

CAUSE NO. 6.226-01043-DB

MIDLAND CREDIT MANAGEMENT, INC.  
Plaintiff,

vs.

URIEL L HERNANDEZ  
Defendant

IN THE JUSTICE COURT  
PRECINCT 6, PLACE 2  
EL PASO COUNTY, TEXAS

**PLAINTIFF'S ORIGINAL PETITION****TO THE HONORABLE COURT:**

MIDLAND CREDIT MANAGEMENT, INC., the Plaintiff, complains of URIEL L HERNANDEZ, the Defendant, and for cause of action shows:

**Discovery Level**

1. Plaintiff reserves the right to petition this Court to engage in pretrial discovery pursuant to Rule 500.8 of the Texas Rules of Civil Procedure.

**Parties and Service of Citation**

2. The Plaintiff is a foreign limited liability company duly authorized to conduct business in the State of Texas.

3. The Defendant resides within the venue of the above referenced court and may be served at the following address, or wherever the Defendant may be found:

URIEL L HERNANDEZ  
5339 KRAM ST  
EL PASO, TX 79938-9590

**Venue and Jurisdiction; Relief Sought**

4. Venue is proper in this county because Defendant, a natural person, resides in this county. The amount in controversy is within the jurisdictional limit of this court. The Plaintiff seeks only monetary relief of \$20,000.00 or less, including damages of any kind, penalties, cost, expenses if any. Plaintiff does not seek pre-judgment interest or attorney's fees.

**Plaintiffs Efforts To Resolve  
The Underlying Obligation**

5. Plaintiff, MIDLAND CREDIT MANAGEMENT, INC., owns portfolios of consumer receivables, which it attempts to collect. When working with individual consumers, Plaintiff, MIDLAND CREDIT MANAGEMENT, INC., and its affiliates (collectively, "Plaintiff") generally attempt to contact consumers like Defendant through several means, all in an effort to establish contact and to resolve the underlying

obligation. In doing so, Plaintiff attempts to assess each consumer's willingness to pay, through phone calls or other means. Plaintiff attempts to exclude consumers from its collection efforts, where Plaintiff believes those consumers are facing extenuating circumstances or hardships that would prevent them from making any payments.

6. When Plaintiff contacts consumers, it strives to treat consumers with respect, compassion and integrity. Plaintiff works with consumers in an effort to find mutually-beneficial solutions, often offering discounts, hardship plans, and payment options. Plaintiff's efforts are aimed at working with consumers to repay their obligations and to attain financial recovery. Plaintiff strives to engage in dialogue that is honorable and constructive, and to play a positive role in consumers' lives.

7. Despite Plaintiff's efforts to reach consumers and resolve the consumer's obligations, only a percentage of consumers choose to engage with Plaintiff. Those who do are often offered discounts or payment plans that are intended to suit their needs. Plaintiff would prefer to work with consumers to establish voluntary payment arrangements resulting in the resolution of any underlying obligations. However, the majority of Plaintiff's consumers ignore calls or letters, and some simply refuse to repay their obligations despite an apparent ability to do so. When this happens, Plaintiff must decide then whether to pursue collection through legal channels, including litigation like the present action against Defendant. Although the account is now in litigation, Plaintiff remains willing to explore a mutually-beneficial solution through voluntary payment arrangements, if possible.

### **Count I**

8. Defendant had an account with SYNCHRONY BANK. Plaintiff purchased Defendant's debt on or about August 23, 2024. Plaintiff has been assigned the debt, and Plaintiff is now owed money from Defendant. MIDLAND CREDIT MANAGEMENT, INC. is the current owner of the debt, and any prior holders of the debt are listed in the attached Affidavit Relating to Damages and Business Records and are incorporated by reference.

Relevant information related to the account is as follows:

ORIGINAL CREDITOR:	SYNCHRONY BANK
ACCOUNT NO.:	XXXXXXXXXXXX-8818
DATE OF CHARGE-OFF:	June 11, 2023
CHARGE-OFF BALANCE:	\$1,917.07
DATE OF ORIGINATION:	January 09, 2022

Account Stated

9. Plaintiff is the owner and beneficiary of all claims related to the account opened by Defendant with Plaintiff's predecessor-in-interest. Thus, Plaintiff is entitled to relief under the common law cause of action account stated because (i) transactions between the parties or their predecessors-in-interest gave rise to indebtedness of the Defendant to the Plaintiff (ii) there existed an agreement, express or implied, between the parties establishing a fixed amount due, and (iii) the Defendant made a promise, express or implied, to pay the indebtedness, but has failed to do so.

10. Demand for payment has been made by Plaintiff, and as of December 16, 2025, Defendant has refused and failed to remit the remaining principal amount of \$1,917.07. No interest (0%) is accruing on the account.

### **Damages**

11. Plaintiff seeks liquidated damages in the amount of \$1,917.07 along with post judgment interest at the statutory rate provided by applicable law.

### **Conditions Precedent**

12. All conditions precedent have been performed, have occurred, or should be excused.

### **Prayer**

For these reasons, Plaintiff asks that Defendant be cited to appear and answer, and that Plaintiff have judgment against Defendant for the following:

- a. Actual damages in the amount of \$1,917.07;
- b. All costs of suit; and
- c. All other relief, in law and equity, to which Plaintiff may be entitled.

Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB

Respectfully submitted  
MIDLAND CREDIT MANAGEMENT, INC.



Genail Logan

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Brian Staley, Texas Bar No. 00797483  
Michael Young, Texas Bar No. 24037759  
Peter Newman, Texas Bar No. 24106928  
Juan Goenaga, Texas Bar No. 00797868  
Cynthia Stevens, Texas Bar No. 24129749  
Genail Logan, Texas Bar No. 24117754  
Sunny Park, Texas Bar No. 24149285  
John Gillespie, Texas Bar No. 07926300  
Amanda Okoli, Texas Bar No. 24140904  
Eliel Escobedo Jr., Texas Bar No. 24124860  
David D. Backer, Texas Bar No. 24128895  
Kristy Gabrielova, Texas Bar No. 24042929  
Attorneys for MIDLAND CREDIT MANAGEMENT,  
INC.  
P.O. Box 460568  
Houston, TX 77056  
Tel: (866) 300-8750  
Fax: 877-232-9721  
Email: InternalLegal-TexasFax@MCMCG.COM

PLEASE UNDERSTAND THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

You can view documents related to your account by visiting our website at [www.midlandcredit.com](http://www.midlandcredit.com) and logging into your account.

# **EXHIBIT A**

 **synchrony**  
965 Keller Rd  
Altamonte Springs, FL 32714

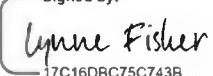
**BILL of SALE****Midland (S3FLMTRS) – PLCC 180 MP – August 2024****Transfer Date:** 8/17/2024

For value received and in further consideration of the mutual covenants and conditions set forth in the Master Account Sale Agreement (the “Agreement”), dated as of this 13<sup>th</sup> day of February, 2023 by and between Synchrony Bank formerly known as GE Capital Retail Bank; RFS Holding, L.L.C., Synchrony Card Funding, LLC, and Retail Finance Credit Services, LLC (collectively “Seller”) and Midland Credit Management, Inc. (“Buyer”), Seller hereby transfers, sells, conveys, grants, and delivers to Buyer, its successors and assigns, without recourse except as set forth in the Agreement, the Accounts as set forth in the Notification File (as defined in the Agreement and Account Addendum dated 8/6/2024) named IC\_S3FLMTRS\_DMPLA\_DebtManager-20240818055110020365000-431109-PLCMNT-EXPORT.xml.gzip, delivered by Seller to Buyer on or about the 17<sup>th</sup> of August, 2024, and as further described in the Agreement.

