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**From:** Judith [mailto:hhhflat@cox.net]  
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**To:** OSComments  
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My view of the proposed change in the processing fees for all immigration and citizenship applications is that the department of Immigration is possibly the worst government department I have experienced in the US. They are without doubt the rudest, unhelpful, disorganized, slow and poorly run of any I have had the unfortunate necessity to deal with.

The fact that they want to increase an already outrageous cost for any of these services (and I use that word loosely) is unimaginable. I have lived in this country for 18 years and the US-CIS has been the most difficult to deal with. Raising the cost for all their services with only an estimated 20% increase in productivity is unrealistic. The renewal of my Green Card was a mission in patience and after 8 months of waiting, 3 visits to the CIS office and waiting for hours, I finally got my card, only to find that when re-entering the US the card 'had not been activated', what ever that meant, and no-one would tell me why, how or to whom I should talk to get the problem fixed. No amount of increased fee will solve the personnel problem and mis-management.

The increase will only make the illegal entry into this country more of a necessity and make those who wish to go through the process legally, less like to.

I absolutely disagree with the proposed increases.

Frustrated in Phoenix