Fuze Desktop 5.2

These release notes provide information about new features for Fuze Desktop for Windows® and Fuze Desktop for Mac.

Note: Always remember to visit our Fuze Community site for the latest release notes and other information.

What's New?

### Screen share and turn on Video during Fuze-to-Fuze calls

This release introduces the ability to share your screen or turn on video when in a call with someone else in your company on Fuze, radically simplifying the workflow of sharing or showing something to a colleague while already in a phone call, without having to hang-up and move to a meeting.

To use this feature, simply start a call in Fuze using any workflow (e.g., Search screen, etc.) and once in the call click the *Video* or *Share* button at any time.
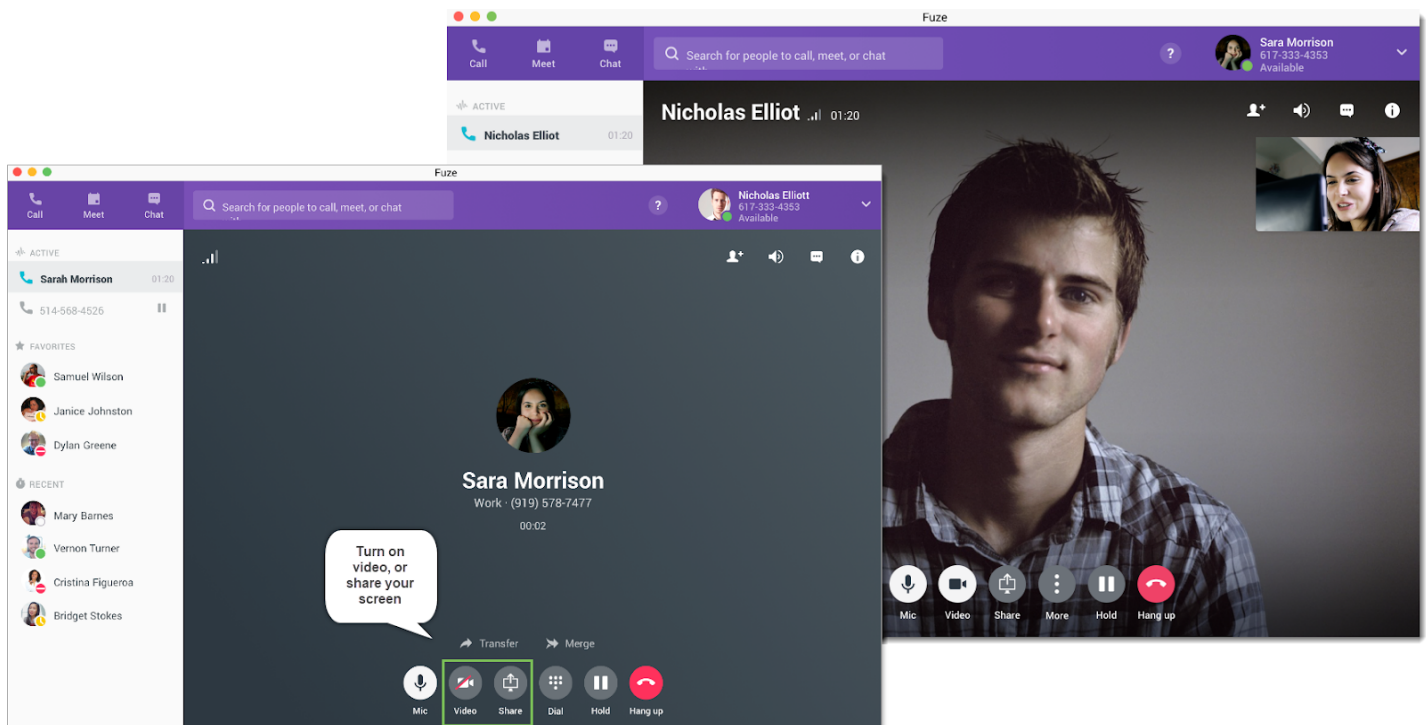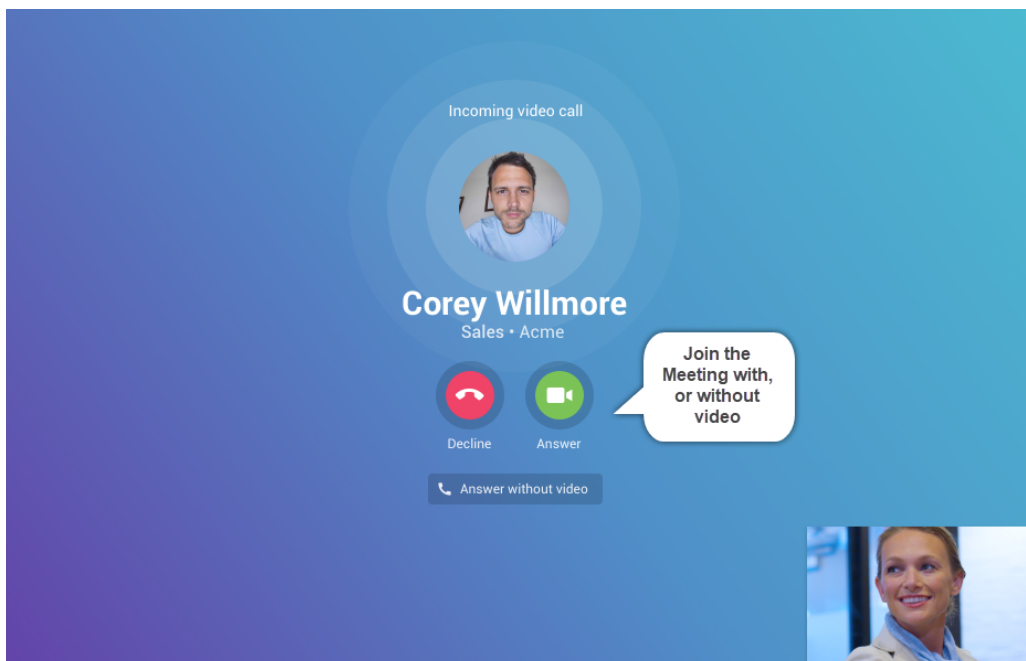
Enhancements to the Video Call Button

