Christina Aragon

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[GitHub](#) | [LinkedIn](#) | [Portfolio](#)

Certifications

Certified SAFe® 5 Product Owner/ Product Manager

Certified SAFe® 6 Product Owner/ Product Manager Upgrade

Education

Bachelor of Science in Software Engineering

Florida Gulf Coast University | Fort Myers

Tech Stack

Python	JavaScript
C++	CSS
Jira & Confluence	Agile Methodology
Spanish (Intermedieate)	Figma
SQL, SaaS Technology	Adobe Creative Cloud

Skills

Leadership	Ambitious
Adaptability	Diligent
Detail-Oriented	Respectful
Creative	Ethical
Problem Solver	Resilient
Integrity	Team Worker

Written & Verbal Communication

Campus & Community Involvement

Alpha Chi Omega | Member
- Vice President of Public Relations & Marketing
- Philanthropy Committee (Domestic Violence and Awareness)
- Assistant to Vice President Risk Management
- Event Coordinator

Software Engineering Club
Women in STEM
KLCB Beach Clean Up
Abuse Counseling and Treatment Center

Experience

Regional Innovation Specialist - User Research

Intevations LLC. | Aug. 2022 - June 2023

- Conducted extensive research to identify specific programs and resources that could be digitized, resulting in a **comprehensive list of 23 opportunities** for outreach.

- Quantified the potential impact of digitization efforts, estimating the **time saved (95%)** and the ease of access for veterans in obtaining resources.

- Created a Product Requirements Document (PRD) outlining **30 specific requirements**, serving as the foundation for initiating the digitization efforts.

- **Maintained meticulous records** of the outreach activities and the information collected, resulting in a valuable repository of data for future reference. **Thorough analysis and evaluation** of the collected information was involved to understand the community's needs and perspectives.

Project Lead - User Experience

Intevations LLC. | Aug. 2022 - May 2023

- I successfully led government initiatives as a Product Manager to improve citizens' access to benefits by efficiently incorporating cutting-edge technologies and **reducing wait times by 75%**.

- Facilitated close collaboration with stakeholders and teammates to **streamline 50-60 requirements**, resulting in increased efficiency and cost savings.

- Successfully **managed a cross-functional team** of 4 people to deliver a complex NFC technology implementation project within the specified time of 8 months.

- Implemented an **Agile Scrum** framework and successfully managed 8 sprints within the span of 4 months an average velocity of **12-16 story points per sprint**. The sprint retrospectives resulted in a **45% improvement in team productivity and a 15% reduction in rework.**

- **Achieved a Collaboration Effectiveness Score of 95%** on a 4-person project team, reflecting high levels of satisfaction and concise, collaborative teamwork.

- Developed and implemented innovative front-end designs for mobile applications using Android Studio, resulting in a **65% increase in user engagement and satisfaction**.

Teaching Assistant
Athenian Academy Charter School | Feb. 2021 - Dec. 2022

- **Created and maintained a positive learning environment** for 20 students by consistently following established routines and ethical procedures in assigned classrooms.

- Played a key role in the development of the curriculum, conducting data analysis and contributing to instructional planning, resulting in **an increase of 15% in student performance**.

- Achieved **90% success rate in assisting students** with math and computer science assignments, demonstrating strong subject matter expertise.

- **Fostering open communication and positive relationships**, resulting in high satisfaction from both students and staff.

Product Management & Lead User Experience (UX)
Alpha Chi Omega Fraternity | Jan. 2022 - June 2022

- Collaborated with stakeholders to develop an app improving Organizational Management in Greek Life chapters, **utilizing SQL, SaaS, and various APIs.**

- Designed a user-friendly UI/UX using Figma, **resulting in a 45% usability improvement** based on user research.

- **Increased functionality by 30%** with a comprehensive "one-stop-shop" approach.

- Employed a **hybrid Waterfall and Agile Methodology**, adhering to SDLC guidelines and referencing the Paul-Elder Model for educational purposes, ensuring effective project management.

- Utilized Jira and Confluence for proper documentation throughout the project lifecycle.

- Created comprehensive business documents, including an **extensive Software Specifications Document (SRS) and Business Requirement Documents (BRS).**