Capitalized terms not defined herein shall have the definition ascribed in the Agreement.

With respect to information for the Accounts summarized in the Notification Files, the Seller represents and warrants to Buyer that (i) the Account information constitutes the Seller’s own business records and accurately reflects in all material respects the information in the Seller’s database; (ii) the Account information was kept in the regular course of business; (iii) the Account information was made at or near the time by, or from information transmitted by, a person with knowledge of the data entered into and maintained in the Account’s database; and (iv) it is the regular practice of the Seller’s business to maintain and compile such data.

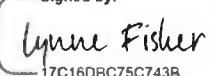
**Synchrony Bank**  
Signed by:

By:  Lynne Fisher

17C16DBC75C743B...  
Lynne Fisher  
SVP Recovery Operations

8/28/2024

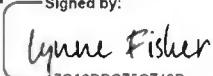
**Synchrony Card Funding, LLC**  
Signed by:

By:  Lynne Fisher

17C16DBC75C743B...  
Lynne Fisher  
Duly Authorized Signatory

8/28/2024

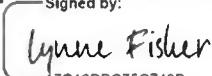
**RFS Holding, L.L.C.**  
Signed by:

By:  Lynne Fisher

17C16DBC75C743B...  
Lynne Fisher  
Duly Authorized Signatory

8/28/2024

**Retail Finance Credit Services, LLC**  
Signed by:

By:  Lynne Fisher

17C16DBC75C743B...  
Lynne Fisher  
Vice President

8/28/2024

**Midl**  
Signed by:

By:  Danielle Wohlfahrt

D41D291913FA479  
Danielle Wohlfahrt  
Managing Vice President,  
Business Development & Strategic Partnerships

**it, Inc.**

8/28/2024

**QC APPROVED**

By:  Manish Singh Bora

Date: 08/28/2024

Purchase Price Reconciliation/Funding Instructions

August 19, 2024

To: **Midland**

THIS ACCOUNT SALE ADDENDUM (the "Addendum") is entered into this 6th day of August, 2024 by and among Synchrony Bank formerly known as GE Capital Retail Bank; RFS Holding, LLC, Synchrony Card Funding, LLC and Retail Finance Credit Services, LLC, ("Seller") and Midland Credit Management, Inc. ("Buyer"). Hereinafter Seller and Buyer are each referred to as a "party" and collectively, as the "parties", for themselves and their respective successors and permitted assigns

Portfolio	<u>Debt Manager</u>
Agcy_Atty Code	<u>S3FLMTRS</u>
Total Number of Accounts	[REDACTED]
Outstanding Balances on Transfer Date:	[REDACTED]
Cut-Off Date	<u>August 17, 2024</u>
Transfer Date	<u>August 17, 2024</u>
Purchase Price Factor	[REDACTED]
Purchase Price	[REDACTED]
0% Holdout	[REDACTED]
Amount of Wire transfer	[REDACTED]
Date of Funding (no later than):	<u>August 23, 2024</u>
Wire Date:	<u>August 23, 2024</u>
Bank:	[REDACTED]
ABA No.	[REDACTED]
Account No:	[REDACTED]
Account Holder:	[REDACTED]
Location:	[REDACTED]

AFFIDAVIT OF SALE  
OF ACCOUNT  
BY ORIGINAL CREDITOR

State of Florida County of Seminole

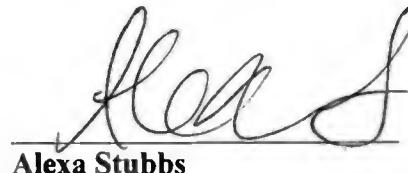
**Alexa Stubbs** being duly sworn, deposes and says:

I am over 18 and not a party of this action. I am a Media Representative of Synchrony Bank formerly known as GE Capital Retail Bank. In that position I have access to creditor's books and records, and am aware of the process of the sale and assignment of electronically stored business records.

On or about 8/17/2024 Synchrony Bank formerly known as GE Capital Retail Bank sold a pool of charge-off accounts (the Accounts) by a Purchase and Sale Agreement and a Bill of Sale to **Midland Credit Management, Inc.** As part of the sale of the Accounts, electronic records and other records were transferred on individual Accounts to the debt buyer. These records were kept in the ordinary course of business of Synchrony Bank formerly known as GE Capital Retail Bank.

The Creditor has a process to detect and correct errors on these accounts. The above statements are true to the best of my knowledge.

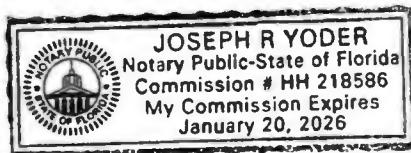
Signed this 10th day of September, 2024



Alexa Stubbs

Signed and sworn to before me this 10th day of September, 2024

(Notary Stamp)



**NY CoC CERTIFICATE OF CONFORMITY UNDER**  
**NYS CLS CPLR § 2309(c) AND NYS CLS RPL § 299-a**

The undersigned does hereby certify that he/she is an attorney-at-law duly admitted to practice in the State of Florida and residing in the State of Florida; that he/she is a person duly qualified to make this certificate of conformity pursuant to Section 299-a of the Real Property Law of the State of New York; that he/she is fully acquainted with the laws of the State of Florida pertaining to the acknowledgment or proof of affidavits; that the acknowledgement or proof upon the foregoing Affidavit of **Alexa Stubbs** was taken by **Joseph Yoder**, a notary public in the State of Florida, in the manner prescribed by the laws of the State of Florida, being the state in which the Affidavit was taken; and, based on his/her review thereof, that the notarized Affidavit conforms to the laws of the State of Florida in all respects.

Witness my signature this 10th day of September, 2024



**Tyler Burich**

Attorney-at-law, State of Florida.

Field	Field Data
Account Number	[REDACTED] 818
First Name	URIEL
Middle Name	L
Last Name	HERNANDEZ
SSN	XXX-XX-5201
Date of Birth	[REDACTED]
Address 1	5339 KRAG ST
City	EL PASO
State	TX
Zip	79938
Open Date	01/09/2022
Last Purchase Date	06/26/2022
Last Purchase Amount	\$51.31
Last Payment Date	12/08/2022
Last Payment Amount	\$134.00
Sale Amount	\$1,917.07
Charge Off Date	06/11/2023
Charge off Balance	\$1,917.07
Post Charge Off Interest	\$0.00
Post Charge off Fee	\$0.00
Post Charge off Payments	\$0.00
Post Charge off Payments and Credits	\$0.00
Post Charge off Credits	\$0.00
Affinity	LOWE'S

Account information provided by Synchrony Bank formerly known as GE Capital Retail Bank pursuant to the Bill of Sale/Assignment of Accounts transferred on or about 08/23/2024 in connection with the sale of accounts from Synchrony Bank formerly known as GE Capital Retail Bank to Midland Credit Management, Inc.