Now, when you click in a one-on-one or group conversation, Fuze initiates a ringing screen to notify the other person or group members that you are starting an ad-hoc meeting.
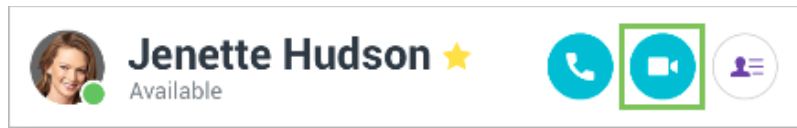

When the other person receives the video call notification, they can then choose to join the meeting with their video turned on or off.

As in previous releases, if you don't respond right away, you can still join the meeting via the link that is added within the chat or group conversation.

If someone sends you a meeting invite, you are now also able to see if other people have joined the meeting, directly in the invite that appears in your chat or group conversation.
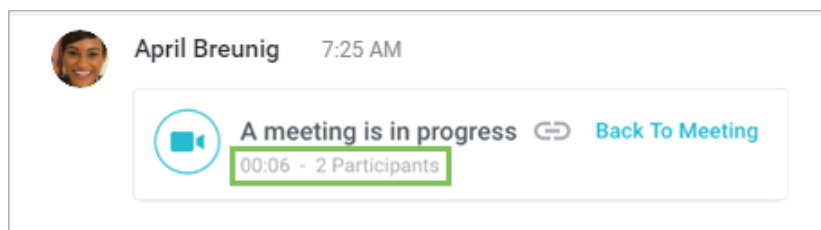
Service Requirements Updates

In order to use the audio call with video and screen share features introduced in this release, the ***fuzemeeting.com** domain must be allowed as part of your organization's network security configuration.

