Fuze Desktop 4.8

These release notes provide information about Fuze Desktop for Windows® and macOS®.

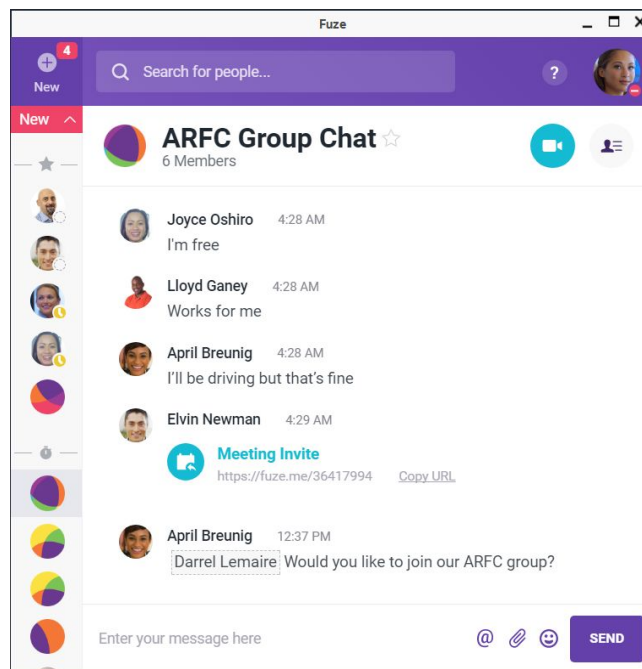*Note: Always remember to visit our Fuze Community site for the latest release notes and other information.*

What's New?

Smaller and lighter windows

Fuze Desktop is more dynamic, modern, and flexible than ever.
You can now resize Fuze Desktop to much smaller and more compact proportions than before.
Fuze Desktop also has a fresh coat of paint, an updated interface, and dozens of small design changes to enrich and make your experience more meaningful.
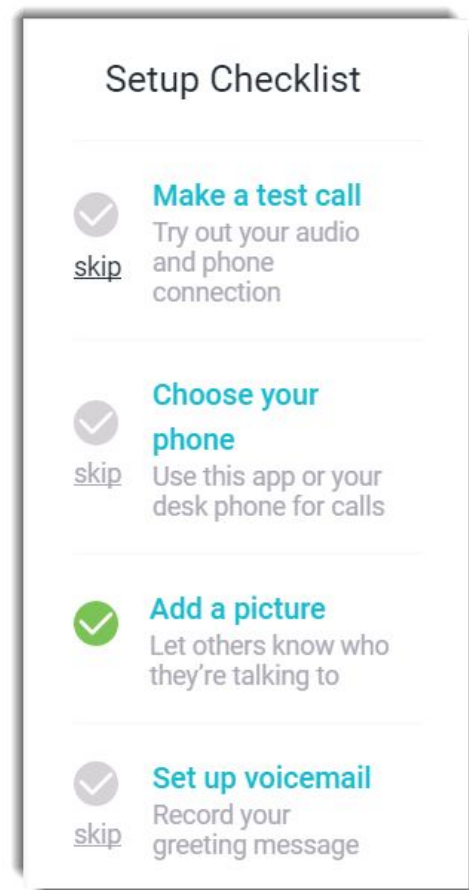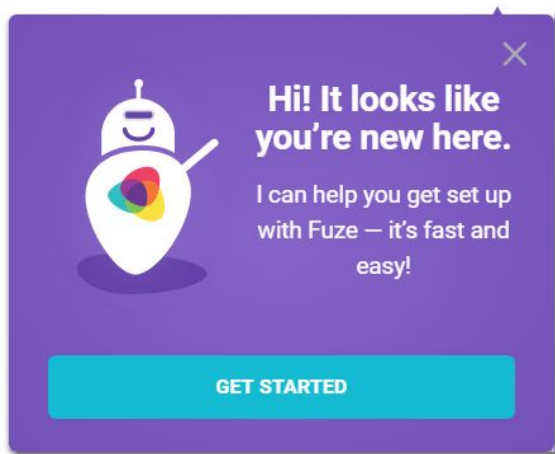
New user onboarding

