

## Fuze Desktop 5.0

These release notes provide information about Fuze Desktop for Windows® and Fuze Desktop for Mac.

*Note: Always remember to visit our [Fuze Community site](#) for the latest release notes and other information.*

### What's New?

#### Introducing Guest Experiences

We're excited to announce the ability to invite guests to join you in using Fuze!

If you frequently communicate with customers, contractors, or other people outside of your organization, you can now unify your conversations and invite anyone to join Fuze as a guest so that you can chat, meet, and collaborate, all in one place.

Here are some more details about actions that Fuze guests can and cannot perform:

<i><b>Guests Can</b></i>	<i><b>Guests Cannot</b></i>
<ul style="list-style-type: none"><li>• Sign in to Fuze Web, Desktop, and Mobile</li><li>• Join groups by invitation</li><li>• Join meetings and video calls</li><li>• Chat with users who:<ul style="list-style-type: none"><li>• You invite to one-on-one conversations</li><li>• Are members of groups they've been invited to join</li></ul></li><li>• Create groups and invite their Fuze contacts (i.e., users who have invited the guest to chat, or members of groups the guest has joined)</li><li>• Access a limited set of guest-specific settings</li></ul>	<ul style="list-style-type: none"><li>• See everyone in the corporate directory</li><li>• Invite other guests</li><li>• Rename, archive, or delete groups</li><li>• Remove other members from groups</li><li>• Make and receive phone calls</li><li>• Start or schedule Meetings</li></ul>

## A Friendly Reminder

When interacting with guests, remember that they're not a member of your organization. As with any other communication method, always make sure that you're in compliance with your organization's information sharing policies when chatting, calling, meeting, or sharing files with guests.

## Guest Features — Additional Notes

IT administrators can control whether or not this feature is enabled via Fuze Hub.

See [IT Administrator Information](#) for more details.

### Beta Channel Customers

Please contact your Fuze support representative if you want to sign up to use guest features with Fuze 5.0 Beta.

### HIPAA Compliant Customers

At this time, Guest features are not available for customers that require HIPAA compliance.

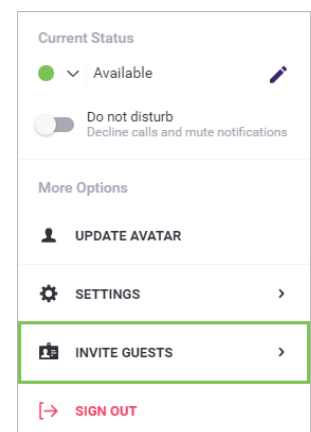
## Inviting Guests

If you've previously called or had a meeting with a guest, or if they're included in a Connected Account (i.e., they are recorded as a contact in Fuze), you can send them an invite from the Profile pane.



If you need to send someone an invite and add them as a new contact, you can send the invite from the Settings screen.

**Note:** At this time, guest invitation emails are only available in English. Subsequent releases will support multi-lingual invitations.



## IT Administrator Information

IT Administrators must use Fuze Hub to manage Fuze guest features.

To enable, disable, and manage guests at your company, log into [Fuze Hub](#), and click *Settings*, then navigate to the *Guest policy* section of the *Company Settings* screen.



For more information about managing guests, an [Administrator guide](#) is available.

**Note:** For existing customers, Fuze Guest experiences are *Disabled* by default. For new customers, Fuze Guest experiences are *Enabled* by default.

## Additional Guest Resources

To help support you, we've created a few resources that cover everything you need to know about Fuze guest experiences:

- [Admin Guide - Fuze Guests](#)
- [User Guide - Fuze Guests](#)
- [Guest Guide - Fuze Web and Desktop](#)
- [Guest Guide - Fuze Mobile](#)

## Meeting Participants List

Beginning in this release, a Participants list is displayed by default when you join a meeting.

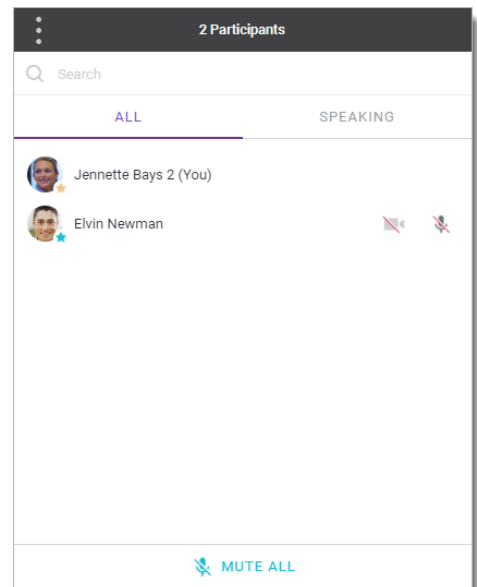
The Participants list is comprised of the following tabs:

### All tab

The All tab allows you to view a full list of attendees and speakers, as well as details about video and audio for each attendee.

### Speaking tab

The Speaking tab displays a list of active speakers. When one or more people are speaking, the list updates in real time to show the name and avatar of the current speaker(s).



Additionally, if you are a presenter or host, a *Mute All* button appears at the bottom of both tabs.

## Show or hide and un-dock the Participants list

Click *Show/Hide Participants List* in the meeting controls area to toggle the Participants list.



Select *Undock Participants List* in the menu at the upper left corner to undock the Participants list from the meeting window.



Undock Participants List

## Support Updates

### Fuze Desktop for Windows is Now 64-bit Compatible

We're always working to make Fuze even better. With this release, Fuze Desktop for Windows is now 64-bit compatible.

Prior to 5.0, Fuze would always install 32-bit binaries. As of 5.0 and beyond, Fuze installs 32-bit binaries on Windows x86, and 64-bit binaries on Windows x64.

Previously, the `FuzeInstallFolder` option referred to the location of the 32-bit Fuze binaries. This still refers to the location of the Fuze binaries. This now defaults to a 64-bit path on Windows x64. For example, in the per-machine installers, this now defaults to `C:\Program Files` instead of `C:\Program Files (x86)` on Windows x64.

The per-user installers default to `%LOCALAPPDATA%` for both Windows x86 and x64.

A `FuzeInstallFolderX64` option was formerly available to specify a location for the 64-bit browser plug-in. This has been replaced by a `FuzeInstallFolderX86` option, used to specify the location for the 32-bit browser plug-in. This option is only used when installing on Windows x64.

## System Requirements

Download: [Mac](#)

**Size:** 95 MB

**Operating System:** macOS® 10.11, 10.12 or later

**Memory:** 2 GB RAM (4 GB RAM recommended)

**Graphics:** 128 MB of video memory

**Processor:** Intel® Core Duo 2.66 GHz or faster

Download: [Windows](#)

**Size:** 106 MB

**Operating System:** Windows® 7 SP1, 8, 10 or later and Microsoft® .NET Framework 4.5.2 or later

**Memory:** 2 GB RAM (4 GB recommended)

**Graphics:** 64 MB of video memory

**Processor:** Intel® Core Duo 1.87 GHz, AMD Athlon™ 64 x2 4200+ or faster

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