

Incident Detail Report

Data Source: Data Warehouse

Incident Status: Closed

Incident number: 25075991

Case Numbers:

Incident Date: 05/25/2025 17:09:51

Report Generated: 05/26/2025 08:41:06

Incident Information

Incident Type:	A - Box Alarm	Alarm Level:	1
Priority:	1F	Problem:	BOX -Structure Fire
Determinant:		Agency:	FIRE
Base Response#:	2025-145-0072302	Jurisdiction:	AFD
Confirmation#:		Division:	AFD_B02
Taken By:	HIRSCH, DAWN	Battalion:	AFD_BAT02
Response Area:	00-3801	Response Plan:	00- A - Box Alarm
Disposition:	Fire - Fire Incident	Command Ch:	
Cancel Reason:		Primary TAC:	FTAC 205
Incident Status:	Closed	Secondary TAC:	TRV MCOM-N
Certification:	ENG	Delay Reason (if any):	
Longitude:	97800949	Latitude:	30423057

Incident Location

Location Name:		County:	TRAVIS
Address:	9218 Mystic Oaks Trl	Location Type:	
Apartment:		Cross Street:	
Building:		Map Reference:	TALLEYRAN DR/MYSTIC OAKS CIR 463M
City, State, Zip:	AUSTIN TX 78750		

Call Receipt

Caller Name:	ELAN	Call Back Phone:	(770) 324-3113
Method Received:		Caller Location:	7621 SPICEWOOD SPRINGS RD - N SECTOR
Caller Type:			

Caller Address:

Caller Building:	6
Caller City, State, Zip:	

Time Stamps

Description	Date	Time	User	Elapsed Times		Time
				Description	Time	
Phone Pickup	05/25/2025	17:09:51		Received to In Queue	00:00:30	
1st Key Stroke	05/25/2025	17:09:51		Call Taking	01:20:51	
In Waiting Queue	05/25/2025	17:10:21		In Queue to 1st Assign	00:00:03	
Call Taking Complete	05/25/2025	18:30:42	HIRSCH, DAWN			
1st Unit Assigned	05/25/2025	17:10:24		Call Received to 1st Assign	00:00:33	
1st Unit Enroute	05/25/2025	17:10:38		Assigned to 1st Enroute	00:00:14.9	
1st Unit Arrived	05/25/2025	17:14:47		Enroute to 1st Arrived	00:04:08.9	
Closed	05/25/2025	23:14:17	Mobile3	Incident Duration	06:04:26	

Resources Assigned

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay	Avail	Complete	Odm.	Odm.	Cancel
											Enroute	Arrived	Reason
QNT44	Y	17:10:24		17:11:13		17:15:45				21:47:28			
QNT34	N	17:10:24	SrvOth - Services Other	17:11:58		17:21:17				19:07:55			
RES28	N	17:10:24	Fire - Fire Incident	17:11:30		17:21:22				19:29:14			
ENG25	N	17:10:24		17:11:39		17:14:47				20:23:00			
ENG38	N	17:10:24	SrvOth - Services Other	17:11:58		17:18:59				19:11:04			
ENG47	N	17:10:24		17:11:51		17:29:21				19:08:41			
ENG54	N	17:10:24		17:11:18		17:29:24				19:01:36			
BAT02	N	17:10:24	Fire - Fire Incident	17:11:52		17:21:31				20:31:57			
BATCP01	N	17:10:24		17:13:10		17:29:20				17:55:25			
SAFE01	N	17:10:24		17:11:57		17:35:51				19:58:55			
FTAC205	N	17:10:24		17:10:38		20:19:36				23:14:16			
CM07	N	17:18:09	Fire - Fire Incident	17:18:09		17:35:44				20:07:10			
BAT03	N	17:26:25	Fire - Fire Incident	17:26:25		17:33:10				18:54:54			
ENG41	N	17:57:58	Fire - Fire Incident	17:59:18		18:11:06				20:31:32			
ENG33	N	17:57:58		17:58:18		18:11:08				21:43:21			
ENG45	N	20:58:55		20:58:55		21:12:18				23:14:17			

