

# Project Brief

## Document Information

Project name:	Astratutor
Date:	30/01/2021
Author:	CS3505 Team 4
Owner	CS3505 Team 4
Version:	2

## Approval

Date	Name and Signature

# Project Brief

## Definition

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<b>Background:</b>	<p>Remote learning is very topical at the moment due to COVID-19.</p> <p>Schools are closed and students cannot meet in person. Some individuals are not receiving any education and may look to other means for assistance.</p> <p>There is a demand for an online learning solution to replace existing offline learning</p>
<b>Main Goal:</b>	<p>Create an all-in one platform for e-tutors to provide students with one on one lessons for various subjects</p>
<b>Desired Outcomes:</b>	<p>Simple sign up process for both students and tutors with simple verification of tutor credentials.</p> <p>Tutors can provide a headshot, description and their qualifications to teach a subject.</p> <p>Tutors can register under a subject and provide their price &amp; availability</p> <p>Students can find a tutor for a given subject and arrange a time for a one on one class.</p> <p>An online classroom with file sharing, whiteboard, screen sharing and webcam streaming features.</p> <p>Tutors are paid upon completing a class.</p> <p>Tutors can pay out their balance to a bank account</p>
<b>Constraints and Assumptions:</b>	<p>The project length is 8 weeks</p> <p>WebRTC Is required for video streaming</p> <p>WebRTC web support isn't consistent.</p> <p>An external STUN/TURN server may be required for punching NAT/relaying for WebRTC</p> <p>We assume tutors will provide sufficient documentation during the signup process.</p> <p>Linux is required to host the backend and serve the web content</p> <p>The system is containerized using Docker and will be deployed using Docker Compose</p> <p>The external payment processor will be Stripe</p>

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The database will be PostgreSQL

The backend language will be Go lang

The frontend framework will be React (with TypeScript)

A classroom will support at minimum 2 webcam feeds and 1 screen feed

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## Interfaces:

We will interface with our payment processor Stripe via their API. Our backend will call Stripe API endpoints when payment is required.

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## Project Approach:

We will use the Scrum agile framework for tracking our progress

We will use daily stand-ups via voice/slack message to report our sprint progress

Weekly scrum meetings will be held to:

- track sprint progress (weekly)
- have an overview of the product backlog with the product owner
- communicate feedback from the product owner

We will hold sprint planning meetings to select product backlog items for our sprint and decide on a sprint goal

A Kanban board will be used to track the Sprint Backlog progress.

After each sprint we will review the current project progress

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# Project Brief

## Outline Business Case

Online learning is becoming increasingly more prominent due to recent circumstances such as Covid-19, lockdowns, etc. This has meant that remote learning platforms have become a requirement for effective learning. Once the pandemic ends there will still be a strong need for online platforms due to increased public awareness of such learning methods.

By building a service that connects students with tutors and provides an online space for facilitating learning, we could take a 16-33% cut of any fees paid for tutorship.

Our only costs are:

- Hosting
- Maintenance
- Moderation
- Marketing

We are aiming to avoid the dependencies we saw with other platforms we researched:

- The project is scoped to be subject-agnostic, we don't place a dependency on a particular curriculum, any subject can be supported (some competitors hyper-focus on particular curriculums in their implementation)
- We are also avoiding the term 'grinds' (while "grindsapp" is being used as a development codename) to prevent the project being Hiberno-centric and avoid placing limits on the future scaling of the project outside of Ireland

By building an all-in-one system (with a video classroom), we have the full power to improve the learning experience rather than relying on external services like Zoom

The market can be competitive as many solutions exist (MyTutor, FirstTutors, Skooli, Chegg, JumpAGrade, ClassHub) however there is large room for expansion. While the project scope is defined as above, new features/potential stretch goals could include:

- Marketplace for notes
- Pay-per-assistance
  - e.g. request a tutor for assistance in solving a problem for a small fee (1-2 euro)
- Arranging in-person tutorship (when COVID-19 has subsided)

# Project Brief

## Key Stakeholders

Major Stakeholder	Notes
Product Owner	
Scrum Master	
Development Team	

## Project Objectives

	Target	Tolerance
Scope	Accounts System Classroom System Invoice System Tutor Request System Notification System	
Time	6 weeks	1 week
Cost	5 FTE over 7 weeks	5 FTE over 6 weeks
Quality	Intuitive user experience Video streaming Quickly find suitable tutorial time Verify qualification of Tutors	Functional UI 480p minimum Provide functionality to coordinate time slot for a lesson between a student and a tutor Vetting process where tutor must upload proof of qualifications
Risks	WebRTC might experience peering issues because of NAT resulting in a hindered user experience.	Some devices may not be supported and will need to rely on a TURN server.

