**Bryan Crosnier**

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Application for **Implementation Operations Specialist**

Dear Keeper Security Hiring Team,

I’m excited to apply for the Implementation Operations Specialist role at Keeper Security. With a background rooted in strategic operations, project management, and process optimization, I bring nearly two decades of experience driving efficiency and clarity across implementation and support functions.

At Maxar Technologies, I regularly partnered with operations, engineering, and product teams to analyze workflows, improve tooling, and generate insights through performance metrics. My role often involved reconciling data inconsistencies, creating internal documentation, and facilitating process improvement initiatives—all closely aligned with the core responsibilities of this position.

I’ve worked extensively with enterprise systems and have led cross-functional efforts to refine and scale implementation frameworks. While I haven’t worked directly with ServiceNow, I’ve designed, implemented, and administered multiple Salesforce solutions over 8+ years—supporting the evolution of Sales, Tier 1, and Tier 2 support operations as the company grew. I’m confident I can quickly get up to speed and begin delivering value where it matters most.

I’m energized by the opportunity to support a high-impact implementation team and help deliver scalable internal solutions at a company that’s leading in cybersecurity. I’d love to bring my analytical mindset, collaborative style, and process-focused approach to the Implementation Operations team at Keeper Security.

Thank you for considering my application. I look forward to the opportunity to contribute to Keeper Security’s mission and help elevate internal operations that support secure, effective customer onboarding.

Sincerely,

Bryan Crosnier