Personnel Assigned

Unit	Name
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QNT44 FACKLER, JERRY P (FD002058) - AFD - Active; KAHLE, CORY D (FD001965) - AFD - Active; LEMMON, PATRICK T (FD003146) - AFD - Active; WOLFE, CALLAN J (FD003263) - AFD - Active
 QNT34 BARNETT, ISAAC M (FD003133) - AFD - Active; PEREZ, EDUARDO (FD001426) - AFD - Active; SHAFFER, PAUL J (FD003255) - AFD - Active; VANDERMEER, TIMOTHY (FD001998) - AFD - Active; WOLFE, SHANE R (FD003167) - AFD - Active
 RES28 HOPE, STEPHEN C (FD001854) - AFD - Active; REZA, MICHAEL A (FD002603) - AFD - Active; SHAULIS, ERIC A (FD003159) - AFD - Active; WAGNER, LAURIE E (FD002771) - AFD - Active
 ENG25 BRADSHAW, JOHN P (FD002089) - AFD - Active; IRVING, AARON S (FD003185) - AFD - Active; LYONS, ALEXANDER R (FD002838) - AFD - Active; RAKESTRAW, MACE J (FD002513) - AFD - Active
 ENG38 DOLAN, MICHAEL P (FD001151) - AFD - Active; SHOMPER, NICHOLAS A (FD003504) - AFD - Active; WATSON, CHRISTOPHER D (FD001162) - AFD - Active; WILLIAMS, JASON O (FD002774) - AFD - Active
 ENG47 GONZALEZ, JORGE L (FD001535) - AFD - Active; GRUBE, MATTHEW D (FD002502) - AFD - Active; LUCERO, CARLOS V (FD002596) - AFD - Active; SERBANTES, ETHAN A (FD003073) - AFD - Active
 ENG54 LONG, JORDAN M (FD002212) - AFD - Active; REGA, ALEXANDER T (FD002808) - AFD - Active; SMITH, JOHNNIE E (FD003117) - AFD - Active; WOLSKE, BRIAN L (FD002179) - AFD - Active
 BAT02 LAMB, ROTH (FD002211) - AFD - Active; PARKER, WYATT L (FD001720) - AFD - Active
 SAFE01 GIROUARD, DAVID W (FD001352) - AFD - Active
 CM07 PARRISH, WAYNE L (FD001425) - AFD - Active
 BAT03 CROWTHER, JAMES W (FD001597) - AFD - Active
 ENG41 DEL ROSARIO, DEREK (FD002495) - AFD - Active; MCCANDLESS, MATTHEW D (FD002214) - AFD - Active; TATE, BRANDON I (FD003370) - AFD - Active; WISSMANN, ETHAN E (FD003546) - AFD - Active
 ENG33 CAMPBELL, REGINALD W (FD001768) - AFD - Active; SHERMAN, KENNETH R (FD002950) - AFD - Active; SNAPP, CHRISTOPHER (FD002315) - AFD - Active; SORENSEN, MICHAEL N (FD002733) - AFD - Active
 ENG45 ARNOLD, JUSTIN R (FD002191) - AFD - Active; HUNT, MATTHEW (FD001944) - AFD - Active; STAUBER, KEOKI L (FD003368) - AFD - Active; TOLENTINO, RICKY (FD002642) - AFD - Active

Caution Notes

No Caution Notes found

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

No Transports Information

Transport Legs

No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
05/25/2025	17:10:21	FD002626	Response		Multi-Agency AUSTIN-TRAVIS COUNTY EMS Incident #: 25145-0383
05/25/2025	17:10:25	FD002626	Response		GARAGE ON FIRE [Shared]
05/25/2025	17:10:26	Auto Dispatch	Response		Missing the following Response Criteria: FTO-COA(BOX 1st Alarm - COA (G))
05/25/2025	17:10:28	C2C1	Response		: Updates from COA:RadioChannel: FCOMN [Shared]