# **EXHIBIT B**

STATE OF TEXAS

Midland Credit Management, Inc.,

Plaintiff

-vs-

AFFIDAVIT OF ABDIFATAH MOHAMED

URIEL L HERNANDEZ,

Defendant(s).

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Abdifatah Mohamed, whose business address is 600 W. Saint Germain St Suite 200, St. Cloud, MN 56301-3616, certifies and says:

1. I am employed as a Legal Specialist and have access to pertinent account records for Midland Credit Management, Inc. ("Plaintiff" or "MCM"). I am a competent person over eighteen years of age, and make the statements herein based upon personal knowledge of those account records maintained by Plaintiff. Plaintiff is the current owner of, and was assigned all the rights, title and interest to Defendant's SYNCHRONY BANK/LOWE'S account XXXXXXXXXXXXXXX8818 (MCM Number 328624198) (hereinafter "the Account").

2. I have access to and have reviewed the electronic records pertaining to the Account maintained by MCM and am authorized to make this affidavit on MCM's behalf. The electronic records reviewed consist of (i) data and records acquired from the seller or assignor when MCM purchased or was assigned the Account, which were incorporated into MCM's business records upon purchase or assignment, and (ii) data and records generated by MCM in connection with servicing the Account since the date the Account was purchased by or was assigned to MCM. In addition, I reviewed the documents that are attached to this affidavit.

3. I am familiar with and trained on the manner and method by which MCM creates and maintains its business records pertaining to the Account, which consist of (i) data and documents acquired from the seller or assignor, and (ii) subsequent collection and/or servicing activities by MCM. The records are acquired or created, and are kept in the regular course of MCM's business. It was in the regular course of MCM's business for a person with knowledge

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AFFIDAVIT OF ABDIFATAH MOHAMED - 1



328624198



AFFRECATTACH



25-421666

of the subsequent collection and/or servicing activities recorded, and a business duty to report, to make the record or data compilation, or to transmit information thereof to be included in such record, or for such information to be posted in MCM's records by a computer or similar digital means. In the regular course of MCM's business, the record or compilation of the subsequent collection activities is made at or near the time of the act or event by MCM as a regular practice.

4. The accuracy of such records is relied upon by Plaintiff in collecting this Account. These records are trustworthy and relied upon because the original creditor was required to keep careful records of the Account at issue in this case as required by law and/or suffer business loss.

5. MCM's records show that the Account was charged off on 2023-06-11 with a balance of \$1,917.07. On or about 2024-08-23, Plaintiff purchased and was assigned the Account with a balance owed by Defendant of \$1,917.07. As of 2025-12-16, MCM's records show that the balance of \$1,917.07 remains due and owing and no interest has been assessed to the Account. Therefore, Plaintiff seeks the amount of \$1,917.07 from Defendant. All credits and offsets for payments have been applied to the balance.

6. The complete chain of title including SYNCHRONY BANK, the original creditor, and all post-charge-off purchasers/assignees of the debt are as follows:

1. SYNCHRONY BANK 2024-08-23

2. Midland Credit Management, Inc.

7. Based upon my review, attached hereto are records regarding the Account being a reproduction from Plaintiff's records. The documents attached hereto, are true and correct copies of the originals, except to the extent that confidential and privileged information is omitted or redacted and personal identifying information is omitted or redacted as required by local rules, and applicable state and federal law.

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AFFIDAVIT OF ABDIFATAH MOHAMED - 2



328624198



AFFRECATTACH



25-421666

I certify under penalty of perjury that the foregoing statements are true and correct.

**JAN 08 2026**

Date



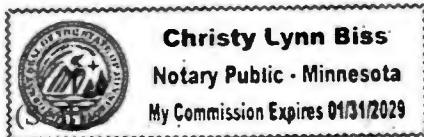
Abdifatah Mohamed

STATE OF MINNESOTA

COUNTY OF STEARNS

**JAN 08 2026**

Signed and sworn to (or affirmed) before me on \_\_\_\_\_  
by Abdifatah Mohamed.



Notary Public

CA137

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AFFIDAVIT OF ABDIFATAH MOHAMED - 3



328624198



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25-421666

**synchrony**  
 965 Keller Rd  
 Altamonte Springs, FL 32714

## BILL of SALE

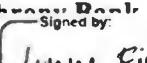
### Midland (S3FLMTRS) – PLCC 180 MP – August 2024

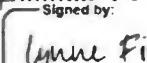
Transfer Date: 8/17/2024

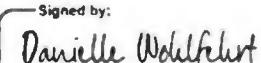
For value received and in further consideration of the mutual covenants and conditions set forth in the Master Account Sale Agreement (the "Agreement"), dated as of this 13<sup>th</sup> day of February, 2023 by and between Synchrony Bank formerly known as GE Capital Retail Bank; RFS Holding, L.L.C., Synchrony Card Funding, LLC, and Retail Finance Credit Services, LLC (collectively "Seller") and Midland Credit Management, Inc. ("Buyer"), Seller hereby transfers, sells, conveys, grants, and delivers to Buyer, its successors and assigns, without recourse except as set forth in the Agreement, the Accounts as set forth in the Notification File (as defined in the Agreement and Account Addendum dated 8/6/2024) named IC\_S3FLMTRS\_DMPLA\_DebtManager-20240818055110020365000-431109-PLCMNT-EXPORT.xml.gz, delivered by Seller to Buyer on or about the 17<sup>th</sup> of August, 2024, and as further described in the Agreement.

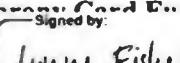
Capitalized terms not defined herein shall have the definition ascribed in the Agreement.

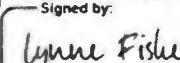
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Synchrony Bank  
 Signed by:  
  
 By: Lynne Fisher 17C160BC75C743B \_\_\_\_\_  
 Lynne Fisher  
 SVP Recovery Operations

RFS Holding, L.L.C.  
 Signed by:  
  
 By: Lynne Fisher 17C160BC75C743B \_\_\_\_\_  
 Lynne Fisher  
 Duly Authorized Signatory

Midland Credit Management, Inc.  
 Signed by:  
  
 By: Danielle Wohlfahrt 0410291913FA479 \_\_\_\_\_  
 Danielle Wohlfahrt  
 Managing Vice President,  
 Business Development & Strategic Partnerships

Synchrony Card Funding, LLC  
 Signed by:  
  
 By: Lynne Fisher 17C160BC75C743B \_\_\_\_\_  
 Lynne Fisher  
 Duly Authorized Signatory

Retail Finance Credit Services, LLC  
 Signed by:  
  
 By: Lynne Fisher 17C160BC75C743B \_\_\_\_\_  
 Lynne Fisher  
 Vice President

QC APPROVED  
 By: Manish Singh Bora  
 Date: 08/28/2024

Purchase Price Reconciliation/Funding Instructions

August 19, 2024

**To: Midland**

THIS ACCOUNT SALE ADDENDUM (the "Addendum") is entered into this 6th day of August, 2024 by and among Synchrony Bank formerly known as GE Capital Retail Bank; RFS Holding, LLC, Synchrony Card Funding, LLC and Retail Finance Credit Services, LLC, ("Seller") and Midland Credit Management, Inc. ("Buyer"). Hereinafter Seller and Buyer are each referred to as a "party" and collectively, as the "parties", for themselves and their respective successors and permitted assigns

