

Persona Writing - Student: Based on interviews with students

Name: John WannaPass

Age: 19

Major/Year: Mechanical Engineering,

Sophomore

at: UC San Diego



John WannaPass is a Mechanical Engineering Student who is involved with his fraternity and is interning at an external company. He feels that while learning the material is important, time does not permit him to be able to fully dig into the material given, and wants to be able to get a good grade in the class. He often misses class due to his lack of sleep because he has no time, and often does not make it to his early morning classes. He needs to be able to catch up on the material he often misses with the TAs and the professor. John just wants to know the material needed for that good grade that will help him in his future endeavors!

- Goals:

- communicate effectively with his classmates, TAs, and professors
- easily access and search for important class information and past logs that are well organized
- be able to see pinned announcements, content professor posts, questions asked by other students, instructions for group projects or any other activity
- communicate with professors and TAs professionally
- get notifications and reminders about content, questions, and events that are not irrelevant and must be filtered
- multitask
- control privacy settings to keep relationships professional
- see which of his friends are taking the same classes as he is
- write group papers, including taking down notes, taking down reminders, tracking comments, editing, and having multiple drafts
- coordinate group members' schedules

- Roles:

- achiever: learns and studies the material needed to get an A in the class
- questioner: asks questions in order to understand the material better
- scheduler: tries to balance many extracurricular activities with school work

- Key Tasks:

- reading the material the professor posts online
- going to lecture and taking notes
- asking questions to the TAs, professors, and other students
- attending group meetings
- writing a group paper