05/25/2025	17:10:33	PAGINGSERVICE	Response		Paging Groups Notified:BC - Major Alarm Page [Shared]
05/25/2025	17:10:33	PAGINGSERVICE	Response		Paging Groups Notified:AFD - BOX [Shared]
05/25/2025	17:10:33	PAGINGSERVICE	Response		Paging Groups Notified:ALL - Active 911 [Shared]
05/25/2025	17:10:48	PAGINGSERVICE	Response		Paging Groups Notified:OMD Response Group - Pager [Shared]
05/25/2025	17:10:57	C2C1	Response		CPD: Radio Channel: FTC205 [Shared]
05/25/2025	17:10:59	C2CSERVICE1	Response		resource request for unit BATCP01 for incident 25075991 has been granted [Shared]
05/25/2025	17:11:02	FD002119	Response		ADDITIONAL CALLER IS SISTER OF THE HOMEOWNER [Shared]
05/25/2025	17:11:09	FD002119	Response		HOMEOWNER IS LENORA GREEN [Shared]
05/25/2025	17:11:09	AP7159	Response		Incident linked to [AUSTIN PD] [251451107]
05/25/2025	17:11:14	AP10314	Response		flames coming out of back of garage [Shared]
05/25/2025	17:11:16	FD002119	Response		SAYS THE CAR IS ON FIRE IN THE GARAGE [Shared]
05/25/2025	17:11:16	FD002626	Response		FLAMES AND SMOKE COMING OUT DOOR OF GARAGE [Shared]
05/25/2025	17:11:17	AP10314	Response		veh in garage [Shared]
05/25/2025	17:11:19	AP10240	Response		Duplicate call appended to incident at 17:11:19 [Shared]
05/25/2025	17:11:20	AP5107	Response		comp adv house is her sisters house.....garage on fire with veh in garage,... [Shared]
05/25/2025	17:11:28	AP5107	Response		everyone and pets out of house [Shared]
05/25/2025	17:11:30	FD002119	Response		EVERYONE IS OUT INCLUDING PETS [Shared]
05/25/2025	17:11:32	AP10314	Response		everyone is out of resd [Shared]
05/25/2025	17:11:33	FD002626	Response		LAND ROVER IN GARAGE [Shared]
05/25/2025	17:11:40	AP10314	Response		dogs out of resd as well [Shared]
05/25/2025	17:11:55	AP7735	Response		ccc [Shared]
05/25/2025	17:11:58	FD002119	Response		JENNIFER - 828-260-0428 [Shared]
05/25/2025	17:12:01	AP5107	Response		my comp is Jennifer Tessley @ 828-260-0428...noi [Shared]
05/25/2025	17:12:09	AP10317	Response		Duplicate call appended to incident at 17:12:09 [Shared]
05/25/2025	17:12:13	FD002626	Response		EVERYONE IS OUT OF HOUSE [Shared]
					NEW CALLER 512 461 6439 STS HOUSE ON FIRE ACROSS THE CANYON // MY CALLER IS ON LOCKLEVEN // STS LOTS OF SMOKE // AFD ALREADY HAS THE CALL WITH UNITS RESPONDING [Shared]
05/25/2025	17:12:14	AP10240	Response		NOI [Shared]
05/25/2025	17:12:15	AP10240	Response		1.5 STORY [Shared]
05/25/2025	17:12:29	FD002626	Response		new caller ph 512 750 2428 / adv of fire sts he sees the flames / noi [Shared]
05/25/2025	17:12:57	AP10317	Response		noi [Shared]
05/25/2025	17:13:39	AP10314	Response		Duplicate call appended to incident at 17:14:32 [Shared]
05/25/2025	17:14:32	AP10314	Response		-new comp bob / 512-924-0069 neighbor adv resd on fire afd 76 noi [Shared]
05/25/2025	17:15:12	AP10314	Response		

