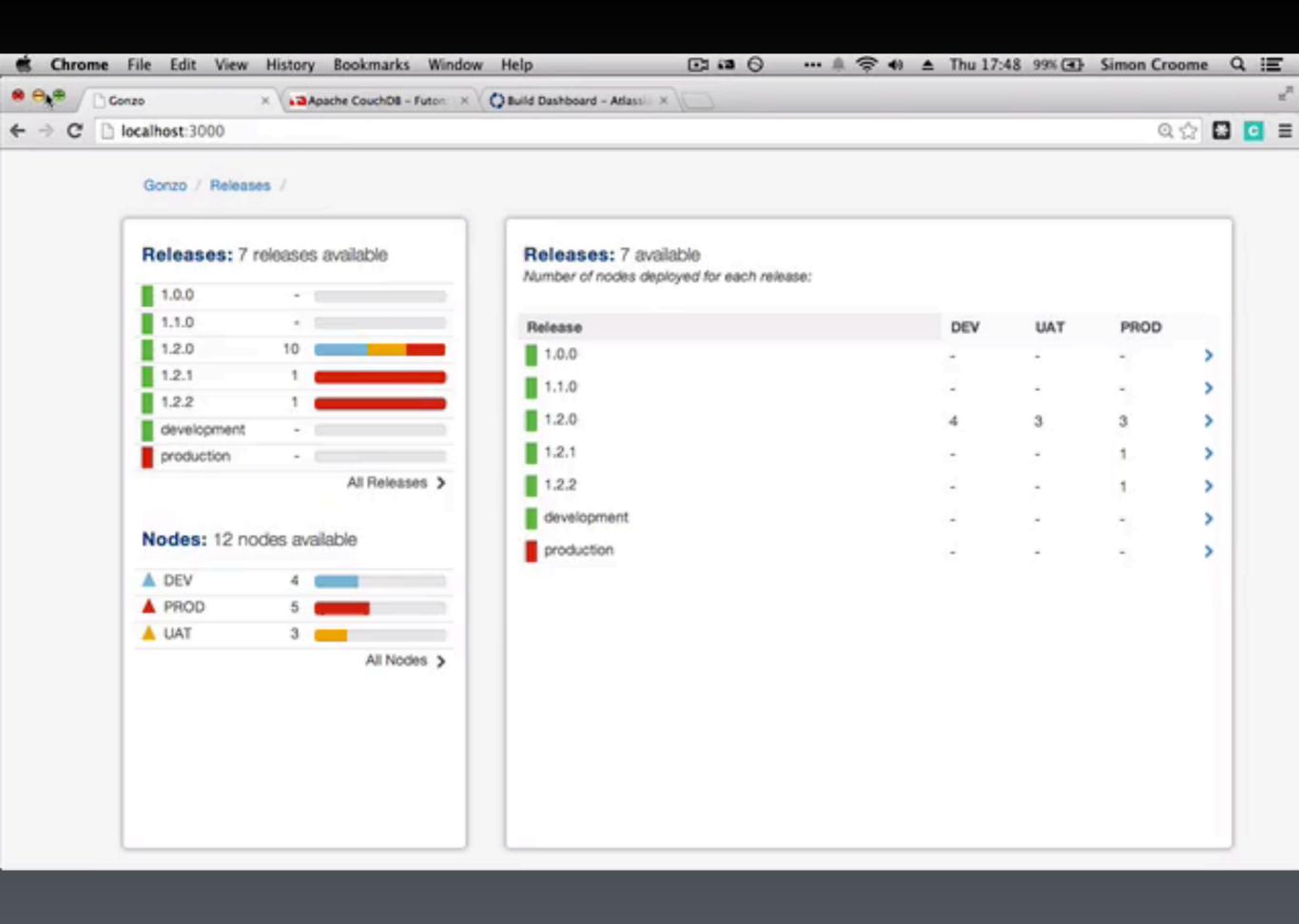
9:02 AM - 15 Feb 2014

278 RETWEETS 154 FAVORITES









Technology Stack

Puppet - Dynamic environments

MCollective - Comms

CouchDB - Reports

PouchDB - Replication to browser

AngularJS - Web interface

Rails - API (to be replaced)

Resque / Redis - Job scheduling

github.com/croomes/gonzo

Questions?