

11DC2601197
CAUSE NO. _____

MIDLAND CREDIT MANAGEMENT, INC.
Plaintiff,

vs.

LARRY LILLY
Defendant

IN THE JUSTICE COURT
PRECINCT 1 PLACE 1
BEXAR COUNTY, TEXAS

PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE COURT:

MIDLAND CREDIT MANAGEMENT, INC., the Plaintiff, complains of LARRY LILLY, the Defendant, and for cause of action shows:

Discovery Level

1. Plaintiff reserves the right to petition this Court to engage in pretrial discovery pursuant to Rule 500.9 of the Texas Rules of Civil Procedure.

Parties and Service of Citation

2. The Plaintiff is a foreign limited liability company duly authorized to conduct business in the State of Texas.

3. The Defendant resides within the venue of the above referenced court and may be served at the following address, or wherever the Defendant may be found:

LARRY LILLY
434 JOCKEY
SAN ANTONIO, TX 78227-4377

Venue and Jurisdiction; Relief Sought

4. Venue is proper in this county because Defendant, a natural person, resides in this county. The amount in controversy is within the jurisdictional limit of this court. The Plaintiff seeks only monetary relief of \$20,000.00 or less, including damages of any kind, penalties, cost, expenses if any. Plaintiff does not seek pre-judgment interest or attorney's fees.

**Plaintiffs Efforts To Resolve
The Underlying Obligation**

5. Plaintiff, MIDLAND CREDIT MANAGEMENT, INC., owns portfolios of consumer receivables, which it attempts to collect. When working with individual consumers, Plaintiff, MIDLAND CREDIT MANAGEMENT, INC., and its affiliates (collectively, "Plaintiff") generally attempt to contact consumers like Defendant through several means, all in an effort to establish contact and to resolve the underlying

obligation. In doing so, Plaintiff attempts to assess each consumer's willingness to pay, through phone calls, letters or other means. Plaintiff attempts to exclude consumers from its collection efforts, where Plaintiff believes those consumers are facing extenuating circumstances or hardships that would prevent them from making any payments.

6. When Plaintiff contacts consumers, it strives to treat consumers with respect, compassion and integrity. Plaintiff works with consumers in an effort to find mutually-beneficial solutions, often offering discounts, hardship plans, and payment options. Plaintiff's efforts are aimed at working with consumers to repay their obligations and to attain financial recovery. Plaintiff strives to engage in dialogue that is honorable and constructive, and to play a positive role in consumers' lives.

7. Despite Plaintiff's efforts to reach consumers and resolve the consumer's obligations, only a percentage of consumers choose to engage with Plaintiff. Those who do are often offered discounts or payment plans that are intended to suit their needs. Plaintiff would prefer to work with consumers to establish voluntary payment arrangements resulting in the resolution of any underlying obligations. However, the majority of Plaintiff's consumers ignore calls or letters, and some simply refuse to repay their obligations despite an apparent ability to do so. When this happens, Plaintiff must decide then whether to pursue collection through legal channels, including litigation like the present action against Defendant. Although the account is now in litigation, Plaintiff remains willing to explore a mutually-beneficial solution through voluntary payment arrangements, if possible.

Count I

8. Defendant had an account with CITIBANK, N.A.. Plaintiff purchased Defendant's debt on or about December 30, 2024. Plaintiff has been assigned the debt, and Plaintiff is now owed money from Defendant. MIDLAND CREDIT MANAGEMENT, INC. is the current owner of the debt, and any prior holders of the debt are listed in the attached Affidavit Relating to Damages and Business Records and are incorporated by reference.

Relevant information related to the account is as follows:

| | |
|----------------------|---------------------|
| ORIGINAL CREDITOR: | CITIBANK, N.A. |
| ACCOUNT NO.: | XXXXXXXXXXXXXX-9996 |
| DATE OF CHARGE-OFF: | October 30, 2024 |
| CHARGE-OFF BALANCE: | \$3,395.16 |
| DATE OF ORIGINATION: | December 28, 2020 |

Account Stated

9. Plaintiff is the owner and beneficiary of all claims related to the account opened by Defendant with Plaintiff's predecessor-in-interest. Thus, Plaintiff is entitled to relief under the common law cause of action account stated because (i) transactions between the parties or their predecessors-in-interest gave rise to indebtedness of the Defendant to the Plaintiff (ii) there existed an agreement, express or implied, between the parties establishing a fixed amount due, and (iii) the Defendant made a promise, express or implied, to pay the indebtedness, but has failed to do so.

10. Demand for payment has been made by Plaintiff, and as of December 10, 2025, Defendant has refused and failed to remit the remaining principal amount of \$3,395.16. No interest (0%) is accruing on the account.