05/25/2025	17:16:17	FD002626	Response	ENG25 OS Assuming Command SINGLE STORY HOUSE FIRE SHOWING A/B CORNER - OFFENSIVE MODE [Shared]
05/25/2025	17:16:28	FD002626	Response	ENG25 ATTEMPT BLITZ [Shared]
05/25/2025	17:17:11	FD002626	Response	QNT44 Assuming Command 2 STORY FIRE FROM GARAGE B SIDE SMOKE SHOWING FROM ROOF [Shared]
05/25/2025	17:17:30	FD002626	Response	OFFENSIVE MODE [Shared]
05/25/2025	17:17:43	FD002626	Response	ENG38 BACKUP [Shared]
05/25/2025	17:17:58	FD002475	Response	[Page]Paging Group Notified: AFD - BOX, Sent From: CADPAFD12, Comment: ENG25 OUT PULLING A BUNDLE ON A 1 STORY WITH SMOKE AND FIRE SHOWING. OFFENSIVE MODE [Shared]
05/25/2025	17:18:38	FD002626	Response	FIRE THROUGH ROOF OVER GARGAE EXTENDED TO ATTIC - SMOKE THROUGH ENTIRE HOUSE [Shared]
05/25/2025	17:19:21	AP5107	Response	Duplicate call appended to incident at 17:19:21 [Shared]
05/25/2025	17:19:29	FD002626	Response	SMOKE DOWN TO GROUND INTERIOR [Shared]
05/25/2025	17:20:03	FD002626	Response	360 COMPLETE - POSS AMMO GOING OFF INSIDE STRUCTURE [Shared]
05/25/2025	17:20:05	AP5107	Response	open line from 512-924-0069 showing 9220 Mystic Oaks...then dc..vm on cb..noi [Shared]
05/25/2025	17:20:59	FD002626	Response	ENG38 ENTERERING FRONT DOOR WITH CUTOFF LINE [Shared]
05/25/2025	17:21:11	FD002626	Response	ENG54 LEVEL 1 STAGE [Shared]
05/25/2025	17:21:16	AP10547	Response	A808 UNITS CAN SLOW AFD IS 23 [Shared]
05/25/2025	17:21:17	FD002626	Response	ENG47 LEVEL 1 STAGE [Shared]
05/25/2025	17:22:11	FD002626	Response	QNT34 OS [Shared]
05/25/2025	17:22:19	FD002626	Response	RES28 OS [Shared]
05/25/2025	17:22:28	FD002626	Response	QNT34 OUTSIDE TRUCK [Shared]
05/25/2025	17:22:53	FD002626	Response	ENG38 MADE ENTRY - LOW VISIBILITY [Shared]
05/25/2025	17:23:22	FD002626	Response	QNT44 MADE INTERIOR - LOW VISIBILITY [Shared]
05/25/2025	17:23:45	FD002626	Response	BAT02 Assuming Command Command Post Location WEST SIDE STRUCTURE [Shared]
05/25/2025	17:24:10	FD002626	Response	QNT44 INSIDE TRUCK [Shared]
05/25/2025	17:24:35	FD002626	Response	BULK FIRE KNOCKED DOWN IN GARAGE [Shared]
05/25/2025	17:24:56	FD002626	Response	QNT34 OUTSIDE TRUCK - HEAVY SMOKE REAR BLDG [Shared]
05/25/2025	17:25:14	FD002626	Response	QNT34 OUTSIDE DIV - ENG47 ENG54 [Shared]
05/25/2025	17:25:39	FD002626	Response	QNT44 INSIDE DIV - ENG25 ENG38 [Shared]
05/25/2025	17:26:01	FD002626	Response	ENG25 ON HYDRANT WATER [Shared]
05/25/2025	17:26:44	FD002626	Response	BULK FIRE KNOCKED DOWN [Shared]
05/25/2025	17:27:15	FD002626	Response	INSIDE DIV - MAKING ATTIC ACCESS 2ND FL [Shared]
05/25/2025	17:28:31	FD002626	Response	ENG54 RIC [Shared]
05/25/2025	17:29:42	FD002626	Response	HEAVY SMOKE WITH HIGH HEAT 105F 2ND FL [Shared]
05/25/2025	17:31:18	FD002626	Response	GARAGE PARTIAL COLLAPSE -CANT ACCESS ELECTRICAL PANEL [Shared]
05/25/2025	17:31:35	FD002626	Response	CONTACTING ELECTRIC TO GET POWER SHUT OFF [Shared]
05/25/2025	17:34:45	FD002626	Response	BATCP01 IS SAFETY [Shared]
05/25/2025	17:36:12	FD002119	Response	PEC NOTIFIED AND RESPONDING [Shared]
05/25/2025	17:36:25	FD002626	Response	ENG47 REASSIGNED INSIDE [Shared]
05/25/2025	17:36:34	FD002626	Response	SAFETY01 OS [Shared]
05/25/2025	17:36:51	FD002626	Response	SAFETY CUT POWER OFF AT RD [Shared]
05/25/2025	17:37:28	FD002626	Response	2ND FL B SIDE CLEARED OUT [Shared]
05/25/2025	17:37:42	FD002626	Response	PRI SEARCH COMPLETE 2ND FL - NOTHING FOUND [Shared]
05/25/2025	17:40:07	AP10547	Response	VH3 SM DISP,OOC CRISIS FOR VH3 [Shared]
05/25/2025	17:41:19	AP7735	Response	VH3 crisis paged [Shared]
05/25/2025	17:48:26	FD002626	Response	SAFETY01 - SAFETY OFFICER TXFR FROM BATCP01 [Shared]
05/25/2025	17:54:27	FD002626	Response	BATCP01 CLEARED SCENE [Shared]
05/25/2025	17:59:00	FD002626	Response	ENG33 & ENG41 RESPOND CODE 1 [Shared]
05/25/2025	17:59:11	FD002475	Response	ENG33 AND ENG41 YOU CAN RESPOND CODE 1 PLEASE [Shared]
05/25/2025	18:03:25	FD002626	Response	RES28 AND ENG38 OUT OF STRUCTURE GOING TO REHAB [Shared]
05/25/2025	18:11:42	FD002626	Response	ENG41 OS [Shared]
05/25/2025	18:11:45	FD002626	Response	ENG33 OS [Shared]
05/25/2025	18:14:04	AP10547	Response	Backed up VH3 with CRIS37 [Shared]
05/25/2025	18:30:34	FD002626	Response	***** FIRE GROUND MONITORING CEASED ***** [Shared]
05/25/2025	18:47:55	FD002119	Response	[Page]Paging Group Notified: AFD - Watershed Notification, Sent From: CADPAFD02, Comment: PLEASE CALL FIRE DISPATCH AT 512-476-4333 [Shared]
05/25/2025	18:59:01	FD002934	Response	WATER SHED WILL BE CALLING BAT02 [Shared]
05/25/2025	19:27:45	M19	Response	[AUSTIN-TRAVIS COUNTY EMS] has closed their incident [25145-0383]
05/25/2025	19:43:18	VH3	Response	[AUSTIN PD] has closed their incident [251451107]