# Invite People to Meetings from the Participants List

In previous versions of Fuze Desktop the Participants list enables you to view and search for attendees in meetings you join.

Beginning in this release, you can search for and invite one or more people or guests, external contacts, and/or rooms (if enabled), directly from the participants list.

To support this functionality, when you search for someone in a meeting, if they are not found in the attendees list, you can invite them by clicking the **+ INVITE TO MEETING** button that appears.
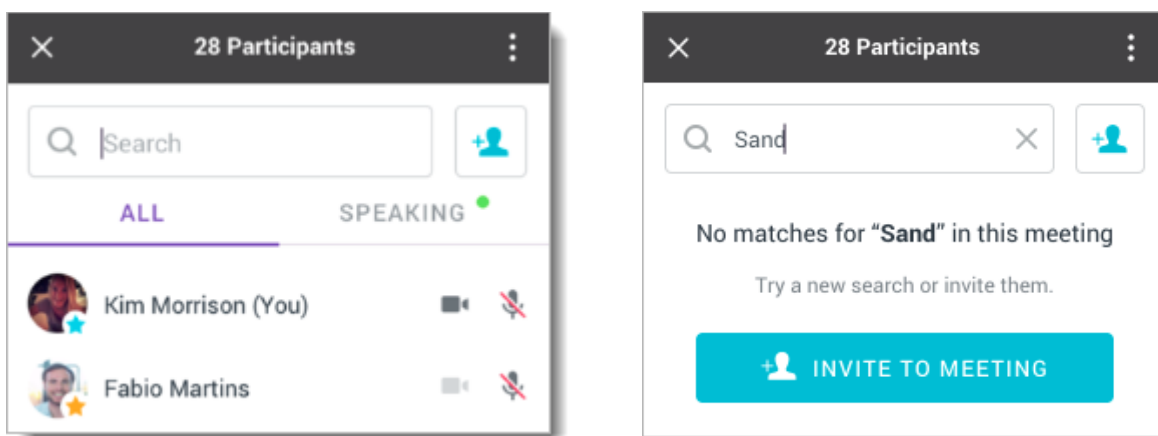
Additionally, you can search for and invite people from your contacts list by clicking **+** to open the Invite screen, shown below.
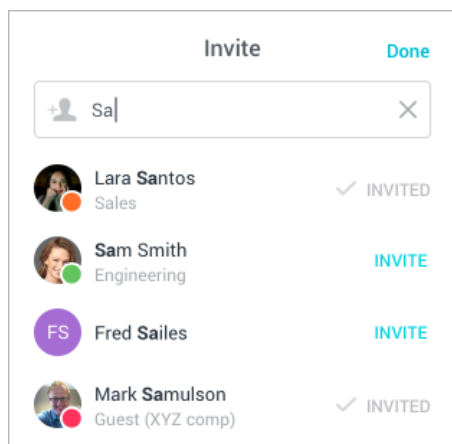
Search by name, phone number, or email address for anyone in your contacts list, whether they're inside or outside of your organization.
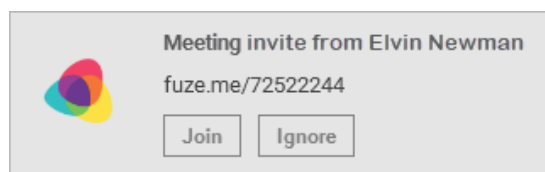
Invite or Remind Someone

You can invite someone by clicking INVITE to the right of their name. People you you've already invited are denoted by ✓ INVITED .

You can remind people you've already invited by hovering your mouse cursor over the ✓ INVITED icon. The REMIND button appears and you can click it to send another invite.

Invite Notifications

When you invite someone within your organization, depending on your notification settings, Fuze Desktop generates one or more of the following notifications:

- Fuze message
- Email with meeting details and a link to join
- Pop up notification, as shown below.

