# **Crystal Nguyen**

## **Product Designer & Artist**

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#### Education

The University of Texas at Austin

**B.S. Informatics** 

UX Design concentration

Aug. 2018 - May 2023 (expected)

#### Skills

#### Design

UI/UX design
Interaction design
Visual design
User flows
User personas
User research + testing
Wireframing + prototyping
Lo/Hi-fi mockups

#### **Tools**

Adobe CC Figma Procreate Sketch

Framer

devOps

#### Development

HTML, CSS, Java, C++, Python

#### Languages

English, Vietnamese

#### Interests

Drawing + art commissions
Traveling and exploring
Food blogging
Lifting weights
Social media trends
Mochi donuts

# **Experience**

## Commvault - UX Design Intern

June 2021 - August 2021 · Tinton Falls, NJ (remote)

- Improved and created new material for the Metallic design systems, helping transition to a new user interface.
- Conducted research and comparative and competitive analysis to create wireframes and prototypes.
- Led designs for the Metallic Managed Service Provider portal which allows for easier organization and management. Led handoff to senior engineers and stakeholders to ensure feasibility.
- Launched the Metallic MSP Portal. 73% of customers and 95% of engineers showed increased satisfaction.

# **Projects**

## Chopstix & - Lead UI Designer, UX Researcher

September 2020 - March 2021

- Created an original app concept catered towards combining Asian cuisine food reviews and a social platform. Led the design, research, and evaluation.
- Created sketches, personas, wireframes, hi-fidelity mockups, and prototypes. Implemented solutions with design thinking, user research, and user testing.
- Outlined major learning objectives and produced comprehensive design documentation. 100% of testers believed this app had potential as a competitor.

#### <u>Dot & – Lead UI Designer, UX Researcher</u>

February 2021

- Led research and design of an original app concept catered towards those who need to track their menstrual cycles.
- Implemented research findings on the cycle and outlined major learning objectives. User tested and iterated for feedback.

#### MyFitnessPal Redesign & - Lead UX & UI Designer

January 2021

- Redesigned the MyFitnessPal app to have a more modernized appearance and improved user experience.
- Studied the app design using heuristic evaluation. Utilized color palettes and created hi-fidelity mockups. Documented A/B comparisons and reflections.