Address Changes

No Address Changes

Priority Changes

No Priority Changes

Alarm Level Changes

Date	Time	User	Change to Alarm
05/25/2025	17:10:24	AD	1

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
05/25/2025	17:10:21		Incident in Waiting Queue			

05/25/2025	17:10:21		ANI/ALI Statistics		INT Insert:May 25 2025 17:09:50 / INT SendNP:May 25 2025 17:09:50 / WS RecvNP:May 25 2025 17:09:50 / WS Process:May 25 2025 17:10:21 Generated Inc: AUSTIN-TRAVIS COUNTY EMS Inc#25145-0383	FD002626
05/25/2025	17:10:21		MultiAgencyResponse		Waiting Pending Incident Time Warning	FD002626
05/25/2025	17:10:21		Waiting Pending Incident Time Warning		SOP Displayed	
05/25/2025	17:10:22		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as read.	FD002626
05/25/2025	17:10:22		Problem Nature	9218 Mystic Oaks Trl	Incident problem nature changed from <Blank> to BOX -Structure Fire	FD002626
05/25/2025	17:10:22		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
05/25/2025	17:10:22		Incident in Waiting Queue			
05/25/2025	17:10:22		Timer Clear			
05/25/2025	17:10:23		Incident Transfer	9218 Mystic Oaks Trl	Incident has been has been transferred, fusion ID 6833954fb60ef7f0f5b990ee	C2CSERVICE
05/25/2025	17:10:24	SAFE01	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072311)	AUTODISPATCH
05/25/2025	17:10:24	ENG38	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072306)	AUTODISPATCH
05/25/2025	17:10:24	ENG47	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072307)	AUTODISPATCH
05/25/2025	17:10:24	FTAC205	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072312)	AUTODISPATCH
05/25/2025	17:10:24	ENG54	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072308)	AUTODISPATCH
05/25/2025	17:10:24	ENG25	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072305)	AUTODISPATCH
05/25/2025	17:10:24	QNT44	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072302)	AUTODISPATCH
05/25/2025	17:10:24	BAT02	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072309)	AUTODISPATCH
05/25/2025	17:10:24	QNT34	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072303)	AUTODISPATCH
05/25/2025	17:10:24	RES28	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072304)	AUTODISPATCH
05/25/2025	17:10:24	BATCP01	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072310)	AUTODISPATCH
05/25/2025	17:10:24		Incident Primary TAC Channel	9218 Mystic Oaks Trl	Primary TAC Channel TRV FCOM N has been added.	AUTODISPATCH
05/25/2025	17:10:24		Incident Alternate TAC Channel	9218 Mystic Oaks Trl	Alternate TAC Channel TRV MCOM-N has been added.	AUTODISPATCH
05/25/2025	17:10:25		Read Incident		Incident 349 was Marked as Read.	FD002475
05/25/2025	17:10:25		Read Comment		Comment for Incident 349 was Marked as Read.	FD002475
05/25/2025	17:10:26		Automatic Dispatch		Incomplete Automatic Dispatch for DYNAMIC-00- A - Box Alarm - Alarm level 1 Unfulfilled resources: FTO-COA(BOX 1st Alarm - COA (G))	AUTODISPATCH
05/25/2025	17:10:26		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as AUTODISPATCH read.	
05/25/2025	17:10:32		Incident Primary TAC Channel		Primary TAC Channel has been modified from TRV FCOM N to FTAC 205.	FD002475
05/25/2025	17:10:36		Station Alert		USDD has sent the following message: 0054,0044,0034,0028,BC02,0013- Safety,00CM,CP01,0038,00AX successfully ACK'd incident <incidentNumber> from <terminalID>	USDD
05/25/2025	17:10:38	FTAC205	RESP	9218 Mystic Oaks Trl	Responding From = FS00CM.	FD002475
05/25/2025	17:10:47		Read Comment		Comment for Incident 349 was Marked as FD002119 Read.	
05/25/2025	17:10:48		Read Comment		Comment for Incident 349 was Marked as FD002119 Read.	
05/25/2025	17:10:48		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as PAGINGSERV read.	
05/25/2025	17:10:57		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as C2CSERVICE read.	
05/25/2025	17:11:09		MultiAgency Response Linked Incident	9218 Mystic Oaks Trl	Incident link created for [AUSTIN PD] Inc AP7159 # [251451107]	
05/25/2025	17:11:13	QNT44	RESP	9218 Mystic Oaks Trl	Responding From = FOUR IRON DR TO FD14D349 STATION\FOUR IRON DR.	
05/25/2025	17:11:18	ENG54	RESP	9218 Mystic Oaks Trl	Responding From = N FM 620\BAY FD24D722 HEIGHTS WAY.	
05/25/2025	17:11:30	RES28	RESP	9218 Mystic Oaks Trl	Responding From = W PARMER LN TO FD21D048 STATION\W PARMER LN.	
05/25/2025	17:11:39	ENG25	RESP	9218 Mystic Oaks Trl	Responding From = FOUR IRON DR TO FD13D642 STATION\FOUR IRON DR.	
05/25/2025	17:11:51	ENG47	RESP	9218 Mystic Oaks Trl	Responding From = LAKE CREEK PKWY FD18D869 CREEK PKWY.	
05/25/2025	17:11:52	BAT02	RESP	9218 Mystic Oaks Trl	Responding From = LAKE CREEK PKWY FD20B319 TO STATION\LAKE CREEK PKWY.	
05/25/2025	17:11:57	SAFE01	RESP	9218 Mystic Oaks Trl	Responding From = MC CARTY\MC FD21B042 CARTY LN.	
05/25/2025	17:11:58	ENG38	RESP	9218 Mystic Oaks Trl	Responding From = ANDERSON MILL FD13D641 RD TO STATION\SWAN DR.	
05/25/2025	17:11:58	QNT34	RESP	9218 Mystic Oaks Trl	Responding From = LAKE CREEK PKWY FD15D207 TO STATION\LAKE CREEK PKWY.	
05/25/2025	17:12:09		Incident Late		Active incident marked as late	
05/25/2025	17:12:24		UserAction		User clicked Exit/Save	FD002119
05/25/2025	17:12:26		UserAction		User clicked Exit/Save	AP10288
05/25/2025	17:13:10	BATCP01	RESP	9218 Mystic Oaks Trl	Responding From = CYPRESS CREEK FD002475 RDS LAKELINE BLVD.	

