Account No: 6936167811-8

Statement Date: 10/18/2017

> Due Date: 11/08/2017

Service For:

CRYSTAL WANG 1776 CALIFORNIA ST APT 4 MOUNTAIN VIEW, CA 94041

Questions about your bill?

24 hours per day, 7 days per week Phone: 1-866-743-0335 www.pge.com/MyEnergy

Local Office Address

10900 N BLANEY AVE CUPERTINO, CA 95014

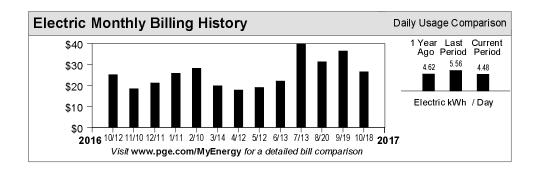
Your Account Summary

Amount Due on Previous Statement	\$36.49
Payment(s) Received Since Last Statement	-36.49
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$17.55
Electric Adjustments	-17.92
Silicon Valley Clean Energy Electric Generation Charges	9.09

Total Amount Due by 11/08/2017	\$8.72
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Current charges include a discount of \$17.40 for CA Climate Credit.



Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99906936167811800000026640000000872



Account Number: 6936167811-8 11/08/2017

Due Date:

Total Amount Due:

\$8.72

Amount Enclosed:

CRYSTAL WANG 1776 CALIFORNIA ST APT 4 MOUNTAIN VIEW, CA 94041-1041

PG&E BOX 997300 **SACRAMENTO, CA 95899-7300**



Account No: 6936167811-8

Statement Date: 10/18/2017

Due Date: 11/08/2017

Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 / Baseline allowance: Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer

Tier *	% of Baseline
1	0% – 100%
2	> 100%

^{*} Doesn't apply to EV & ETOUA/B

usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Conservation Incentive	-\$4.62
Transmission	3.60
Distribution	11.18
Electric Public Purpose Programs	1.95
Nuclear Decommissioning	0.19
DWR Bond Charge	0.71
Competition Transition Charges (CTC)	0.17
PCIA	3.79
Taxes and Other	0.58
Total Electric Charges	\$17.55

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 6936167811-8

Change my mailing address to:				
City		State	ZIP code	
Primary Phone #	Primary Email	,		

Ways To Pay

- · Online at www.pge.com/waystopay
- PG&E's Mobile Bill Pay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local
 office near you, please visit www.pge.com or call 1-800-743-5000. Please bring
 a copy of your bill with you.



Due Date: 11/08/2017

Details of PG&E Electric Delivery Charges

09/13/2017 - 10/11/2017 (29 billing days)

Service For: 1776 CALIFORNIA ST APT 4 Service Agreement ID: 6936167652 Rate Schedule: E1 X Residential Service

09/13/2017 - 10/11/2017	Your Tier Us	age	1	2	
Tier 1 Allowance Tier 1 Usage Generation Credit Power Charge Indifference Adju Franchise Fee Surcharge Mountain View Utility Users' Ta			•	-	0.1 kWh/day) \$25.97 -12.79 3.79 0.07 0.51

Total PG&E Electric Delivery Charges

2017 Vintaged Power Charge Indifference Adjustment

Service Information

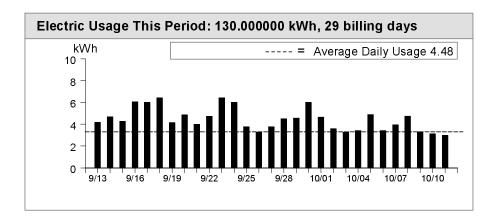
Meter#	1005958578
Current Meter Reading	19,578
Prior Meter Reading	19,448
Total Usage	130.000000 kWh
Baseline Territory	Х
Heat Source	Not Electric
Serial	C
Rotating Outage Block	2E

Additional Messages

\$17.55

You received a California Climate Credit on your electric bill. Households receive the electric credit twice a year, and small businesses receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Due Date: 11/08/2017

Details of PG&E Electric Delivery Charges (continued)

Service For: 1776 CALIFORNIA ST APT 4 Service Agreement ID: 6936167652

Adjustments

California Climate Credit

-\$17.40

CA Climate Credit UUT Adjustment

-\$0.52

Total Adjustments

-\$17.92



Due Date: 11/08/2017

Details of Silicon Valley Clean Energy Electric Generation Charges

09/13/2017 - 10/12/2017 (30 billing days)

Service For: 1776 CALIFORNIA ST APT 4

Service Agreement ID: 6936882667 ESP Customer Number: 6936167652

09/13/2017 - 10/12/2017

Rate Schedule: E-1

GENERATION - TOTAL 130.000000 kWh @ \$0.06763 \$8.79

NET CHARGES 8.79

Local Utility Users Tax 0.26
Energy Commission Surcharge 0.04

Total Silicon Valley Clean Energy Electric Generation Charges

Service Information

Total Usage 130.000000 kWh

For questions regarding charges on this page, please contact:

SILICON VALLEY CLEAN ENERGY 1-844-474-7823

customerservice@SVCleanEnergy.org

Additional Messages

\$9.09

Thank you for being a valuable customer of Silicon Valley Clean Energy (SVCE). Established in 2016, SVCE is a locally-governed public agency sourcing clean electricity on behalf of twelve Silicon Valley communities. Generated from solar, wind and hydro SVCE is committed to providing 100% carbon free electricity at competitive prices.

Electricity from SVCE is delivered to you by PG&E, who remains an essential partner for power distribution, service and billing. To learn more about the full range of SVCE clean energy services, please visit www.SVCleanEnergy.org



Due Date: 11/08/2017

Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at **www.pge.com/energysavings** or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en **www.pge.com/ahorreenergia** o llamando al **1-800-989-9744**.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.