Damages

11. Plaintiff seeks liquidated damages in the amount of \$3,395.16 along with post judgment interest at the statutory rate provided by applicable law.

Conditions Precedent

12. All conditions precedent have been performed, have occurred, or should be excused.

Prayer

For these reasons, Plaintiff asks that Defendant be cited to appear and answer, and that Plaintiff have judgment against Defendant for the following:

- a. Actual damages in the amount of \$3,395.16;
- b. All costs of suit; and
- c. All other relief, in law and equity, to which Plaintiff may be entitled.

Respectfully submitted
MIDLAND CREDIT MANAGEMENT, INC.

Eliel Escobedo Jr.

Brian Staley, Texas Bar No. 00797483
Michael Young, Texas Bar No. 24037759
Peter Newman, Texas Bar No. 24106928
Juan Goenaga, Texas Bar No. 00797868
Cynthia Stevens, Texas Bar No. 24129749
Genail Logan, Texas Bar No. 24117754
Sunny Park, Texas Bar No. 24149285
John Gillespie, Texas Bar No. 07926300
Amanda Okoli, Texas Bar No. 24140904
Eliel Escobedo Jr., Texas Bar No. 24124860
David D. Backer, Texas Bar No. 24128895
Kristy Gabrielova, Texas Bar No. 24042929
Attorneys for MIDLAND CREDIT MANAGEMENT,
INC.
P.O. Box 460568
Houston, TX 77056
Tel: (866) 300-8750
Fax: 877-232-9721
Email: InternalLegal-TexasFax@MCMCG.COM

PLEASE UNDERSTAND THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

You can view documents related to your account by visiting our website at www.midlandcredit.com and logging into your account.

EXHIBIT A

BILL OF SALE AND ASSIGNMENT

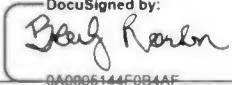
Best Buy Early Out Flow – January 2023

THIS BILL OF SALE AND ASSIGNMENT dated December 30, 2024, is by Citibank, N.A., a national banking association organized under the laws of the United States, located at 5800 South Corporate Place, Sioux Falls, SD 57108 (the "Bank") to Midland Credit Management, Inc., a corporation organized under the laws of the State of Kansas, with its headquarters/principal place of business at 350 Camino De La Reina, Suite 100, San Diego, CA 92108 ("Buyer").

For value received and subject to the terms and conditions of the Master Purchase and Sale Agreement dated December 6, 2023 between Buyer and the Bank (the "**Master Purchase Agreement**"), and that certain Addendum No. 3 dated December 14, 2023 between Bank and Buyer (the "**Addendum**," together with the Master Purchase Agreement, the "**Agreement**"), the Bank does hereby transfer, sell, assign, convey, grant, bargain, set over and deliver to Buyer, and to Buyer's successors and assigns, the Accounts summarized on the Asset Schedule attached hereto as Exhibit A and the Final Electronic File. Capitalized terms not defined herein shall have the definition ascribed in the Agreement.

With respect to information for the Accounts summarized on the Asset Schedule and included in the Final Electronic File, the Bank represents and warrants to Buyer that (i) the Account information constitutes the Bank's own business records and accurately reflects in all material respects the information in the Bank's database; (ii) the Account information was kept in the regular course of business; (iii) the Account information was made at or near the time by, or from information transmitted by, a person with knowledge of the data entered into and maintained in the Account's database; and (iv) it is the regular practice of the Bank's business to maintain and compile such data.

Citibank, N.A.

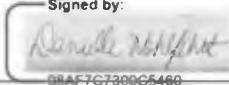
By: 

(Signature)

Name: Brandy Reardon

Title: Authorized Party

Midland Credit Management, Inc.

By: 

(Signature)

Name: Danielle wohlfahrt

Title: MVP, BD & Strategic Partnerships

Exhibit A to Bill of Sale

The individual Accounts transferred are described in the Final Electronic File named Midland-Best-Buy-Early-Out-Flow-1224 and delivered by the Bank to Buyer, the same deemed attached hereto by this reference.

| Lot | Sale ID | # of Accounts | Sale Balance | Cut-Off Date | Purchase Price Percentage |
|-------------------------|----------------|--------------------------|---------------------|-------------------------|--|
| Best Buy Early Out Flow | 121224MC1BB1EM | [REDACTED] | [REDACTED] | 12/12/2024 | [REDACTED] |

AFFIDAVIT OF SALE OF ACCOUNTS

State of Missouri
County of Platte

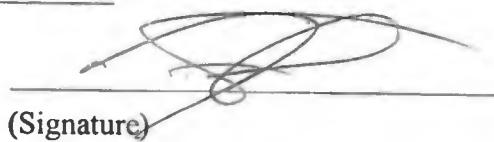
Jesse Steiner, being duly sworn, deposes and says:

I am an authorized employee of Citibank, N.A. ("CBNA") located at 5800 South Corporate Place, Sioux Falls, SD 57108, am authorized to make the statements and representations herein and I am over 18 years of age. In this position, I have access to the creditor's books and records and am aware of the process of the sale of accounts and electronic storage of business records. Original Creditor's records were made and kept in the regular course of business by, or from information transmitted by, a person with knowledge and it was the regular course of such business to make and keep the records in the course of a regularly conducted business activity. The records were made at or near the time of the events recorded. Based on my review of Original Creditor's books and records, I have personal knowledge of the facts set forth in this affidavit.

