

Knight Connect Usability Test Report

Test:

The usability test includes the following instructions:

1. The Knight Connect app provides a list of events happening at Calvin. Can you find 3 sporting events?
2. You want to go to a Chinese event. Try to find and join one.
3. Create an event called "Knight Connect User Test" at "SB 354" at 1:30 PM, December 10, 2024, with the description "The user test for the app".
4. Write a bio for your account, then choose one more event preference.

User Feedback:

Our test subjects gave back valuable feedback that makes it possible for us to improve our app. The negative feedback we received:

1. The title on the login screen uses a different font and it is hard to recognize.
2. The "Create Event" screen doesn't allow users to choose the event tags.
3. The keyboard doesn't automatically hide when users click on blank areas.
4. The home screen event list is broken, so not all events are shown or searchable.
5. The calendar on the home screen is not working properly.
6. The continue button on the add interests screen doesn't show up.
7. The typed text in the "about" text box can't be seen by users.

The positive feedback we received:

1. The UI is clean and smooth overall.
2. It's clear what each component on the screen does.

Future Plans:

To address the problems we found in the usability test, we created GitHub issues to for them and have fixed some of the problems. We will try our best to fix the rest of the issues as soon as possible.