

Christian Sandoval

Current Security Clearance ❖ christian.sandoval063@gmail.com ❖ (951) 892-2599 ❖ Riverside, California

WORK EXPERIENCE

Fortra

Oct. 2021 – Present

Technical Support Analyst

Los Angeles, CA

- Assist customers mitigate and solve any security related issues found through their independent pen testing results they provide.
- Provide solutions to clients' analytical & technical issues via the phone, email, live-chat, or screen-sharing.
- Support large File Transfer Protocols (File Services), Managed File Transfer(MFT), Databases, Cloud, APIs & SaaS.
- Analyze audit logs, network packets, review systems data, and look for rising issues & suspicious activities.
- Troubleshoot a variety of operating systems, such as Windows, Mac, IBM i, Solaris, Linux, Unix & AIX.
- Manage MFT using centralized enterprise-level Automation, Encryption, Security, Auditing & Compliance.
- Assist in formulating solutions to existing or potential concerns with a robust team of professionals.
- Participate in a continuous learning program to stay up to date with IT industry innovative practices.
- Serve as first level and second level of contact to respond to stakeholders' inquiries and provide products triage support.
- Conduct product demonstrations with customers and assist in presenting in training sessions.

Naval Surface Warfare Center Port Hueneme

Jul. 2020 – Sept. 2021

Cybersecurity Engineer

Port Hueneme, CA

- Utilized the Risk Management Framework (RMF) to secure information systems within our jurisdiction, implemented the correct security controls within our systems.
- Executed STIGS and Vulnerability Scans using ACAS (Nessus) to help secure systems for our different customers. Systems would sometimes include up to 14 systems on one network all needing to be scanned.
- Used NIST SP 800 series to determine appropriate STIGS to use and to create a Standard Operating Procedure (SOP).
- Utilized JIRA to initiate stories and sprints conducted in 2-week intervals using an agile approach.
- Communicated with customers to understand requirements on products and services.

CALIFORNIA STATE UNIVERSITY SAN BERNARDINO

Jun. 2019 – Jun. 2020

Student Research Assistant

San Bernardino, CA

- Supported the Community College Cyber Pilot Program (C3P) by tracking scholar progress regarding trainings under the NICE Challenge Project.
- Assisted C3P scholars with setting up their own unique Raspberry Pi projects and Pi network.
- Involved in outreach hours going to the community to get middle school and high school kids educated in cybersecurity by participating in class visits and teaching them the importance of internet security by displaying interactive projects from CSU San Bernardino's Cyber Intelligence and Security Organization.

CALIFORNIA STATE UNIVERSITY SAN BERNARDINO

Jun. 2019 – Jun. 2019

Gencyber Girl Scout Camp Staff

San Bernardino, CA

- Collaborated with a team of 12 to teach 250 girl scouts the importance of online safety by demonstrating how open connections can lead to unsafe online practices.
- Demonstrated how malicious users can connect to their drones and look through the live feed of their drone.

EDUCATION

California State University – San Bernardino

Aug. 2018 - Jun. 2020

B.S. Information Systems and Technology – Cyber Security Option

San Bernardino, CA

- Member of the Cyber Intelligence and Security Organization and Student of Red Hat Academy (RH124/RH134)
- Involved in various projects that included: Containers/Docker, White Hat Hacking, Data Analytics, On-Site Implants / Drop Boxes, Forensics
- Participating in 28 outreach events to showcase projects to university and high school students.

Riverside City College

Jun. 2015 - Jun. 2018

A.A. | Administration & Information Systems

Riverside, CA

CERTIFICATIONS

- **Certified Professional (OSCP) certification**
 - In-progress
- **CompTIA Network Vulnerability Assessment Professional**
 - November 2022 – November 2025
- **CompTIA PenTest+**
 - November 2022 – November 2025
- **CompTIA Security+**
 - April 2021 – November 2025
- **Forensic Tool Kit AccessData Certified Examiner (ACE)**
 - March 2020

SKILLS & INTERESTS

- **Operating Systems:**
 - Red Hat Linux7/8, CentOS, Ubuntu, Windows Server '08/'12/'19
- **Applications:**
 - OpenShift, Ansible, VMWare, Wireshark, Nessus
- **Programming:**
 - PowerShell, Python, and C++, Go
- **Topics:**
 - Windows/Linux system administration, IT Security, Virtualization, Cloud, Splunk, Forensics