On or about December 30, 2024, CBNA sold a pool of charged-off accounts (the Accounts) by a Master Purchase and Sale Agreement dated December 6, 2023, Bill of Sale, and Addendum No. 3 dated December 14, 2023 to Midland Credit Management, Inc. As part of the sale of the Accounts, certain electronic records were transferred on individual accounts to the debt buyer. These records were kept in the ordinary course of business of creditor.

I am not aware of any errors in the information provided about the Accounts. The above statements are true to the best of my knowledge.

Executed on Jan 8, 2025.

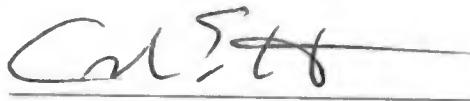


(Signature)

Jesse Steiner
 Printed Name

State of Missouri)
)
) ss
County of Platte)

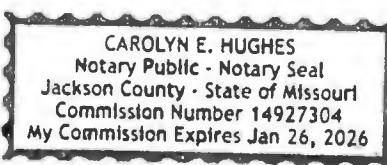
On this 8 day of JAN, 2025, before me, the undersigned notary, personally appeared Jesse Steiner, personally known to me to be the person who signed the preceding or attached document in my presence and who swore or affirmed to me that the contents of the document are truthful and accurate to the best of his/her knowledge and belief.



[SEAL]

1

Midland 120623



| Field | Field Data |
|--------------------------------------|-------------------|
| Account Number | [REDACTED] 996 |
| First Name | LARRY |
| Last Name | LILLY |
| SSN | XXX-XX-5590 |
| Date of Birth | [REDACTED] |
| Address 1 | 434 JOCKEY |
| City | SAN ANTONIO |
| State | TX |
| Zip | 78227 |
| Home Phone | 2102383545 |
| Open Date | 12/28/2020 |
| Last Purchase Date | 05/17/2023 |
| Last Purchase Amount | \$1,050.00 |
| Last Payment Date | 03/23/2024 |
| Last Payment Amount | \$91.00 |
| Sale Amount | \$3,395.16 |
| Charge Off Date | 10/30/2024 |
| Charge off Balance | \$3,395.16 |
| Post Charge Off Interest | \$0.00 |
| Post Charge off Fee | \$0.00 |
| Post Charge off Payments | \$0.00 |
| Post Charge off Payments and Credits | \$0.00 |
| Post Charge off Credits | \$0.00 |
| Affinity | MY BEST BUY |

Account information provided by Citibank, N.A. pursuant to the Bill of Sale/Assignment of Accounts transferred on or about 12/30/2024 in connection with the sale of accounts from Citibank, N.A. to Midland Credit Management, Inc.

EXHIBIT B

BILL OF SALE AND ASSIGNMENT

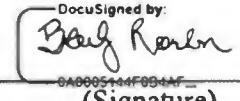
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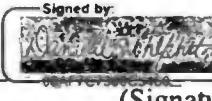
Citibank, N.A.

By: 
(Signature)

Name: Brandy Reardon

Title: Authorized Party

Midland Credit Management, Inc.

By: 
(Signature)

Name: Danielle Wohlfahrt

Title: MVP, BD & Strategic Partnerships

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|-------------------------|----------------|---------------|--------------|--------------|---------------------------|
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AFFIDAVIT OF SALE OF ACCOUNTS

State of Missouri
County of Platte

Jesse Steiner, being duly sworn, deposes and says:

I am an authorized employee of Citibank, N.A. ("CBNA") located at 5800 South Corporate Place, Sioux Falls, SD 57108, am authorized to make the statements and representations herein and I am over 18 years of age. In this position, I have access to the creditor's books and records and am aware of the process of the sale of accounts and electronic storage of business records. Original Creditor's records were made and kept in the regular course of business by, or from information transmitted by, a person with knowledge and it was the regular course of such business to make and keep the records in the course of a regularly conducted business activity. The records were made at or near the time of the events recorded. Based on my review of Original Creditor's books and records, I have personal knowledge of the facts set forth in this affidavit.

