

# Samuel Bierle

## Computer Engineer Undergraduate

Knowledgeable and Dedicated laborer and Customer Service professional with proven multitasking abilities. Strongly committed to creating and maintaining professional relationships and to increasing efficiency as a group. Articulate, energetic, and results-oriented with an exemplary passion to grow in the field of computer science and engineering. Achieving this through a growing knowledge in algorithms and programming languages provided by the campus faculty.

### Work History

2016-06 -  
2020-06

#### Customer Service Representative

*I&E Services Inc., Fort Worth, TX*

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Offered advice and assistance to customers, paying attention to special needs or wants.
- Responded to customer requests for products, services and company information.
- Promoted superior experience by addressing customer concerns, demonstrating empathy and resolving problems swiftly.
- Communicated professionally with colleagues, freelancers and clients.

2016-06 -  
2020-06

#### Landscape Laborer

*I&E Services Inc., Fort Worth, TX*

- Mixed and sprayed fertilizers, herbicides and insecticides onto shrubs, trees and grass.
- Maintained grounds by trimming, weeding and general clean-up.
- Identified and removed invasive plants and noxious weeds for garden aesthetics and ecosystem health.

2016-06 -  
2020-06

#### Translator and Interpreter

*I&E Services Inc., Fort Worth, TX*

### Contact

#### Address

Aledo, TX, 76008

#### Phone

817-901-4105

#### E-mail

sam.nbierle@gmail.com

#### LinkedIn

<https://www.linkedin.com/in/samuel-bierle-a4448123>

### Skills

Complaint resolution



Excellent

Report preparation



Excellent

Staff education and training



Good

Technical Support



Very Good

Receiving support



Very Good

Creative problem solving



Excellent

- Communicated effectively with clients to establish scope and requirements of translation, following up after submission of work to confirm satisfaction and understanding.
- Reviewed news and current events in international publications, translating relevant information for leaders.
- Worked with other translators to facilitate real time conversations.
- Reviewed final work to spot and correct errors in punctuation, grammar and translation.
- Conferred with subject matter experts and other colleagues to establish precise understanding of specialized concepts.

## Education

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2020-08 - Current	<b>Bachelor of Science: Computer Engineering</b> <i>Texas A&amp;M University - College Station, TX</i>
2016-01 - 2020-05	<b>High School Diploma</b> <i>Aledo High School - Aledo, TX</i>

## Interests

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Software Development

Evolution of Technology

Group Projects and Events

## Programming Languages

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I have grown knowledgeable in both C++ and Python, utilizing them separately to create multiple applications to re-create algorithms, to perform multiple different calculations, and perform client-server connections. In addition, I am currently pursuing a greater understanding of Java and web design using HTML and CSS. With this I also bring a growing enthusiasm to learn more programming languages and techniques to carry with me into the future.