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Sent: Saturday, February 17, 2007 6:02 PM
To: OSComments
Subject: DHS Docket no. USCIS 2006-0044

February 17, 2007

We are writing regarding DHS Docket no. USCIS 2006-0044 regarding the proposed huge increase in fees for immigration documents.

At first glance it all sounds good. However, CIS has consistently for many many years provided very poor service.

If and ONLY IF improved and accurate service can be provided then should such a huge increase in fees be considered.

A point in question or example.

My wife entered the US on November 09, 2005 on a K -1 visa. We were married on January 10, 2006.

I-485 along with I-131 and I-765 were submitted to the Neb. office on January 11, 2006

After many months of no information and many many 550 mile round trips to the Denver office seeking information, we were told to "refile" our application with the Denver office. Penny Acosta.

We did so on July 10, 2006 In August of 2006 my wife was fingerprinted. An interview was schedule for September 14, 2006 but the CIS "lost" or misplaced her file.

A 2nd interview was schedule and held on October 14, 2006.

As of today, February 17, 2007 4 months after the interview, my wife is still waiting for her green card. She cannot work, she cannot travel back home to visit family, so basically she is a prisoner in the US.

We refiled the I-131 and I 765 in September of 2006 with the Chicago lock box address and we are still waiting for a response from them.

My wife is a highly trained and skilled Registered Nurse with over 15 years experience.

Every day in our local newspaper there are dozens of ads begging for nurses to come to work. Each day my wife must sit and can not do anything. No work. No travel.

So when we received horrible service and sometimes "hostile" service from CIS, we cannot in good conscience support a huge increase in fees unless there is a 1000 % increase in service.

Being told that our I-485 is being processed month after month after month just does not cut it for us.

The man that conducted the interview with my wife and son was almost openly hostile to them and made many many snide remarks about immigrants. Our Colorado Senators offices both report that they have received hundreds of complaints about this man but nothing happens. He just continues to do his terrible work and we the paying public have to put up with it.

Just ask any US Senators office about how many immigration complaints they receive and you will find it to be a staggering amount.

Colorado will not even allow my wife to have a drivers learners permit so she can at least learn to drive while waiting. They insist she is not a "legal" immigrant until she receives her green card and the way things are now that could be a month from now or 5 years from now.

Every day I work around 100's of illegal aliens and nothing happens to them. They want to be here legally to work but CIS cannot seem to find a way to make it happen.

I am totally for any government agency to be basically self supporting. BUT they must provide prompt and accurate service to their customers. We customers have NO OTHER CHOICE but to us CIS so they have no incentive to provide service to us.

If they were a private business they would go bankrupt in 3 months. They would lose their customers to other business's that would provide prompt and accurate service.

Sincerely,

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