Portfolio	<u>Debt Manager</u>
Agcy_Atty Code	<u>S3FLMTRS</u>
Total Number of Accounts	[REDACTED]
Outstanding Balances on Transfer Date:	[REDACTED]
Cut-Off Date	<u>August 17, 2024</u>
Transfer Date	<u>August 17, 2024</u>
Purchase Price Factor	[REDACTED]
Purchase Price	[REDACTED]
0% Holdout	[REDACTED]
Amount of Wire transfer	[REDACTED]
Date of Funding (no later than):	<u>August 23, 2024</u>
Wire Date:	<u>August 23, 2024</u>
Bank:	[REDACTED]
ABA No.	[REDACTED]
Account No:	[REDACTED]
Account Holder:	[REDACTED]
Location:	[REDACTED]

AFFIDAVIT OF SALE  
OF ACCOUNT  
BY ORIGINAL CREDITOR

State of Florida County of Seminole

**Alexa Stubbs** being duly sworn, deposes and says:

I am over 18 and not a party of this action. I am a Media Representative of Synchrony Bank formerly known as GE Capital Retail Bank. In that position I have access to creditor's books and records, and am aware of the process of the sale and assignment of electronically stored business records.

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The Creditor has a process to detect and correct errors on these accounts. The above statements are true to the best of my knowledge.

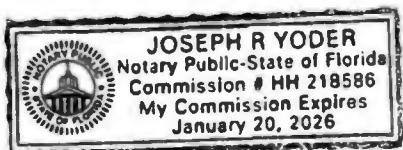
Signed this 10th day of September, 2024



Alexa Stubbs

Signed and sworn to before me this 10th day of September, 2024

(Notary Stamp)



**NY CoC CERTIFICATE OF CONFORMITY UNDER  
NYS CLS CPLR § 2309(c) AND NYS CLS RPL § 299-a**

The undersigned does hereby certify that he/she is an attorney-at-law duly admitted to practice in the State of Florida and residing in the State of Florida; that he/she is a person duly qualified to make this certificate of conformity pursuant to Section 299-a of the Real Property Law of the State of New York; that he/she is fully acquainted with the laws of the State of Florida pertaining to the acknowledgment or proof of affidavits; that the acknowledgement or proof upon the foregoing Affidavit of **Alexa Stubbs** was taken by **Joseph Yoder**, a notary public in the State of Florida, in the manner prescribed by the laws of the State of Florida, being the state in which the Affidavit was taken; and, based on his/her review thereof, that the notarized Affidavit conforms to the laws of the State of Florida in all respects.

Witness my signature this 10th day of September, 2024



**Tyler Burich**

Attorney-at-law, State of Florida.

Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB



URIEL L HERNANDEZ  
Account Number ending in 8818

FINANCING BY  
 synchrony®

PAGE 1 of 3

Visit us at [lowes.com/service](http://lowes.com/service) or Call: 1-800-568-0156

### Payment Information

	New Balance:	\$1,876.07
	Amount Past Due:	\$560.00
	Total Minimum Payment Due:	\$662.00
	Overlimit Amount:	\$376.07
	Payment Due Date:	06/06/2023

Payments must be received by 5pm ET on  
06/06/2023 if mailed, or by 11:59pm ET on  
06/06/2023 for online and phone payments.

Late Payment Warning: If we do not receive your Total Minimum Payment Due by the Payment Due Date listed above, you may have to pay a late fee up to \$41.00.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay ...	You will pay off the balance shown on this statement in about ...	And you will end up paying an estimated total of ...
Only the minimum payment	4 years	\$2,785.00

If you would like information about credit counseling services, call 1-877-302-8775.

### Account Summary

Previous Balance as of 04/14/2023	\$1,793.23	Credit Limit	\$1,500
Fees Charged	+ 41.00	Available Credit	\$0
Interest Charges	+ 41.84		
New Balance as of 05/14/2023	\$1,876.07		

31 Day Billing Cycle from 04/14/2023 to 05/14/2023



\*,\*\*,\*\*\*Offers subject to credit approval and cannot be combined. Minimum monthly payments required for Special Financing. If your purchase or order is over the minimum required, you will be asked to select the offer you would like.

7009 A2J 1 2 11 230514 EXP PAGE 1 of 3 9294 0010 5014 01FN7009

Use blue or black ink.  
detach & mail with your  
check.

Account Number	8818
New Balance	\$1,876.07
Total Minimum Payment Due	\$662.00
Payment Due Date	06/06/2023
Amount Enclosed	\$

No other correspondence please.  
Print new address or email changes on back.

URIEL L HERNANDEZ  
5309 Krag St  
El Paso TX 79938-9590

Make: LOWE'S/SYNCHRONY BANK  
Payment: PO BOX 669807  
to: DALLAS, TX 75266-0759

**Customer Service:** For account information, call the number on the front of this statement. For Hearing or Speech disabilities, use a TTY. Unless your name is listed on this statement, your access to information on the account may be limited. You may also mail questions (but not payments) to: P.O. Box 71726, Philadelphia, PA 19176-1726. Please include your account number on any correspondence you send to us.  
**Payments:** Send payments to the address listed on the remit portion of this statement or pay online.  
**Notice:** See below for your Billing Rights and other important information. Telephoning about billing errors will not preserve your rights under federal law. To preserve your rights, please write to our Billing Inquiries Address, P.O. Box 71726, Philadelphia, PA 19176-1726.

Purchases, returns, and payments made just prior to billing date may not appear until next month's statement. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may choose not to have your payment collected electronically by sending your payment (with the payment stub), in your own envelope - not the enclosed window envelope, addressed to: P.O. Box 71720, Philadelphia, PA 19176-1720 and not the Payment Address.

**What To Do If You Think You Find A Mistake On Your Statement**

If you think there is an error on your statement, write to us at the Billing Inquiries Address of: Synchrony Bank, P.O. Box 71726, Philadelphia, PA 19176-1726. In your letter, give us the following information:

- Account information: Your name and account number.
  - Dollar amount: The dollar amount of the suspected error.
  - Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appears on your statement.
- You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.
- While we investigate whether or not there has been an error, the following are true:
- We cannot collect the amount in question, or report you as delinquent on that amount.
  - The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  - While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  - We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases**

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Synchrony Bank, P.O. Box 71726, Philadelphia, PA 19176-1725.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

**Information About Payments:** You may at any time pay, in whole or in part, the total unpaid balance without any additional charge for prepayment. Payments received after 5:00 p.m. (ET) on any day will be credited as of the next day. Credit to your Account may be delayed up to five days if payment (a) is not received at the Payment Address, (b) is not made in U.S. dollars drawn on a U.S. financial institution located in the U.S., (c) is not accompanied by the remittance coupon attached to your statement, (d) contains more than one payment or remittance coupon, or (e) includes staples, paper clips, tape, a folded check, or correspondence of any type. **Conditional Payments:** All written communications concerning disputed amounts, including any check or other payment instrument that: (i) indicates that the payment constitutes "payment in full" or "tendered" as full satisfaction of a disputed amount; or (ii) is tendered with other conditions or limitations ("Disputed Payments"), must be mailed or delivered to us at P.O. Box 71726, Philadelphia, PA 19176-1725.