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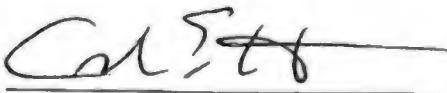
Executed on Jan 8, 2025.


(Signature)

Jesse Steiner
Printed Name

State of Missouri)
)ss
County of Platte)

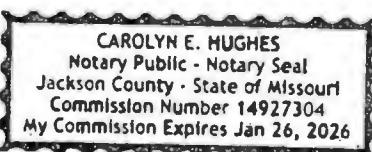
On this 8 day of JAN, 2025, before me, the undersigned notary, personally appeared Jesse Steiner, personally known to me to be the person who signed the preceding or attached document in my presence and who swore or affirmed to me that the contents of the document are truthful and accurate to the best of his/her knowledge and belief.



[SEAL]

Midland 120623

1





My Best Buy® Credit Card

Customer Service:
bestbuy.accountonline.com

Account Inquiries:
1-888-620-5879 (TTY: 711)
Text to Pay: 81964

Account Statement

Send Notice of Billing Errors and Customer Service Inquiries to:
BEST BUY CREDIT SERVICES
PO Box 790441, St. Louis, MO 63179

Account number ending in 9996

Summary of Account Activity

| | |
|------------------------|------------|
| Previous Balance | \$3,268.14 |
| Payments | -\$0.00 |
| Other Credits | -\$0.00 |
| Purchases/Other Debits | +\$0.00 |
| Cash Advances | +\$0.00 |
| Fees Charged | +\$40.00 |
| Interest Charged | +\$87.02 |
| New Balance | \$3,395.16 |
| Past Due Amount | \$945.00 |

| | |
|-----------------------------|------------|
| Credit Limit | \$0.00 |
| Available Credit | \$0.00 |
| Amount Over Credit Limit | \$695.16 |
| Statement Closing Date | 10/29/2024 |
| Next Statement Closing Date | 11/28/2024 |
| Days in Billing Cycle | 32 |

Payment Information

| | |
|---------------------|-------------------|
| New Balance | \$3,395.16 |
| Minimum Payment Due | \$1,106.00 |
| Payment Due Date | November 23, 2024 |

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee up to \$40.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| | | |
|--|---|--|
| If you make no additional charges using this card and each month you pay the minimum payment | You will pay off the balance shown on this statement in about | And you will end up paying an estimated total of |
| Only the minimum payment | 12 years | \$7,700 |
| \$144 | 3 years | \$5,188 (Savings=\$2,512) |

If you would like information about credit counseling services, call 1-877-337-8188 (TTY: 711).

Please note that if we received your payment by phone or online payment between 5 p.m. ET and midnight ET on the last day of your billing period, your payment will not be reflected until your next statement.

TRANSACTIONS

| Trans Date | Description | Reference # | Amount |
|-------------------------|--------------------------------|-------------|----------|
| FEES | | | |
| 10/23 | LATE FEE | | \$ 40.00 |
| | TOTAL FEES FOR THIS PERIOD | | \$ 40.00 |
| INTEREST CHARGED | | | |
| 10/29 | INTEREST CHARGE ON PURCHASES | | \$ 87.02 |
| | TOTAL INTEREST FOR THIS PERIOD | | \$ 87.02 |

PLEASE SEE IMPORTANT INFORMATION ON PAGE 2.

Page 1 of 4

This Account Is Issued by Citibank, N.A.

8 MN 20

♦ Please detach and return lower portion with your payment to ensure proper credit. Retain upper portion for your records. ♦



PO BOX 6204
SIOUX FALLS, SD 57117-6204

Statement Enclosed

Account number ending in 9996



Payment Due Date November 23, 2024

New Balance \$3,395.16

Past Due Amount† \$945.00

Minimum Payment Due \$1,106.00

Amount Enclosed: \$

†Past Due Amount is included in the Minimum Payment Due.
Please see reverse side to change your address.
Make Checks Payable to ▼

LARRY LILLY
434 JOCKEY
SAN ANTONIO, TX 78227-4377

BEST BUY CREDIT SERVICES
PO BOX 78009
PHOENIX, AZ 85062-8009

04909 0110600 0339516 0009100 9996 2019

Information About Your Account.

How to Avoid Paying Interest on Purchases. Your payment due date is at least 25 days after the close of each billing cycle. We will not charge you any interest on purchases if you pay your New Balance by the payment due date each month. This is called a grace period on purchases. To get a grace period on purchases you must pay the New Balance by the payment due date every billing cycle. If you do not, you will not get a grace period until you pay the New Balance for two billing cycles in a row.

