

Jesse Crumley

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WORK EXPERIENCE:

Department of Social and Health Services, Disability Determination Services (DDS)

Position: DDS Adjudicator 4, Lead

July 2021-present

Serves as lead adjudicator worker assisting the supervisor with work assignments and team adjudication case load. Manage a partial caseload of disability claims. Coach and mentor lower level staff on Social Security disability program, policy, and technical aspects of claims adjudication.

Provides desk coverage for adjudicators on leave, assist with performance monitoring of staff assigned to the unit, and help supervisor determine training needs. Acts in supervisor's absence, attending supervisor meetings, reporting to management, and leading unit meetings. Provide assistance with interpretation of medical and program policy; Social Security disability, and claims adjudication.

Mentors and assists trainees through steps of the in-training plan in the unit, participate in pilot programs, prepares summary and status reports for adjudication, and perform other duties as assigned to help support the unit.

Department of Social and Health Services, Disability Determination Services (DDS)

Position: DDS Adjudicator

September 2014-June 2021

Perform the full scope of direct services analysis (Activities of Daily Living assessments, arranging medical consultations, assessing medical and vocational capacity) and apply extensive medical and policy knowledge gained in determining a claimant's capacity to work. Responsible for determining residual functional capacity and vocational analysis with medical oversight. Work assignments include independent analysis on a full range of Social Security disability claims, including specialized and high profile priority workloads. Evaluate the data contained in medical, vocational and legal reports which may contain extensive medical records, physician's opinion statements, laboratory and medical testing results, and vocational workshop evaluations. Obtain information from medical providers, claimants, or other sources as needed. Determine when Social Security Administrative documentation standards have been met and make appropriate decision of disability. Determine the need for additional documentation and authorize the purchase of specialized medical examination or other evidentiary requirements necessary to evaluate the claim. Identify discrepancies, conflicting evidence or opinions of disability and resolve issues by obtaining additional evidence or through reasoned judgment.

Prepare and complete the residual capacity assessments, consult with contracted staff physicians and psychologists on medical findings. Identify and resolve fraud and similar fault issues. Identify the existence of drug and/or alcohol conditions and determine if it is material to the finding of disability. Conduct Continuing Disability Reviews. Perform analysis of claims previously awarded benefits by Administrative Law Judge(s). Review, analyze and make final determinations for specialized, complex and high profile claims such as Wounded Warrior/Military Causality and Compassionate Allowances. Complete the disability determination document allowing, denying, continuing, or ceasing benefits. identify the evidence used, analyze the medical and vocational facts of the case and write the decision showing how these facts comply with the Social Security policy. Make referral to Vocational Rehabilitation and/or Services for the Blind. Proficient in Microsoft Office: Outlook, Word, and Internet Explorer. Proficient in all DDS programs including AS400, Citrix, eCat, eView, PCOM, and DMAeClient Viewer, and perform other duties as assigned.

Extensive knowledge of Social Security policies and policies, and have demonstrated the ability to successfully manage active caseload successfully. Proven case management skills in accuracy and timeliness with meeting deadlines.

Target Import Warehouse, Lacey Distribution Center

Position: Team Member and Target Security Specialist

June 2010-August 2014

Responsible for analyzing and researching departmental policies, rules, laws, and regulations to ensure Target is in compliance with all safety, security, and internal controls. Independently investigate and evaluate data obtained from security reports, warehouse inventory, and staff to ensure compliance of Target business practices. Responsible for receiving and reviewing warehouse inventory from contractors to ensure accuracy and quality. Independently investigate damage claims and theft of merchandise. Determine appropriate plan of action through review of additional documentation requirements. Resolve damage claims by gathering physical evidence to analyze and identify discrepancies for further investigation. Conduct a thorough evaluation of the claim to determine the cause of damages and prepare a written report of all findings. Provide customer service both in person and over the phone to contract truck drivers and maintenance workers on a daily basis.

Respond to customer questions, take phone messages, route messages to proper parties, research customer inquiries, and assist customers about general warehouse information. I am responsible for answering and screening all incoming calls that come in from the public. Responsible for receiving and reviewing warehouse inventory to ensure accuracy and quality, (to include checking for evidence of damage or stolen goods), and documenting appropriate information on computer systems. Review data and make an analysis to determine if inventory is ready to be processed and/or stored. Evaluate damaged items or improper labeling of the package (freight/goods and complete appropriate forms to ensure that the incident has been documented. Review and prepare warehouse security information reports to ensure compliance with company policies, processes, and procedures.

Utilize Microsoft Office programs such as Word, Excel, and Outlook on a daily basis to perform duties. Prepare letters and create case and claim summaries in Word, create Excel spreadsheets to perform audits, and use Outlook to communicate with internal and external customers along with employees. Use multiple automated software and computer systems such as: 3D, MATRIX, SharePoint, Genetec Security Center, Virtual Office, Citrix, Lenel OnGuard, to enter, edit, verify, and retrieve data in order to process warehouse inventory for accuracy. Log daily routines into a Routine Management System. Research and investigate security threats that are internal and external through security video surveillance, inventory reports, and through perimeter checks of warehouse property. Monitor systems to detect any issues and resolve appropriately by following procedures and security guidelines. Conduct warehouse audits, document results, and prepare investigation reports of findings. Enter report information in to company database. Serves as the security presence at the front desk, Guard/Logistics shack, and during patrol of exterior warehouse. Perform logistics duties such as logging trailer data in to a computer to help ensure the integrity of the freight entering and leaving the trailer yard. Help train backup Target Security Specialists along with new managers in all of the Target Security Specialist duties.

EDUCATION:

Graduated from Washington State University with Bachelor of Arts in Fine Arts and Bachelor of Arts in Humanities, 2006
Currently enrolled in the University of Washington Coding Bootcamp Program, February 2022-present