



Mr Lee Crowe
8 Ireton Way
March
Cambridgeshire
PE15 9DN

Bupa
Bupa Place
102 The Quays
Salford
M50 3SP

Membership certificate

Thanks for being a Bupa customer. This membership certificate show **benefits** described in the policy guide that you are covered for including the **allowances** and any specific variations that apply. The Bupa Select policy guide contains all the possible cover under Bupa Select. Your policy does not cover any **benefits** that are not shown in this **membership certificate** or are shown as not covered.

This **membership certificate** should be read together with the Bupa Select policy guide. Some words are in bold type. This is because they have a specific meaning which we explain in the policy guide. Always contact us before you begin any **treatment**.

This certificate is issued to show details of your Bupa cover from your **renewal date**.

Group details

Group sponsor	Compare the Market	Scheme name	Bupa Select
Product name	BUPA Select	Cover option	Participating Network
Group name	Compare the Market	Group number	55313266223
Group contract start date	1 July 2025	Group contract end date	30 June 2026
Date issued	21 July 2025		

Your membership number is:

0334105605

Please quote this whenever you contact us.



Bupa digital account:
Visit **bupa.co.uk** to create an account or download the My Bupa App.



You can contact us by phone on

03456 090444

Lines are open 8am - 8pm Monday to Friday and 8am - 4pm each Saturday. We may record or monitor phone calls.



If you have hearing or speech difficulties, you can use the Relay UK service on your smartphone or your textphone. Visit **www.relayuk.bt.com**



You can also write to us at the above address



Visit us at
bupa.co.uk

Details of everyone covered on this policy

Membership type: Couple

Main member name

Lee Crowe

Date of birth

9 May 1981

Cover start date

1 July 2025

Cover end date

30 June 2026

Underwriting method applied

Non-underwritten

Member name

Jayne Crowe

Date of birth

28 October 1981

Cover start date

1 July 2025

Cover end date

30 June 2026

Underwriting method applied

Non-underwritten

Excess

Who it applies to

Lee Crowe

Jayne Crowe

Excess amount

£100

The excess amount applies to each member individually.

The rolling excess applies once in any 12-month period to **treatment** costs for **eligible treatment**. We apply the excess to claims in the date order in which **treatment** is received and not in the order in which we process claims.

Cover details

Finding out what is wrong and being treated as an outpatient

Service	Policy guide section	Cover	Notes
Direct Access service	How to get treatment and claim	Yes - for muscles, bones and joints Yes - for mental health Yes - for cancer symptoms	for further details, and the age limits that apply, see bupa.co.uk/direct-access or contact us

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
outpatient consultations, therapies and diagnostic tests	1.1, 1.2, 1.4	Yes	paid in full
outpatient physiotherapy	1.2	Yes	up to 10 sessions each year
outpatient complementary medicine	1.3	Yes	paid in full
outpatient MRI, CT and PET scans	1.5	Yes	recognised facility : paid in full

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
digital GP services	1.8	Yes	digital primary care provider: paid in full

Being treated in hospital

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
consultants' fees	2	Yes	consultants in a recognised facility: paid in full
facility access	3	participating facility	
facility charges for day-patient treatment and inpatient treatment	3.2a, 3.2b, 3.2c, 3.2d, 3.2e, 3.2f, 3.2g	Yes	recognised facility: paid in full
facility charges for outpatient operations	3.1	Yes	recognised facility: paid in full
staying in hospital with a child	3.2b	Yes	children aged 17 or under

Cancer treatment

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
cancer treatment	4	Yes	
outpatient consultations, therapies and diagnostic tests	4.1a, 4.1b, 4.1d	Yes	paid in full
outpatient complementary medicine	4.1c	Yes	paid in full
outpatient cancer drugs	4.1e	Yes	recognised facility charges: paid in full

Mental health treatment

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
mental health treatment	5.2	Yes	up to a maximum of 45 days each year for mental health day-patient treatment and mental health inpatient treatment combined and not individually
consultant psychiatrists' fees, therapies and diagnostic tests for outpatient mental health treatment	5.1a, 5.1b, 5.1c	Yes	up to and from within your available outpatient allowances for benefit notes 1.1, 1.2 and 1.4 above
consultant psychiatrists' fees for mental health day-patient treatment and mental health inpatient treatment	5.2	Yes	consultants in a recognised facility: paid in full up to the maximum number of days each year for mental health day-patient treatment and mental health inpatient treatment shown above
facility charges for mental health day-patient treatment and mental health inpatient treatment	5.2	Yes	recognised facility: paid in full up to the maximum number of days each year for mental health day-patient treatment and mental health inpatient treatment shown above

Additional benefits

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
treatment at home	6	Yes	consultants' fees: paid on the same basis as consultants' fees in a recognised facility under benefit 2 medical treatment providers' fees: paid in full
home nursing	7	Yes	up to £2000 allowance each year
private ambulance charges	8	Yes	up to £80 each single trip

Overseas emergency treatment

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
outpatient treatment	9	Yes	paid up to and from within your available allowance for benefits 1.1 to 1.4 as applicable
outpatient MRI, CT and PET scans	9	Yes	up to £100 towards all the fees and charges
consultants' fees for outpatient operations, day-patient and inpatient treatment	9	Yes	paid in full
overseas facility charges	9	Yes	outpatient operations up to £100 for each operation day-patient treatment up to £200 each day inpatient treatment up to £200 each night towards all the facility charges and not each charge individually

Repatriation and evacuation assistance

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
your repatriation/evacuation	10	Yes	paid in full
accompanying partner/relative	10	Yes	up to £750

Cash benefits and health expenses benefits

Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
NHS cash benefit for NHS inpatient treatment	CB 1	Yes	£100 each night up to a maximum of 35 nights a year
family cash benefit	CB 2	Yes	£100 for each child born or adopted during the year
NHS cash benefit for NHS inpatient treatment for cancer	CB 6.1	Yes	£100 each night as set out in benefit note CB6.1
NHS cash benefit for NHS outpatient, day-patient treatment or NHS home treatment for cancer	CB 6.2	Yes	£100 each day as set out in benefit note CB6.2
NHS cash benefit for oral drug treatment for cancer	CB 6.3	Yes	£100 for each three-weekly period of treatment as set out in benefit note CB6.3



Type of cover	Benefit note	Cover	Allowances for each member (subject to benefit note(s))
cash benefit for wigs or hairpieces	CB 6.4	Yes	£100 as set out in benefit note CB6.4
cash benefit for mastectomy bras	CB 6.5	Yes	£200 as set out in benefit note CB6.5
Procedure Specific NHS cash benefit	CB 7	Yes	the amount we pay depends on the type of treatment you receive for more information contact us or go to bupa.co.uk/pscb . The cash benefits available will change from time to time

Advanced therapies list

Type of cover	Benefit note	Cover
Advanced therapies	3, 4	Advanced Therapies List A

Waiting periods

Type of cover	Benefit note / rule	Waiting period that applies to underwritten members
mental health treatment	Benefit 5	If the benefit is available no waiting period applies/waived
treatment for caesarean sections	Exclusion 24	If the benefit is available no waiting period applies/waived

Further details

How your cover can end: In addition to the events listed in the **How your cover can end** section of your policy guide, a child **dependant's** cover will automatically end on the first **renewal date** after they reach age 24.