CRYSTAL KWOK

user experience design & research



designing to redefine how people think about and emotionally engage with common experiences

portfolio crystalkwok.github.io email xcrystal.kwokx@gmail.com

linkedin /in/crystalkwok phone 626.888.9821

education

University of California, San Diego University of Melbourne, Australia

B.S. Psychology (Cognitive & Social) minor: Computer Science relevant coursework in Human -Computer Interaction GPA: 3.58

skills

PROGRAMMING

Java , C , C++ , HTML, CSS , Javascript, JQuery, Linux

USER CENTERED METHODS

User Interviews and Research, Usability Testing, Storyboarding, Personas, User Stories, Wireframing, Prototyping, Iterative Design, Competitive Analysis

OTHERS

Adobe Creative Suite , Microsoft 365, Sound Checks, ProPresenter

UX DESIGN INTERN FRONT END DEVELOPER

Learning Equality & KA Lite

design the experience and interface of curating content of the KA Lite application to provide offline education all over the world.

RESEARCH ASSISTANT

Mar 2014-Present

Jan 2015-Present

UCSD Perception and Cognition Lab, Professor John Serences study visual perceptual learning through behavioral and EEG studies. use MATLAB, EEG, and eye tracker.

ASSISTANT ART INSTRUCTOR DESIGNER

Jun 2010 - Present

Rainbow Art & Rainbow Canvas

design art lessons and instruct children on drawing and painting. design company website, flyers, and logos.

INSTRUCTIONAL ASSISTANT

Sept 2014 - Dec 2014

UC San Diego Psychology Department

undergraduate Teaching Assistant for Cognitive Psychology under Professor Angela Lowe.

select projects

(view website portfolio for more)

TIMELINE ux / ui designer

Aug 2014 - Dec 2014

design experience and interface of a working mobile app to view personal events based on importance in a vertical timeline view. conduct user testing and create prototypes with a design team. deep study in time and information visualization in Cognitive Science.

MYEPLAY ux / ui / interaction designer Sept 2014 - Dec 2014 design a working eye-tracking based entertainment suite for patients with locked-in syndrome with software engineers.

CROWN ux / ui designer & front-end developer August 2014 create and design an interactive goal-based web-based calendar for students to maximize their free time to fulfill their goals.

activities

Small Group Leader A / V Technician

Aug 2012- Present

LIFE Christian Fellowship

organize and lead women's and community group events. prepare extensively with a team to lead discussions every week. assist the Audio Visual Team with slideshows and sound checks. tutor local and refugee children in the local community.