**TSA Claims Analysis Summary Report**

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**Agency:** U.S. Transportation Security Administration (TSA)  
**Dataset:** TSA Claims 2002–2025 (n = 94,848)

**What is the most common type of insurance claim?**

The most common claim type is **Passenger Property Loss**, accounting for **63.5%** of all claims.

* **Property Damage**: 35.6%
* **Other types**: 0.9% (includes theft, injury, etc.)A pie chart with text overlay

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**Which claim site within the airport are claims most commonly filed for?**

**Checked Baggage** is the most common location for filed claims, with **80,553 cases** logged.

* **Checkpoint**: 14,013
* **Other/Motor Vehicle**: negligible

A graph with different colored bars

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**What type of claim is made most at each claim site?**

* **Checked Baggage:** Passenger Property Loss (53,364 claims)
* **Checkpoint:** Property Damage (7,092 claims)
* **Motor Vehicle & Other:** Passenger Property Loss

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**What is the median claim amount?**  
The median TSA claim amount is **$184**, indicating that most claim amounts are modest despite extreme outliers (e.g., maximum claim = $125M). A log-scale box plot was used to visualize this skewed distribution.

A graph with black lines

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**What is the overall claim approval rate for the U.S.?**

* **24.4%** of claims were **Approved**
* **19.4%** were **Settled**  
  🔹 **43.8%** received **some form of reimbursement**
* **56.2%** were **Denied**
* Less than 1% were **Canceled** or **Pending**

A pie chart with different colored circles

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