

## Mendokoro Survey â Question Flow

- 1) What branch did you go to?
- 2) Was this your first time at this restaurant's branch?
- 3) How often do you visit us?
- 4) Did you Dine-In or Take-out in the said branch?
- 5) Do you have any dietary restrictions or preferences we should be aware of? (Select all that apply)
- 6) How would you describe your overall customer experience?
- 7) How would you rate the value you received for your money?
- 8) How would you rate the overall quality of the food served? (tastes, freshness, appearance)
- 9) How would you rate the friendliness of the staff you interacted with?
- 10) Were your orders served correctly?
- 11) How would you rate the promptness of the service in this branch?
- 12) How would you rate the overall cleanliness and orderliness of the restaurant, including the restroom, if applicable?
- 13) How likely is it that you would recommend this branch to others based on your overall experience?
- 14) Do you have any ideas for new dishes, experiences, or improvements you'd like us to explore?
- 15) Any other suggestions, shout-outs, or concerns we should know about?
- 16) Where would you like us to open next? (City / Mall / Area)
- 17) What were the last five restaurants you've visited?
- 18) What did you like most about your visit to any of these restaurants?