05/25/2025	17:13:11		Read Comment		Comment for Incident 349 was Marked as FD002119 Read.
05/25/2025	17:13:13		UserAction		User clicked Exit/Save FD002119
05/25/2025	17:13:16		UserAction		User clicked Exit/Save FD002475
05/25/2025	17:13:26		UserAction		User clicked Exit/Save FD002119
05/25/2025	17:13:39		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as AP10314 read.
05/25/2025	17:13:41		UserAction	9218 Mystic Oaks Trl	User clicked Exit/Save FD002054
05/25/2025	17:14:47	ENG25	ONSC	9218 Mystic Oaks Trl	FD13D642
05/25/2025	17:15:45	QNT44	ONSC	9218 Mystic Oaks Trl	FD14D349
05/25/2025	17:18:00		Read Comment		Comment for Incident 349 was Marked as FD002626 Read.
05/25/2025	17:18:09	CM07	DISP	TRINITY\E 5TH ST TO STATION	9218 Mystic Oaks Trl; Response Number: FD23B478 2025-145-0072321;
05/25/2025	17:18:09	CM07	Update Sector	9218 Mystic Oaks Trl	From Sector B01 to B02 FD23B478
05/25/2025	17:18:09	CM07	RESP	9218 Mystic Oaks Trl	Responding From = TRINITY\E 5TH ST FD23B478 TO STATION.
05/25/2025	17:18:17		Station Alert		USDD has sent the following message: USDD 00AX successfully ACK'd incident <incidentNumber> from <terminalID>
05/25/2025	17:18:38		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:18:44		UserAction		User clicked Exit/Save FD002475
05/25/2025	17:18:52		Read Comment		Comment for Incident 349 was Marked as FD002475 Read.
05/25/2025	17:18:59	ENG38	ONSC	9218 Mystic Oaks Trl	FD002626
05/25/2025	17:19:21		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as AP5107 read.
05/25/2025	17:21:17	QNT34	ONSC	9218 Mystic Oaks Trl	FD15D207
05/25/2025	17:21:22	RES28	ONSC	9218 Mystic Oaks Trl	FD21D048
05/25/2025	17:21:29		Read Comment		Comment for Incident 349 was Marked as FD002054 Read.
05/25/2025	17:21:31	BAT02	ONSC	9218 Mystic Oaks Trl	FD20B319
05/25/2025	17:21:34		UserAction		User clicked Exit/Save FD002054
05/25/2025	17:22:11		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:22:39		Read Comment		Comment for Incident 349 was Marked as FD002626 Read.
05/25/2025	17:22:53		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:23:02		UserAction		User clicked Exit/Save FD002475
05/25/2025	17:24:38		Read Comment		Comment for Incident 349 was Marked as FD002054 Read.
05/25/2025	17:24:45		UserAction		User clicked Exit/Save FD002054
05/25/2025	17:24:56		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:26:25	BAT03	DISP	SPICEWOOD SPRINGS	9218 Mystic Oaks Trl; Response Number: FD16B712 2025-145-0072327;
05/25/2025	17:26:25	BAT03	Update Sector	9218 Mystic Oaks Trl	From Sector B03 to B02 FD16B712
05/25/2025	17:26:25	BAT03	RESP	9218 Mystic Oaks Trl	Responding From = SPICEWOOD FD16B712 SPRINGS.
05/25/2025	17:26:33		Station Alert		USDD has sent the following message: USDD BC03,00AX successfully ACK'd incident <incidentNumber> from <terminalID>
05/25/2025	17:28:48		Read Comment		Comment for Incident 349 was Marked as FD002626 Read.
05/25/2025	17:29:20	BATCP01	ONSC	9218 Mystic Oaks Trl	C2CSERVICE
05/25/2025	17:29:21	ENG47	ONSC	9218 Mystic Oaks Trl	FD002626
05/25/2025	17:29:24	ENG54	ONSC	9218 Mystic Oaks Trl	FD002626
05/25/2025	17:29:42		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:29:58		Read Comment		Comment for Incident 349 was Marked as FD002054 Read.
05/25/2025	17:31:18		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.
05/25/2025	17:33:10	BAT03	ONSC	9218 Mystic Oaks Trl	FD16B712
05/25/2025	17:33:32		UserAction		User clicked Exit/Save FD002054
05/25/2025	17:35:44	CM07	ONSC	9218 Mystic Oaks Trl	FD23B478
05/25/2025	17:35:51	SAFE01	ONSC	9218 Mystic Oaks Trl	FD21B042
05/25/2025	17:36:14		UserAction		User clicked Exit/Save FD002119
05/25/2025	17:37:57		Read Comment		Comment for Incident 349 was Marked as FD002626 Read.
05/25/2025	17:40:07		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as AP10547 read.
05/25/2025	17:55:25	BATCP01	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991 C2CSERVICE
05/25/2025	17:57:07		UserAction		FD002626
05/25/2025	17:57:30		VisiCAD Recommendation		ENG41: 00:07:58, ENG33: 00:08:00, FD002626 ENG28: 00:09:57, ENG45: 00:10:18, ENG08: 00:11:17,
05/25/2025	17:57:49		UserAction		User Accepted ENG41
05/25/2025	17:57:49		Add Resources		The following unit(s) is (are) FD002626 recommended for assignment: ENG41 (00:07:58)
05/25/2025	17:57:54		UserAction		User Accepted ENG33

