

# JUVELYN C. ROSAL



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Status: Will require LMIA and willing to travel to Canada as soon as needed

## **WORK EXPERIENCES**

### **Caregiver (Homecare for Elderly) in DOM Emerik Croatia July 12 2022 up to present**

#### **Duties and Responsibilities:**

- Assisting with personal care such as grooming, bathing, changing the diaper, feeding, dressing, and exercise.
- Maintaining a medication schedule and ensuring the client takes medicine on time.
- Helping the client with shopping.
- Preparing meals according to dietary restrictions.
- Performing necessary housekeeping to maintain a clean-living space.
- Informing family and physician about changes in the client's mental or physical health.
- Performing basic first aid and emergency care during critical situations.
- Providing friendship and emotional support to the client.

### **Security Reception at Sheikh Khalifa Medical City (SKMC) May 2019 to July 2022**

#### **Duties and Responsibilities:**

- Code white responder. Restrained psychiatric patients and conducted body searches for psychiatric patients.
- Escorted and assisted patients to the Emergency Department/ward area for X-ray and MRI.
- Transferred psychiatric patients to Behavioral Science Facility (BSP) by ambulance.
- Kept the office secure by following procedures, monitoring logbooks, and issuing visitor badges.
- Complied with procedures, rules, and regulations on keeping a safe and clean reception area.
- Answered the telephone and provided the information to callers.
- Provided administrative and clerical support like Car Parking Permit records for the staff.
- Encoding paperwork and reports for the supervisor.
- Managed digital and hard copy filing systems.

## **Security Reception at ADNOC (ADCO) January 2011 to January 2019**

### **Duties and Responsibilities:**

- Greeted visitors and assisted high-level clients both internal and external.
- Assist with catering set up and clean up.
- Maintained the presentable appearance of the reception area.
- Created and maintained daily visitor log.
- Occasional data entry and word processing.
- Provided badges to visitors, staff, and maintenance.
- Accommodated special requests from conference center guests such as making copies, sending faxes, etc.
- Answered all calls promptly and professionally and transferred them to appropriate parties or voicemails as requested.

## **Caregiver (Homecare Elderly) at 35 floor Sun Hui Tuen Mun Centre Block 3 New Territories Hongkong December 2006 to January 2009**

### **Duties and Responsibilities:**

- Addressed clients' needs with respect and attention to safety.
- Helped with meal preparation, planning, and grocery shopping.
- Helped clients with physical therapy exercises.
- Administered medication as outlined.
- Assisted clients in their daily living activities, bathed, changed their diapers, and fed them.
- Reported any unusual incidents or behavioral changes.
- Maintained a safe environment for clients.
- Engaged with clients in a manner that promotes their independence and maintains their dignity.

## **ACADEMIC QUALIFICATIONS**

### **Caregiving Course 2021**

PINOY Orient Management Consulting and Training UAE  
704 Mercado Building Electra Street

### **Graduate Associate Hotel and Restaurant Management (HRM)**

Joji Ilagan Career Center Foundation, Inc Business and Tourism  
Davao City, Philippines 2005

## **TRAININGS ATTENDED**

### **Basic Life Support Course (BLS) 2021**

PINOY Orient Management Consulting and Training UAE  
704 Mercado Building Electra Street

**Code White Responders Course 2021**

Sheikh Khalifa Medical City

Medical Science Pavilion (BSP)

Al Karamah St-Al Tibbiya W13-01 Abu Dhabi

**Customer Service Training 2021**

Sheikh Khalifa Medical City

Al Karamah St-Al Tibbiya W13-01 Abu Dhabi