



Civilian of the Year Award: “Awarded annually to a civilian member of the department whose overall performance for the prior year has contributed substantially to the mission of the department and whose conduct has demonstrated the core values of the department.”

Master Communications Officer III Eric Wesbrooks has been a dedicated employee of the Andover Police Department since October of 2008 and is the only Communications Officers to have earned the MCO III ranking at this time. Aside from normal dispatching duties, MCO III Wesbrooks is in charge of all National Crime Information Center (NCIC) validations for the Police department, making sure warrants and stolen items are entered into the system correctly. As a result of his attention to detail, during his time the department has never been late on a validation or had an item purged from the system due to inactivity. MCO Wesbrooks is also in charge of all of the dog licensing records, receiving and imputing dog license records received from the various vet clinics, as well as, reconciling animal shelter invoices each month.

MCO Wesbrooks has shown himself to be a dedicated and exemplary employee. According to Director Day, MCO Wesbrooks is willing to take on tasks and help with any assignment, and has never has a performance counseling or reprimand during his time with the department. Eric is always willing to pick up extra shifts to cover for a sick dispatcher or cover leave for fellow coworkers.

Additionally, Eric is forward thinking. In dispatching calls, MCO Wesbrooks will dispatch the call to get officers in route and continue to gather information from the caller, providing such for officers while in transit to the incident, thus multitasking, saving time and providing a fast response for the citizens. Eric will often anticipate the needs of the officers on calls by looking up information, such as phone numbers or an address, before even being asked by the officer. Officers have commented on how they appreciate the extra effort MCO Wesbrooks puts in by having the needed information for reports and accidents already printed off and ready when they return to the station.

For the last 12-years, MCO Wesbrooks has shown himself to be a dedicated and loyal employee of the Andover Police Department. Eric has continued to take on additional tasks and responsibilities during his tenure, and continues to cover shifts for others whenever asked.

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board and approve by the Chief of Police, it is my privilege to present MCO III Eric Wesbrooks with the department's 2020 “Civilian of the Year Award.”