**Credits To Your Account:** An amount shown in parentheses or preceded by a minus (-) sign is a credit or credit balance unless otherwise indicated. Credits will be applied to your previous balance immediately upon receipt, but will not satisfy any required payment that may be due.

**Credit Reports And Account Information:** If you believe that we have reported inaccurate information about you to a consumer reporting agency, please contact us at P.O. Box 71727, Philadelphia, PA 19176-1727. In doing

so, please identify the inaccurate information and tell us why you believe it is incorrect. If you have a copy of the credit report that includes the inaccurate information, please include a copy of that report. We may report information about your account to credit bureaus. Late payments, missed payments, or other details on your account may be reflected in your credit report.

**How We Calculate Interest**

**Method 2D (Daily Balance Method):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. We then add the interest to the daily balance. To get the "daily balance" we take the beginning balance of your account each day (which includes unpaid interest), add any new charges, and applicable fees, and subtract any payments or credits. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. A separate daily balance will be calculated for each balance type on your account. The balance(s) shown in the Interest Charges section of this statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle.

**Method 2M (Average Daily Balance Including current transactions):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, which includes any unpaid interest charges from the previous billing cycle, add any new charges, and applicable fees and subtract any payments or credits. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 3D (Daily Balance excluding current transactions):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. To get the "daily balance" we take the beginning balance of your account each day, add any interest and applicable fees and subtract any payments or credits. We do not add in any new charges. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. The balance(s) shown in the Interest Charges section of the statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle. A separate daily balance will be calculated for each balance type on your account.

**Method 5 (Average Daily Balance excluding current transactions and unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add applicable fees and subtract any payments, credits and unpaid interest charges from the previous billing cycle. We do not add in any new charges. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of the statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 6 (Average Daily Balance including current transactions and excluding unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add any new charges and applicable fees, and subtract any payments, credits and unpaid interest charges from the previous billing cycle. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

We will not charge you any interest on purchases if you pay your entire balance by the due date each month. Please refer to the due date shown on the front of your statement.

Your Account is owned and serviced by Synchrony Bank.

[MF6455521KL]

01FH7009 - 04/05/23

**Bankruptcy Notice:** If you file bankruptcy, you must send us notice, including account number and all information related to the proceeding to the following address: Synchrony Bank, Attn: Bankruptcy Dept., P.O. Box 71783, Philadelphia, PA 19176-1783.

This is an attempt to collect a debt and any information obtained will be used for that purpose.

\*By providing a telephone number on your account, you consent to Synchrony Bank and any other owner or servicer of your account contacting you about your account, including using any contact information or cell phone numbers you provide, and you consent to the use of any automatic telephone dialing system and/or an artificial or prerecorded voice when contacting you, even if you are charged for the call under your phone plan.

For changes of address, phone number and/or email, please check the box and print the changes below.



Street  
Address  
City, State  
ZIP  
Phone #  
Email

\*Home Phone #

\*Business Phone #

\*Cell # or other phone #

we can use to contact you

\*Email Address





URIEL L HERNANDEZ  
Account Number ending in 8818

FINANCING BY  
**synchrony**

PAGE 2 of 3

Visit us at [lowes.com/eservice](http://lowes.com/eservice) or Call: 1-800-568-0156



## Get even more from Lowe's

Sign up for rewards and more from Lowe's to learn more about no-fee offers, promotions, events, and more.



### Account Balance Summary

Balance Type	Purchase Date/Amount	Previous Balance	Payments & Other Credits (-)	Purchases, Fees & Other Debits (+)	Interest Charged (+)	Expired Promotion Balances* (+/-)	New Statement Balance
Regular	-	\$1,793.23	-	\$41.00	\$41.84	-	\$1,876.07
Total		\$1,793.23	-	\$41.00	\$41.84	-	\$1,876.07

If you have promotional balances, additional promotional details can be found below in the Promotional Purchase Summary.  
\* Expired promotional balances will display in both the promotional and regular purchases balance row during the month of expiration.

### Transaction Detail

Date	Reference Number/ Invoice Number	Description	Amount
		Total Fees Charged This Period	\$41.00
05/06		LATE FEE	\$41.00
		Total Interest Charged This Period	\$41.84
05/14		INTEREST CHARGE ON PURCHASES	\$41.84
2023 Year- to- Date Fees and Interest			
		Total Fees Charged	\$205.00
		Total Interest Charged	\$186.19
		Total Interest Paid	\$0.00

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge	Balance Method
Regular Purchases	N/A	26.99%	\$1,825.19	\$41.84	2D

### Important Account Information

Please Note: Our current Payment address has changed. If you mail your payment, please use the new address on your remittance coupon portion of the statement.

If your account has a Deferred Interest promotional balance and you would like a payment to be applied to a specific promotional or non-promotional balance, call Customer Service at 1-800-444-1408, no later than 60 days after the transaction date of your payment as shown on your statement, to learn what options may be available.

If you need to contact Synchrony about the loss of a Synchrony cardholder, you can submit a deceased notification form located at [www.syf.com](http://www.syf.com) under the 'Contact Us' page.

NOTICE: We may convert your payment into an electronic debit. See back of page one for details, Billing Rights and other important information.

You can pay your bill online or over the phone. We noticed you've been enjoying our easy paperless payment options, so we will no longer be including return envelopes. You can make things even easier by selecting the paperless statement option on your account online.

The 84 Fixed Monthly Payments at 7.99% APR special financing offer will end on 6/7/2023. This will not impact any purchases that you currently have under this special financing offer.

## Paying In-Store Made Easy.

Download the Lowe's® App Today!

### Here's How

1. Download & update the Lowe's app - it's free.
2. Choose "Lowe's Credit Card Services" to link your account.
3. Log in to the Lowe's mobile app. Tap the "Checkout" button.
4. Tap "Pay with the Card" at the bottom of the screen to checkout.



Download the  
Lowe's® Mobile App

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB

PAGE 3 of 3

Visit us at [lowes.com/service](http://lowes.com/service) or Call: 1-800-568-0156

Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB



URIEL L HERNANDEZ  
Account Number ending in 8818

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PAGE 1 of 3

Visit us at [lowes.com/bservice](http://lowes.com/bservice) or Call: 1-800-568-0156

### Payment Information



New Balance:	\$0.00
Amount Past Due:	\$0.00
Total Minimum Payment Due:	\$723.00
Payment Due Date:	06/13/2023

Payments must be received by 5pm ET on  
06/13/2023 if mailed, or by 11:59pm ET on  
06/13/2023 for online and phone payments.

Late Payment Warning: If we do not receive your Total Minimum Payment Due by the Payment Due Date listed above, you may have to pay a late fee up to \$41.00.

### Account Summary

Previous Balance as of 05/15/2023	\$1,876.07	Credit Limit	\$1,500
Other Credits	- 1,917.07	Available Credit	\$0
Fees Charged	+ 41.00		
New Balance as of 06/11/2023	\$0.00		

28 Day Billing Cycle from 05/15/2023 to 06/11/2023

**LOWE'S**

**Was \$299, Now \$199**

**V20\* 6-Tool Combo Kit**

**CRAFTSMAN**

**\$590+**

**Was \$299, Now \$199**

**V20\* 6-Tool Combo Kit**

**CRAFTSMAN**

**\$590+**

Valid through 7/23/23. While supplies last. Selection varies by location.