05/25/2025	17:57:54		Add Resources		The following unit(s) is (are) recommended for assignment: ENG33 (00:08:00)	FD002626
05/25/2025	17:57:58	ENG41	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072337)	FD002626
05/25/2025	17:57:58	ENG33	DISP	9218 Mystic Oaks Trl	Response Number (2025-145-0072338)	FD002626
05/25/2025	17:58:07		Station Alert		USDD has sent the following message: 0054,0033,00AX successfully ACK'd incident <incidentNumber> from <terminalID>	USDD
05/25/2025	17:58:18	ENG33	RESP	9218 Mystic Oaks Trl	Responding From = BLUEGRASS DR TO FD19D520 STATION\BLUEGRASS DR.	
05/25/2025	17:59:00		Read Comment		Comment for Incident 349 was Marked as FD002475 Read.	
05/25/2025	17:59:11		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002475 read.	
05/25/2025	17:59:18	ENG41	RESP	9218 Mystic Oaks Trl	Responding From = N FM 620\BAY HEIGHTS WAY.	FD17D176
05/25/2025	17:59:22		Read Comment		Comment for Incident 349 was Marked as FD002054 Read.	
05/25/2025	17:59:30		UserAction		User clicked Exit/Save	FD002054
05/25/2025	18:00:49		UserAction		User clicked Exit/Save	FD002475
05/25/2025	18:03:25		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.	
05/25/2025	18:11:06	ENG41	ONSC	9218 Mystic Oaks Trl		FD17D176
05/25/2025	18:11:08	ENG33	ONSC	9218 Mystic Oaks Trl		FD19D520
05/25/2025	18:24:27		Read Comment		Comment for Incident 349 was Marked as FD002475 Read.	
05/25/2025	18:24:54		UserAction		User clicked Exit/Save	FD002119
05/25/2025	18:25:59		UserAction		User clicked Exit/Save	FD002475
05/25/2025	18:30:34		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002626 read.	
05/25/2025	18:30:40		Read Comment		Comment for Incident 349 was Marked as FD002626 Read.	
05/25/2025	18:30:42		UserAction		User clicked Exit/Save	FD002626
05/25/2025	18:47:55		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002119 read.	
05/25/2025	18:48:14		UserAction		User clicked Exit/Save	FD002797
05/25/2025	18:49:19		Read Comment		Comment for Incident 349 was Marked as FD002797 Read.	
05/25/2025	18:49:57		UserAction		User clicked Exit/Save	FD002797
05/25/2025	18:50:13		UserAction		User clicked Exit/Save	FD002475
05/25/2025	18:54:39		UserAction		User clicked Exit/Save	FD002119
05/25/2025	18:54:54	BAT03	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD16B712
05/25/2025	18:59:01		Read Comment	9218 Mystic Oaks Trl	Comment for Incident 349 was marked as FD002934 read.	
05/25/2025	18:59:04		UserAction		User clicked Exit/Save	FD002934
05/25/2025	19:01:36	ENG54	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD24D722
05/25/2025	19:07:55	QNT34	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD15D207
05/25/2025	19:08:41	ENG47	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD18D869
05/25/2025	19:11:04	ENG38	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD13D641
05/25/2025	19:29:14	RES28	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD21D048
05/25/2025	19:58:55	SAFE01	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD21B042
05/25/2025	20:07:10	CM07	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD23B478
05/25/2025	20:19:36	FTAC205	ONSC	9218 Mystic Oaks Trl		FD002314
05/25/2025	20:23:00	ENG25	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD13D642
05/25/2025	20:31:32	ENG41	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD17D176
05/25/2025	20:31:57	BAT02	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD20B319
05/25/2025	20:58:55	ENG45	DISP	SPECTRUMW PARMER LN	9218 Mystic Oaks Trl; Response Number: FD16D206 2025-145-0072416;	
05/25/2025	20:58:55	ENG45	RESP	9218 Mystic Oaks Trl	Responding From = SPECTRUMW PARMER LN.	FD16D206
05/25/2025	20:59:06		Station Alert		USDD has sent the following message: 0045,00AX successfully ACK'd incident <incidentNumber> from <terminalID>	USDD
05/25/2025	21:12:18	ENG45	ONSC	9218 Mystic Oaks Trl		
05/25/2025	21:25:48		Read Comment		Comment for Incident 349 was Marked as FD002094 Read.	
05/25/2025	21:29:33		UserAction		User clicked Exit/Save	FD002094
05/25/2025	21:43:21	ENG33	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD19D520
05/25/2025	21:47:28	QNT44	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD14D349
05/25/2025	23:14:16	FTAC205	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD002797
05/25/2025	23:14:17	ENG45	AVCL	9218 Mystic Oaks Trl	Unit Cleared From Incident 25075991	FD16D206
05/25/2025	23:14:17	ENG45	Response Closed	9218 Mystic Oaks Trl	Response Disposition: Fire - Fire Incident	FD16D206

