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<!DOCTYPE html>
<html >
<head>
  <meta charset="utf-8">
  <meta http-equiv="X-UA-Compatible"
content="IE=edge,chrome=1">
  <title>Customer Support</title>
  <meta name="description" content="customer support
platform">
  <meta name="keywords" content="osTicket, Customer support
system, support ticket system">
  <meta name="viewport" content="width=device-width, initial-
scale=1.0, maximum-scale=1.0, user-scalable=no">
  <link rel="stylesheet"
href="/support/css/osticket.css?19292ad" media="screen"/>
  <link rel="stylesheet"
href="/support/assets/default/css/theme.css?19292ad"
media="screen"/>
  <link rel="stylesheet"
href="/support/assets/default/css/print.css?19292ad"
media="print"/>
  <link rel="stylesheet"
href="/support/scp/css/typeahead.css?19292ad"
media="screen" />
  <link type="text/css" href="/support/css/ui-
lightness/jquery-ui-1.10.3.custom.min.css?19292ad"
rel="stylesheet" media="screen" />
  <link rel="stylesheet"
href="/support/css/thread.css?19292ad" media="screen"/>
  <link rel="stylesheet"
href="/support/css/redactor.css?19292ad" media="screen"/>
  <link type="text/css" rel="stylesheet"
href="/support/css/font-awesome.min.css?19292ad"/>
  <link type="text/css" rel="stylesheet"
href="/support/css/flags.css?19292ad"/>
  <link type="text/css" rel="stylesheet"
href="/support/css/rtl.css?19292ad"/>
  <script type="text/javascript" src="/support/js/jquery-
1.8.3.min.js?19292ad"></script>
  <script type="text/javascript" src="/support/js/jquery-ui-
1.10.3.custom.min.js?19292ad"></script>
  <script src="/support/js/osticket.js?19292ad"></script>
  <script type="text/javascript"
src="/support/js/filedrop.field.js?19292ad"></script>
  <script type="text/javascript"
src="/support/js/jquery.multiselect.min.js?19292ad"></script>
  <script src="/support/scp/js/bootstrap-
typeahead.js?19292ad"></script>
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    <script type="text/javascript"
src="/support/js/redactor.min.js?19292ad"></script>
    <script type="text/javascript" src="/support/js/redactor-
osticket.js?19292ad"></script>
    <script type="text/javascript" src="/support/js/redactor-
fonts.js?19292ad"></script>

    <meta name="csrf_token"
content="62cd15eb9eb44799bdcfebf72c6c089a014837ee" />
</head>
<body>
    <div id="container">
        <div id="header">
            <div class="pull-right flush-right">
                <p>
                    Guest User |
<a href="/support/login.php">Sign In</a>
                </p>
                <p>
                </p>
            </div>
            <a class="pull-left" id="logo"
href="/support/index.php"
            title="Support Center">
                <span class="valign-helper"></span>
                
            </a>
        </div>
        <div class="clear"></div>
        <ul id="nav" class="flush-left">
            <li><a class="home"
href="/support/index.php">Support Center Home</a></li>
            <li><a class="active new" href="/support/open.php">Open a New
Ticket</a></li>
            <li><a class="status" href="/support/view.php">Check Ticket
Status</a></li>
        </ul>
        <div id="content">

            <h1>Open a New Ticket</h1>
            <p>Please fill in the form below to open a new ticket.</p>
            <form id="ticketForm" method="post" action="/support/open.php"
enctype="multipart/form-data">
                <input type="hidden" name="__CSRFToken__"
value="62cd15eb9eb44799bdcfebf72c6c089a014837ee" /> <input
type="hidden" name="a" value="open">
                <table width="800" cellpadding="1" cellspacing="0" border="0">

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<tbody>
<tr>
  <td class="required">Help Topic:</td>
  <td>
    <select id="topicId" name="topicId"
onchange="javascript:
    var data = $(':input[name]', '#dynamic-
form').serialize();
    $.ajax(
      'ajax.php/form/help-topic/' + this.value,
      {
        data: data,
        dataType: 'json',
        success: function(json) {
          $(':input[name]', '#dynamic-
form').empty().append(json.html);
          $(document.head).append(json.media);
        }
      });">
    <option value="" selected="selected">&mdash;
Select a Help Topic &mdash;</option>
    <option value="2" >Feedback</option><option
value="10" >Report a Problem</option><option value="11" >Report
a Problem / Access Issue</option><option value="1" >General
Inquiry</option>
    </select>
    <font class="error">*&nbsp;</font>
  </td>
</tr>
<tr><td colspan="2"><hr />
<div class="form-header" style="margin-bottom:0.5em">
<h3>Contact Information</h3>
<em></em>
</div>
</td></tr>
<tr>
  <td><label for="d95cecf0ad602b22"
class="required">
    Email Address:</label></td><td>
    <span style="display:inline-block">
      <input type="text"
        id="_d95cecf0ad602b22"
        size="40" maxlength="64" placeholder=""
name="d95cecf0ad602b22"
        value="" />
    </span>
    <font class="error">*</font>
  </td>
</tr>

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        <tr>
            <td><label for="50a5e4697ffe9f4c"
class="required">
                Full Name:</label></td><td>
                    <span style="display:inline-block">
                        <input type="text"
                            id="_50a5e4697ffe9f4c"
                            size="40" maxlength="64" placeholder=""
name="50a5e4697ffe9f4c"
                            value="" />
                    </span>
                                <font class="error">*</font>
            </td>
        </tr>
        <tr>
            <td><label for="85ba29d3fcd3bdcd"
class="">
                Phone Number:</label></td><td>
                    <input id="_85ba29d3fcd3bdcd" type="text"
name="85ba29d3fcd3bdcd" value="" /> Ext:
                    <input type="text" name="85ba29d3fcd3bdcd-ext"
value="" size="5" />
                                </td>
        </tr>
    </tbody>
<tbody id="dynamic-form">
    </tbody>
<tbody>
    <tr><td colspan="2"><hr />
<div class="form-header" style="margin-bottom:0.5em">
<h3>Ticket Details</h3>
<em>Please Describe Your Issue</em>
</div>
</td></tr>
    <tr>
        <td><label for="5d44b9715300e247"
class="required">
            Issue Summary:</label></td><td>
                <span style="display:inline-block">
                    <input type="text"
                        id="_5d44b9715300e247"
                        size="40" maxlength="50" placeholder=""
name="5d44b9715300e247"
                        value="" />
                </span>
                            <font class="error">*</font>
        </td>
    </tr>
    <tr>

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 <strong>Issue Details</strong>:</div> | |
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        <input type="reset" name="reset" value="Reset">
        <input type="button" name="cancel" value="Cancel"
onclick="javascript:
            $(' .richtext' ).each(function() {
                var redactor = $(this).data('redactor');
                if (redactor && redactor.opts.draftDelete)
                    redactor.deleteDraft();
            });
            window.location.href='index.php';">
    </p>
</form>
    </div>
</div>
    <div id="footer">
        <p>Copyright &copy; 2016 My site - All rights
reserved.</p>
        <a id="poweredBy" href="http://osticket.com"
target="_blank">Helpdesk software - powered by osTicket</a>
    </div>
<div id="overlay"></div>
<div id="loading">
    <h4>Please Wait!</h4>
    <p>Please wait... it will take a second!</p>
</div>
</body>
</html>

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