\*Maximum initial battery voltage (measured without a workload) is 20 volts. Nominal voltage is 18.  
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©CRAFTSMAN 2023 All rights reserved.

7009	A2J	1	3	31	230611	Z X PAGE 1 of 3	9294 0010 5014 01FH7009
						Use blue or black ink. detach & mail with your check.	Account Number <b>8818</b>
						New Balance <b>\$0.00</b>	Total Minimum Payment Due <b>\$723.00</b>
						Payment Due Date <b>06/13/2023</b>	
						Amount Enclosed <b>\$</b>	
						No other correspondence please. Print new address or email changes on back.	

URIEL L HERNANDEZ  
5339 Krag St  
El Paso TX 79938-9590

Make **LOWE'S/SYNCHRONY BANK**  
Payment PO BOX 669807  
To: DALLAS, TX 75266-0759

**Customer Service:** For account information, call the number on the front of this statement. For Hearing or Speech disabilities, use a TTS. Unless your name is listed on this statement, your access to information on the account may be limited. You may also mail questions (but not payments) to: P.O. Box 71726, Philadelphia, PA 19176-1726. Please include your account number on any correspondence you send to us.

**Payments:** Send payments to the address listed on the remit portion of this statement or pay online.

**Notice:** See below for your Billing Rights and other important information. Telephoning about billing errors will not preserve your rights under federal law. To preserve your rights, please write to our Billing Inquiries Address, P.O. Box 71726, Philadelphia, PA 19176-1726 and not the Payment Address.

Purchases, returns, and payments made just prior to billing date may not appear until next month's statement. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may choose not to have your payment collected electronically by sending your payment (with the payment stub), in your own envelope - not the enclosed window envelope, addressed to: P.O. Box 71720, Philadelphia, PA 19176-1720 and not the Payment Address.

**What To Do If You Think You Find A Mistake On Your Statement**

If you think there is an error on your statement, write to us at the Billing Inquiries Address of: Synchrony Bank, P.O. Box 71726, Philadelphia, PA 19176-1726. In your letter, give us the following information:

- Account information, Your name and account number.
  - Dollar amount, The dollar amount of the suspected error.
  - Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appears on your statement.
- You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.
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  - The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  - While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  - We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases**  
 If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Synchrony Bank, P.O. Box 71726, Philadelphia, PA 19176-1726.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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**Credits To Your Account:** An amount shown in parentheses or preceded by a minus (-) sign is a credit or credit balance unless otherwise indicated. Credits will be applied to your previous balance immediately upon receipt, but will not satisfy any required payment that may be due.

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so, please identify the inaccurate information and tell us why you believe it is incorrect. If you have a copy of the credit report that includes the inaccurate information, please include a copy of that report. We may report information about your account to credit bureaus. Late payments, missed payments, or other details on your account may be reflected in your credit report.

**How We Calculate Interest**

**Method 2D (Daily Balance Method):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. We then add the interest to the daily balance. To get the "daily balance" we take the beginning balance of your account each day (which includes unpaid interest), add any new charges, and applicable fees, and subtract any payments or credits. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. A separate daily balance will be calculated for each balance type on your account. The balance(s) shown in the Interest Charges section of this statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle.

**Method 2M (Average Daily Balance including current transactions):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, which includes any unpaid interest charges from the previous billing cycle, add any new charges, and applicable fees and subtract any payments or credits. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 3D (Daily Balance excluding current transactions):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. To get the "daily balance" we take the beginning balance of your account each day, add any interest and applicable fees and subtract any payments or credits. We do not add in any new charges. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. The balance(s) shown in the Interest Charges section of this statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle. A separate daily balance will be calculated for each balance type on your account.

**Method 5 (Average Daily Balance excluding current transactions and unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add applicable fees and subtract any payments, credits and unpaid interest charges from the previous billing cycle. We do not add in any new charges. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 6 (Average Daily Balance including current transactions and excluding unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add any new charges and applicable fees, and subtract any payments, credits and unpaid interest charges from the previous billing cycle. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

We will not charge you any interest on purchases if you pay your entire balance by the due date each month. Please refer to the due date shown on the front of your statement.

Your Account is owned and serviced by Synchrony Bank.

[MF6455621KL]

01FH7009 - 04/05/23

**Bankruptcy Notice:** If you file bankruptcy, you must send us notice, including account number and all information related to the proceeding to the following address: Synchrony Bank, Attn: Bankruptcy Dept., P.O. Box 71783, Philadelphia, PA 19176-1783.

This is an attempt to collect a debt and any information obtained will be used for that purpose.

\*By providing a telephone number on your account, you consent to Synchrony Bank and any other owner or servicer of your account contacting you about your account, including using any contact information or cell phone numbers you provide, and you consent to the use of any automatic telephone calling system and/or an artificial or prerecorded voice when contacting you, even if you are charged for the call under your phone plan.

For changes of address, phone number and/or email, please check the box and print the changes below.

Street  
 Address  
 City, State  
 ZIP  
 Phone #  
 Email

\*Home Phone #     \*Business Phone #     \*Cell # or other phone # we can use to contact you     \*\*Email Address

\*\*By providing your email address, you agree to receive email communications about your account and also give permission for us to share your email address with Lowe's.



URIEL L HERNANDEZ  
Account Number ending in 8816

FINANCING BY  
**synchrony**

PAGE 2 of 3

Visit us at [lowes.com/eservice](http://lowes.com/eservice) or Call: 1-800-566-0156



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[Sign up](#)



### Account Balance Summary

Balance Type	Purchase Date/Amount	Previous Balance	Payments & Other Credits (-)	Purchases, Fees & Other Debits (+)	Interest Charged (+)	Expired Promotion Balances' (+/-)	New Statement Balance
Regular	-	\$1,876.07	\$1,917.07	\$41.00	-	-	-
Total		\$1,876.07	\$1,917.07	\$41.00	-	-	-

If you have promotional balances, additional promotional details can be found below in the Promotional Purchase Summary.  
\* Expired promotional balances will display in both the promotional and regular purchases balance row during the month of expiration.

### Transaction Detail

Date	Reference Number/ Invoice Number	Description	Amount
Other Credits			-\$1,917.07
06/11		CHARGE OFF ACCOUNT-PRINCIPALS	-\$1,364.34
06/11		CHARGE OFF ACCOUNT-INTEREST CHARGE	-\$221.53
06/11		CHARGE OFF ACCOUNT 'FEE CHARGEOFF'	-\$331.20
Total Fees Charged This Period			\$41.00
06/06		LATE FEE	\$41.00
Total Interest Charged This Period			\$0.00
06/11		INTEREST CHARGE ON PURCHASES	\$0.00
<b>2023 Year- to- Date Fees and Interest</b>			
Total Fees Charged			\$246.00
Total Interest Charged			\$186.19
Total Interest Paid			\$0.00

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge	Balance Method
Regular Purchases	N/A	26.99%	\$0.00	\$0.00	2D

### Important Account Information

If your account has a Deferred Interest promotional balance and you would like a payment to be applied to a specific promotional or non-promotional balance, call Customer Service at 1-800-444-1408, no later than 60 days after the transaction date of your payment as shown on your statement, to learn what options may be available.