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
05/25/2025	17:09:51	Call_Back_Phone		(770) 324-3113(Response Viewer)		Response_Master_Incident	CADPAFD06	FD002626
05/25/2025	17:09:51	Agency Name		FIRE	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025	17:09:51	Call Back Phone		(770) 324-3113(Response Viewer)		Incident	CADPAFD06	FD002626
05/25/2025	17:10:04	Address	(Blank)	9218 MYS	New Entry	Response_Master_Incident	CADPAFD06	FD002626

05/25/2025 17:10:05	Jurisdiction		AFD	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Division		AFD_B02	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Battalion		AFD_BAT02	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Response_Area		00-3801	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Address	9218 MYS	9218 MYSTIC OAKS TRL	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	City		AUSTIN	Updated City	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Latitude	0	30423057	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:05	Longitude	0	97800949	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:21	Problem		BOX -Structure	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:22	Unread Comment	False	Fire True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:10:22	Pickup_Map_Info		463M		Response_Transports	CADPAFD06	FD002626
05/25/2025 17:10:22	Map_Info		463M		Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:22	Caller_Building		6	Polygon Lookup	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:24	Primary_TAC_Channel		TRV FCOM N	(Response Viewer)	Incident	CADPADS101AUTODISPATCH	
05/25/2025 17:10:24	Alternate_TAC_Channel		TRV MCOM-N	(Response Viewer)	Incident	CADPADS101AUTODISPATCH	
05/25/2025 17:10:25	Read Call	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 17:10:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 17:10:26	Unread Comment	False	True	(Response Viewer)	Incident	CADPADS101AUTODISPATCH	
05/25/2025 17:10:32	Primary_TAC_Channel		TRV FCOM N	FTAC 205	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 17:10:44	Caller_Name		WIREL ESS-ELAN	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:47	Verizon_Wireless		Verizon Wireless	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:10:47	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD02	FD002119
05/25/2025 17:10:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD02	FD002119
05/25/2025 17:10:48	Unread Comment	False	True	(Response Viewer)	Incident	CADPPAG101PAGINGSERVICE	
05/25/2025 17:10:57	Unread Comment	False	True	(Response Viewer)	Incident	CADPCTC101C2CSERVICE1	
05/25/2025 17:13:11	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD02	FD002119
05/25/2025 17:13:39	Unread Comment	False	True	(Response Viewer)	Incident	CADPAPD34	AP10314
05/25/2025 17:17:55	Date_Time		May 25 2025 17:17:55	BACK - BACKUP Team Established	Response_User_TimeStamps	CADPAFD06	FD002626
05/25/2025 17:18:00	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:18:38	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:18:52	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 17:19:21	Unread Comment	False	True	(Response Viewer)	Incident	CADPAPD15	AP5107
05/25/2025 17:21:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD03	FD002054
05/25/2025 17:22:11	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:22:39	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:22:53	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:24:38	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD03	FD002054
05/25/2025 17:24:56	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:28:45	Date_Time		May 25 2025 17:28:45	RIC - RIC Team Established	Response_User_TimeStamps	CADPAFD06	FD002626
05/25/2025 17:28:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:29:42	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:29:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD03	FD002054

05/25/2025 17:31:18	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 17:37:49	Date_Time	May 25 2025 17:37:49	PRIM - PRIMARY Search Complete	Response_User_TimeStamps	CADPAFD06	FD002626	
05/25/2025 17:37:57	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 17:40:07	Unread Comment	False	True	(Response Viewer)	Incident	CADPAPD64	AP10547
05/25/2025 17:59:00	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 17:59:11	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD12	FD002475
05/25/2025 17:59:22	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD03	FD002054
05/25/2025 18:03:25	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 18:24:27	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD12	FD002475
05/25/2025 18:30:34	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD06	FD002626
05/25/2025 18:30:38	Date_Time	May 25 2025 18:30:38	FG MONITORING CEASED	Response_User_TimeStamps	CADPAFD06	FD002626	
05/25/2025 18:30:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD06	FD002626
05/25/2025 18:47:55	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD02	FD002119
05/25/2025 18:49:19	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD04	FD002797
05/25/2025 18:59:01	Unread Comment	False	True	(Response Viewer)	Incident	CADPAFD09	FD002934
05/25/2025 21:25:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADPAFD05	FD002094

Custom Time Stamps

Description
 BACK - BACKUP Team Established
 RIC - RIC Team Established
 PRIM - PRIMARY Search Complete
 FG MONITORING CEASED

Date	Time	User
05/25/2025	17:17:55	FD002626
05/25/2025	17:28:45	FD002626
05/25/2025	17:37:49	FD002626
05/25/2025	18:30:38	FD002626

Custom Data Fields

No Custom Data Fields

Attachments

No Attachment