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	Time-overrun due to difficulty implementing classroom system	Federate to an external service (i.e schedule meetings over Zoom via Zoom API)
<b>Benefits</b>	All in one platform for e-learning  Increase tutor availability exponentially as they can do back to back sessions online due to a robust scheduling system.	Find a tutor, schedule a time slot, provide a online classroom with whiteboard,file sharing and video streaming

## Project Management Team

Role	Reports to	Appointee
<b>Product Owner</b>	H.O.D	Jason Quinlan
<b>Scrum Master</b>	Product Owner	Rotated by developer per week
<b>Graphic Designer</b> <b>Go Backend Developer</b> <b>React Frontend Developer</b> <b>Documentation Developer</b> <b>Code Monkey</b>	Scrum Master	Eric Moynihan
<b>UI/UX Designer</b> <b>React Frontend Developer</b> <b>Go Backend Developer</b> <b>Documentation Developer</b>	Scrum Master	Aleksei Ivanov
<b>Go Backend Developer</b> <b>Documentation Developer</b>	Scrum Master	Raymond Reynolds
<b>React Frontend Developer</b>	Scrum Master	Oisin Canty

# Project Brief

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Go Backend Developer

Documentation Developer

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Go Backend Developer

Scrum Master

James Cotter

Documentation Developer

WebRTC Developer

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## Project MoSCoW

### Must Have

List of subjects available

Tutor can sign up to tutor a subject

Description of your teaching methods

Price per hour

Student can see a list of tutors for a subject

Tutor can stop tutoring a subject

List of tutors

Can be filtered based on subject

Student can request a lesson from a tutor

Request a time slot

Description of what they want to go over

✓ Sign up as Tutor

✓ Sign up as Student

if under 16 request parents email

✓ Create and modify profile with:

First Name

Last Name

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Description (Tutor only)

Qualifications (Tutor only)

Work Experience (Tutor only)

Availability (Tutor only)

List of lesson requests

As a tutor...

See lesson requests students sent you

Accept or Dey

Reschedule (Suggest alternative time for lesson)

As a student...

See lesson requests you sent to tutors and their status

Accepted

Denied

Rescheduled

Requested

List of lessons

See list of upcoming lessons

Subject, Tutor, Date-Time

Join button (Greyed out until lesson time +5 minutes before start)

Join Lesson

Enter initial lobby where you can configure microphone/webcam settings

Enter lesson

mute/unmute functionality

hide/show camera

share screen

upload file

chat



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## Should Have

- Employee accounts
- Admin panel
  - Verify qualifications
  - Add additional subjects
- Tutor/Student can request a subject be added
- Include more sorting/filtering functionality in tutor listing
  - sort on price, rating, etc
  - filter on subject, tag
- Include tags on subjects (e.g. Leaving Certificate, Ireland)
- Add whiteboard to lesson
- Cancel/Reschedule lesson
- Payment system

## Could Have

- Ratings for Tutors and Students
- Group lessons
- Prompt scheduling next lesson after lesson complete
- Sell 'Resources' (e.g. notes, videos)
- Feedback on previous lessons
- Schedule offline lesson (In real life lessons)

## Won't Have

- Social media sign up

## Project Endpoints

Method	Endpoint	Auth	Description
POST	/auth/login	None	Log in

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POST	/accounts	None	Create an account
GET	/accounts/{id}	None	Get an account by id
POST	/accounts/{id}/verify	None	Verify account email
GET	/tutors/{id}/profile	None	Get tutor profile
POST	/tutors/{id}/profile	Tutor	Create tutor profile
POST	/tutors/{id}/profile/avatar	Tutor	Update profile avatar
POST	/tutors/{id}/profile/description	Tutor	Update profile description
GET	/tutors/{id}/profile/qualifications	Both	Get all qualifications
POST	/tutors/{id}/profile/qualifications	Tutor	Add a qualification
DELETE	/tutors/{id}/profile/qualifications/{id}	Tutor	Delete a qualification
GET	/tutors/{id}/profile/work-experience	Both	Get all work experience
POST	/tutors/{id}/profile/work-experience	Tutor	Add work experience
DELETE	/tutors/{id}/profile/work-experience/{id}	Tutor	Delete work experience
POST	/tutors/{id}/profile/availability	Tutor	Set availability
GET	/tutor/{id}/lessons	Tutor	Get list of lessons
POST	/tutor/{id}/lessons	Student	Request a lesson
GET	/tutors/{id}/billing/payouts	Tutor	Get payout history
POST	/tutors/{id}/billing/payouts	Tutor	Generate payout
GET	/tutors/{id}/billing/balance	Tutor	Get outstanding balance
POST	/tutors/{id}/billing/bank-account	Tutor	Update bank account details
GET	/tutors/{id}/subjects	None	List of subjects taught by tutor
POST	/tutors/{id}/subjects/{id}	Tutor	Begin tutoring subject
POST	/tutors/{id}/subjects/{id}/cost	Tutor	Update cost of lesson
POST	/tutors/{id}/subjects/{id}/description	Tutor	Update lesson description

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GET	/students/{id}/profile	Student	Get student profile
POST	/students/{id}/profile	Student	Create student profile
GET	/students/{id}/lessons	Student	Get list of lessons
GET	/students/{uuid}/billing/invoices	Student	Get all invoices
GET	/subjects	None	Get list of subjects
GET	/subjects/tutors?filter=Maths,English	None	Get list of tutors for all subjects, filtered