

**Subject:** El Capitan Upgrade Instructions Available at Noon Today!

**Date:** Wednesday, September 30, 2015 at 8:33:28 AM Pacific Daylight Time

**From:** TE HelpDesk Communication

**To:** Distribution:

## INFORMATION SOLUTIONS



Distribution: All TE Employees using Mac Devices

Apple will be releasing OS X 10.11 (El Capitan) today - Wednesday, September 30. ***Before you upgrade, be sure to read the important upgrade instructions posted on the [Apple Repository](#).***

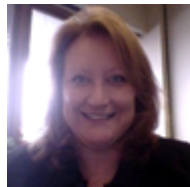
Although we typically ask our Mac users to wait a few days while we test the upgrade and make necessary adjustments, we are excited to present “day of release” upgrade availability for El Capitan.

As the Mac depends on third party software to log you into the TE network, the version installed on your Mac must be updated for compatibility with El Capitan. ***Without a compatible version, you will be unable to log into your Mac while on the TE Network.*** Following the instructions will help you avoid disruption and provide a better overall upgrade experience.

To stay informed about Mac technologies at TE, please join the [Mac@Work](#) community.

If you have any questions regarding this upgrade, please contact your local [Help Desk](#).

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