



Plan Comparison Overview

Self Service Plans

For individuals, or small and medium-sized teams

- ✓ Pay by credit card
- ✓ Get started instantly
- ✓ Live + Automated testing

Enterprise Plans

For business critical apps and enterprise scale automation

- ✓ Dedicated success manager
- ✓ Non-functional testing (performance, visual)
- ✓ Enhanced analytics
- ✓ Advanced security (IAM, SSO, IPsec)

FUNCTIONAL TESTING (Selenium, Appium, Native Frameworks)



DESKTOP



EMUSIM



REAL DEVICES



Self-Service Plans

Designed for individuals, or small and medium-sized teams

- ✓ Pay as you go
- ✓ No minimum fees
- ✓ No upfront cost
- ✓ Live & automated testing
- ✓ Access to VMs & real devices
- ✓ Access to online support & knowledge base



Enterprise Plans

Designed for business critical apps and enterprise scale automation

- ✓ Dedicated success manager
- ✓ Advanced security features
- ✓ 24x7x365 support
- ✓ Access to automation architects
- ✓ Performance testing
- ✓ Visual testing
- ✓ Headless shift left testing
- ✓ Advanced analytics
- ✓ Custom pricing



Plan Comparison Details

	Self-Service	Enterprise
Infrastructure		
Real devices	✓	✓
Mobile Emulators/Simulators	✓	✓
Desktop browsers & OSes	✓	✓
Headless browsers		✓
Support		
Support level	Email, Online	Email, Online, Phone*
Response time SLA	1 business day	1 hour*
Customer Success Manager		✓
Access to Automation Architects		✓

*For Platinum support level



Plan Comparison Details

	Self-Service	Enterprise
Reporting & Analytics		
Debugging tools	✓	✓
Front-end performance analytics		✓
Analytics dashboard & API		✓
Identity and Access Management		
Team management	Single team admin	Multiple team admins
Unlimited users	✓	✓
Assign concurrency at team level		✓
Custom logout URL redirect		✓
Integrations		
REST API	✓	✓



Plan Comparison Details

	Self-Service	Enterprise
Security		
SSO integration		✓
IPsec VPN		✓
Sauce Connect (secure proxy server)	✓*	✓
Payment Terms		
Commitment	Monthly/Annual	Annual

*Currently for Virtual Cloud plans only