If this is your very first time using Fuze Desktop, an optional Welcome checklist is now available when you log in.
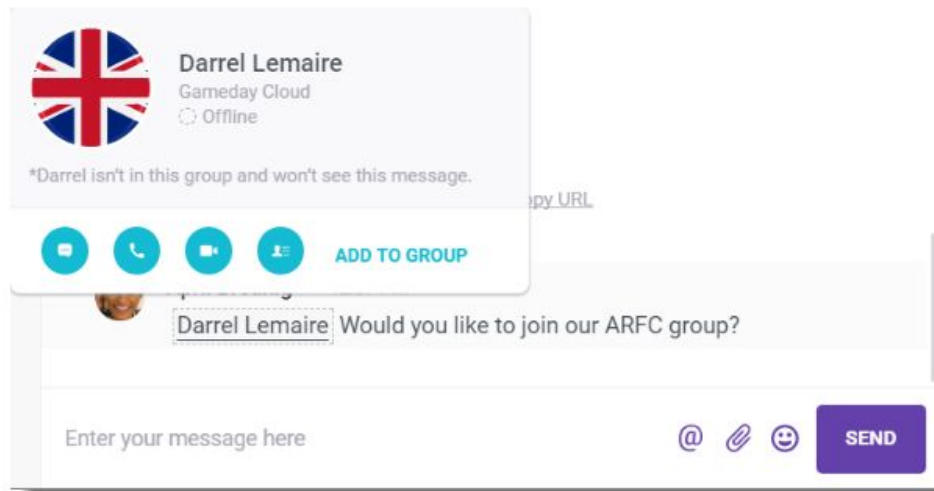
This process is designed to help you get comfortable with Fuze Desktop, and provides you with guidance for basic setup steps like recording your voicemail message, adding a profile picture, choosing your phone, and making a test call.

*Note: The Welcome pop-up dialog only appears the first time you log in, but you can access the checklist at any time by opening the Help menu and clicking **Get Set Up**.*
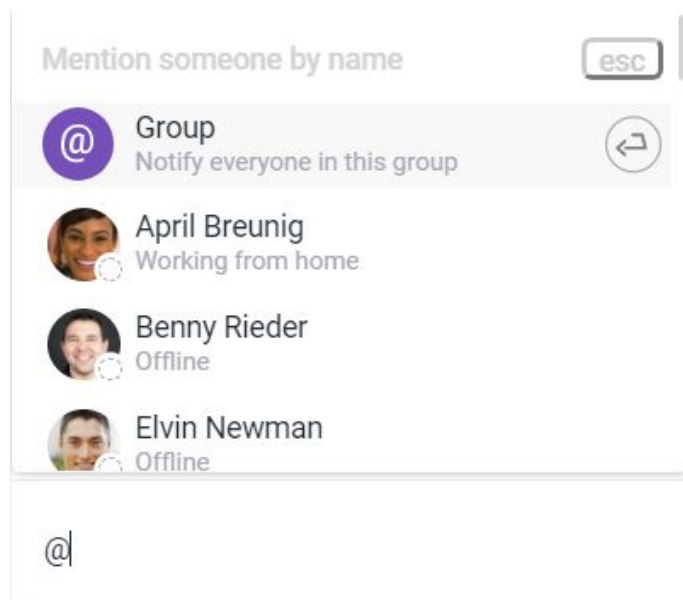
Mentions in Chat