If you have a balance subject to a deferred interest promotion and that promotion does not expire before the payment due date, that balance (an "excluded balance") is excluded from the amount you must pay in full to get a grace period on a purchase balance other than an excluded balance. In addition, if you have a reduced rate credit plan, that balance (an "excluded balance") is excluded from the amount you must pay in full to get a grace period on a purchase balance other than an excluded balance. However, you must still pay any separately required payment on the excluded balance. In billing cycles in which payments are allocated to deferred interest balances first, the deferred interest balance will be reduced before any other balance on the account. However, you will continue to get a grace period on purchases, other than an excluded balance, so long as you pay the New Balance (less any excluded balance, plus any separately required payment on an excluded balance) in full by the payment due date each billing cycle. Deferred interest offers may also be called Same As Cash or No Interest.

In addition, certain promotional offers not described above may also allow you to have a grace period on purchases without having to pay all or a portion of the promotional balance by the payment due date. If that is the case, the promotional offer will describe what happens.

How We Calculate Your Balance Subject to Interest Rate. We use a daily balance method (including current transactions) to calculate interest charges. To find out more information about the balance computation method and how the resulting interest charges were determined, contact us at the Account Inquiries number on Page 1 of your statement.

Other Account and Payment Information.

Payment Amount. You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

When Your Payment Will Be Credited. If we receive your payment in proper form at our processing facility by 5 p.m. local time there, it will be credited as of that day. A payment received there in proper form after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper form or is not sent to the correct address. The correct address for regular mail is the address on the front of the payment coupon. The correct address for courier or express mail is shown in the Express Mail section.

Proper Form. For a payment sent by mail or courier to be in proper form, you must:

- Enclose a valid check or money order. No cash, gift cards, or foreign currency please.
- Include your name and the last four digits of your account number.

Payment Other Than By Mail.

- **In-Store (Where Available).** Any payment in proper form accepted in-store will be credited as of that day. However, credit availability may be subject to verification of funds. Not all stores accept payments. Contact your local store to see if in-store payments are accepted at that location.
- **Text to Pay (If Available).** Text "pay" to the Text to Pay number on Page 1 of your statement. To pay via text you must use the cell phone or mobile device number and payment accounts associated with your account. Text to Pay is not available for debit card payments. Message and data rates may apply.
- **Online/AutoPay.** Go to the URL on Page 1 of your statement to make a payment online. You can also enroll in AutoPay and have your payment amount automatically deducted each month from the payment account you choose.
- **Phone.** Call the Account Inquiries number on Page 1 of your statement to make a payment by phone. For phone payments, you authorize us to electronically debit your specified bank account by an ACH transaction in the amount and on the date that you indicate on the phone. For AutoPay, you also authorize us to automatically debit your specified bank account every month, in the amount and on the same date each month that you indicate on the phone, until you withdraw your authorization. You may cancel a one-time phone payment or withdraw your authorization for automatic debits by calling

/A/ - MN - 9038-7001-0002 - N1 - VB/ - 42906692687 - C - JC/ - E - 0 - X - 65 - JD/ - P - E - Y - 0 - N - JE/ - 7 - AG/ - N - - - JV/ - 0 - - YA6B - V - JV/ - - 0 - 0 - - JV/ - - - - -

us at the Account Inquiries number on Page 1 of your statement within the timeframe disclosed to you on the phone.

- **Express Mail.** Send payment by express mail or courier to: Consumer Payment Dept., 6716 Grade Lane, Building 9, Suite 910, Louisville, KY 40213.
- **Crediting Payments other than by Mail.** The payment cutoff time for Online bill payments, Text to Pay payments, Phone payments, Express Mail, and courier payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

If you send an eligible check, you authorize us to complete your payment by electronic debit. If we do, the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also, the check will be destroyed.

Credit Reporting Disputes. We may report information about your account to credit bureaus. If you think we reported inaccurate information, please write us at: Credit Bureau Dispute Verification, P.O. Box 6497, Sioux Falls, SD 57117.

Report a Lost or Stolen Card Immediately. Call the Account Inquiries number shown on Page 1.

What To Do If You Think You Find A Mistake On Your Statement. If you think there is an error on your statement, write to us at the address for billing errors and customer service inquiries shown on Page 1 of your statement.

In your letter, give us the following information:

1. **Account information:** Your name and account number.
2. **Dollar amount:** The dollar amount of the suspected error.
3. **Description of Problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases. If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address for billing errors and customer service inquiries shown on Page 1 of your statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

BBY PL NA NOV23

- - N - Y - 0 - 0 - JV/ - 01/30/24 - 12/01/20 - 46 - September 27, 2024

Page 2 of 4

Easily manage your contact information

It's important we have your current contact information, so if anything changes (including your email or mailing address or phone number), please do one of the following to easily update your information:

- You can update your contact information by logging into your online account via the URL located in the Customer Service section on the front of your statement, or
- Call the Account Inquiries phone number located in the Customer Service section on the front of your statement

