

# JILLIAN ROSE PEBRES BRIONES

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## PROFESSIONAL SUMMARY

Dedicated and results-driven professional with experience in customer service, sales, and

financial consultation. Strong communication and critical thinking skills, combined with a solid academic foundation in medical technology and general academic studies.

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## WORK EXPERIENCE: A total of 5 Years Worked Experience

### Financial Advisor

**Company :** Petron Naga Inc. — 2025 (5 Months, January 2025- May 2025)

- Provided tailored financial consultations to clients
- Analyzed financial data and recommended investment strategies

### Sales Representative Agent

**Company:** BPO Quantrics Naga — 2025 (3 Months, June 2025-August 2025)

- Conducted persuasive sales presentations to potential clients
- Achieved sales targets while maintaining strong client relationships

### Technical Support Representative

**Company:** Sutherland Global Services - Travel Account — 2022–2024 (22 Months)

- Delivered technical assistance and resolved travel-related inquiries
- Handled customer concerns with professionalism and efficiency

### Server and Cashier

**Branch:** Precy de Pili Restaurant — 2021 (6 Months June 2021- November 2021)-  
Managed customer orders and payment transactions

- Ensured high-quality service in a fast-paced environment

### **Call Center Agent**

**Company:** 3S Offshoring & Outsourcing Inc. - Bicol — 2021 (1 Month, May 2021)

- Responded to customer inquiries and concerns

- Maintained professional communication across all interactions

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## **EDUCATION**

### **Bachelor of Science in Medical Technology (Undergraduate)**

- Shepherdville College Inc., Talojongon, Tigaon, Camarines Sur — 2022–Present
- Pursuing a BS in Medical Technology, demonstrating a strong commitment to healthcare, diagnostics, and clinical laboratory excellence

### **Senior High School – General Academic Strand (GAS)**

- Yobhel Christian Academy, San Vicente Pili, Camarines Sur — 2020–2022
- Completed the GAS strand with high academic distinction, reflecting strong versatility,
- analytical skills, and readiness for multidisciplinary challenges

### **High School**

- Dona Basilia S. Quilon Memorial High School, Pili, Camarines Sur — 2016–2020

### **ACADEMIC ACHIEVEMENTS**

- Consistent Honor Student
  - Graduated with High Honors
  - Champion, Legacy Project Proposal Competition at Far Eastern University
  - Active Debater
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## **LANGUAGES**

- Filipino
- English

## **CORE SKILLS**

- Communication Skills and Multitasking

## **PERSONAL INFORMATION**

**Age:** 21 Years Old

**Date of Birth:** May 13, 2004

**Status:** Single

**Citizenship:** Filipino

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I hereby certify the information above is true and correct to the best of my knowledge and belief.

A handwritten signature in black ink, consisting of a stylized, cursive letter 'S' with a loop at the bottom and a long, sweeping stroke extending upwards and to the right.

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Signature