If you need to contact Synchrony about the loss of a Synchrony cardholder, you can submit a deceased notification form located at [www.sfy.com](http://www.sfy.com) under the 'Contact Us' page.

Statement not provided to customer.

NOTICE: We may convert your payment into an electronic debit. See back of page one for details, Billing Rights and other important information.

You can pay your bill online or over the phone. We noticed you've been enjoying our easy paperless payment options, so we will no longer be including return envelopes. You can make things even easier by selecting the paperless statement option on your account online.

## Make home improvement easier with the Lowe's App.

### ④ In-store mode

Quickly find products in store and pin the location on the store map.

### ④ View in your space

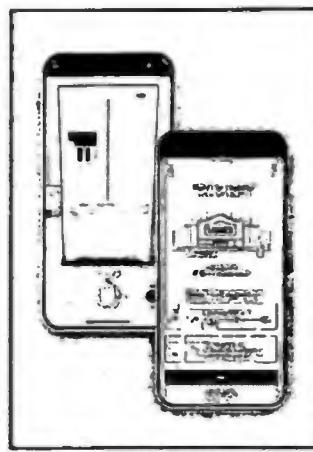
Use augmented reality to see a product in your space before you buy.

### ④ Mobile check-in for store pickup

Track your pickup order in real time on the home screen.



Download the  
Lowe's App today.



Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB

PAGE 3 of 3

Visit us at [lowes.com/eservice](http://lowes.com/eservice) or Call: 1-800-568-0156

Judge Enedina Nina Serna  
El Paso County  
6.226-01043-DB



URIEL L HERNANDEZ  
Account Number ending in 8818

FINANCING BY  
**synchrony**

PAGE 1 of 3

Visit us at [lowes.com/eservice](http://lowes.com/eservice) or Call: 1-800-444-1408

### Payment Information



New Balance: \$1,484.88  
Amount Past Due: \$90.00  
Total Minimum Payment Due: \$182.00  
Payment Due Date: 01/06/2023

Payments must be received by 5pm ET on  
01/06/2023 if mailed, or by 11:59pm ET on  
01/06/2023 for online and phone payments.

**Late Payment Warning:** If we do not receive your Total Minimum Payment Due by the Payment Due Date listed above, you may have to pay a late fee up to \$41.00.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay ....	You will pay off the balance shown on this statement in about ...	And you will end up paying an estimated total of ...
Only the minimum payment	5 years	\$2,578.00

If you would like information about credit counseling services, call 1-877-302-8775.

### Account Summary

Previous Balance as of 11/14/2022	\$1,542.54	Credit Limit	\$1,500
Payments	- 134.00	Available Credit	\$15
Fees Charged	+ 41.00		
Interest Charges	+ 35.34		
New Balance as of 12/14/2022	\$1,484.88		
31 Day Billing Cycle from 11/14/2022 to 12/14/2022			

## Forgot Your Card? No Problem.

Being a Lowe's® Advantage cardholder, you never have to miss out on these exclusive **EVERYDAY** offers.



\* \*\* Offers subject to credit approval and cannot be combined. Minimum monthly payments required for special financing. If your purchase or order is over the minimum required you will be asked to select the offer you would like. See the Lowe's Advantage Card Disclosure Document in store or [Lowes.com](http://Lowes.com) for details.

\*Standard text message rates apply.

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0 PAGE 1 of 3

9294 0010 5014 012EH7009



Use blue or black ink,  
detach & mail with your  
check.  
  
Account Number 8818  
New Balance \$1,484.88  
Total Minimum Payment Due \$182.00  
Payment Due Date 01/06/2023  
  
Amount  
Past Due \$  
\$90.00

No other correspondence please.  
Print new address or email changes on back.

URIEL L HERNANDEZ  
5339 Krag ST  
EL PASO TX 79938-9590

Make **LOWE'S/SYNCHRONY BANK**  
Payment P.O. BOX 530914  
to: ATLANTA, GA 30353-0914

**Customer Service:** For account information, call the number on the front of this statement. For Hearing or Speech disabilities, use a TTS. Unless your name is listed on the statement, your access to information on the account may be limited. You may also mail questions (but not payments) to: P.O. Box 965004, Orlando, FL 32896-5004. Please include your account number on any correspondence you send to us.

**Payments:** Send payments to the address listed on the remittance portion of this statement or pay online.

**Notice:** See below for your Billing Rights and other important information. Telephoning about billing errors will not preserve your rights under federal law. To preserve your rights, please write to our Billing Inquiries Address, P.O. Box 965003, Orlando, FL 32896-5003.

Purchases, returns, and payments made just prior to billing date may not appear until next month's statement. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may choose not to have your payment collected electronically by sending your payment (with the payment stub), in your own envelope - not the enclosed window envelope, addressed to: P.O. Box 965003, Orlando, FL 32896-5003 and not the Payment Address.

**What To Do If You Think You Find A Mistake On Your Statement:** If you think there is an error on your statement, write to us at the Billing Inquiries Address at:

Synchrony Bank, P.O. Box 965003, Orlando, FL 32896-5003

In your letter, give us the following information:

- Account Information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases:** If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Synchrony Bank, P.O. Box 965003, Orlando, FL 32896-5003. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

**Information About Payments:** You may at any time pay, in whole or in part, the total unpaid balance without any additional charge for prepayment. Payments received after 5:00 p.m. (ET) on any day will be credited as of the next day. Credit to your Account may be delayed up to five days if payment (a) is not received at the Payment Address, (b) is not made in U.S. dollars drawn on a U.S. financial institution located in the U.S., (c) is not accompanied by the remittance coupon attached to your statement, (d) contains more than one payment or remittance coupon, or (e) includes staples, paper clips, tape, a folded check, or correspondence of any type. **Conditional Payments:** All written communications concerning disputed amounts, including any check or other payment instrument that: (i) indicates that the payment constitutes payment in full or is tendered as full satisfaction of a disputed amount; or (ii) is tendered with other conditions or limitations ("Disputed Payments"), must be mailed or delivered to us at P.O. Box 965003, Orlando, FL 32896-5003.

**Credits To Your Account:** An amount shown in parentheses or preceded by a minus (-) sign is a credit or credit balance unless otherwise indicated. Credits will be applied to your previous balance immediately upon receipt, but will not satisfy any required payment that may be due.

**Credit Reports And Account Information:** If you believe that we have reported inaccurate information about you to a consumer reporting agency, please contact us at P.O. Box 965005, Orlando, FL 32896-5005. In doing

so, please identify the inaccurate information and tell us why you believe it is incorrect. If you have a copy of the credit report that includes the inaccurate information, please include a copy of that report. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

#### How We Calculate Interest:

**Method 20 (Daily Balance Method):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. We then add the interest to the daily balance. To get the "daily balance" we take the beginning balance of your account each day [which includes unpaid interest], add any new charges, and applicable fees, and subtract any payments or credits. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. A separate daily balance will be calculated for each balance type on your account. The balance(s) shown in the Interest Charges section of this statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle.