Account number ending in 9996

| 2024 Totals Year-to-Date | |
|--------------------------------|----------|
| Total Fees Charged in 2024 | \$269.00 |
| Total Interest Charged in 2024 | \$729.34 |

ACTIVITY AND PROMOTIONS DETAIL

| Original Promotion Trans Amount | Promo Trans Date | Previous Balance | Payments & Other Credits | Purchases, Cash Adv, Fees & Other Debits | Interest Charged | New Balance | Promotion Minimum Payment Due | Deferred Interest Charges | Promotion Expiration Date |
|---------------------------------|------------------|-------------------|--------------------------|--|------------------|-------------------|-------------------------------|---------------------------|---------------------------|
| PURCHASES | | | | | | | | | |
| REGULAR | | \$3,268.14 | | \$40.00 | \$87.02 | \$3,395.16 | | | |
| TOTAL | | \$3,268.14 | \$0.00 | \$40.00 | \$87.02 | \$3,395.16 | \$0.00 | \$0.00 | |

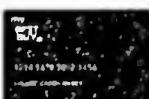
INTEREST CHARGE CALCULATION

| Type of Balance | Annual Percentage Rate (APR) | Balance Subject to Interest Rate | Interest Charge |
|--------------------------------|------------------------------|----------------------------------|-----------------|
| PURCHASES | | | |
| REGULAR (V) = Variable Rate | 29.99% (M)(V) | \$3,310.10 | \$87.02 |

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My Best Buy® Credit Card

Customer Service:

bestbuy.accountonline.com



Account Inquiries:

1-888-574-1301 (TTY: 711)

Account Statement

Send Notice of Billing Errors and Customer Service Inquiries to:
BEST BUY CREDIT SERVICES
PO Box 780441, St. Louis, MO 63179

Account number ending in 9996

Summary of Account Activity

| | |
|------------------------|------------|
| Previous Balance | \$2,622.24 |
| Payments | -\$91.00 |
| Other Credits | -\$0.00 |
| Purchases/Other Debits | +\$0.00 |
| Cash Advances | +\$0.00 |
| Fees Charged | +\$0.00 |
| Interest Charged | +\$68.22 |
| New Balance | \$2,599.46 |
| Past Due Amount | \$0.00 |

| | |
|-----------------------------|------------|
| Credit Limit | \$2,700.00 |
| Available Credit | \$100.00 |
| Amount Over Credit Limit | \$0.00 |
| Statement Closing Date | 03/29/2024 |
| Next Statement Closing Date | 04/28/2024 |
| Days in Billing Cycle | 31 |

Payment Information

| | |
|---------------------|----------------|
| New Balance | \$2,599.46 |
| Minimum Payment Due | \$95.00 |
| Payment Due Date | April 23, 2024 |

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee up to \$40.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| | | |
|--|---|--|
| If you make no additional charges using this card and each month you pay the minimum payment | You will pay off the balance shown on this statement in about | And you will end up paying an estimated total of |
| Only the minimum payment | 13 years | \$7,504 |
| \$111 | 3 years | \$3,998 (Savings=\$3,506) |

If you would like information about credit counseling services, call 1-877-337-8187 (TTY: 711).

12 month financing*

on storewide purchases \$299 and up

*Subject to credit approval. Terms and conditions apply. Easy Replenish™ purchases excluded. In select stores. Online offer may vary. Subject to change without notice. See BestBuy.com/CreditCard for details.

Marketing offers included in this statement are intended for residents of the United States and its Territories.

TRANSACTIONS

| Trans Date | Description | Reference # | Amount |
|-------------|------------------------------|-------------------|-----------|
| 03/23 | AUTOPAY PAYMENT DEERFIELD IL | P919400F4EYBK5NT6 | \$ 91.00- |
| FEES | | | |
| | TOTAL FEES FOR THIS PERIOD | | \$ 0.00 |

18 month financing*

on appliance purchases \$599 and up
*Subject to credit approval. Terms and conditions apply. Easy Replenish™ purchases excluded. In select stores. Online offer may vary. Subject to change without notice. See BestBuy.com/CreditCard for details.

HN 20

PLEASE SEE IMPORTANT INFORMATION ON PAGE 2.

Page 1 of 6

This Account is Issued by Citibank, N.A.

↓ Please detach and return lower portion with your payment to ensure proper credit. Retain upper portion for your records. ↓



Account number ending in 9996



Payment Due Date April 23, 2024

New Balance \$2,599.46

Past Due Amount \$0.00

Minimum Payment Due \$95.00

Amount Enclosed: \$

Please see reverse side to change your address.