If you are inviting someone from outside of your organization for whom you have multiple email addresses or phone numbers, the Invite or Remind button becomes a drop-down list.
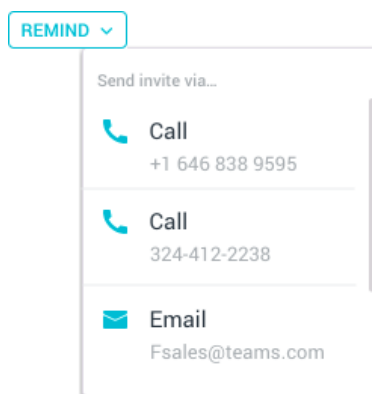
This allows you to choose a phone number or email address to which the invite is sent.

Shortcut Keys

The following shortcut keys are also available when inviting people via the participants list:

ENTER	Search for a name, number, or email you've entered in the Search field, or send an invite to the selected person, contact, or room in the search results.
∧ ∨	Navigate up or down to make a selection in search results, or, if a contact has multiple phone numbers or email addresses to choose from in an Invite/Remind drop-down list.
ESC	Clear text you've entered in the Search field, or return to the Participants list.

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Support for sending Microsoft™ OneDrive™ File Links

Beginning in this release, you can connect Fuze Desktop to your Microsoft OneDrive account so that when you send a link to a file in OneDrive within a chat conversation, Fuze Desktop displays a preview of the file. The recipient can click on the preview to open the link in OneDrive.
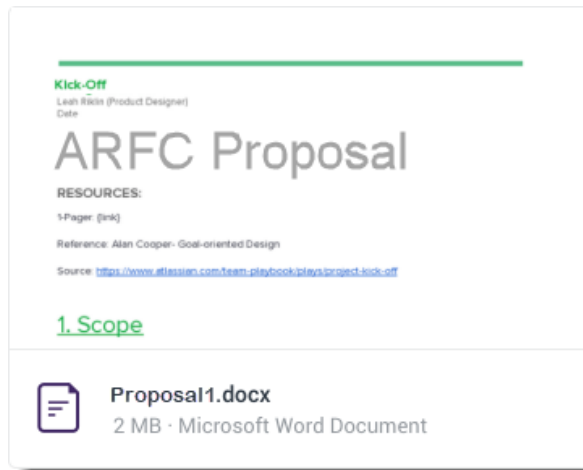
You can enable this feature via the import setting that is now available on the *Connected Accounts* section of the *Settings* screen (*Profile menu > Settings*).
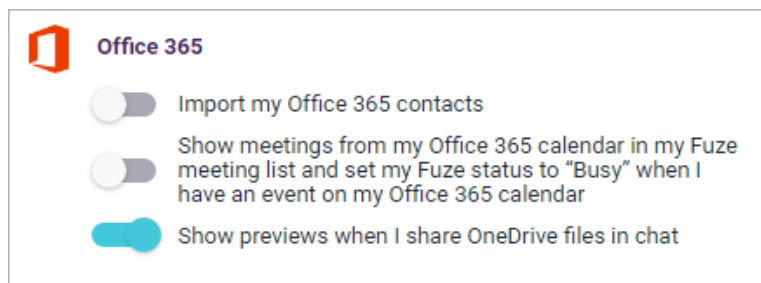
When you allow Fuze Desktop to show file previews from your cloud drive(s), a series of prompts appear that you can use to sign in to your OneDrive account and allow access, so that Fuze can display previews.

**Note:** Connecting personal Onedrive accounts is not supported at this time.

Note: Microsoft does not support sending of Sharepoint links to documents that have been renamed. As a result, you may receive a Microsoft-related error message when sending links to Sharepoint documents that have been renamed.

New and Improved In-App Quality Notifications

To help keep you informed and enhance your call and meeting experience, we've introduced new in-app audio quality notifications in this release.

