



crystal kwok

user experience design & research

designing to redefine how people think about and emotionally engage with common experiences

EDUCATION

University of California, San Diego
University of Melbourne, Australia
B.S. Psychology (Cognitive & Social)
minor : Computer Science
relevant coursework in Human -
Computer Interaction
expected graduation in June 2015

SKILLS

PROGRAMMING

Java , C , C++ , HTML, CSS , Javascript,
jQuery, Linux

USER CENTERED METHODS

User Interviews and Research, Usability
Testing, Storyboarding, Personas, User
Stories, Wireframing, Prototyping,
Iterative Design, Competitive Analysis

OTHERS

Adobe Creative Suite , Microsoft 365,
Sound Checks, ProPresenter

ACTIVITIES

Small Group Leader
A / V Technician
LIFE Christian Fellowship

Aug 2012- Present

- organize and lead women's and community group events
- prepare extensively with a team to lead discussions every week
- assist the Audio Visual Team with slideshows and sound checks
- tutor local and refugee children in the local community

EXPERIENCE

UX DESIGN INTERN FRONT END DEVELOPER

Jan 2015-Present

Foundation for Learning Equality & KA Lite

- redesign and rethink the user interface, interaction, and experience of the KA Lite application and website with data visualization

RESEARCH ASSISTANT

Mar 2014-Present

UCSD Perception and Cognition Lab, Professor John Serences

- study perceptual learning through behavioral and EEG studies
- use MATLAB, EEG, and eye tracker

ASSISTANT ART INSTRUCTOR DESIGNER

Jun 2010 - Present

Rainbow Art & Rainbow Canvas

- design art lessons and instruct children on drawing and painting
- design company website, flyers, and logos

INSTRUCTIONAL ASSISTANT UC San Diego Psychology Department

Sept 2014 - Dec 2014

- undergraduate Teaching Assistant for Cognitive Psychology under Professor Angela Lowe

SELECT PROJECTS (more information and projects on website)

TIMELINE : ux / ui designer

Aug 2014 - Dec 2014

- design experience and interface of a working mobile app to view personal events based on importance in a vertical timeline view
- conduct user testing and create prototypes with a design team
- deep study in time and information visualization in Cognitive Science

MYEPLAY : ux / ui / interaction designer

Sept 2014 - Dec 2014

- design a working eye-tracking based entertainment suite for patients with locked-in syndrome with software engineers

CROWN : ux / ui designer & front-end developer

August 2014

- create and design an interactive goal-based web-based calendar for students to maximize their free time to fulfill their goals