

Isaac Cruz

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Education

Applied Technology

Brigham Young University–Idaho

Apr. 2025

Rexburg, Idaho, U.S.A.

- Learn and apply new technology and techniques
- Use Python, HTML/CSS, Java, and JavaScript
- Convert software requirements into code
- Understand principles of programming and design
- Apply strong design and troubleshooting skills
- Strong communication and interpersonal skills

Pathway Connect Certificate

BYU–Pathway Worldwide

Dec. 2020

U.S.A.

- English language speaking & writing
- Online teamwork & collaboration
- Leadership & time management
- Decision making & problem-solving
- Mathematical reasoning
- Effective communication

Experience

Web Developer

Freelance

Jan. 2022 – Sep. 2022

Saltillo, Coahuila., Mx.

- Developed code on Html3, CSS5, JavaScript, SQL, Python, Flask, and Django. For some scholar and business projects.
- Coordinated logistics, design, photography, and data analysis maintaining the scholar and business projects for 1 year.
- Managed registrations, personal finance management, social media marketing, and planning calendars for 5+ channels on social media through the scholar and business projects that I developed.

Technical Support

Teleperformance

Jan. 2021 – Dec. 2021

Monterrey, Nuevo León, Mx

- Supported customer doubts about satellite network, system functionality, and procedures and provide general system information.
- Tested satellite network software, and replicate system failures reported by customers to assure the quality of the network and troubleshoot.
- Exceeded team's objectives by achieving 100% satisfied customers thanks to the great attention and technical support provided.

Skills

- Attention to Detail.
- Critical Thinking.
- Troubleshooting.
- Teamwork & communication.
- HTML, CSS, JavaScript.
- Python, Git.
- SQL, NoSQL.
- Bootstrap, Flask, Django.