

Fuze Web - December 2018

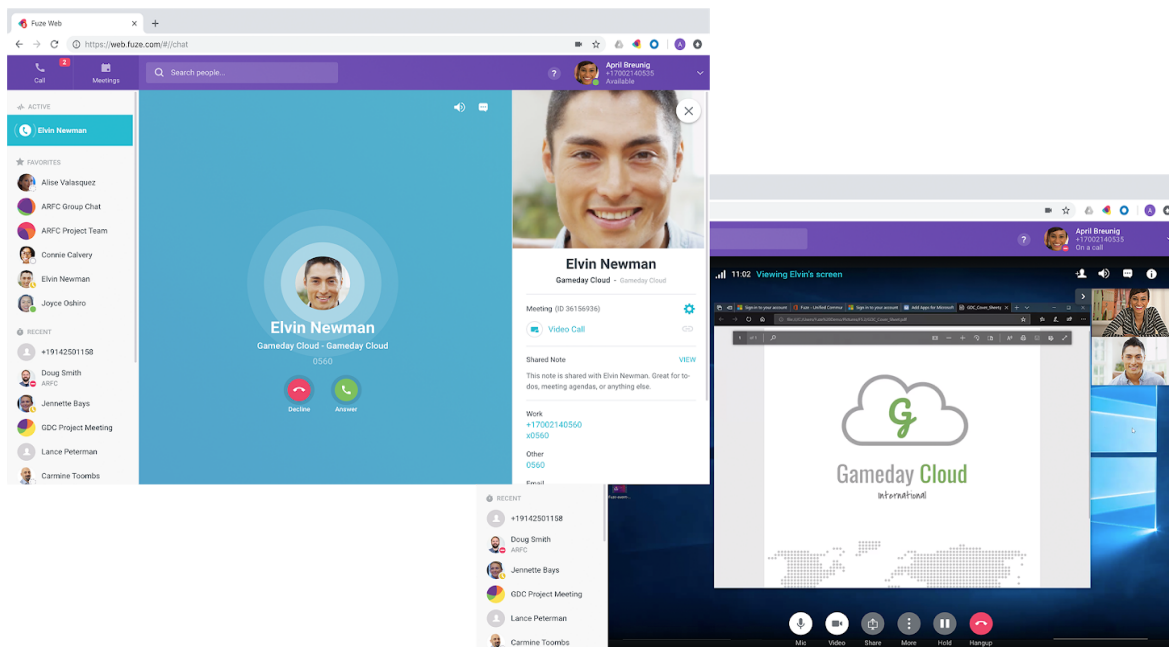
These release notes provide information about new Fuze Web features, available December 2018.

What's New?

The Fuze product team is pleased to announce the ability to make and receive calls in Fuze Web using your computer audio or headset. The addition of this feature completes the unified communications experience with internal and external calling that requires zero downloads!

With the introduction of calling for Fuze Web, the following call-related features are introduced:

- Make and receive **Fuze-to-Fuze calls**.
- Make and receive **external calls** using a telephone number.
- Softphone **support is extended to Linux and Chrome OS devices**.
- While on a Fuze-to-Fuze call, you can **add video or screen share**.
- **Video Calls** now start like phone calls. A 'ringing' screen is displayed to call recipients.
- Contact Center agents can **receive calls from their queues** directly in Fuze Web.



Configuration

Customers with peers setup for **iLBC** or **G.729** only cannot make or receive calls in a browser. Please send a request to Fuze Support to add at least one of the following: **G722**, **PCMU**, **PCMA**.

System Requirements

Fuze Web works with the current version and one (1) previous major release of Google Chrome: [Download](#)

Operating System: Windows, macOS, Chrome OS, or Ubuntu and other Debian-based Linux distributions

Processor: Any quad core processor

Bandwidth mbps (outbound/inbound): Minimum: 1.0/1.0; two-person video calls: 3.2/2.6; groups (up to five people) 3.2/2.6, groups (10+ people) 3.2/4.0

Camera: USB web camera or computer camera. Other devices, like virtual cameras, may not function correctly.

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