You can now get the attention of contacts in your chat conversations by using mentions. To mention someone, enter an 'at' symbol in the text field, immediately followed by the name of the contact (e.g., "@Lily Johnson"), or select them from the list that appears. When you mention someone, Fuze alerts the person to your message.
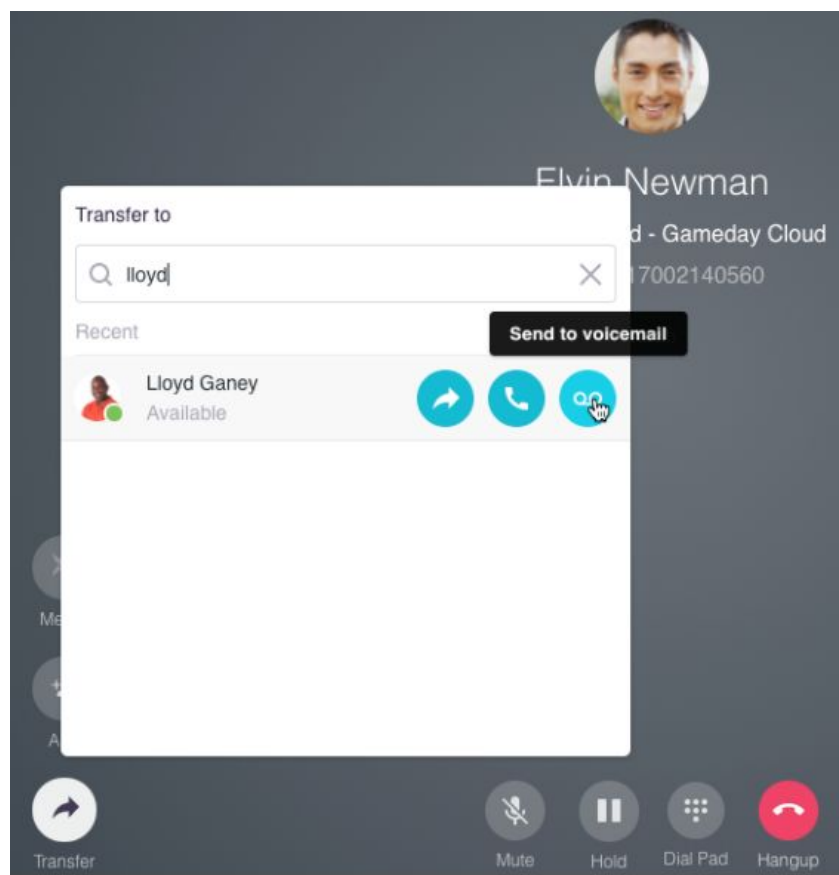

If you are part of a chat group, you can also alert everyone in the group to a message by typing "@group".

Transfer to voicemail

You can now transfer incoming voice calls directly to the voicemail of any of your contacts. If you receive a call you want to transfer to voicemail, just open the Transfer menu, search for a contact, and click **Send to Voicemail**.

Improved device support

Fuze Desktop now supports Plantronics™ and Jabra™ headsets.

Additionally, you can perform *accept*, *hang up*, and *mute* actions directly from Plantronics™, Jabra™, and Logitech® devices that connect to your computer via USB, or brand-specific USB/Bluetooth dongle. You can perform these actions when Fuze Desktop is minimized or in the background. Or, you can streamline your Fuze Desktop experience by performing actions like accepting calls while you're away from your computer, or even when your computer is locked (but not sleeping).

Attenzione!

Fuze Desktop is available in Spanish, French and German, and now Italian too!

Simply set your Operating System language to Italian, and Fuze Desktop automatically switches to Italian as well.

Support Updates

MacOS 10.10 is no longer officially supported with the introduction of Fuze Desktop 4.8. Subsequent major releases of Fuze Desktop (v.4.9 and later) cannot be installed on MacOS 10.10.

System Requirements

Download: [Mac](Mac)

Size: 95 MB

Operating System: macOS® 10.11, 10.12 or later

Memory: 2 GB RAM (4 GB RAM recommended)

Graphics: 128 MB of video memory

Processor: Intel® Core Duo 2.66 GHz or faster

Download: Windows

Size: 106 MB

Operating System: Windows® 7 SP1, 8, 10 or later and Microsoft® .NET Framework 4.5.2 or later

Memory: 2 GB RAM (4 GB recommended)

Graphics: 64 MB of video memory

Processor: Intel® Core Duo 1.87 GHz, AMD Athlon™ 64 x2 4200+ or faster

Fuze, Inc
2 Copley Place, Suite 7000
Boston MA 02116
800.890.1553

2 Copley Place, Boston, MA | 800-890-1553 | www.fuze.com   5