

Cyntia Santos

Location: Sao Paulo – Brazil

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 <https://github.com/csantos31>

Married

EDUCATION

Computer technician – SENAI — Jandira, SP, Brazil, 2018.

Industrial apprentice in maintenance electrician – SENAI – Jandira, SP, Brazil, 2016.

SKILLSET

Fullstack software developer, familiarized with web and mobile environments, APIs, databases, Cloud (AWS and Azure), Docker, K8S, native android applications, Agile as a methodology, automated tests.

PROFESSIONAL EXPERIENCE

Mar/2025 – current: BTG Pactual

Position: Fullstack software developer

Assisted and developed new functionalities in banking systems, thinking about scalability, integrations with external systems, automated unit tests and performance.

Technologies: Azure DevOps, Git, Javascript, ReactJS, C# and dotnet, AWS, PostgreSQL, DynamoDB, CloudWatch, Glue.

Main activities:

- Create new features
- Refactor codes
- Implement unit tests
- Review pull requests
- Create new microservices
- Observability of new implementations

Oct/2023 – Jan/2025: Far.me

Position: Fullstack software developer

Assisted and developed new functionalities in a pharmaceutical product subscription management system, from new screens in the frontend to its operation that involves queries and insertions into databases, creation of automated tests to ensure good operation of the application.

Technologies: Azure DevOps, Git, Typescript, Javascript, VueJs, ReactJS, Python, AWS, Linux, docker, MongoDB, PostgreSQL.

Main activities:

- Create new features in subscription management system
- Change behavior of the application when requested by stakeholders
- Implement functionality and unity tests of new features
- Help to develop a logistic system
- Review pull requests
- Deploy new functionalities using pipelines (CI/CD)

Jun/2022 – Aug/2023: Smart Consulting

Position: Front-end software developer

Created and implemented changes on identity sites of a multinational company, deployed them, maintained them, and changed sites according to client's requirements

Technologies: React, Tailwind, GraphQL, Markdown, CMS System, Netlify.

Main activities:

- Create new sites required by the company.
- Implement changes raised by project product owners and company needs.
- Use scrum on work activities.
- Attend meetings with stakeholders.

Aug/2021 – Jun/2022: Avanade

Position: Senior back-end software developer

Acting as a senior developer, responsible for creating a bot logic conversation that intermediates customers who need industrial vehicle parts.

Technologies: C#, .net, React, mongo DB and azure.

Main activities:

- Create a Bot with the team
- Design and implement solutions raised by customer requirements in the bot
- Use scrum on work activities
- Attend client meetings

Apr/2021 – Aug/2021: Bayer

Position: Support engineer

Analyzed and corrected information directly on specific platforms, automated repetitive and manual work, analyzed and ran scripts on database based on the data extracted from a worksheet.

Technologies: Python, SQL Server, excel and AWS.

Main activities:

- Automate routine database and excel activities with python scripts
- Check and match data between different systems
- Provide level b2 support through JIRA
- Attend meetings with Product Owners in USA

Nov/2020 – Mar/2021: LAMBDA3

Position: Fullstack software developer

I supported and implemented new features in an ERP, created functionality, usability and unity tests using selenium to simulate user actions, deployed and analyzed production tests in Azure devOps.

Technologies: SQL Server, Azure pipeline, .NET, C#, Selenium, HTML, JavaScript, JQuery, Bootstrap.

Main activities:

- Fix existing bugs on the company's ERP
- Implement functional, unit and integration tests in ERP
- Maintain CI/CD of ERP system
- Check logs and metrics of system's deploy in azure devOps
- Learn about the culture of the company
- Attend team meetings (scrum)
- Integrate new team members

Jan/2019 – Sep/2020: IDEMIA (union: Oberthur Technologies & Morpho)

Position: Software developer and support intern.

Responsible for developing prototypes of biometrics applications for pre-sales proposal and supporting technical issues of internal products. I developed and maintained mobile applications with JAVA (developed) and Kotlin (maintained), implementing an internal SDK of the company which extracts the biometrics and compares it with document IDs. I also developed demos using React, angular, node, firebase and Heroku (for hosting).

Technologies: JAVA, Kotlin, React, AngularJS, NodeJS, Firebase, Heroku

Main activities:

- Development of a facial recognition application 1:1 & 1:N;
- Development of responsive web application adapted to desktop and mobile for facial recognition and liveness;
- Support for non-technical people regarding technical product issues (SDKs & LIBs);

- Support for developers who use IDEMIA products in other countries through JIRA;
- Digital onboarding PWA development.

LANGUAGES

- English (Advanced)
- Spanish (Intermediate)
- French (Beginner)
- Portuguese (Native)

TRAININGS

GDPR Regulation – IDEMIA – São Paulo, Brazil

AWS – IDEMIA – São Paulo, Brazil

Biometric identity middleware – IDEMIA – São Paulo, Brazil

Data Science with Python – DIO & Bradesco – São Paulo, Brazil

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals (AZ-900) –2022/02/24
Certification ID: I155-9460

Scrum Foundation Professional Certificate (SFPC) –2020/08/03
Certification ID: 42979983