I'Tayanna Cage

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OBJECTIVE

To obtain employment in the service industry preferably in the concourse building as I continue to cultivate my customer service skills.

EDUCATION

Tennessee Online Public School   May 2016
  - Diploma   Memphis,TN

RELEVANT EXPERIENCE

Darden Restaurants   March 2017 – Current
Server   Memphis, TN
  - Execute all steps of service which increases sales and provides a great customer service experience
  - Organize and maintain a safe and productive environment in order to keep all health regulations up to code as well as make the environment enjoyable for patrons
  - Identify guest issues along with any imperfections within the overall presentation of the experience and handle them according to policy

Barnes and Noble Cafe   August 2017 – September 2018
Barista/Cashier   Memphis, TN
  - Prepared and served a variety of coffee drinks, along with pastries and lunch items according to the recipes to ensure constancy in all products.
  - Promoted and suggested new product to increase sales and provided customer with a greater range of options
  - Accounted for all earnings in the cash drawer helping the store stay organized and in control of data acquirement

Versant supply chain   May 2016 – March 2017
Staffing Associate   Memphis, TN
  - Categorized all items onto the pallet to ensure everything goes on the truck in an organized and efficient manner
  - Assembled roughly 200 boxes a day for product packaging and safety
  - Identified all boxes and items with a scanner before loading them onto the truck to ensure effective delivery

ADDITIONAL EXPERIENCE

The Collective   October 2018 - Present
Leader   Memphis, TN
  - Engage and collaborate with colleagues in professional development activities, including seminars, discussion groups, workshops, and individual and group reflections, in order to gain career readiness skills
  - Network with different professionals in the city to establish relationships that will further promote career advancement