**Bryan Crosnier**

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Application for **Implementation Specialist**

Dear Plaid Hiring Team,

I’m excited to apply for the Implementation Specialist role at Plaid. With over 18 years of experience at the intersection of technical implementation, customer operations, and process optimization, I bring a proven track record of driving complex initiatives from concept to launch—often serving as the critical link between strategy and execution.

Most recently, as a Senior Staff Operations Strategist at Maxar Technologies, I led enterprise-level integrations and orchestrated custom implementations, ensuring systems were deployed with precision and scalability. I’ve consistently served as the bridge between engineering, product, and operations—facilitating collaboration across stakeholders while solving mission-critical technical challenges.

My work has included launching new customer platforms, evaluating tools for end user workflow compatibility, and managing cross-functional technical project execution —experiences that align strongly with the Implementation Specialist’s expectations. I’ve also supported projects in real-time roles ranging from strategy consultant to DevOps, depending on organizational needs. My experience enables me to quickly ramp into complex ecosystems, allowing me to make swift and meaningful contributions**.**

I’m passionate about enabling customer success by building repeatable, scalable systems—something that’s central to the success of your Implementation Team. I would be thrilled to bring that energy and adaptability to your clients as they integrate Plaid into their platforms.

Thank you for considering my application. I look forward to the opportunity to contribute to Plaid’s mission of unlocking financial freedom for everyone.

Sincerely,

Bryan Crosnier