Make Checks Payable to □

Statement Enclosed

LARRY LILLY
434 JOCKEY
SAN ANTONIO, TX 78227-4377

BEST BUY CREDIT SERVICES
PO BOX 78009
PHOENIX, AZ 85062-8009

04909 0009500 0259946 0009100 9996 2019

Information About Your Account.

How to Avoid Paying Interest on Purchases. Your payment due date is at least 25 days after the close of each billing cycle. We will not charge you any interest on purchases if you pay your New Balance by the payment due date each month. This is called a grace period on purchases. To get a grace period on purchases you must pay the New Balance by the payment due date every billing cycle. If you do not, you will not get a grace period until you pay the New Balance for two billing cycles in a row.

If you have a balance subject to a deferred interest promotion and that promotion does not expire before the payment due date, that balance (an "excluded balance") is excluded from the amount you must pay in full to get a grace period on a purchase balance other than an excluded balance. In addition, if you have a reduced rate credit plan, that balance (an "excluded balance") is excluded from the amount you must pay in full to get a grace period on a purchase balance other than an excluded balance. However, you must still pay any separately required payment on the excluded balance. In billing cycles in which payments are allocated to deferred interest balances first, the deferred interest balance will be reduced before any other balance on the account. However, you will continue to get a grace period on purchases, other than an excluded balance, so long as you pay the New Balance (less any excluded balance, plus any separately required payment on an excluded balance) in full by the payment due date each billing cycle. Deferred interest offers may also be called Same As Cash or No Interest.

In addition, certain promotional offers not described above may also allow you to have a grace period on purchases without having to pay all or a portion of the promotional balance by the payment due date. If that is the case, the promotional offer will describe what happens.

How We Calculate Your Balance Subject to Interest Rate. We use a daily balance method (including current transactions) to calculate interest charges. To find out more information about the balance computation method and how the resulting interest charges were determined, contact us at the Account Inquiries number on the front.

Other Account and Payment Information.

Payment Amount. You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

When Your Payment Will Be Credited. If we receive your payment in proper form at our processing facility by 5 p.m. local time there, it will be credited as of that day. A payment received there in proper form after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper form or is not sent to the correct address. The correct address for regular mail is the address on the front of the payment coupon. The correct address for express mail is shown in the Express Mail section.

Proper Form. For a payment sent by mail or courier to be in proper form, you must:

- Enclose a valid check or money order. No cash, gift cards, or foreign currency please.
- Include your name and the last four digits of your account number.

Payment Other Than By Mail.

- **In-Store (Where Available).** Any payment in proper form accepted in-store will be credited as of that day. However, credit availability may be subject to verification of funds. Not all stores accept payments. Contact your local store to see if in-store payments are accepted at that location.
- **Online/AutoPay.** Go to the URL on Page 1 of your statement to make a payment online. You can also enroll in AutoPay and have your payment amount automatically deducted each month from the payment account you choose.
- **Phone.** Call the number on Page 1 of your statement to make a payment by phone. For phone payments, you authorize us to electronically debit your specified bank account by an ACH transaction in the amount and on the date that you indicate on the phone. You may cancel a phone payment by calling us at the Customer Service number at the top of Page 1 within the time period disclosed to you on the phone. There is no fee for making a payment using our automated voice response system.
- **Agent-Assisted Phone Payments.** If you call us to make a payment with the assistance of a live agent, the payment will be applied the same day and you will be charged a \$5.00 agent expedited payment fee.

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/G/-N---JH-O--YA6B-V-JV--0-O--JI--

• **Express Mail.** Send payment by express mail to: Consumer Payment Dept., 6716 Grade Lane, Building 9, Suite 910, Louisville, KY 40213.

• **Crediting Payments other than by Mail.** The payment cutoff time for Online bill payments, Phone payments, and Express Mail payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

If you send an eligible check with this payment coupon, you authorize us to complete your payment by electronic debit. If we do, the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also, the check will be destroyed.

Credit Reporting Disputes. We may report information about your account to credit bureaus. If you think we reported inaccurate information, please write us at: Credit Bureau Dispute Verification, P.O. Box 6497, Sioux Falls, SD 57117.

Report a Lost or Stolen Card Immediately. Call the Account Inquiries number shown on Page 1.

What To Do If You Think You Find A Mistake On Your Statement. If you think there is an error on your statement, write to us at the address for billing errors and customer service inquiries shown on Page 1 of your statement.

