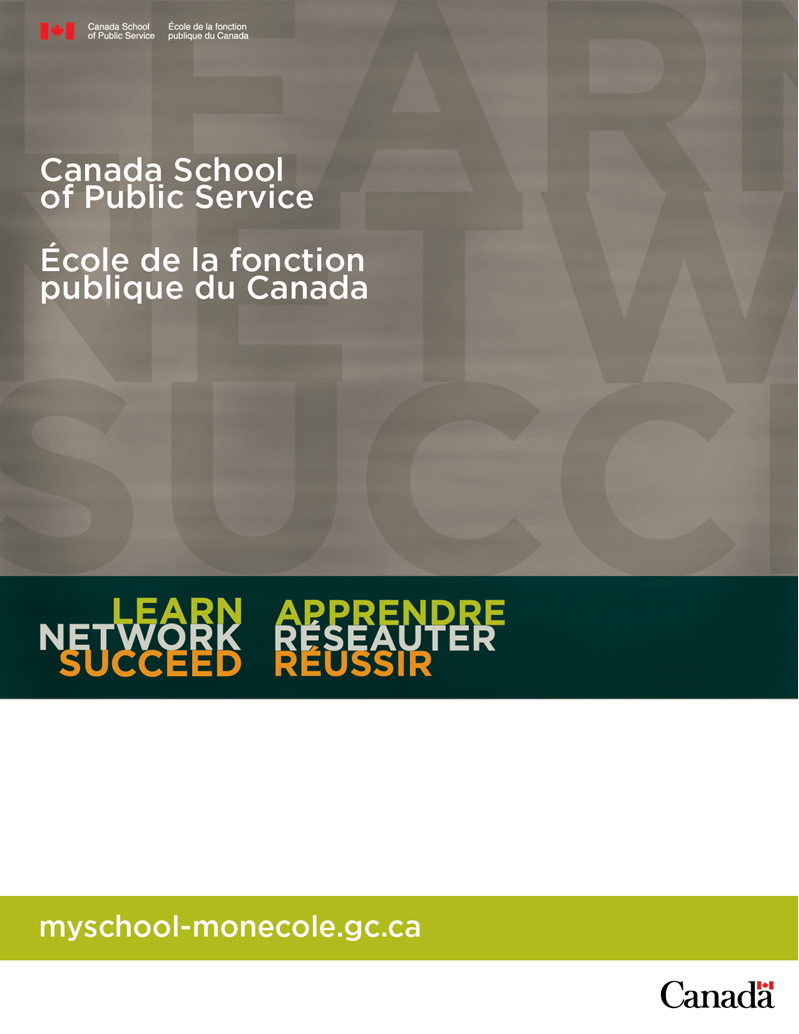


Course Code: Enter Course Code

Title: Enter Title

Version: Enter Version Number

Date: 2015-03-27

The following Evaluation will allow the Canada School of Public Service (henceforth referred to as CSPS)/Enter Branch Name/Enter Team Name to determine the strength and weaknesses of the learning product: Enter Product Code – Enter Title Online Course which you have recently partaken in (testing pilot phase). As such, we ask that you please complete the form and provide as much information as possible by using the designated fields identified. Should additional space be needed, please refer to the section reserved to that effect at the end of the form.

We would respectfully request that you return the form fully completed by 2015-03-31 to the following email account: xxx.xxx@csps-efpc.gc.ca

Learner Information

Please respond to the following questions:

Name:



Male/Female?



Group and Level?



Expertise on the subject matter:

* Basic (I know a bit about of the topic);
* Intermediary (I know my role, where to go and relevant policies, regulations and  
  directives);
* Advanced (i.e. I am an expert or practitioner in HR))



# TEST PILOT FEEDBACK QUESTIONNAIRE

We are interested in your feedback in order to offer quality services. Please take a few moments to fill out the form below. *(31 mostly all multiple choice questions)*

**Instructions: Please select your response to the items as:**

* 5 = strongly agree
* 4 = agree
* 3 = neutral
* 2 = disagree
* 1 = strongly disagree
* n/a = not applicable

A) General

1. I have taken the classroom course before (enter code name); the prerequisite knowledge and skills.

**1** **2** **3** **4** **5** **n/a**

2. I had the necessary computer skills to take the online course

**1** **2** **3** **4** **5** **n/a**

3. I was well informed about the objectives of the course

**1** **2** **3** **4** **5** **n/a**

4. The course lived up to my expectations

**1** **2** **3** **4** **5** **n/a**

5. Overall tone was appropriate to the subject matter

**1** **2** **3** **4** **5** **n/a**

Comments



B) Course Design

6. The content was appropriate to meet the course objectives

**1** **2** **3** **4** **5** **n/a**

7. There were enough activities or interaction with the learner to give sufficient practice

**1** **2** **3** **4** **5** **n/a**

8. Case studies were reasonable and fair (they made sense)

**1** **2** **3** **4** **5** **n/a**

9. The online material was presented in a clear logical manner

**1** **2** **3** **4** **5** **n/a**

10. The course included a variety of media such as graphics, animations, audio or video files, links to other helpful websites

**1** **2** **3** **4** **5** **n/a**

11. The difficulty level of the course was appropriate

**1** **2** **3** **4** **5** **n/a**

12. The course was adapted to my stations (as an employee or manager)

**1 2 3 4 5 n/a**

Comments



C) Course Results

13. I accomplished the objectives of this course

**1** **2** **3** **4** **5** **n/a**

14. I will be able to use what I learned in this course

**1** **2** **3** **4** **5** **n/a**

15. I would recommend this course to others

**1** **2** **3** **4** **5** **n/a**

Comments



D) Self-Paced Delivery and Technical Issues

16. The online format was a good way for me to learn this content

**1** **2** **3** **4** **5** **n/a**

17. The course was easy to navigate

**1** **2** **3** **4** **5** **n/a**

18. The quality of the media was good (i.e. graphics, animations, streaming sound and video)

**1** **2** **3** **4** **5** **n/a**

19. I would improve the following elements of the course. (Check all that apply.)

|  |  |
| --- | --- |
| Provide better information Clarify the course objectives Reduce content covered in course Increase content covered in course Update content covered in course Improve the instructional methods Improve the test used in the course | Make course activities more stimulating Add more interactivity Improve course organization Improve the cast studies used in the course Add more media variety to the course Allow more user control  Other: |

Comments



E) Program Management and Coordination

20. Administrative feedback was prompt

**1** **2** **3** **4** **5** **n/a**

21. Administrative feedback was helpful

**1** **2** **3** **4** **5** **n/a**

22. The definitions were accessible (i.e. the definitions were readily available if I needed it)

**1** **2** **3** **4** **5** **n/a**

23. The content of the course was adequate to cover the basic element of the topic of harassment (left with the impression that no essential element was left out).

**1 2 3 4 5 n/a**

24. Undertaking the course using a learning stream facilitated my learning (manager stream versus employee stream)

**1 2 3 4 5 n/a**

Comments



F) Other Information

25. Is this your first online course?

**Yes** **No**

26. Would you take another online course at the CSPS in HR (Human Capital)?

**Yes** **No**

27. If you answered yes, tell us what would those be?



28. Did you find the course accessible (adaptable to limitations)?

**Yes No**

Please explain.



G) Additional Comments

29. What I found **most** valuable about the course



30. What I found **least** valuable about the course



31. Supplementary Comments