## Poor Meeting or Call Audio due to Network Conditions

Fuze Desktop can now detect when poor network conditions may have led to choppy or degraded audio quality during a call or meeting. When these types of conditions are detected, the following error messages are displayed with call and video quality surveys when your call or meeting concludes.
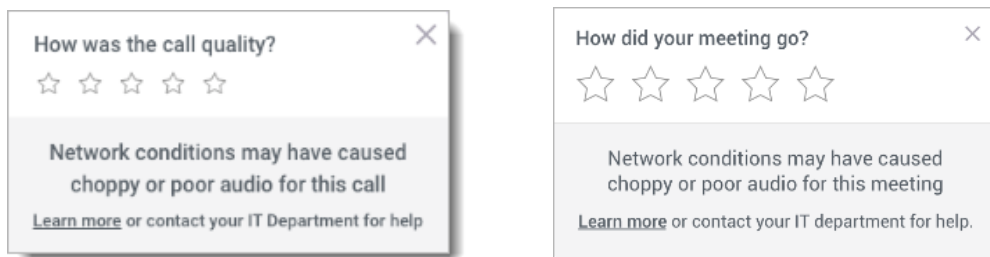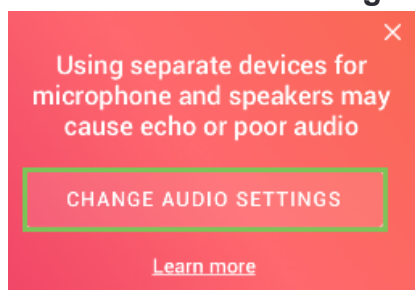

Separate Mic and Speaker

If Fuze detects separate devices for your mic and speaker, you'll see the following notifications throughout Fuze Desktop, whether you're on a call, in a meeting, or chatting with someone. You can click *Change Audio Settings* at any time to configure and test your speaker and microphone devices.
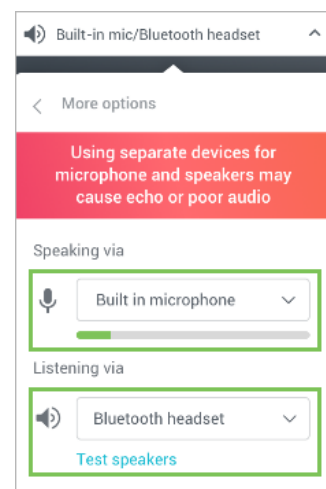
At the top of the Fuze Desktop screen
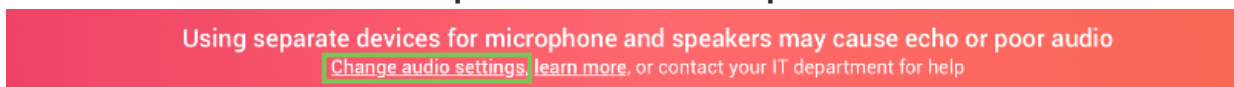
On calls or in meetings   **On calls**