**Method 2M (Average Daily Balance including current transactions):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, which includes any unpaid interest charges from the previous billing cycle, add any new charges, and applicable fees, and subtract any payments or credits. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of the statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 3D (Daily Balance excluding current transactions):** We figure the interest charge on your account by applying the periodic rate to the "daily balance" of your account for each day in the billing cycle. To get the "daily balance" we take the beginning balance of your account each day, add any interest and applicable fees and subtract any payments or credits. We do not add in any new charges. This gives us the daily balance. Any daily balance of less than zero will be treated as zero. The balance(s) shown in the Interest Charges section of this statement is the sum of the daily balances for each day in the billing cycle divided by the number of days in the billing cycle. A separate daily balance will be calculated for each balance type on your account.

**Method 5 (Average Daily Balance excluding current transactions and unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add any new charges and applicable fees, and subtract any payments, credits and unpaid interest charges from the previous billing cycle. We do not add in any new charges. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

**Method 6 (Average Daily Balance including current transactions and excluding unpaid interest charges):** We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the beginning balance of your account each day, add any new charges and applicable fees, and subtract any payments, credits and unpaid interest charges from the previous billing cycle. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance," which is the balance shown in the Interest Charges section of this statement. Any average daily balance of less than zero will be treated as zero. A separate average daily balance will be calculated for each balance type on your account.

We will not charge you any interest on purchases if you pay your entire balance by the due date each month. Please refer to the due date shown on the front of your statement.

Your Account is owned and serviced by Synchrony Bank.

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**Bankruptcy Notice:** If you file bankruptcy, you must send us notice, including account number and all information related to the proceeding to the following address: Synchrony Bank, Attn: Bankruptcy Dept., P.O. Box 965065, Orlando, FL 32896-5065.

This is an attempt to collect a debt and any information obtained will be used for that purpose.

\*By providing a telephone number on your account, you consent to Synchrony Bank and any other owner or servicer of your account contacting you about your account, including using any contact information or cell phone numbers you provide, and you consent to the use of any automatic telephone dialing system and/or an artificial or prerecorded voice when contacting you, even if you are charged for the call under your phone plan.

For changes of address, phone number, and/or email, please check the box and print the changes below.

Street  
 Address  
 City, State  
 ZIP  
 Phone #  
 Email

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\*Home Phone #      \*Business Phone #      \*Cell # or other phone #  
 we can use to contact you      \*\*Email Address





URIEL L HERNANDEZ  
Account Number ending in 8818

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PAGE 2 of 3

Visit us at [lowes.com/eservice](http://lowes.com/eservice) or Call: 1-800-444-1408



## Get even more from Lowe's

Sign up for texts and emails from Lowe's to learn more about special offers, promotions, events and more.

[Sign up](#)



### Account Balance Summary

Balance Type	Purchase Date/Amount	Previous Balance	Payments & Other Credits (-)	Purchases, Fees & Other Debits (+)	Interest Charged (+)	Expired Promotion Balances' (-/+)	New Statement Balance
Regular		\$1,542.54	\$134.00	\$41.00	\$35.34	-	\$1,484.88
Total		\$1,542.54	\$134.00	\$41.00	\$35.34	-	\$1,484.88

If you have promotional balances, additional promotional details can be found below in the Promotional Purchase Summary.  
\* Expired promotional balances will display in both the promotional and regular purchases balance row during the month of expiration.

### Transaction Detail

Date	Reference Number/ Invoice Number	Description	Amount
			\$134.00
Payments			-\$134.00
12/08		PHONE PYMT-THANK YOU	
			\$41.00
Total Fees Charged This Period			\$41.00
12/06		LATE FEE	\$41.00
			\$35.34
Total Interest Charged This Period			\$35.34
12/14		INTEREST CHARGE ON PURCHASES	\$35.34

2022 Year- to- Date Fees and Interest	
Total Fees Charged	\$231.00
Total Interest Charged	\$260.64
Total Interest Paid	\$255.34

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge	Balance Method
Regular Purchases	N/A	26.99%	\$1,541.37	\$35.34	2D

### New Promotional Financing Plans

You may be offered one of the following promotions when you make a qualifying Lowe's credit card purchase: No Interest if Paid in Full within 6, 12, 18 or 24 months. Under each of these promotions, if the promotional balance is not paid in full within the promotional period, interest will be imposed from the date of purchase at a rate of 26.99%. Minimum monthly payments are required. Some or all of the minimum payment based on the promotional balance may be applied to other account balances. Offers subject to credit approval. Offers not available at all times for all purchases. Offer dates and other terms will be disclosed in promotional advertising. Regular account terms apply to non-promo purchases and, after promotion ends, to promo purchases. Cannot be combined with other credit related promotional offers.

### Important Account Information

If your account has a Deferred Interest promotional balance and you would like a payment to be applied to a specific promotional or non-promotional balance, call Customer Service at 1-800-444-1408, no later than 60 days after the transaction date of your payment as shown on your statement, to learn what options may be available.

If you need to contact Synchrony about the loss of a Synchrony cardholder, you can submit a deceased notification form located at [www.syl.com](http://www.syl.com) under the 'Contact Us' page.

Synchrony Bank may continue to obtain information, including employment and income information from others about you (including requesting reports from consumer reporting agencies and other sources) to review, maintain or collect your account.

(Continued on next page)

Sign Up  
And Get  
Started  
Today.

Manage your account anytime,  
anywhere through [Lowes.com/eService](http://Lowes.com/eService).



Online account  
management from  
your mobile device



Receive and pay  
your bill securely.



Get account alerts  
via email or text.\*



Go paperless. View and manage  
your purchases online.



Download  
the Lowe's  
Mobile App.

\*Standard text message rates apply.

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### **Important Account Information (Continued)**

**NOTICE:** We may convert your payment into an electronic debit. See back of page one for details, Billing Rights and other important information.

You can pay your bill online or over the phone. We noticed you've been enjoying our easy paperless payment options, so we will no longer be including return envelopes. You can make things even easier by selecting the paperless statement option on your account online.

### **Cardholder News and Information**

Looking for a different due date? Call customer service at the phone number on your statement to determine if eligible and discuss available options.

Please Note: When contacting the Lowe's Credit Center, you must be listed as an account owner to obtain information about the account. We cannot disclose information to authorized users or third parties.

Monitor your account 24/7. Enroll in free eServicing at [lowes.com/eservice](http://lowes.com/eservice) and take advantage of the easy way to: view recent transactions, check your balance, update personal information and much more.

Moving? Visit [lowes.com/moving](http://lowes.com/moving) for tools, tips and valuable offers to make your move easier.

Don't get caught by an email scam. Occasionally, criminals send emails that look like they're from a retailer, bank or other financial institution; this scam is called phishing. Phishing emails can look almost identical to real emails from Synchrony Bank. The emails try to trick people into revealing credit card or bank account numbers. Taking these four steps can protect you from fraud and identity theft. 1) Never respond to an email with your account or social security number. 2) Upgrade to the latest Internet browsers and use anti-virus and anti-spyware software. 3) Know your account status. Don't be fooled by false claims that it is in jeopardy. 4) Remember, Synchrony Bank emails regarding your account will always display the last four digits of your account number and never ask for confidential information.