In your letter, give us the following information:

1. Account information: Your name and account number.
2. Dollar amount: The dollar amount of the suspected error.
3. Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases. If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address for billing errors and customer service inquiries shown on Page 1 of your statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

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Page 2 of 6

Easily manage your contact information

It's important we have your current contact information, so if anything changes (including your email or mailing address or phone number), please do one of the following to easily update your information:

- You can update your contact information by logging into your online account via the URL located in the Customer Service section on the front of your statement, or
- Call the Account Inquiries phone number located in the Customer Service section on the front of your statement



Account number ending in 9996

TRANSACTIONS (cont.)

| Trans Date | Description | Reference # | Amount |
|-------------------------|--------------------------------|-------------|----------|
| INTEREST CHARGED | | | |
| 03/29 | INTEREST CHARGE ON PURCHASES | | \$ 68.22 |
| | TOTAL INTEREST FOR THIS PERIOD | | \$ 68.22 |

| 2024 Totals Year-to-Date | |
|--------------------------------|----------|
| Total Fees Charged in 2024 | \$0.00 |
| Total Interest Charged in 2024 | \$202.64 |

ACTIVITY AND PROMOTIONS DETAIL

| Original Promotion Trans Amount | Promo Trans Date | Previous Balance | Payments & Other Credits | Purchases, Cash Adv, Fees & Other Debits | Interest Charged | New Balance | Promotion Minimum Payment Due | Deferred Interest Charges | Promotion Expiration Date |
|---------------------------------|------------------|-------------------|--------------------------|--|------------------|-------------------|-------------------------------|---------------------------|---------------------------|
| PURCHASES | | | | | | | | | |
| REGULAR | | \$2,622.24 | \$91.00- | | \$68.22 | \$2,599.46 | | | |
| TOTAL | | \$2,622.24 | \$91.00- | \$0.00 | \$68.22 | \$2,599.46 | \$0.00 | \$0.00 | |

INTEREST CHARGE CALCULATION

| Type of Balance | Annual Percentage Rate (APR) | Balance Subject to Interest Rate | Interest Charge |
|-----------------|------------------------------|----------------------------------|-----------------|
| PURCHASES | | | |
| REGULAR | 30.49% (M)(V) | \$2,634.76 | \$68.22 |

(M) = Variable Rate

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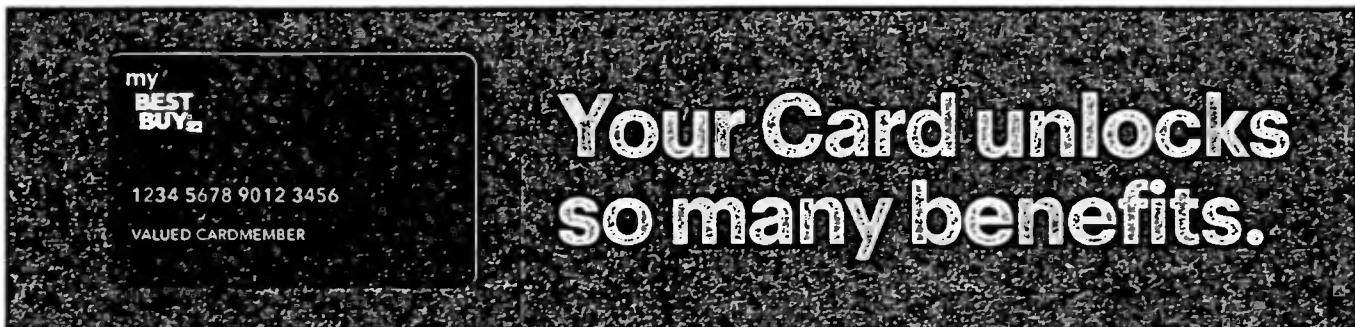


Option to
bank your My Best Buy® points*
until you're ready to issue a reward certificate.

*Point banking will be terminated if your Credit Card account is closed, and banked points will be issued as reward certificates. See "My Best Buy" Program Terms for details.

Learn more at MyOffers.BestBuy.AccountOnline.com

845



5% back¹ in rewards

Here's how it works.

Get a reward certificate for every \$5 spent at Best Buy* with your Card.

Access your Cardmember offers and rewards.

We've made it faster and easier to access your personalized Card offers and rewards. Check back frequently for new offers.

See your latest offers and rewards at
MyOffers.BestBuy.AccountOnline.com

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Pay your bill with just a text.



The quicker way to pay your bill:

- Text **PAY** to **81964**¹ using the mobile device connected to your BestBuy.AccountOnline.com account.
- After we confirm your identity, you'll receive a text asking how much you would like to pay and which payment account² you would like to use.
- You'll receive a payment confirmation via text.

Message and Data rates may apply.³ Payment account information must be on BestBuy.AccountOnline.com to take advantage of pay by text. Feature is not available for debit card payments.

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BEST BUY Home

Free Home Consultation.

Let a Best Buy Home Expert show you all the ways to bring your dream tech and appliances to life in your home.

Schedule a consultation now at BestBuy.com/Consult

868

Add a user to your account to get more rewards.

- More convenient
- Easily track all purchases
- Combines all rewards

279

Get started at BestBuy.AccountOnline.com

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