

GANG ZHAO

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(929) 266-8567

OBJECTIVE | A skilled and qualified technician with more than 10 years of experience in the mentioned field looking to utilize his skills and expertise in your renowned organization.

SKILLS & ABILITIES

- Skilled in installation, operation and maintenance of personal or server computer system. As well as to quickly identifying, replacing and repairing any problems with a computer system.
- Ability to diagnose, identify and resolve problem with smartphone hardware and their software.
- Experience with LAN/WAN networking, CCTV system and POS system.
- Frontend and backend web development skills, such as HTML, CSS/SASS, JAVASCRIPT, Node.js, express.js, MongoDB, Vue.js and more.

EXPERIENCE | **OWNER CASE SOLVED CORP.**

JUNE 2015 – APRIL 2017

As a small business owner/sales/technician for Case Solved Corp. of Astoria, New York, I handled day to day computer and smartphone repair, customer service, inventory tracking, bookkeeping, etc.

TEHCNIAL SPECIALIST, BRANCH OFFICE MANAGER IT SHOP

JULY 2014 – MARCH 2015

IT Shop Inc. was a technical support company that serves mostly law firm and accounting firm, as well as non-profit organization around downtown Brooklyn, New York. I provide quick and on-point service that they need for their business to operate.

AUTHORIZED APPLE TECHNICIAN 3H TECHNOLOGIES

JANUARY 2010 – MAY 2014

3H Technologies was a very successful Apple certified repair. I achieved most of my certifications during my work there for company to maintain its licensing. I was grateful that I had the opportunity to experience the most interesting parts of Manhattan, New York City.

COMPUTER REPAIR TECHNICIAN MAINPC GROUP. CORP

JANUARY 2006 – OCTOBER 2009

My first job into the computer and technology world. MainPC was a company that offers wide range of services included computer service, POS and CCTV System. During the time I worked there, I developed a set of standardized procedures and tools to initially making my work more efficient, quickly became popular and adopted by other technicians.

EDUCATION |

Professional Business College, New York, NY — Associate degree in Business Management

General Equivalency Diploma (GED), New York, NY

CERTIFICATIONS |

CompTIA A+ Certified 2010

Apple Certified Associate - Mac Integration 10.6 Certified 08/31/2011

Apple Certified Support Professional 10.6 Certified 09/14/2011

Apple Certified Technical Coordinator 10.6 Certified 10/22/2011