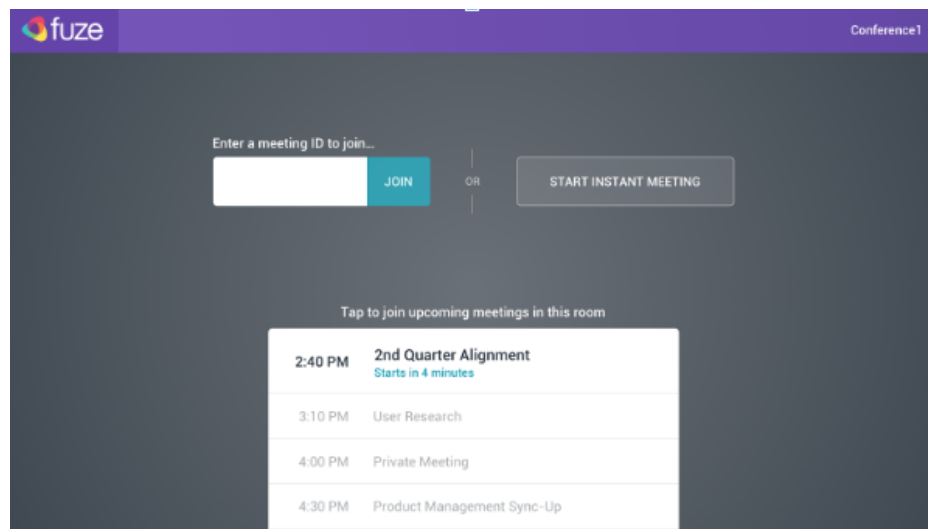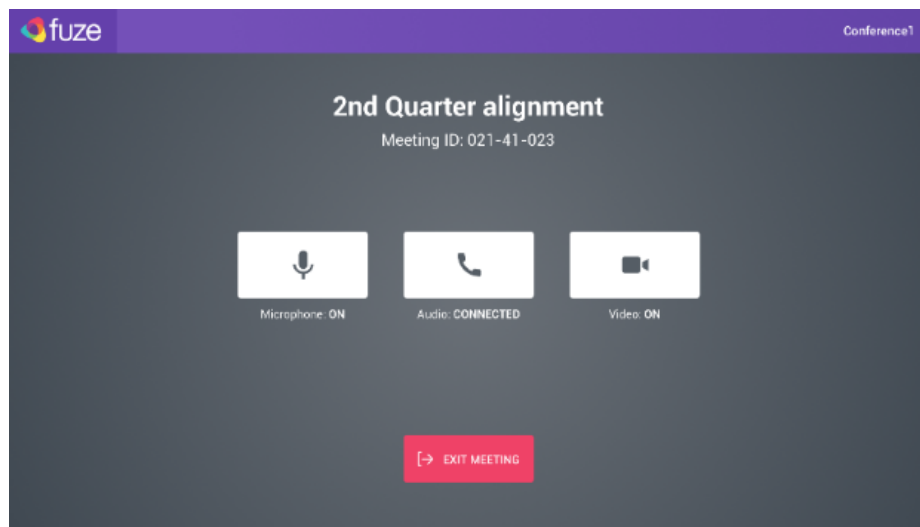## Fuze Rooms Touch Screen Controls Now Available for Mac

You can now configure Fuze Rooms that use Mac devices to work with conference rooms that are equipped with MiMO touch screen remote control devices.

When this feature is enabled, you can start or join meetings in Fuze Rooms, access rooms settings, and view and join upcoming meetings using your MiMO device.

Additionally, when you're in meetings, you can toggle the microphone, audio, and video, and you can exit the the meeting from your touch screen device.


Note: This feature is available for MiMO devices that are directly connected to your conference room's dedicated computer.

Enabling the Touch Controller setting in Fuze Desktop

To enable your MiMO touch screen controller in a Fuze Room, use a keyboard or mouse and open the Profile menu, then navigate to *Settings > Touch Controller*.

Enable *Use a touch controller*, and then select the touch screen remote control device you want to use from the drop-down menu.
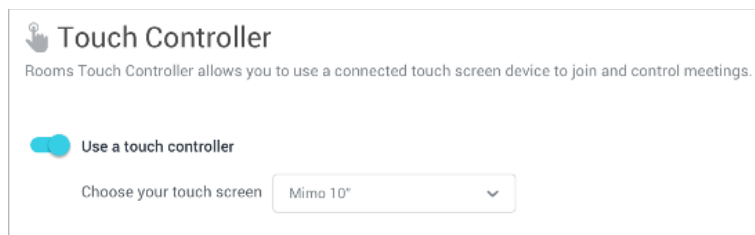
System Requirements

Download: [Mac](#)

Download Size (approx): 123 MB

Operating System: macOS® 10.11, 10.12, 10.13, 10.14 or later

Memory: 2 GB RAM (4 GB RAM recommended)

Graphics: 128 MB of video memory

Processor: Intel® Core Duo 2.66 GHz or faster

Download: [Windows](#)

Download Size (approx): 210 MB

Operating System: Windows® 7 SP1, 8, 10 or later and Microsoft® .NET Framework 4.5.2 or later

Memory: 2 GB RAM (4 GB recommended)

Graphics: 64 MB of video memory

Processor: Intel® Core Duo 1.87 GHz, AMD Athlon™ 64 x2 4200+ or faster

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